Enrollment Updates and Data Review

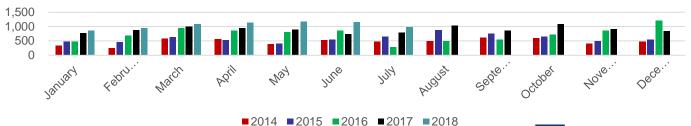
LTSS Sub-MAAC Meeting October 9, 2018



Aging Waiver Enrollment Volumes

| | Aging Waiver New Enrollment Volumes | | | | | | | | | | | |
|-----------|-------------------------------------|-------|-------|--------|-------|--|--|--|--|--|--|--|
| Month | 2014 | 2015 | 2016 | 2017 | 2018 | | | | | | | |
| January | 346 | 474 | 477 | 774 | 867 | | | | | | | |
| February | 256 | 463 | 681 | 882 | 946 | | | | | | | |
| March | 589 | 628 | 946 | 1,003 | 1,094 | | | | | | | |
| April | 573 | 533 | 856 | 942 | 1,138 | | | | | | | |
| May | 389 | 402 | 814 | 893 | 1,170 | | | | | | | |
| June | 526 | 545 | 857 | 742 | 1,159 | | | | | | | |
| July | 484 | 644 | 285 | 789 | 992 | | | | | | | |
| August | 498 | 873 | 495 | 1,038 | 1252 | | | | | | | |
| September | 611 | 749 | 538 | 868 | 900 | | | | | | | |
| October | 594 | 654 | 730 | 1,090 | | | | | | | | |
| November | 409 | 492 | 867 | 919 | | | | | | | | |
| December | 483 | 556 | 1,207 | 839 | | | | | | | | |
| Average | 480 | 584 | 729 | 898 | 1,043 | | | | | | | |
| Total | 5,758 | 7,013 | 8,753 | 10,779 | 5,215 | | | | | | | |

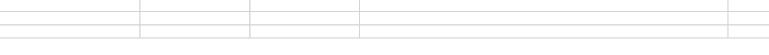
Aging Waiver Enrollment Volumes



Data Source: Maximus IEB

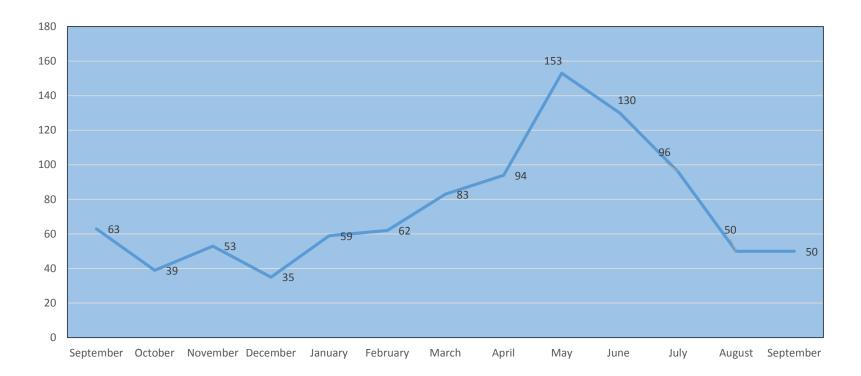
| STATUS | Average Days in Current Status (6/29/18) | Average Days in Current Status (9/28/18) | EXPLANATION | |
|-------------------------|--|--|---|--|
| PC & LCD Pending | 9 | 7 | Application Started, PC and LCD Requested | |
| PC Received/LCD Pending | 14 | 11 | PC Pending/LCD Received | |
| PC Pending/LCD Received | 40 | 37 | PC Received/LCD Pending | |
| APP_REVIEW | 2 | 3 | LCD and PC under review | |
| READY_ASSESSMENT | 2 | 2 | NFCE, In process of scheduling the In Home Visit | |
| SCHEDULED | 7 | 12 | In Home visit scheduled | |
| ASSESSMENT_INPROCESS | 3 | 2 | In Home visit completed and under review | |
| OLTL_READY | 9 | 4 | Eligibility under review by OLTL | |
| MMS_READY | 2 | 2 | Eligiblity under review by Maximus | |
| READY_TRANSITION | 61 | 58 | Functionally eligible, pending Nursing Facility discharge date | |
| APPROVED | 33 | 29 | Functionally eligible, 1768 sent to CAO | |
| 1768_DENIAL | 2 | 2 | Functionally ineligible, notice pending | |
| FINANCIAL_DENIAL | 5 | 0 | Financial Denial Received, application in process of completion | |
| FINANCIAL APPROVAL | 3 | 5 | Financial Approval Received, enrollment in process of being finalized | |

This snapshot table illustrates the average length of time that all applications open on 6/29 and 9/28 have been in their status. The average total length of time for an application to process is 59 days as of March 31 and June 30



