



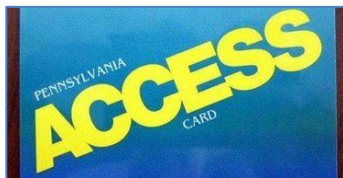
PROVIDER QUICK TIPS

#145

THE ACCESS CARD IS NOT GOING AWAY



THESE ARE THE PLASTIC SWIPE CARDS PROVIDERS USE TO VERIFY ELIGIBILITY FOR PEOPLE ON MA. THEY ARE NOT CHANGING OR GOING AWAY!



ALL MA providers are reminded that, even though the ACCESS Plus Enhanced Primary Care Case Management program is ending effective February 28, 2013, **THE ACCESS CARD IS NOT GOING AWAY.** **ALL** MA recipients are issued an ACCESS card, a plastic swipe card that providers are required to use to verify recipients' eligibility for MA benefits and the program(s) under which the recipients are served.

As explained in Provider Quick Tips #126, #135, #138, #142 and #143 as well as MA Bulletins [#99-12-05](#) and [#99-12-08](#), the HealthChoices Physical Health program is expanding statewide, and the ACCESS Plus Enhanced Primary Care Case Management program and the Voluntary Managed Care program are coming to an end. However, some MA recipients, even in HealthChoices zones, will continue to access health care through the Fee-For-Service (FFS) delivery system, and these individuals will continue to use their ACCESS card to obtain MA covered services. To ensure access to care for all MA recipients, **ALL** MA providers are strongly encouraged to continue to accept and serve these MA recipients who remain in the FFS delivery system.

ALL HealthChoices providers are required to have a signed Office of Medical Assistance Programs (OMAP) provider agreement and an active



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DEPARTMENT OF HUMAN SERVICES



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PROMISe™ Provider Identification number (PPID) as part of the HealthChoices credentialing process. HealthChoices providers delivering services to FFS recipients should continue to use the current FFS billing procedures, forms, and PPIDs to bill the MA FFS program.

Providers must continue to verify individual MA recipient eligibility and delivery system enrollment status utilizing the Eligibility Verification System (EVS) through the Provider Electronic Solutions software, the provider's own certified software or through the internet at:

<https://promise.dpw.state.pa.us/portal/Default.aspx?alias=promise.dpw.state.pa.us/portal/provider>

When accessing **PROMISe™**, use the recipient's social security number and date of birth (mmddyyyy) or last name, first name and date of birth. If the aforementioned access methods are not available, providers can access the EVS through the Automated Voice Response system (telephone) by calling 1-800-766-5387 and entering the recipient's social security number and date of birth. The MA recipient eligibility and delivery system enrollment status must be verified to ensure that claims are submitted appropriately.

Thank you for your service to our Medical Assistance recipients.
We value your participation.
Check the department's website often: www.dhs.pa.gov