Long-term Care SubMAAC Updates

December 13, 2016



12/15/2016 1

OLTL Updates Agenda

- Application Processing Updates
- Aging Waiver Enrollment Data Update
- In-Person Enrollment Assistance Update
- Independent Enrollment Broker Draft RFP
- CHC Procurement Updates



Application Process Update

Data Description	Volumes from April 1, 2016 to November 30, 2016
New Waiver Applications sent and requiring the PA600L	15,204 – applications where the PA600L was sent.
New Waiver Applications requiring the PA600L and not returned by Applicant	10,460 (69%) – Total of which 8,370 are Aging Waiver (80% of Total)
Percentage of individuals who started an application process by calling Maximus and subsequently filing PA600L	9,184 applications were started by individuals calling Maximus of which 38% (3,478) were returned.
Percentage of individuals who started an application process through the AAA and subsequently filing a PA600L	2,418 applications were originated by the Area Agencies on Aging of which 24% (574) were returned.



Application Process Update

Data Description	Volumes from April 1, 2016 to November 30, 2016	
Percentage of waiver applications denied at 30 days	Of the 15,204 applications with PA600L sent, 11,728 were denied. Of that volume, 1,763 or 15% were denied at 30 days.	
Total Number of Denials Sent	11,728	
Reasons for Denials by Percentage	PA600L Not Received – 8,795 or 75% LCD Not Received after PA600L Received – 1,506 or 13% Voluntary Withdrawal – 327 or 1% Other – 1,100 or 9%	
Average Length of Time between Application and Eligibility Determination.	46.2 Days – All Waivers 41.5 Days – Aging Waiver	



Steps in the Enrollment Process

Prior to Application

IEB receives call or referral from applicant or their agent IEB checks to determine current Medicaid eligibility If not enrolled in MA, IEB sends applicant MA financial eligibility form

Applicant returns a signed and completed MA Financial eligibility form Application
Starts and
remaining
steps must
be
completed in
60 days



Steps in the Enrollment Process

Clinical Eligibility

IEB requests a level-of-care determination (LCD) from the AAA

IEB requests the physician certification

IEB receives the completed LCD and Physician Certification For those individuals not Nursing Facility Clinically Eligible (NFCE), the IEB sends a denial notice

For those individuals who are determined NFCE, IEB completes an in-home visit and Program Eligibility is made

For those individuals not Nursing Facility Clinically Eligible (NFCE), the IEB sends a denial notice Participants will chose a service coordinator

Financial Eligibility

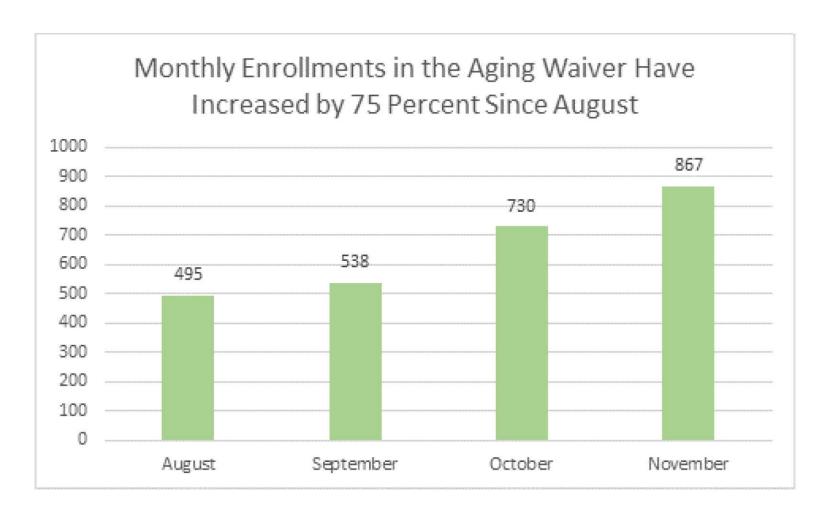
IEB alerts the CAO of the pending application CAO begins financial eligibility process

CAO may ask for additional information from applicant, if needed

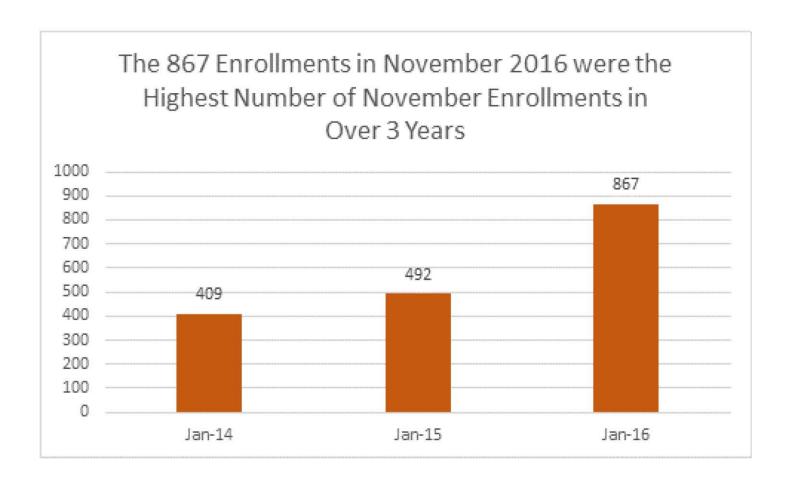
CAO determines MA financial eligibility and a notice will be sent If financially eligible, the IEB will add case information into the system for this recipient

