

Pennsylvania PROMISeTM Companion Guide

270/271
Health Care Eligibility Benefit Inquiry and Response

Version 5010

August 2015, Version 2.5



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Revision History

| Document Version Number | Revision Date | Reason for Revisions | Revisions Completed By |
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Overview

The Pennsylvania Department of Human Services' HIPAA-compliant Provider Reimbursement and Operations Management Information System (PROMISe™) has adopted the new version 5010 X12 standards. These standards are in compliance with the CMS mandate effective January 1, 2012.

This Companion Guide contains detailed instructions for interpreting the ASC X12 005010X279A1 Health Care Eligibility Benefit Inquiry and Response records (270/271) for all of the different types of services that can be submitted to or returned from PROMISe[™] in the 270/271 format. Please disregard any instructions that do not pertain to the services for which you are submitting.

Submitters (individual providers, billing services, software vendors, and managed care organizations) must complete a certification process in order to submit transactions to PROMISe[™] for production processing. The certification process consists of the submission of test claims to verify that all transactions are HIPAA compliant and conform to PROMISe[™]. To initiate the certification process, see the certification registration process on the DHS web site at http://www.dhs.state.pa.us/provider/promise/certification/index.htm or contact the HP Enterprise Services Provider Assistance Center at 800-248-2152.



Companion Guide Instructions

One of the new terms born out of HIPAA is *payer variability*. As each payer works to make its system HIPAA-compliant, there is a realization and an allowance that payers require information and values/formats specific to their systems. As such, each payer requires that transactions be completed with specific data. This Companion Guide was developed to communicate the Pennsylvania Medical Assistance-specific information required to successfully submit the 270 Eligibility Request and receive the 271 Eligibility Response transactions.

This Companion Guide is to be used in conjunction with the ASC X12 Implementation Guide found at http://store.x12.org. The ASC X12 Implementation Guide is the main source of information about the transaction sets. The Companion Guide contains:

- DHS interpretation/application of the data elements that support Medical Assistance transaction submissions,
- The methods utilized to convey data that are not included in the ASC X12 Implementation Guide, but are required for processing Pennsylvania Department of Human Services transactions; and
- Clarification for certain, less obvious, but still standard, uses of the transaction.



Revisions to the Companion Guide

To aid the provider community in organizing these Companion Guides and the revisions that may occur, this document will have a revision schedule and notification process.

The initial release of this Companion Guide was June 2010. The first release reflects all the known information as of this date. However, as the implementation phases of PROMISe[™] progress, updates and releases of new information may be forthcoming.

The e-mail information that you provided when you registered for PROMISe[™] certification will be used to notify you when the regularly scheduled updates are available, as well as when there are any special updates in between. If your email information changes, please notify HP Enterprise Services at papac1@hp.com.

Revision Process:

For each new release of this Companion Guide, the information that has been changed since the previous version will be located in the Revision History section of the guide. If a revision is made to a data element, it will be detailed in the Reason for Revision section in the table containing the element. DHS will clearly define the change that was made so it can be integrated into your process.

If there are any updated releases of the Companion Guide, DHS will attempt to notify you of its availability through the email address that you supplied when you registered for PROMIS e^{TM} certification. Updates will also be posted on the DHS website. You are encouraged to check this site regularly.



PROMISe[™] Business Rules

For the Eligibility Verification System (EVS) to search for the subscriber, the Information Receiver must provide, at a minimum, one of the following combinations of elements in Loop 2100C:

| Search Method One | Search Method Two | Search Method Three | Search Method Four |
|---|-------------------------|-------------------------|---|
| Recipient ID | Recipient ID | Recipient SSN | Recipient First Name |
| Recipient MA ACCESS Card Issue Number | Recipient Date of Birth | Recipient Date of Birth | Recipient Last Name Recipient Date of Birth |

The 270-Eligibility Request may have more than the above-listed elements populated for a search.

The search criteria below are ranked in terms of the best option for a positive response (Number 1 being the best option).

Please consider this ranking when conducting your next eligibility transaction.

- 1. RID and 2-digit Access Card number
- 2. RID and DOB
- 3. Social Security Number and DOB
- 4. Recipient name and DOB

Batch Size

The maximum number of requests that can be made in the batch 270 transaction file is 10,000 requests.



