Enrollment Updates and Data Review

LTSS Sub-MAAC Meeting

December 11, 2018

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Aging Waiver Enrollment Volumes

Aging Waiver New Enrollment Volumes					
Month	2014	2015	2016	2017	2018
January	346	474	477	774	867
February	256	463	681	882	946
March	589	628	946	1,003	1,094
April	573	533	856	942	1,138
May	389	402	814	893	1,170
June	526	545	857	742	1,159
July	484	644	285	789	992
August	498	873	495	1,038	1252
September	611	749	538	868	900
October	594	654	730	1,090	899
November	409	492	867	919	854
December	483	556	1,207	839	
Average	480	584	729	898	1,043
Total	5,758	7,013	8,753	10,779	5,215

■ 2014   ■ 2015   ■ 2016   ■ 2017   ■ 2018
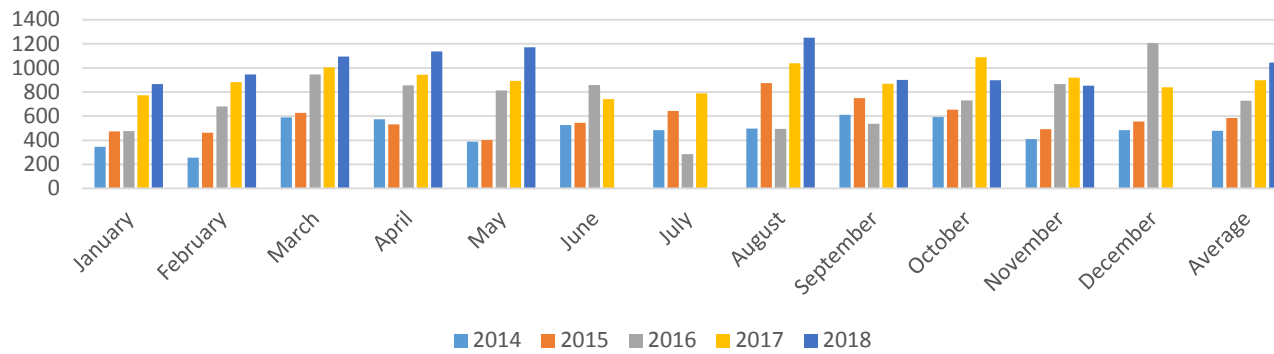
Data Source: Maximus IEB

Average Number of Days in Enrollment Status

SNAPSHOT - Average Days in Status				
STATUS	**6/29/2018**	**9/28/2018**	**11/30/2018**	**EXPLANATION**
PC & LCD Pending	9	7	12	Application Started, PC and LCD Requested
PC Received/LCD Pending	14	11	18	PC Pending/LCD Received
PC Pending/LCD Received	40	37	44	PC Received/LCD Pending
APP_REVIEW	2	3	2	LCD and PC under review
READY_ASSESSMENT	2	2	6	NFCE, In process of scheduling the In Home Visit
SCHEDULED	7	12	13	In Home visit scheduled
ASSESSMENT_INPROCESS	3	2	1	In Home visit completed and under review
OLTL_READY	9	4	5	Eligibility under review by OLTL
MMS_READY	2	2	2	Eligiblity under review by Maximus
READY_TRANSITION	61	58	65	Functionally eligible, pending Nursing Facility discharge date
APPROVED	33	29	35	Functionally eligible, 1768 sent to CAO
1768_DENIAL	2	2	1	Functionally ineligible, notice pending
FINANCIAL_DENIAL	5	0	0	Financial Denial Received, application in process of completion
FINANCIAL_APPROVAL	3	5	6	Financial Approval Received, enrollment in process of being finalized

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ADRC Involvement in the Application Process

PCC REFERRALS VIA IEB BY MONTH

Month	Value
Nov	53
Dec	35
Jan	59
Feb	62
Mar	83
Apr	94
May	153
Jun	130
Jul	96
Aug	50
Sep	50
Oct	55
Nov	38

Date Period: 01/01/2017 - 11/30/2018
Data Source: Aging and Disability Resource Office

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ADRC Involvement in the Application Process