IEB notifies the applicant of waiver enrollment via letter

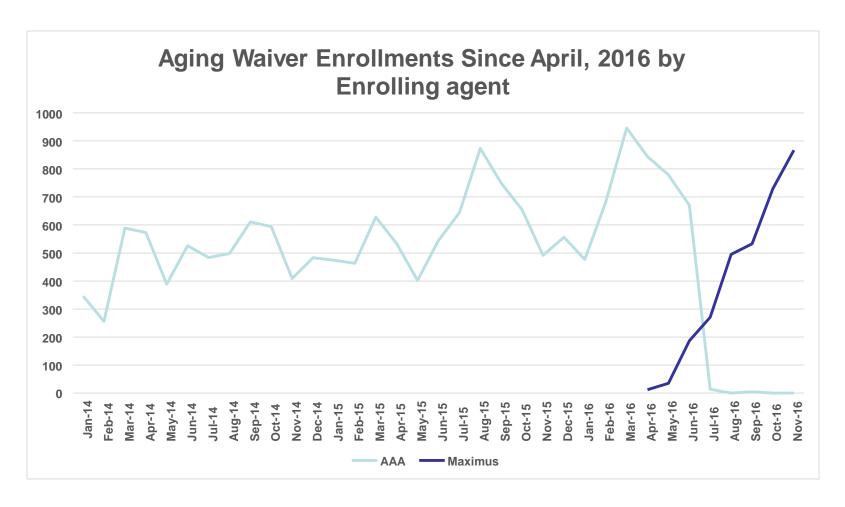








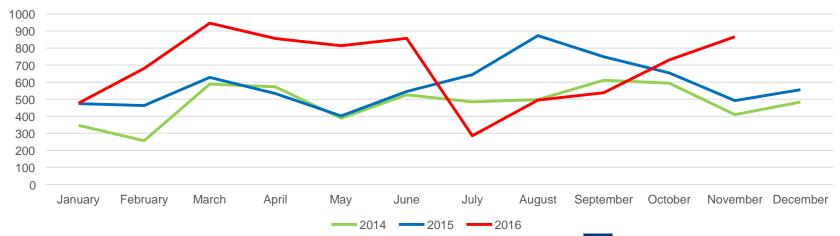




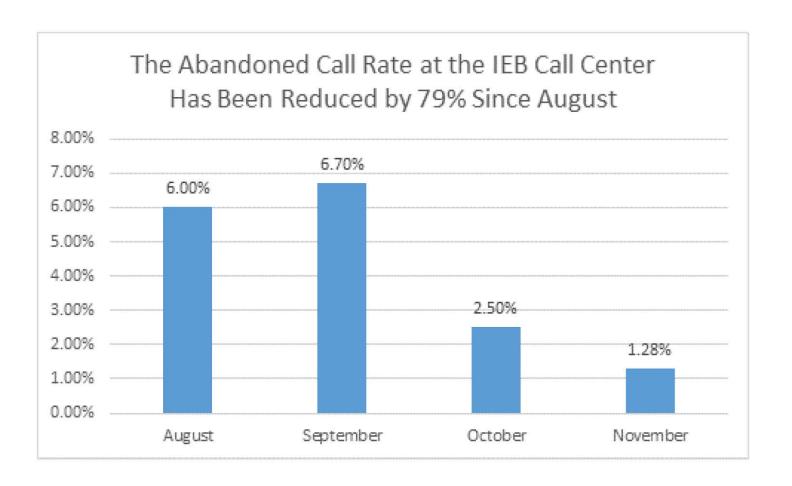


Aging Waiver Enrollment Volumes				
Month	2014	2015	2016	
January	346	474	477	
February	256	463	681	
March	589	628	946	
April	573	533	856	
May	389	402	814	
June	526	545	857	
July	484	644	285	
August	498	873	495	
September	611	749	538	
October	594	654	730	
November	409	492	867	
December	483	556		

Aging Waiver Enrollments by Year



IEB Call Center Performance





In-Person Visit

- ADRC/LINK Phone number shared via call center script starting 12/6/2016
- In-Person Visit being Evaluated as Part of the Emergency Procurement
- Outstanding Question about the Level and Frequency of the In-Person Visit



IEB Draft RFP

- Total Comments received, 1522 from 41 Commentators
- Total External Comments, 1185 from 36 Commentators
- Total Internal Comments PDA/LIFE Program, etc.
 337 from 5 Commentators
- Program requirements, terms and conditions, service level objectives and penalties, and interactions with CHC were comment comments
- Working toward a January, 2017 release



CHC Updates

- Selected Offerors Announced on August 30, 2016
 - PA Health and Wellness
 - UPMC For You
 - Amerihealth Caritas
- Ten debriefs requested and Ten have been completed
- Four protests were found in favor of DHS
- Protesting entities have 15 days to submit an appeal to Commonwealth Court
- Continue to work toward a 7/1/2017 effective date



Questions



