



PROVIDER QUICK TIPS

#21

YOU CAN STOP RECEIVING PAPER REMITTANCE ADVICES (RAs)

You now have a choice. You can stop receiving paper RAs. For links to online provider services, including ePEAP (Electronic Provider Enrollment Automation Project,) go to the PROMISE™ Provider Main Page at the following link:

<http://promise.dpw.state.pa.us>.

- ✓ Click the **Manage Remittance Advice** link in the ePEAP menu
- ✓ Click on **Access RAs online** to discontinue delivery of paper RAs
- ✓ Click **Continue** to process the request
- ✓ Press **OK** to terminate the mailing of paper RAs

To access remittance advices online through PROMISE™, select **Reports** from the PROMISE™ main menu. On the [Provider Report Index](#) page, select the **RA Report** option.

Additional information is contained within the PROMISE™ Provider Internet ePEAP User Manual: http://www.dhs.pa.gov/cs/groups/public/documents/manual/s_002302.pdf

Check the Department of Human Services' Web site often: www.dhs.pa.gov
Thank you for your service to our Medical Assistance recipients.
We value your participation.