



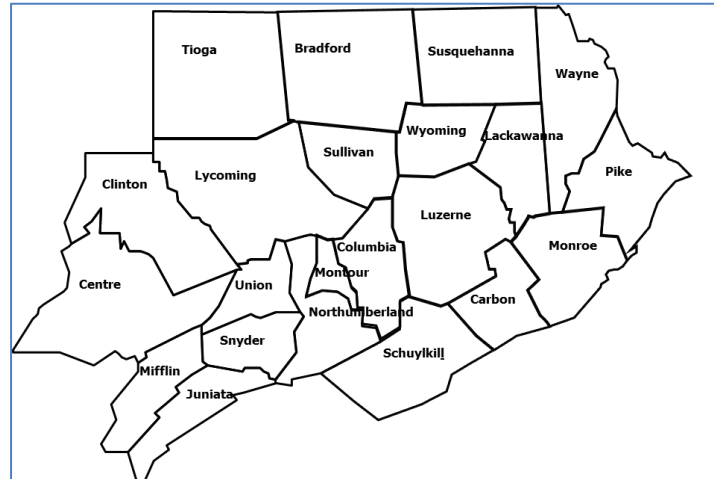
PROVIDER QUICK TIPS

#142

HealthChoices Physical Health Expansion to the New East Zone March 2013

The **ACCESS Plus physical health program and the Voluntary Managed Care program for Medical Assistance (MA) recipients will end February 28, 2013** in Bradford, Carbon, Centre, Clinton, Columbia, Juniata, Lackawanna, Luzerne, Lycoming, Mifflin, Monroe, Montour, Northumberland, Pike, Schuylkill, Snyder, Sullivan, Susquehanna, Tioga, Union, Wayne, and Wyoming Counties. **Effective March 1, 2013**, these counties will form the HealthChoices (mandatory physical health managed care) **New East Zone**:

The HealthChoices New East Zone



During an open enrollment period beginning in January 2013, all MA recipients now enrolled in ACCESS Plus or in one of the Voluntary Physical Health Managed Care Organizations (PH-MCOs) operating in these counties will receive information about the new choices available to them. **By the end of the open enrollment period in February 2013, all people on MA who are currently in ACCESS Plus or United Healthcare Voluntary will have to select one of these HealthChoices PH-MCOs; those who don't choose will be assigned to one.** People already enrolled in AmeriHealth Mercy Voluntary will have the opportunity to select a new HealthChoices MCO; those who don't select one will be assigned to AmeriHealth's new HealthChoices PH-MCO. To continue to serve most people on MA, physical health providers will need to join the network(s) of these HealthChoices PH-MCOs. **To ensure that PH-MCOs and providers have time to establish contracts and complete appropriate credentialing prior to open enrollment, and to facilitate a smooth transition for their patients, providers should contact these PH-MCOs as soon as possible:**

HealthChoices New East Zone PH-MCOs	
AmeriHealth Northeast https://amerihealthcaritaspa.com/	866-546-7972
Coventry Cares http://www.mycovestrycares.com/	866-903-0748
Geisinger Health Plan http://www.thehealthplan.com/	800-876-5357
To Enroll as an MA Provider Call the Department's Provider Enrollment Number	
Provides assistance regarding MA enrollment processes, MA enrollment file maintenance and General MA enrollment questions	1-800-537-8862 Hours of operation: Monday – Friday, 8 AM-4:30 PM

Thank you for your service to our MA recipients.
We value your participation.

Check the department's website often at: www.dhs.pa.gov



pennsylvania

DEPARTMENT OF HUMAN SERVICES