



PROVIDER QUICK TIPS

#209

Crossover Claims – Qualified Medicare Beneficiary (QMB) Program CARC 209 and Cost Sharing*

CMS published a MLN Matters dated October 18, 2017 advising providers who bill services for dually eligible individuals enrolled in the qualified Medicare Beneficiary (QMB) Program with the upcoming system changes to promote compliance with QMB cost sharing for Part A and B claims processing and billing requirements.

Starting October 2, 2017, the Medicare direct carrier crossover 837 electronic claims will continue to report the cost sharing in PR1 and PR2. The Medicare RA will identify QMB status by show \$0 liability for periods during which the beneficiary is a QMB and the Medicare RA will no longer display cost sharing in the Deductible (PR1) and Coinsurance fields (PR2). The cost sharing information has shifted and will now display in the Response/Remark Code field using Claim Adjustment Reason Code (CARC) OA 209 followed by either Remittance Advice Remark Code (RARC) N781 for Deductible or N782 for coinsurance.

On 11/15/17, CMS issued a retraction of the change to the Medicare Remittance Advice. The Medicare RA will revert to the pre-change format on December 8, 2017. We advise providers to continue to enter the Deductible and Coinsurance amounts from the Medicare RA in the PR1 and PR2 fields in PROMISe. See the link below for a copy of CMS' outreach to providers.

<https://www.cms.gov/Medicare-Medicaid-Coordination/Medicare-and-Medicaid-Coordination/Medicare-Medicaid-Coordination-Office/QMB.html>

If you receive a RA before 12/8/17 with RARC N781, you would submit it as PR 1 (Deductible). If you receive RARC N782, you would submit it as PR 2 (Coinsurance)
For paper submitted claims, providers should continue to report the cost sharing on the MA 539 using the PR1 and PR2 in the reason code box.

*This issue does not apply to Medicare Advantage claims.

Thank you for your service to our MA recipients.
We value your participation.
Check the department's website often at: www.dhs.pa.gov