PROMISe[™] Specific HIPAA Data Elements

Eligibility Request – Special Processing For 270 Fields

| Field Name | PROMISe™ Specific |
|---|---|
| ISA06: Interchange Sender ID | BBS ID assigned by PROMISe [™] |
| ISA08: Interchange Receiver ID | Production - "345529167" Testing - "445314156" |
| LOOP 2100A: INFORMATION SOURCE NAME | |
| NM103: Name Last or Organization Name | "Pennsylvania Dept of Human Services" |
| NM109: Identification Code | "236003113" |
| LOOP 2100C: SUBSCRIBER NAME | |
| NM109: Identification Code | Recipient Medicaid ID For Search Method One the 10 digit recipient ID is concatenated with the 2 digit card issue number to make a 12 digit Recipient ID. |
| LOOP 2110C: SUBSCRIBER ELIGIBILITY OR BENEFIT INQUIRY INFORMATION | |
| EQ01: Service Type Code | Appendix B – Supported Service Types |
| REF01: Reference Identification Qualifier | Not used in PROMISe [™] processing. |

Eligibility Response – Special Processing For 271 Fields

| Field Name | PROMISe [™] Specific Instructions |
|---|---|
| ISA06: Interchange Sender ID | Production - 345529167 Testing – 445314156 |
| ISA08: Interchange Receiver ID | Receiver's BBS ID |
| LOOP 2110C: SUBSCRIBER ELIGIBILITY OR BENEFIT INFORMATION | |
| EB07: Monetary Amount | For sliding scale co-payment (EB01=B), the minimum amount is used in this field. The full sliding |
| | scale is displayed in the MSG segment. |
| EB11: Yes/No Condition or Response Code | Not used in PROMISe [™] processing. |



Appendix A – Insurance Carriers

Insurance Listings with Addresses:

| Carrier Code | Carrier Name | Address |
|--------------|--|--|
| 001 | Aetna Better Health (PCO) | 2000 Market Street, Suite 850 Philadelphia, PA 19103-3231 |
| 002 | Capital Blue Cross SecureChoice (PCO) | 2500 Elmerton Avenue Harrisburg, PA 17177-9799 |
| 003 | Gateway Healthplus (PCO) | Four Gateway Center 444 Liberty Avenue, Suite 2100 Pittsburgh, PA 15222-1222 |
| 004 | Geisinger Healthy Connect (PCO) | 108 Woodbine Lane Danville, PA 17821-9118 |
| 005 | Health Partners Essential (PCO) | 901 Market Street, Suite 500 Philadelphia, PA 19107-4496 |
| 006 | Keystone Connect (PCO) | 200 Stevens Drive Philadelphia, PA 19113 |
| 007 | UnitedHealthcare Community Plan for Adults (PCO) | 1001 Brinton Road Pittsburgh, PA 15221-4533 |
| 800 | UPMC for Best Health (PCO) | 600 Grant Street, 55 th Floor Pittsburgh, PA 15219-2702 |
| 009 | AmeriHealth Connect (PCO) | 200 Stevens Drive Philadelphia, PA 19113 |
| 100 | Medicare Part B | |

| Carrier Code | Carrier Name | Address |
|--------------|------------------------------------|--|
| 103 | Medicare Part D | |
| 200 | Independence Blue Cross | 1901 Market Street Philadelphia, PA 19103 |
| 201 | Highmark Blue Cross/Blue Shield | Fifth Avenue Place 120 Fifth Ave/Suite P3105 Pittsburgh, PA 15222 |
| 202 | Capital Blue Cross | 2500 Elmerton Avenue Harrisburg, PA 17177 |
| 203 | Blue Cross of N.E. PA | 19 N Main Street Wilkes-Barre, PA 18711 |
| 240 | Security 65 Independence Plan | 1901 Market Street Philadelphia, PA 19103 |
| 241 | Security 65 Highmark Plan | 5 th Avenue Place Pittsburgh, PA 15222 |
| 242 | Security 65 Capital Plan | Dept 778995 Harrisburg, PA 17177-8995 |
| 243 | Security 65 Northeast Plan | 70 N Main Street Wilkes-Barre, PA 18711 |
| 244 | Highmark Service Company | 5 th Avenue Place 120 5 th Avenue Place/Suite P3105 Pittsburgh, PA 15222 |
| 249 | Blue Cross Medigap (out-of-state) | |
| 299 | Blue Cross Out of State | |
| 300 | Highmark Blue Shield | PO Box 890062 Camp Hill, PA 17089-0062 |
| 340 | Blue Shield Medigap - | PO Box 898845 |

