

Important Information About Your Medical Assistance Benefits

PLEASE READ CAREFULLY

In response to the nationwide public health emergency for COVID-19, the Pennsylvania Medical Assistance (MA) Program is not charging copays for drugs that can be used to treat symptoms from COVID-19. These drugs are listed below. Our records show that you have gotten one of the drugs with your ACCESS card.

This change is for prescriptions that were filled beginning March 1, 2020. If you had a prescription filled at the pharmacy between March 1, 2020 and April 21, 2020 for a drug that is in the list below, you may have been charged the copay. We want to make sure that if you paid the copay, and the pharmacy has not already refunded it to you, you know to ask the pharmacy for a refund of the amount you paid. This includes any copay you may have paid for the drugs listed below that were delivered directly to where you live.

The drugs that do not require a copay during this public health emergency are:

- Drugs to treat fever, aches, and pains;
- Drugs to treat diarrhea;
- Drugs to treat nausea and vomiting;
- Antihistamines;
- Drugs to treat infection;
- Drugs to treat asthma and other lung conditions;
- Drugs to help with cough and colds; and
- Drugs for eye itching, dryness, and infection;

When the public health emergency for COVID-19 ends, copays will again be charged for the above drugs.

What You Should Do

If you paid a copay for one of the drugs listed above, you should take this notice to the pharmacy and ask about a refund. If your pharmacy has any questions about giving you a refund, they may call the MA Pharmacy Services call center at 1-800-537-8862 (TDD/TYY 1-866-872-8969) for more information.

For More Information

Call the MA call center at 1-800-537-8862 (TDD 1-866-872-8969), if you have any questions.