Date Period: January 2017 through November 2018

PCC Referrals via IEB by Age Group
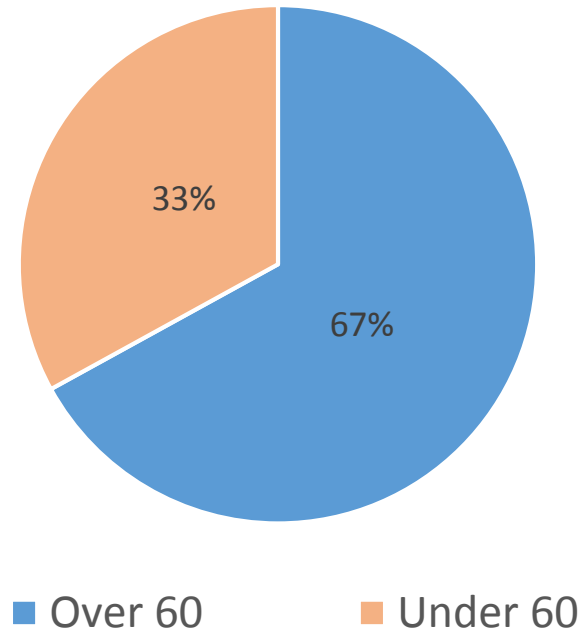
- Over 60
- Under 60

33%

67%

Data Source: Aging and Disability Resource Office

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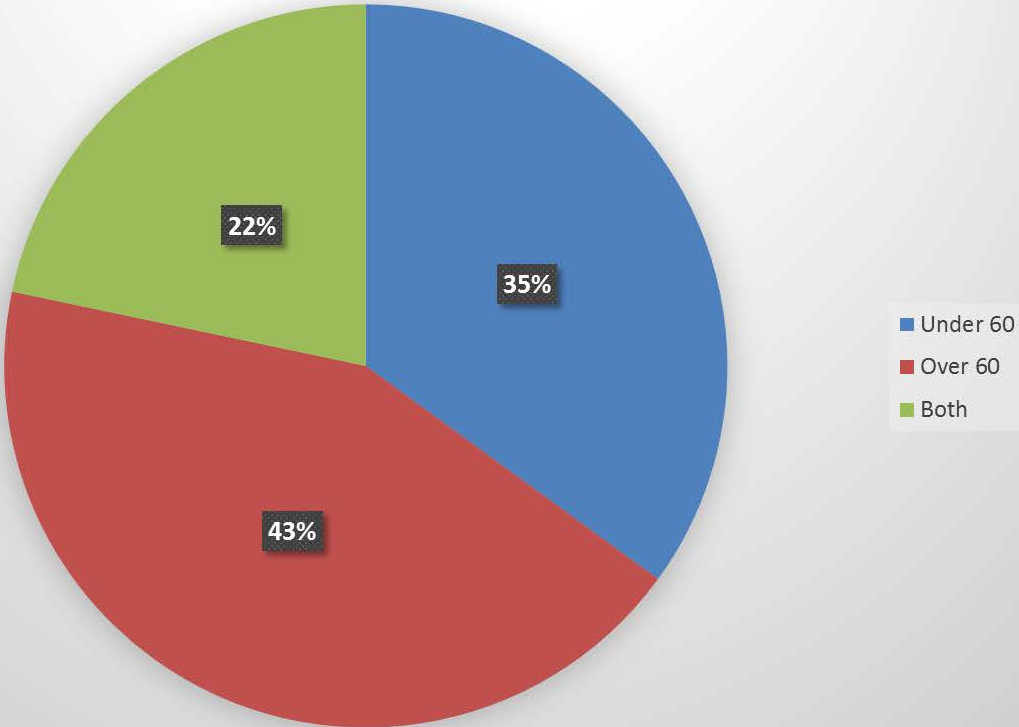
ADRC Involvement in the Application Process

Data Period: January 2017 through November 2018

Actual PCC Session Involving Waiver Enrollment Support

Pie chart legend:
- Under 60
- Over 60
- Both

35% — Under 60
43% — Over 60
22% — Both

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ADRC Involvement in the Application Process