| Carrier Code | Carrier Name | Address |
|--------------|---|---|
| | Security 65 | Camp Hill, PA 17089-8845 |
| 349 | Blue Shield Medigap (out-of-state) | |
| 399 | Blue Shield Out Of State | |
| 400 | TRICARE/United Concordia | TDP Claims Processing PO Box 69411 Harrisburg, PA 17106 |
| 400 | TRICARE | Palmetto GBA PO Box 7011 Camden, SC 29020 |
| 400 | TRICARE/Express Scripts | PO Box 390007 Bloomington, MN 55439 |
| 401 | ChampVA | PO Box 65023 Denver, CO 80206-9023 |
| 500 | Personal Choice 65/Keystone 65 (Medicare Advantage) | 1901 Market Street Philadelphia, PA 19103 |
| 501 | Highmark Freedom Blue (Medicare Advantage) | 120 Fifth Avenue, Suite P5501 Pittsburgh, PA 15222 |
| 502 | Capital SeniorBlue (Medicare Advantage) | 2500 Elmerton Avenue Harrisburg, PA 17177 |
| 504 | SecurityBlue (Medicare Advantage) | 120 Fifth Avenue, Suite P5501 Pittsburgh, PA 15222 |
| 505 | Aetna (Medicare Advantage) | 151 Farmington Avenue Hartford, CT 06156 |
| 506 | Gateway Health Plan Medicare Assured (Medicare Advantage) | 600 Grant Street, 41st Floor Pittsburgh, PA 15219 |

| Carrier Code | Carrier Name | Address |
|--------------|---|---|
| 507 | Humana (Medicare Advantage) | 101 East Main Street Louisville, KY 40202 |
| 509 | Advantra (Medicare Advantage) | 11 Stanwix Street, Suite 2300 Pittsburgh, PA 15222 |
| 510 | Sterling Option 1 (Medicare Advantage) | 2219 Rimland Drive PO Box 5348 Bellingham, WA 98226 |
| 511 | Geisinger Health Plan (Medicare Advantage) | 100 North Academy Avenue Danville, PA 17822 |
| 512 | AmeriHealth 65 (Medicare Advantage) | 1901 Market Street Philadelphia, PA 19103 |
| 513 | UnitedHealthCare Community Plan Dual Complete (formerly Unison Advantage) Termed 12/31/2013 | PO Box 8207 Kingston, NY 12402 |
| 514 | Keystone 65 Complete (Medicare Advantage) | 1901 Market Street Philadelphia, PA 19103 |
| 515 | UPMC For Life (Medicare Advantage) | 112 Washington Place Pittsburgh, PA 15219 |
| 516 | CIGNA HealthSpring (formerly Bravo Health) | 3601 O'Donnell Street Baltimore, MD 21224 |
| 517 | Today's Options (Medicare Advantage) | 4888 Loop Central Drive, Suite 900 Houston, TX 77081 |
| 518 | United Healthcare Companies (Medicare Advantage) | 13621 NW 12 th Street Sunrise, FL 33323 |
| 519 | Keystone SeniorBlue (Medicare Advantage) | 2500 Elmerton Avenue Harrisburg, PA 17177 |