pennsylvania

DEPARTMENT OF HUMAN SERVICES

www.dhs.pa.gov

- ATTENTION:** If you speak a language other than English, language assistance services, free of charge, are available to you. If you need this notice translated into another language, check the box and/or write the name of the language on the line below and mail a copy of the notice, along with this page, to: BFFSP, LEP Services, P.O. Box 8050, Harrisburg, PA 17105.
- ATENCIÓN:** Si usted habla un idioma que no sea inglés, hay servicios gratuitos de asistencia lingüística disponibles para usted. Si necesita que este aviso se traduzca a otro idioma, marque la casilla y/o escriba el nombre del idioma en la línea a continuación, y envíe una copia del aviso junto con esta página a: BFFSP, LEP Services, P.O. Box 8050, Harrisburg, PA 17105.
- ВНИМАНИЕ!** Если вы не говорите по-английски, вы можете воспользоваться бесплатными услугами перевода. Если вам нужен перевод данного уведомления на другой язык, поставьте галочку и (или) укажите язык в строке ниже и отправьте копию уведомления по почте вместе с этой страницей по адресу: BFFSP, LEP Services, P.O. Box 8050, Harrisburg, PA 17105.
- 注意:** 如果您使用英语之外的其他语言, 我们还为您提供免费的语言协助服务。如果您需要将本公告翻译为其他语言, 请在方框内打钩和/或在下面一行写上语言名称, 将本页和公告的副本一起邮寄至: BFFSP, LEP Services, P.O. Box 8050, Harrisburg, PA 17105.
- LƯU Ý:** Nếu quý vị nói một ngôn ngữ khác ngoài tiếng Anh, các dịch vụ hỗ trợ ngôn ngữ miễn phí sẽ có sẵn cho quý vị. Nếu quý vị cần thông báo này được dịch sang một ngôn ngữ khác, hãy đánh dấu vào trong ô và/hoặc viết tên của ngôn ngữ trên dòng bên dưới và gửi một bản sao của thông báo, cùng với trang này, tới: BFFSP, LEP Services, P.O. Box 8050, Harrisburg, PA 17105.
- ملحوظة:** إذا كنت تتحدث لغة غير اللغة الإنجليزية، فإن خدمات المساعدة اللغوية متاحة لك من دون مقابل. وإذا كنت بحاجة لترجمة هذا الإشعار إلى لغة أخرى، يُرجى تحديد المربع و/أو كتابة اسم اللغة على السطر أدناه وإرسال نسخة من الإشعار مع هذه الصفحة إلى العنوان التالي: BFFSP, LEP Services, P.O. Box 8050, Harrisburg, PA 17105.
- ध्यान दिनुहोस्:** तपाईं अङ्ग्रेजी बाहेक अन्य भाषा बोल्नुहुन्छ भने, तपाईंका लागि निःशुल्क रूपमा भाषा सहायता सेवाहरू उपलब्ध छन्। तपाईंलाई यो सूचना अर्को भाषामा अनुवाद गर्न आवश्यक पर्छ भने, बाकसमा ठीक चिन्ह लगाउनुहोस् र/वा तलको रेखामा भाषाको नाम लेख्नुहोस् र सूचनाका साथै यस पृष्ठको प्रतिलिपि निम्न ठेगानामा पत्राचार गर्नुहोस्: BFFSP, LEP Services, P.O. Box 8050, Harrisburg, PA 17105.
- 알려드립니다:** 영어 이외의 언어를 사용하는 경우, 무료로 언어 지원 서비스를 이용할 수 있습니다. 본 통지를 다른 언어로 번역해야 하는 경우, 확인란에 표시하거나 아래에 사용 언어 이름을 기재하여 통지 사본을 본 페이지와 함께 다음 주소로 보내십시오. BFFSP, LEP Services, P.O. Box 8050, Harrisburg, PA 17105.
- ការជូនដំណឹង :** ប្រសិនបើលោកអ្នកនិយាយភាសាផ្សេងក្រៅពីភាសាអង់គ្លេសនោះ សេវាកម្មជំនួយភាសាឥតគិតថ្លៃ អាចមានសម្រាប់លោកអ្នក ។ ប្រសិនបើលោកអ្នកត្រូវការលិខិតជូនដំណឹងនេះ បកប្រែជាភាសាមួយផ្សេងទៀតសូមប្រើប្រាស់ប៊ុតុង និង/ឬ សរសេរឈ្មោះភាសានៅលើបន្ទាត់ខាងក្រោម ហើយផ្ញើតាមប៊ុតុងប្រើសេរីយ៉ូន ឯកសារថតចម្លងលិខិតជូនដំណឹងមួយច្បាប់ ដោយភ្ជាប់មកជាមួយឯកសារទំព័រនេះ បញ្ជូនទៅ : BFFSP, LEP Services, P.O. Box 8050, Harrisburg, PA 17105.
- ATTENTION:** Si vous parlez une langue différente de l'anglais, vous pouvez bénéficier d'une assistance linguistique gratuite. Si vous souhaitez disposer de la traduction de cet avis dans une autre langue, cochez la case et/ou écrivez le nom de la langue sur la ligne ci-dessous et envoyez une copie de cette avis par e-mail, ainsi que cette page, à : BFFSP, LEP Services, P.O. Box 8050, Harrisburg, PA 17105.
- သတိပြုပါ-** အကယ်၍ သင်သည် အင်္ဂလိပ်ဘာသာစကားမဟုတ်ဘဲ အခြား ဘာသာစကား ပြောဆိုလျှင်၊ ဘာသာစကား အကူအညီ ဝန်ဆောင်မှုများ သင့်အတွက် အခမဲ့ ရယူနိုင်သည်။ သင်သည် ဤအသိပေးစာကို အခြားဘာသာစကားသို့ ပြန်ဆိုရန် လိုအပ်ပါက၊ လေးထောင့်ကတ်ကို အမှန်ခြစ်ပါ နှင့်/သို့မဟုတ်အောက်ပါမျဉ်းပေါ်တွင် ဘာသာစကားအမည် ရေး၍ ဤစာမျက်နှာနှင့်အတူ အသိပေးစာ ဖိတ္တူတစ်စောင်ကို BFFSP, LEP Services, P.O. Box 8050, Harrisburg, PA 17105 သို့ မေးလ်ပို့ပါ။
- ATANSYON:** Si w pale yon lang ki pa angle, nou gen sèvis èd nan lang, gratis, disponib pou ou. Si w bezwen pou n tradui avi sa a nan yon lòt lang, make espas la ak/oswa ekri non lang nan sou liy ki pi ba a epi voye pa lapòs yon kopi avi an, ansanm avèk paj sa a, pou: BFFSP, LEP Services, P.O. Box 8050, Harrisburg, PA 17105.
- ATENÇÃO:** Caso fale outra língua que não o Inglês, tem serviços linguísticos à sua disposição, sem qualquer custo. Caso precise que este aviso seja traduzido para outro idioma, marque a caixa de seleção e/ou escreva o nome do idioma na linha abaixo e envie uma cópia do aviso, juntamente com esta página, para: BFFSP, LEP Services, P.O. Box 8050, Harrisburg, PA 17105.
- মনোযোগ দিন:** আপনি যদি ইংরাজী ছাড়া অন্য কোনও ভাষায় কথা বলেন তবে ভাষা সহায়তা পরিষেবাগুলি, বিনা খরচায় আপনার জন্য উপলব্ধ রয়েছে। আপনার যদি এই নোটিশটি অন্য ভাষায় অনুবাদ করার প্রয়োজন হয় তবে বাক্সটি চেক করুন এবং / অথবা নীচের লাইনে ভাষার নাম লিখুন এবং এই পৃষ্ঠার সাথে নোটিশের একটি অনুলিপি জ্ঞান করুন: BFFSP, LEP Services, P.O. Box 8050, Harrisburg, PA 17105.
- VĚMENDJE:** Nëse flisni një gjuhë tjetër përveç anglishtes, shërbime falas të ndihmës gjuhësore ofrohen për ju. Nëse ju nevojitet ky njoftim i përkthyer në një gjuhë tjetër, përzgjidhni kutinë dhe/ose shkruani emrin e gjuhës në rreshtin më poshtë dhe dërgojeni një kopje të njoftimit, së bashku me këtë faqe, te: BFFSP, LEP Services, P.O. Box 8050, Harrisburg, PA 17105.
- ध्यान आपशी:** જો તમે અંગ્રેજી સિવાયની કોઈ ભાષા બોલતા હો તો, તમને ભાષા સહાયતા સેવાઓ, મફતમાં, ઉપલબ્ધ છે. જો તમને આ નોટિસ બીજી કોઈ ભાષામાં ભાષાંતર કરેલી જોઈતી હોય તો, ખાના પર નિશાની કરો અને/અથવા ભાષાનું નામ નીચેની લાઇનમાં લખો અને આ નોટિસની નકલ આ પાન સાથે, ટપાલથી આ સરનામે મોકલો: BFFSP, LEP Services, P.O. Box 8050, Harrisburg, PA 17105.
- Other Language: _____

The Pennsylvania Department of Human Services (DHS) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

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