

PROVIDER QUICK TIPS



National Provider Identifier (NPI) Requirements for Electronic Claims

Effective May 23, 2008, CMS required providers to submit electronic claims using NPI numbers. This requirement applies to electronic transactions (i.e. 837/ NCPDP) but is currently not applicable to paper or internet claims submitted to the Department of Human Services (the department.)

Note: Atypical providers are exempt from the NPI number requirement at this time, and must continue to bill with their 13-digit legacy numbers.

Please be sure to include an NPI number for all providers on an electronic claim. In addition to the billing provider, this applies to the rendering, referring, attending, facility, and second other pprovider, as well as the prescriber.

If legacy numbers are listed in the ancillary provider fields (i.e. facility, attending, second other provider), the claim will deny. A list of facility NPI numbers is available at the PROMISe[™] website at:

http://promise.dpw.state.pa.us.

The chart below details the errors you will see when incorrect information has been entered. If you see any of these codes, your claim has been denied. Please note some fields may not be required for all provider types, but if utilized, they will be audited for NPI numbers.

| Primary Segment Field | Error Status Code (ESC) Description | ESC Number | Solution | Applicable Claim Types |
|-----------------------------|--|---------------|---|---|
| Billing Provider | Billing provider is identified as a health care provider on the department's provider file and should be submitting claims via electronic submission with an NPI number. | 1150 | Obtain an NPI number, register it with the department on the PROMISe [™] service location and report NPI when submitting electronic claims. | All |
| Rendering Provider | The rendering provider is identified as healthcare, NPI is required (on electronic claims). | 1130 | Obtain the NPI number from the rendering provider. | All except for Long Term Care |
| Referring Provider | Referring provider is identified as healthcare, NPI required (on electronic claims). | 1178 | Obtain the NPI number from the referring provider. | Professional, Professional Crossover |
| Attending Provider | Attending provider is identified as healthcare, NPI required (on electronic claims). | 1179 | Obtain the NPI number from the attending provider. | Inpatient, Outpatient, Long Term Care, and Respective Crossover claims |
| Second Other Provider | Second Other provider is identified as healthcare, NPI required (on electronic claims). | 1183 | Obtain the NPI number from the referring provider. | Inpatient, Outpatient, Long Term Care and Respective Crossover claims |





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Please refer to Appendix A of the appropriate companion guide for the appropriate HIPAA transaction to determine the correct loop and segment to report the NPI/taxonomy and zip code information.

For more information on obtaining or registering your NPI number, click on the National Provider and Plan Enumeration System (NPPES) website at this link:

https://nppes.cms.hhs.gov

If you are not sure if your NPI number is registered with the department or for further instructions on checking the status of your NPI number, go to the PA PROMISe provider internet ePEAP user manual at this link:

http://www.dhs.pa.gov/cs/groups/public/documents/manual/s_002302.pdf

You can also review Medical Assistance Bulletin 99-07-07 for more information at this link:

http://dhs.pa.gov/publications/bulletinsearch/index.htm

Thank you for your service to our Medical Assistance Recipients. We value your participation. Check the department's website often at: <u>www.dhs.pa.gov</u>