| Carrier Code | Carrier Name | Address |
|--------------|--|---|
| 520 | WellCare (Medicare Advantage) | 8735 Henderson Road Tampa, FL 33634 |
| 521 | Horizon Blue Cross Blue Shield of New Jersey | 3 Penn Plaza East Newark, NJ 07105 |
| 522 | Healthfirst Medicare Plan (Medicare Advantage) | 25 Broadway, 9 th Floor New York, NY 10004 |
| 527 | Coventry Healthcare (Medicare Advantage) | 3721 Tecport Drive Harrisburg, PA 17106 |
| 528 | Universal Health Care (Medicare Advantage) | 150 2 nd Avenue North, Suite 400 Saint Petersburg, FL 33701 |
| 529 | Citrus Health Care (Medicare Advantage) | 5420 Bay Center Drive, Suite 250 Tampa, FL 33609 |
| 530 | GHI Medicare Choice (Medicare Advantage) | 441 Ninth Avenue New York, NY 10001 |
| 531 | UniCare (Medicare Advantage) | PO Box 9154 Oxnard, CA 93031 |
| 532 | Anthem Blue Cross/Blue Shield (Medicare Advantage) | 4241 Irwin Simpson Road, OHO205-A037 Mason, OH 45040 |
| 533 | Care Improvement Plus (Medicare Advantage) | 250 West Pratt Street, Suite 230 Baltimore, MD 21201 |
| 536 | USACare (Medicare Advantage) | 259 Monroe Avenue Rochester, NY 14607 |
| 537 | HIP Health Plan of Greater New York (Medicare Advantage) | 55 Water Street New York, NY 10041-8190 |
| 538 | MD MedicareChoice (Medicare Advantage) | 5501 West Waters Avenue, Suite 401 |



| Carrier Code | Carrier Name | Address |
|--------------|---|---|
| | | Tampa, FL 33634 |
| 539 | HealthMarkets Care Assured (Medicare Advantage) | 9151 Boulevard 26 North Richland Hills, TX 76180 |
| 542 | CIGNA Medicare Access (Medicare Advantage) | 900 Cottage Grove Road Hartford, CT 06152 |
| 543 | Universal American (Medicare Advantage) | 1001 Heathrow Park Lane, Suite 5001 Lake Mary, FL 32746 |
| 544 | Keystone VIP Choice | PO Box 307 Linthicum, MD 21090-0307 |
| 545 | Health Partners Medicare | 901 Market Street, Suite 500 Philadelphia, PA 19107 |
| 598 | Unlisted Medicare Advantage HMO's | |
| 600 | Medicare Part A | |
| 700 | Delta Dental of PA | One Delta Drive Mechanicsburg, PA 17055 |
| 701 | Amalgamated Life Insurance Co. | 730 Broadway New York, NY 10003-9511 |
| 703 | Allstate Insurance Co. | 60 Allstate Plaza S. Northbrook, IL 60062 |
| 704 | Bankers Life & Casualty Co. | 222 Merchandise Mart Plaza Chicago, IL 60654 |
| 705 | United Concordia | 4401 Deer Path Road Harrisburg, PA 17110 |
| 706 | CONSECO | 11825 N Pennsylvania Street |

| Carrier Code | Carrier Name | Address |
|--------------|---|--|
| | | Carmel, IN 46032 |
| 707 | Combined Insurance Co. of America | 1000 Milwaukee Avenue Glenview, IL 60025 |
| 708 | CIGNA | 900 Cottage Road Bloomfield, CT 06002 |
| 709 | Argus | PO Box 419019 Kansas City, MO 64141 |
| 710 | Continental Casualty Insurance Co. | 333 South Wabash Chicago, IL 60604 |
| 711 | American General | 70 Pine Street New York, NY 10270 |
| 712 | Eastern Life & Health Insurance Co. | 25 Race Avenue Lancaster, PA 17608 |
| 713 | AXA Equitable Life Insurance Co. | PO Box 1047 Charlotte, NC 28201 |
| 714 | Inter-Co. Hospital Plan | 720 Blair Mill Road Horsham, PA 19044 |
| 715 | Inter-Co. Phys. Service Plan | 720 Blair Mill Road Horsham, PA 19044 |
| 716 | John Hancock Mutual Life Insurance Co. | PO Box 111 Boston, MA 02117 |
| 718 | Life Insurance Co. North America | 1601 Chestnut Street Philadelphia, PA 19192 |
| 719 | Lincoln Financial Group | 8801 Indian Hills Drive Omaha, NE 68114 |
| 720 | Mass Mutual Life Insurance Co. | 1295 State Street Springfield, MA 01111 |

