Long Term Care Commission Meeting

August 8, 2014
Harrisburg, PA

Agenda

- Welcome
- Introductions
- Department Updates
- Data Presentation

- Work Group Information

- Olmstead Act Overview
- Lunch
- Recommendations Exercise

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Work Group Updates

- Status of work group meetings
- Use of representatives
- Establishing a work group steering committee for information sharing between the Departments, work group leads, and department facilitators
- Recommendation vetting
- Public input
- Recommendation example

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Recommendation From Example

- Increase use of technology from Senate Commission on Long Term Care

Public Input

- The public input we received has been placed on the LTCC website.

- The input has been summarized and categorized into 11 themes.

- In some instances, the subcategories have been identified.

- Recommendations received via the public input process were then placed into the applicable category/subcategory.

- Policy papers are being developed for the 11 themes.

- The policy papers provide background information.

Overview of the Public Comments

- Consists of submitted testimony via email, mail and public input sessions.
- Seven regional meetings were held (Harrisburg, Mercer, Allison Park, Williamsport, Blue Bell, Pike, Philadelphia).
- Over 130 individuals testified.
- Submitted testimony may be viewed by visiting the Long – Term Care Commission website at:
  - http://www.dpw.state.pa.us/dpworganization/officeoflongtermliving/ltcc
- Comments are summarized and distributed to the workgroups.

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Common Themes

Work Group	Theme
Work Group #1 – Prevention and Caregiver Support	• Caregiver Support • Education • Insurance • Services
Work Group #2 – Accessibility	• Access to Services • Timeliness of Services • Workforce
Work Group #3 – Provision of Service	• Coordination • Rates • Service Models
Work Group #4 – Quality Outcomes and Measurement	• Oversight • Quality • Reporting • Technology

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Workgroup 1 – Prevention and Caregiver Support

Common Themes

Caregiver Support

Education

Insurance

Services

Caregiver Support

- Provide more money for caregivers
- Consider ideas to support caregivers in continuing to work

Education

- Provide information to families
- Expand public engagement and marketing
- Campaigns to help individuals plan for long-term care
- Simplify the access to information and support

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Insurance

- Create a tax credit for individuals that purchase long-term care insurance

- Provide a tax incentive for families and other unpaid caregivers

- Encourage a better partnership between APPRISE counselors and insurance brokers

- Create a voluntary program for public/state employees to purchase long-term care insurance

Services

- Continue to support the role of the AAA

- Preserve Lottery funding for preventive Aging services

- Invest in services for individuals who are not nursing facility clinically eligible

- Invest in the home delivered meals program

Workgroup 2 – Accessibility

Common Themes
Access to Services

Timeliness of Service

Workforce

Access to Services

- Streamline waiver programs
- Improve access to care
- Address the closing of personal care homes
- Adopt Community First Choice Option
- Support Medicaid Expansion
- Expand Home and Community Based Services

Workgroup 2 – Accessibility

Timeliness of Service

- Inability for the system to provide adequate home modifications
- Access to affordable care in congregate settings – same day eligibility and service packages
- Shorten timeframe to access services
- Improve and shorten the service plan approval process

Workforce

- Increase pay and affordable healthcare
- Address the shortage of able, educated, and experienced care coordinators
- Promote the ability to control hires and manage care
- High quality services to participants can only be accomplished with qualified, trained and stable workforce with a dedicated system of supervision and support

Workgroup 3 – Provision of Service

Common Themes

Coordination

Rates

Service Models

Transitions

Coordination

- Improve care coordination
- Improve support to help navigate the continuum
- Improve coordination between behavioral health and aging services
- Create sample agreements to allow voluntary coordination – exchange regular data plans to allow access to waiver participants data and identify service coordination entities

Rates

- Increase pay for home care workers
- Increase payments to personal care homes

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Workgroup 3 – Provision of Service

Service Models

- Provide funding to expand assisted living facilities and nursing facilities
- Fund support broker services
- Include vehicle modifications in the Aging waiver
- Implement the agency with choice model of service

Transitions

- Improve the transition process for children aging into the system
- Improve transitions of care
- Integrate care for duals
- Address the timeliness of transition between a skilled nursing facility and the community
- Create of a third category (for example, personal care home or assisted living) – not everyone who needs care requires long-term nursing home care
- Support nursing home transition programs

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Common Themes

Oversight

Quality

Reporting

Technology

Oversight

- Improve oversight of service coordination services
- Expand the role of long-term care Ombudsman to HCBS
- Decrease regulatory burdens

Quality

- Improve quality of services

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Workgroup 4 – Quality Outcomes and Measurement

Reporting

- Require nursing facilities to provide quarterly reports on waiting lists and turnover of staff
- Require hospitals to notify the AAA for all admission of older adults

Technology

- Use Health information technology to improve efficiency
- Expand the use of technology and access to electronic health records

Comment Themes from Public Input Papers

- Papers on general themes.
- The papers provide background information on the topical area.
- Completed Comment Themes from Public Input:
  - Scope of Practice

Comment Theme from Public Input

- Scope of Practice