

New Child Care Provider Orientation 2023

Northeast Region

Before Attending an Orientation

Before participating in the Department of Human Services (DHS) Orientation, you must complete the Better Kid Care DHS Orientation training within year from the Orientation date. You will not be admitted to the DHS Orientation without proof of completion.

If you completed online training more than a year ago from the Orientation date, you must call Better Kid Care and request the training be reset for you. Then, you must allow a minimum of 48 hours for Better Kid Care to reset your account and give you access to this training again.

Completing the free and online Better Kid Care DHS Orientation Training

1. Go to: www.extension.psu.edu/youth/betterkidcare/on-demand
2. Click on *Sign in to On Demand*
3. Go through the registration process
4. Complete the lesson relevant for the Orientation Class you wish to attend.
 - Family: *DHS Orientation: Opening a Family Child Care Home*
 - Group/Center: *DHS Orientation: Opening a Child Care Center or Group Child Care Home*
5. Once you have completed the DHS Orientation, please print the Certificate of Completion.

Once you have completed the Better Kid Care DHS Orientation training, please contact an OCDEL staff to verify completion. You will need a computer or mobile device (like a cell phone) with a camera and microphone. You will also need to provide proof of photo identification (state-issued ID or Driver's License, or a valid passport).

Registering for the DHS Orientation

Pre-registration is required. To register for the DHS Orientation, you should call 1-800-222-2108 and a staff will assist you in finding an available session.

- Please register for the date and time that best fits the type of provider (family, group, or center). All sessions are virtual.
- Plan to be on time for the DHS Orientation. No one will be admitted 15 minutes after the session begins and will not receive a Certificate of Attendance.
- Only two persons per legal entity may attend the DHS Orientation (when in-person).
- Please make appropriate child care arrangements for your children. This will allow you and other participants to be fully attentive during the virtual session.
- If you are unable to attend the DHS Orientation after registering, please call 1-800-222-2108 and a staff person will assist you in cancelling and/or rescheduling your orientation session.

2023 DHS Orientation Northeast

Center	Family
JANUARY 17 10am – 1pm	JANUARY 19 10am – 1pm
FEBRUARY 21 10am – 1pm	FEBRUARY 23 10am – 1pm
MARCH 21 10am – 1pm	MARCH 23 10am – 1pm
APRIL 18 10am – 1pm	APRIL 20 10am – 1pm
MAY 16 10am – 1pm	MAY 18 10am – 1pm
JUNE 20 10am – 1pm	JUNE 22 10am – 1pm
JULY 18 10am – 1pm	JULY 20 10am – 1pm
AUGUST 15 10am – 1pm	AUGUST 17 10am – 1pm
SEPTEMBER 19 10am – 1pm	SEPTEMBER 21 10am – 1pm
OCTOBER 17 10am – 1pm	OCTOBER 19 10am – 1pm
NOVEMBER 14 10am – 1pm	NOVEMBER 16 10am – 1pm
DECEMBER 12 10am – 1pm	DECEMBER 14 10am – 1pm