| Carrier Code | Carrier Name | Address |
|--------------|--|--|
| 721 | United Healthcare | PO Box 740800 Atlanta, GA 30374 |
| 722 | Mutual of Omaha Insurance Co. | Mutual Of Omaha Plaza Omaha, NE 68175 |
| 723 | People Benefit Life Insurance Co. | Claims Deptartment Valley Forge, PA 19493 |
| 724 | New York Life Insurance Co. | 51 Madison Avenue New York, NY 10010 |
| 725 | Transamerica Occidental Insurance Co. | PO Box 2101 Los Angeles, CA 90051-2101 |
| 726 | Phoenix Mutual Life Insurance Co. | PO Box 22012 Albany, NY 12201-2012 |
| 727 | Provident Life/Accident Insurance Co. | Fountain Square Chattanooga, TN 37402 |
| 728 | Prudential Insurance Co. of America | 751 Broad Street Newark, NJ 07102 |
| 730 | Travelers Insurance | One Town Square MPB Hartford, CT 06183 |
| 731 | National Association of Letter Carriers | 20547 Waverly Court Ashburn, VA 20149 |
| 732 | Washington National Insurance Co. | PO Box 2004 Carmel, IN 46032-3004 |
| 733 | Express Scripts/Medco | PO Box 6121 Fair Lawn, NJ 07410-0999 |
| 734 | American Postal Workers Union | PO Box 967 Silver Spring, MD 20910 |
| 735 | Accordia National | PO Box 3262 |



| Carrier Code | Carrier Name | Address |
|--------------|---|--|
| | | East Charleston, WV 25332 |
| 736 | Employers Health Insurance Co. | PO Box 14610 Lexington, KY 40512-4610 |
| 737 | Jefferson-Pilot Life Insurance Co. | PO Box 21008 Greensboro, NC 27420 |
| 738 | Philadelphia American Life Ins. Co. | PO Box 4884 Houston, TX 77210 |
| 739 | Protective Life Insurance Co. | 2801 HWY 280 South Birmingham, AL 35223 |
| 740 | Commercial Medigap | |
| 741 | AARP Medigap | PO Box 740819 Atlanta, GA 30374-0819 |
| 742 | National Vision Administrators | PO Box 1981 East Hanover, NJ 07936-0981 |
| 743 | Express Scripts | PO Box 390007 Bloomington, MN 55439 |
| 744 | PEBTF | 150 S. 43 rd Street, Suite 1 Harrisburg, PA 17111-5700 |
| 745 | National Pharmaceutical Services | PO Box 407 Boystown, NE 68010 |
| 747 | PCS | 950 E. Shea Boulevard. Scottsdale, AZ 85260 |
| 749 | Caremark | PO Box 686005 San Antonio, TX 78268 |
| 750 | Aetna HMO Health PLS East/Central PA | PO Box 981107 El Paso, TX 79998-1107 |

| Carrier Code | Carrier Name | Address |
|--------------|------------------------------------|--|
| 752 | Alliance Health Network | 1700 Peach Street Erie, PA 16501 |
| 753 | Advantage Health Plan PA | 121 Seventh Street Pittsburgh, PA 15222-3408 |
| 757 | HealthAmerica /Health Assurance | 3721 Tecport Drive PO Box 67103 Harrisburg, PA 17106 |
| 760 | First Priority Health | 19 N. Main Street Wilkes-Barre, PA 18711 |
| 761 | Keystone Health Plan Central | PO Box 898812 Camp Hill, PA 17089-8812 |
| 762 | Keystone Health Plan East | 1901 Market Street Philadelphia, PA 19103 |
| 763 | Keystone Health Plan West | PO Box 898819 Camp Hill, PA 17089 |
| 765 | Prudential Health Care Plan | PO Box 901 Horsham, PA 19044 |
| 766 | Healthnet of the Northeast | PO Box 14700 Lexington, KY 40512 |
| 772 | HIP Health Plan of PA | 6 Neshaminy Interplex Trevose, PA 19053 |
| 774 | UPMC Health Plan Inc | PO Box 2999 Pittsburgh, PA 15230 |
| 775 | Optimum Choice Inc of PA | PO Box 930 Frederick, MD 21705 |
| 776 | Philcare Health Systems | 2005 Market Street Philadelphia, PA 19103 |