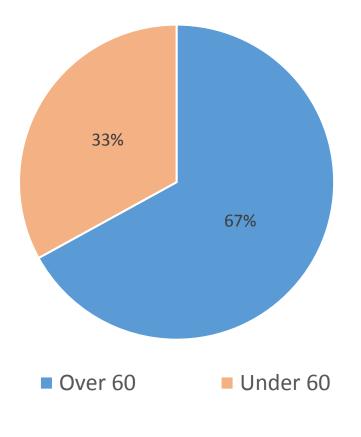


PCC REFERRALS VIA IEB BY MONTH

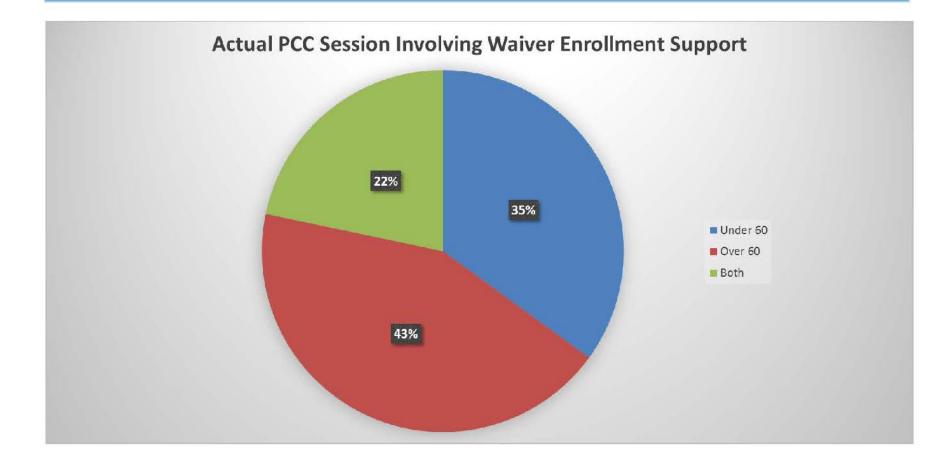




PCC Referrals via IEB by Age Group

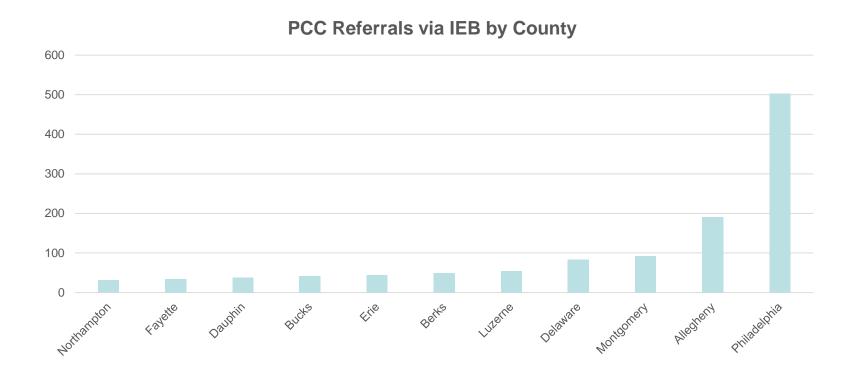








Data Period: January 2017 through September 2018





Current IEB Report – All Waivers

| | 2016 QTR4 | 2017 QTR1 | 2017 QTR2 | 2017 QTR3 | 2017QTR4 | 2018QTR1 | 2018QTR2 |
|--------------------------------|-----------|-----------|-----------|-----------|----------|----------|----------|
| Grand Total | 23251 | 19068 | 18599 | 25355 | 26323 | 24715 | 25464 |
| Complete | 15437 | 11902 | 9735 | 15379 | 17597 | 14860 | 15842 |
| Complete in 90 Days | 12287 | 9396 | 8401 | 13286 | 14639 | 11584 | 12252 |
| Complete > 90 Days With Excuse | 275 | 318 | 258 | 308 | 347 | 414 | 351 |
| Compliance Percentage | 81% | 82% | 89% | 88% | 85% | 81% | 80% |
| Average Days To Complete | 55 | 58 | 55 | 61 | 56 | 59 | 59 |

- 1. All unduplicated applications in process this quarter
- 2. Total unduplicated applications completed this quarter
- 3. Total unduplicated applications completed during the quarter in 90 days
- 4. Total unduplicated applications completed during the quarter and over 90 days, but with excuse of a delayed enrollment
- 5. Using the above fields = (row 3 + row 4)/row 2
- 6. Average to complete excluding excused applications
- Note: Reapplications removed



Current IEB Report

| Over 60 | 2016 QTR4 | 2017 QTR1 | 2017 QTR2 | 2017 QTR3 | 2017QTR4 | 2018QTR1 | 2018QTR2 |
|--------------------------------|-----------|-----------|-----------|-----------|----------|----------|----------|
| Grand Total | 14072 | 11804 | 10462 | 14084 | 13275 | 14362 | 14948 |
| Complete | 9802 | 7495 | 5654 | 8548 | 8555 | 8702 | 9303 |
| Complete in 90 Days | 7280 | 5791 | 4837 | 7318 | 6892 | 6816 | 7246 |
| Complete > 90 Days With Excuse | 155 | 206 | 154 | 201 | 188 | 249 | 234 |
| Compliance Percentage | 76% | 80% | 88% | 85% | 83% | 81% | 80% |
| Average Days To Complete | 64 | 62 | 59 | 60 | 59 | 58 | 57 |