Data Period: January 2017 through November 2018

PCC Referrals via IEB by County
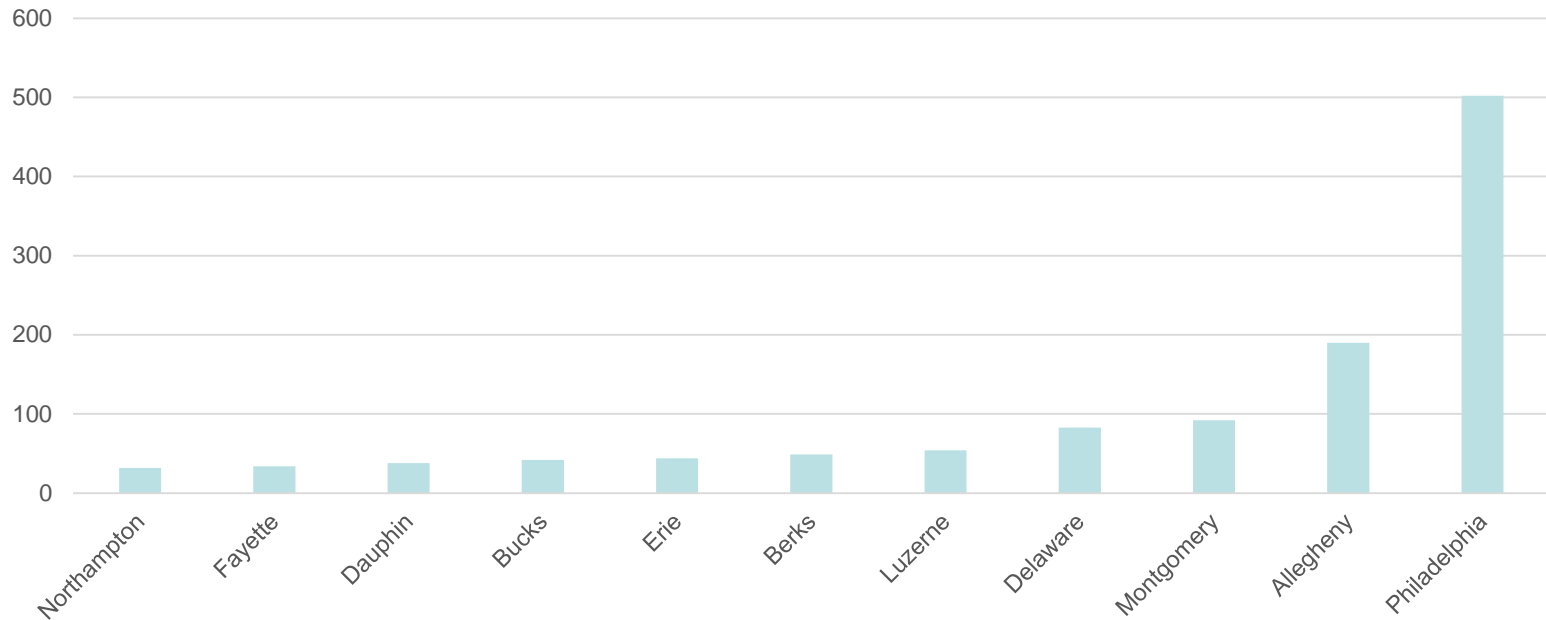
Current IEB Report – All Waivers

	2016 QTR4	2017 QTR1	2017 QTR2	2017 QTR3	2017QTR4	2018QTR1	2018QTR2	2018QTR 3
Grand Total	23251	19068	18599	25355	26323	24715	25464	25505
Complete	15437	11902	9735	15379	17597	14860	15842	15795
Complete in 90 Days	12287	9396	8401	13286	14639	11584	12252	12833
Complete > 90 Days With Excuse	275	318	258	308	347	414	351	350
Compliance Percentage	81%	82%	89%	88%	85%	81%	80%	83%
Average Days To Complete	55	58	55	61	56	59	59	56

1. All unduplicated applications in process this quarter
2. Total unduplicated applications completed this quarter
3. Total unduplicated applications completed during the quarter in 90 days
4. Total unduplicated applications completed during the quarter and over 90 days, but with excuse of a delayed enrollment
5. Using the above fields = (row 3 + row 4)/ row 2
6. Average to complete excluding excused applications
Note: Reapplications removed

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Current IEB Report

Over 60	2016 QTR4	2017 QTR1	2017 QTR2	2017 QTR3	2017QTR4	2018QTR1	2018QTR2	2018QTR3
Grand Total	14072	11804	10462	14084	13275	14362	14948	15072
Complete	9802	7495	5654	8548	8555	8702	9303	9442
Complete in 90 Days	7280	5791	4837	7318	6892	6816	7246	7604
Complete > 90 Days With Excuse	155	206	154	201	188	249	234	231
Compliance Percentage	76%	80%	88%	85%	83%	81%	80%	83%
Average Days To Complete	64	62	59	60	59	58	57	56