| Carrier Code | Carrier Name | Address |
|--------------|---|--|
| 778 | AmeriHealth HMO | 1901 Market Street Philadelphia, PA 19103 |
| 779 | Health Plans of PA | 100 W Sproul Road – 3 rd Floor Springfield, PA 19064 |
| 780 | Principal HealthCare of PA | 2751 Centerville Road Wilmington, DE 19808 |
| 781 | Avalon Health Ltd. | 2500 Elmerton Avenue Harrisburg, PA 17110 |
| 783 | Qualmed Plans For Health | 1835 Market Street Philadelphia, PA 19103 |
| 784 | Physicians Care HMO | 651 East Park Drive, Suite 108 Harrisburg, PA 17111 |
| 798 | Other HMO | |
| 799 | Commercial Insurance (Not Otherwise Listed) | |
| 801 | Auto Insurance Terminated 5/24/07 | |
| 802 | Workers' Compensation | |
| 803 | Black Lung Medical Benefits | |
| 900 | Patient Pay | |
| 902 | LTC Patient Pay | |
| 903 | Transfer Penalty | |



Alphabetical Listing of Insurance Carriers:

| Carrier Name | Carrier Code |
|--|--------------|
| AARP Medigap | 741 |
| Accordia National | 735 |
| Advantage Health Plan | 753 |
| Advantra (Medicare Advantage) | 509 |
| Aetna (Medicare Advantage) | 505 |
| Aetna Better Health (PCO) | 001 |
| Aetna HMO Health Plans East/Central PA | 750 |
| Alliance Health Network | 752 |
| Allstate Insurance Company | 703 |
| Amalgamated Life Insurance Co | 701 |
| American General Ins Co | 711 |
| American Postal Workers Union | 734 |
| AmeriHealth Connect (PCO) | 009 |
| AmeriHealth HMO | 778 |
| AmeriHealth 65 | 512 |
| Anthem Blue Cross/Blue Shield (Medicare Advantage) | 532 |
| Argus | 709 |
| Auto Insurance | 801 |
| Avalon Health LTD | 781 |

| Carrier Name | Carrier Code |
|---|--------------|
| AXA Equitable Life Insurance | 713 |
| Bankers Life & Casualty Co | 704 |
| Black Lung Medical Benefits | 803 |
| Blue Cross Medigap (out of state) | 249 |
| Blue Cross of Northeastern PA | 203 |
| Blue Cross Out-of-State | 299 |
| Blue Shield Medigap (out of state) | 349 |
| Blue Shield Medigap Security 65 | 340 |
| Blue Shield Out-of-State | 399 |
| Capital Blue Cross | 202 |
| Capital Blue Cross SecureChoice (PCO) | 002 |
| Capital SeniorBlue (Medicare Advantage) | 502 |
| Care Improvement Plus (Medicare Advantage) | 533 |
| Caremark | 749 |
| Champus (Tricare & United Concordia) | 400 |
| Champus/VA | 401 |
| CIGNA | 708 |
| CIGNA HealthSpring (formerly Bravo Health) (Medicare Advantage) | 516 |
| CIGNA Medicare Access (Medicare Advantage) | 542 |
| Citrus Health Care (Medicare Advantage) | 529 |

| Carrier Name | Carrier Code |
|---|--------------|
| Combined Insurance Company of America | 707 |
| Commercial Insurance (Carrier name not on list) | 799 |
| Commercial Medigap Ins. (Not otherwise listed) | 740 |
| Compensation | 802 |
| CONSECO | 706 |
| Continental Casualty Ins Co | 710 |
| Coventry Healthcare (Medicare Advantage) | 527 |
| Delta Dental of PA | 700 |
| Eastern Life & Health Insurance Co | 712 |
| Employers Health Insurance Co | 736 |
| Express Scripts/Medco | 733 |
| Express Scripts (use 733) (Will be terminated in future) | 743 |
| First Priority Health | 760 |
| Freedom Blue (Medicare Advantage) | 501 |
| Gateway Health Plan Medicare Assured (Medicare Advantage) | 506 |
| Gateway Healthplus (PCO) | 003 |
| Geisinger Health Plan | 755 |
| Geisinger Health Plan (Medicare Advantage) | 511 |
| Geisinger Healthy Connect (PCO) | 004 |
| GHI Medicare Choice (Medicare Advantage) | 530 |