| Under 60 | 2016 QTR4 | 2017 QTR1 | 2017 QTR2 | 2017 QTR3 | 2017QTR4 | 2018QTR1 | 2018QTR2 |
|--------------------------------|-----------|-----------|-----------|-----------|----------|----------|----------|
| Grand Total | 9179 | 7925 | 8137 | 11272 | 10280 | 10353 | 10516 |
| Complete | 6149 | 5066 | 4081 | 6832 | 6781 | 6158 | 6539 |
| Complete in 90 Days | 5504 | 4212 | 3564 | 5968 | 5535 | 4768 | 5006 |
| Complete > 90 Days With Excuse | 126 | 129 | 104 | 107 | 137 | 162 | 117 |
| Compliance Percentage | 92% | 86% | 90% | 89% | 84% | 83% | 83% |
| Average Days To Complete | 45 | 54 | 53 | 62 | 58 | 60 | 62 |

- 1. All unduplicated applications in process this quarter
- 2. Total unduplicated applications completed this quarter
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- 4. Total unduplicated applications completed during the quarter and over 90 days, but with excuse of a delayed enrollment
- 5. Using the above fields = (row 3 + row 4)/row 2
- 6. Average to complete excluding excused applications Note: Reapplications removed



IEB Issues

- Average Application Processing Timelines
 - For applications that closed during the 2nd quarter of 2018
 - App Begin to Enrollment/Denial 59 days
 - From Referral to Enrollment/Denial 62 days





Consumer Eligible for Services – Monthly

| OLTL Participants by Program | | | | | | | | | | | |
|---|--------|----------------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| FFS Waiver/Act 150/LIFE Program | 17-Oct | 17-Nov | 17-Dec | 18-Jan | 18-Feb | 18-Mar | 18-Apr | 18-May | 18-Jun | 18-Jul | 18-Aug |
| Act 150 | 1,543 | 1,536 | 1,520 | 1,471 | 1,471 | 1,473 | 1,474 | 1,467 | 1,457 | 1,457 | 1,449 |
| Aging | 37,368 | 37,791 | 38,197 | 33,377 | 33,560 | 33,763 | 33,813 | 33,767 | 35,269 | 35,269 | 35,740 |
| Attendant Care | 16,552 | 16,713 | 16,911 | 15,560 | 15,652 | 15,639 | 15,581 | 15,607 | 16,213 | 16,213 | 16,328 |
| COMMCARE | 306 | 227 | 198 | | | | | | | | |
| Independence | 16,574 | 16,837 | 16,983 | 13,785 | 13,889 | 13,983 | 14,027 | 14,058 | 14,183 | 14,378 | 14,494 |
| LIFE | 5,908 | 5 <i>,</i> 959 | 5,988 | 6,022 | 6,047 | 6,102 | 6,131 | 6,083 | 6,488 | 6,489 | 6,520 |
| OBRA | 1,481 | 1,496 | 1,495 | 1,101 | 1,105 | 1,109 | 1,111 | 1,109 | 1,113 | 1,127 | 1,138 |
| Total FFS Waiver/ACT 150/LIFE Consumers | 79,732 | 80,559 | 81,292 | 71,316 | 71,724 | 72,069 | 72,137 | 72,091 | 74,723 | 74,933 | 75,669 |

| Managed Care (Community Health Choices) | 17-Oct | 17-Nov | 17-Dec | 18-Jan | 18-Feb | 18-Mar | 18-Apr | 18-May | 18-Jun | 18-Jul | 18-Aug |
|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| CHC-HCBS Duals | | | | 8,182 | 8,215 | 8,324 | 8,398 | 8,518 | 8,669 | 8,750 | 8,889 |
| CHC-HCBS Non Duals | | | | 2,727 | 2,744 | 2,772 | 2,832 | 2,891 | 2,893 | 2,960 | 3,019 |
| CHC-LTC Duals | | | | 10,133 | 10,034 | 10,127 | 10,079 | 10,092 | 10,240 | 10,265 | 10,335 |
| CHC-LTC Non Duals | | | | 889 | 904 | 913 | 921 | 923 | 870 | 883 | 904 |
| CHC-NFI | | | | 57,861 | 57,823 | 57,726 | 57,484 | 57,450 | 57,387 | 57,060 | 57,749 |
| Total Managed Care Consumers | | | | 79,792 | 79,720 | 79,862 | 79,714 | 79,874 | 80,059 | 79,918 | 80,896 |

NOTES:

•The data source for enrollment changed to CIS from HCSIS because of the 1/1/2018 CHC implementation. At that time Aging, Attendant Care

and Independence waiver participant activity in the Southwest Region ceased in HCSIS. Phase 2 in the Southeast region is scheduled to start 1/1/2019.

•Consumers eligible for services count if active at any time during the period.

•The most recent activity date determines what record to choose if more than one activity occurs within the month.

•Consumers counted only in CHC if they appear in both FFS and Managed Care during the month.

Data Source: eDW CIS Ad Hoc Package