Under 60	2016 QTR4	2017 QTR1	2017 QTR2	2017 QTR3	2017QTR4	2018QTR1	2018QTR2	2018QTR3
Grand Total	9179	7925	8137	11272	10280	10353	10516	10433
Complete	6149	5066	4081	6832	6781	6158	6539	6353
Complete in 90 Days	5504	4212	3564	5968	5535	4768	5006	5229
Complete > 90 Days With Excuse	126	129	104	107	137	162	117	119
Compliance Percentage	92%	86%	90%	89%	84%	83%	83%	78%
Average Days To Complete	45	54	53	62	58	60	62	55

1. All unduplicated applications in process this quarter
2. Total unduplicated applications completed this quarter
3. Total unduplicated applications completed during the quarter in 90 days
4. Total unduplicated applications completed during the quarter and over 90 days, but with excuse of a delayed enrollment
5. Using the above fields = (row 3 + row 4)/ row 2
6. Average to complete excluding excused applications

Note: Reapplications removed

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IEB Issues

- Average Application Processing Timelines
  - For applications that closed during the 3rd quarter of 2018
    - App Begin to Enrollment/Denial – 56 days
    - From Referral to Enrollment/Denial – 57 days

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Consumer Eligible for Services – Monthly

OLTL Participants by Program

FFS Waiver/Act 150/LIFE Program	17-Nov	17-Dec	18-Jan	18-Feb	18-Mar	18-Apr	18-May	18-Jun	18-Jul	18-Aug	18-Sep	18-Oct
Act 150	1,536	1,520	1,471	1,471	1,473	1,474	1,467	1,457	1,457	1,449	1,444	1,436
Aging	37,791	38,197	33,377	33,560	33,763	33,813	33,767	35,269	35,269	35,740	35,506	36,321
Attendant Care	16,713	16,911	15,560	15,652	15,639	15,581	15,607	16,213	16,213	16,328	16,374	16,522
COMMCARE	227	198										
Independence	16,837	16,983	13,785	13,889	13,983	14,027	14,058	14,183	14,378	14,494	14,398	14,705
LIFE	5,959	5,988	6,022	6,047	6,102	6,131	6,083	6,488	6,489	6,520	6,222	6,665
OBRA	1,496	1,495	1,101	1,105	1,109	1,111	1,109	1,113	1,127	1,138	1,127	1,195
Total FFS Waiver/ACT 150/LIFE Consumers	80,559	81,292	71,316	71,724	72,069	72,137	72,091	74,723	74,933	75,669	75,071	76,844

Managed Care (Community Health Choices)	17-Nov	17-Dec	18-Jan	18-Feb	18-Mar	18-Apr	18-May	18-Jun	18-Jul	18-Aug	18-Sep	18-Oct
CHC-HCBS Duals	-	-	8,182	8,215	8,324	8,398	8,518	8,669	8,750	8,889	8,972	9,076
CHC-HCBS Non Duals	-	-	2,727	2,744	2,772	2,832	2,891	2,893	2,960	3,019	3,049	3,109
CHC-LTC Duals	-	-	10,133	10,034	10,127	10,079	10,092	10,240	10,265	10,335	10,325	10,334
CHC-LTC Non Duals	-	-	889	904	913	921	923	870	883	904	901	909
CHC-NFI	-	-	57,861	57,823	57,726	57,484	57,450	57,387	57,060	57,749	57,629	57,695
Total Managed Care Consumers	-	-	79,792	79,720	79,862	79,714	79,874	80,059	79,918	80,896	80,876	81,123

NOTES:

• The data source for enrollment changed to CIS from HCSIS because of the 1/1/2018 CHC implementation. At that time Aging, Attendant Care and Independence waiver participant activity in the Southwest Region ceased in HCSIS. Phase 2 in the Southeast region is scheduled to start 1/1/2019.

• Consumers eligible for services count if active at any time during the period.

• The most recent activity date determines what record to choose if more than one activity occurs within the month.

• Consumers counted only in CHC if they appear in both FFS and Managed Care during the month.

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