

Remittance Advice Alerts/PROMISe Banner Pages

Subject: Date of Death Recovery

Banner Date: November 1, 2019

Cycle(s): 19

Provider types/Specialties: All (exception 07)

SUBJECT: Date of Death Recovery

A recent audit uncovered recipient date of death discrepancies. A claims recovery was done to recoup monies paid in error due to the Department's eligibility records indicating recipients being deceased prior to the dates of service being billed. These claim adjustments appearing on this remittance advice can be identified by ICN range 5219303499082 through 5219303499710.

If you feel the recipient date of death information was in error, please contact the county assistance office. If you need further assistance, call the appropriate toll free line for your provider type.

It is your responsibility to resubmit a correctly completed claim if you are due payment for services provided prior to the date of death.