| Carrier Name | Carrier Code |
|---|--------------|
| Health Partners Essential (PCO) | 005 |
| Health Partners Medicare | 545 |
| Health Plans of PA | 779 |
| HealthAmerica Advantra/Advantra Gold/Advantra Silver (Medicare Advantage) | 509 |
| HealthAmerica/Health Assurance | 757 |
| Healthfirst Medicare Plan (Medicare Advantage) | 522 |
| HealthMarkets Care Assured (Medicare Advantage) | 539 |
| Healthnet of the Northeast | 766 |
| Highmark Blue Cross/Blue Shield | 201 |
| Highmark Blue Shield | 300 |
| Highmark Service Company | 244 |
| HIP Health Plan of Greater New York (Medicare Advantage) | 537 |
| HIP Health Plan of PA | 772 |
| Horizon BC/BS of New Jersey (Medicare Advantage) | 521 |
| Humana (Medicare Advantage) | 507 |
| Independence Blue Cross | 200 |
| Inter-County Hosp Plan | 714 |
| Inter-County Phys Serv Plan | 715 |
| Jefferson-Pilot Life Ins Co | 737 |

| Carrier Name | Carrier Code |
|---|--------------|
| John Hancock Mutual Life Ins Co | 716 |
| Keystone 65 Complete (Medicare Advantage) | 514 |
| Keystone Connect (PCO) | 006 |
| Keystone Health Plan Central | 761 |
| Keystone Health Plan East | 762 |
| Keystone Health Plan West | 763 |
| Keystone SeniorBlue (Medicare Advantage) | 519 |
| Keystone VIP Choice | 544 |
| Life Insurance Co North America | 718 |
| Lincoln National Life Ins Co | 719 |
| Long Term Care Patient Pay | 902 |
| MD MedicareChoice (Medicare Advantage) | 538 |
| Massachusetts Mutual Life Ins Co | 720 |
| Medicare A | 600 |
| Medicare B | 100 |
| Mutual of Omaha Ins Co | 722 |
| National Association of Letter Carriers | 731 |
| National Pharmaceutical Svc | 745 |
| National Vision Administrators | 742 |
| New York Life Insurance Co | 724 |

| Carrier Name | Carrier Code |
|--|--------------|
| Optimum Choice Inc of PA | 775 |
| Other HMO(Must enter name/address) | 798 |
| Patient Pay | 900 |
| PCS | 747 |
| PEBTF(Major Med /Medigap) | 744 |
| Pennsylvania Blue Shield (associated with a Blue Cross Plan) | 300 |
| People Benefit Life Insurance Company | 723 |
| Personal Choice 65/Keystone 65 (Medicare Advantage) | 500 |
| Philadelphia American Life Ins | 738 |
| Philcare Health Systems | 776 |
| Phoenix Mutual Life Ins Co | 726 |
| Physicians Care HMO | 784 |
| Principal Health Care of PA | 780 |
| Protective Life Ins Co | 739 |
| Provident Life & Accident Ins | 727 |
| Prudential Health Care Plan | 765 |
| Prudential Ins Co of America | 728 |
| Qualmed Plans for Health | 783 |
| Security 65 Capital Plan | 242 |
| Security 65 Highmark Plan | 241 |



| Carrier Name | Carrier Code |
|--|--------------|
| Security 65 Independence Plan | 240 |
| Security 65 Northeast Plan | 243 |
| Security Blue (Medicare Advantage) | 504 |
| Sterling Option 1 (Medicare Advantage) | 510 |
| Today's Option (Medicare Advantage) | 517 |
| Transamerica Occidental Ins Co | 725 |
| Transfer Penalty | 903 |
| Travelers Insurance | 730 |
| Tricare | 400 |
| UniCare (Medicare Advantage) | 531 |
| Unison Advantage (Medicare Advantage) | 513 |
| United Concordia | 705 |
| United Health Care | 721 |
| UnitedHealthcare Community Plan for Adults (PCO) | 007 |
| United HealthCare (Evercare/Erickson Advantage) (Medicare Advantage) | 518 |
| Universal American (Medicare Advantage) | 543 |
| Universal Health Care (Medicare Advantage) | 528 |
| UPMC for Best Health (PCO) | 008 |
| UPMC For Life (Medicare Advantage) | 515 |

| Carrier Name | Carrier Code |
|-------------------------------|--------------|
| UPMC Health Plan | 774 |
| USACare (Medicare Advantage) | 536 |
| Washington National Ins Co | 732 |
| WellCare (Medicare Advantage) | 520 |



