

Subject: EVV Communication Alert for HHCS  
Banner Date(s): December 22, 2023 through February 06, 2024  
Cycle(s): 26, 27, 28, 29, 30, and 31  
Provider Types/Specialty: 05/050, 05/361, 05/362, 16/160, 16/161

### **EVV Communication Alert for HHCS**

Hello, all claims and encounters for Home Health Care Services are subjected to EVV requirements for dates of service on or after January 1, 2024. Have you seen Error Status Codes setting on your claims? This indicates your claims submission is not compliant with the CURES ACT. Effective January 1, 2024, any claims setting on ESCs 936, 937, or 938 will deny.

**ESC 936** sets when **“Duplicate Matching EVV HHCS Visits Found”**  
**ESC 937** sets when **“HHCS Units Billed Exceed Units Verified in EVV”**  
**ESC 938, “No Matching HHCS EVV Visit Found”**

Medical Assistance Bulletin Number 05-22-09, 07-22-03, 54-22-01, 59-22-01, 00-22-06  
Electronic Visit Verification Requirements for Home Health Care Services in the Fee-for-Service Delivery and Managed Care Delivery Systems

URL: <https://www.dhs.pa.gov/docs/Publications/Documents/FORMS%20AND%20PUBS%20OMAP/MAB2022081001.pdf>

URL: <https://www.dhs.pa.gov/providers/Billing-Info/Pages/EVV.aspx>

URL: <https://www.dhs.pa.gov/providers/Billing-Info/Pages/EVV-FAQ.aspx>