Appendix B – Supported Service Types

The following codes are supported for an explicit inquiry:

| Serial | Service Type Codes | Service Type | Copayment | Deductible |
|--------|---------------------------------------|--------------------------|------------|------------|
| No | (X12 270/271 Code and Definition) | Codes Returned | Associated | Associated |
| | | for a Generic Inquiry | | |
| 1 | 1 Medical Care | Y | Υ | |
| 2 | 2 Surgical | | Υ | |
| 3 | 4 Diagnostic X-Ray | Υ | Υ | |
| 4 | 5 Diagnostic Lab | | | |
| 5 | 6 Radiation Therapy | | Υ | |
| 6 | 7 Anesthesia | | Υ | |
| 7 | 8 Surgical Assistance | | Υ | |
| 8 | 12 Durable Medical Equipment | | Υ | |
| | Purchase | | | |
| 9 | 13 Ambulatory Service Center Facility | | Υ | Υ |
| 10 | 18 Durable Medical Equipment Rental | | | |
| 11 | 20 Second Surgical Opinion | | Υ | |
| 12 | 30 Health Benefit Plan Coverage | Υ | | |
| 13 | 33 Chiropractic | Υ | Υ | |
| 14 | 35 Dental Care | Υ | Υ | |
| 15 | 40 Oral Surgery | | Υ | |
| 16 | 42 Home Health Care | | | |
| 17 | 45 Hospice | | | |
| 18 | 47 Hospital | Υ | | |
| 19 | 48 Hospital - Inpatient | Υ | Υ | Υ |
| 20 | 50 Hospital - Outpatient | Υ | Υ | |
| 21 | 51 Hospital - Emergency Accident | | | Υ |
| 22 | 52 Hospital - Emergency Medical | | | |
| 23 | 53 Hospital - Ambulatory Surgical | | Υ | |
| 24 | 62 MRI/CAT Scan | | Υ | |
| 25 | 65 Newborn Care | | | |
| 26 | 68 Well Baby Care | | | |
| 27 | 73 Diagnostic Medical | | Υ | |
| 28 | 76 Dialysis | | | |
| 29 | 78 Chemotherapy | | Υ | |
| 30 | 80 Immunizations | | | |
| 31 | 81 Routine Physical | | Υ | |
| 32 | 82 Family Planning | | | |
| 33 | 86 Emergency Services | Υ | | |
| 34 | 88 Pharmacy | Υ | Υ | |
| 35 | 93 Podiatry | | Υ | |
| 36 | 98 Professional (Physician) Visit - | Υ | Υ | |
| | Office | | | |
| 37 | 99 Professional (Physician) Visit - | | Υ | |

| Serial No | Service Type Codes (X12 270/271 Code and Definition) | Service Type Codes Returned for a Generic Inquiry | Copayment Associated | Deductible Associated |
|--------------|---|---|-------------------------|--------------------------|
| | Inpatient | | | |
| 38 | A0 Professional (Physician) Visit - Outpatient | | Y | |
| 39 | A3 Professional (Physician) Visit - Home | | Y | |
| 40 | A6 Psychotherapy | Υ | Υ | |
| 41 | A7 Psychiatric - Inpatient | | Υ | Υ |
| 42 | A8 Psychiatric - Outpatient | | Υ | |
| 43 | AD Occupational Therapy | | Υ | |
| 44 | AE Physical Medicine | | Υ | |
| 45 | AF Speech Therapy | | Υ | |
| 46 | AG Skilled Nursing Care | | | |
| 47 | Al Substance Abuse | | Υ | |
| 48 | AL Vision (Optometry) | Υ | Υ | |
| 49 | BG Cardiac Rehabilitation | | Υ | |
| 50 | BH Pediatric | | | |
| 51 | MH Mental Health | Υ | Υ | |
| 52 | UC Urgent Care | Υ | Υ | |
| 53 | 91 Brand Name Prescription Drug | | Υ | |
| 54 | 92Generic Prescription Drug | | Υ | |
| 55 | AB Rehabilitation – Inpatient | | Υ | |