

9-8-8 Implementation & CMHSBG Funding Opportunities

9-8-8 Implementation



The Promise of 9-8-8: Crisis Care for Everyone, Everywhere, Every Time



Source: <https://www.youtube.com/watch?v=M6BPxH09tqU&feature=youtu.be>

Background Drivers, Federal Perspective

Federal legislation mandating the rollout of the 9-8-8 mental health and suicide crisis number by July 2022.

Mental health and suicide prevention advocates seeking a national, easy to remember 3-digit number for individuals in crisis take their idea to their state leaders and members of Congress...

- **August 2018:** The National Suicide Hotline Improvement Act directed the U.S. Federal Communications Commission (FCC) in conjunction with other agencies to study these issues
- **August 2019:** FCC Commission report to Congress recommending 9-8-8
- **December 2019:** FCC initiates rulemaking to designate 9-8-8
- **July 2020:** FCC Finalizes Rule and Order designating 9-8-8 with a July 2022 deadline for telecom providers to make operational

9-8-8 Federal Guidelines for States

- States may levy fees on mobile telephone and IP-enabled voice services to be used for **9-8-8 crisis call centers and the continuum of crisis services**
- States have authority to issue fees and should evaluate telecommunications surcharge parameters, parity, cost arguments, and implementation dates
- Many states have already or are planning to introducing 9-8-8 legislation

Core Elements of the 9-8-8 Implementation Grant

Eight core 9-8-8 planning and implementation considerations:

- 24/7 coverage (calls, chats, and text)
- Financial stability
- Capacity building
- Operational, clinical and performance standards
- Multi-stakeholder coalition
- Linkage to local crisis services
- Follow-up services
- Consistency in public messaging

Pennsylvania Team Approach

- Project Team
- Operations Team
- Advocacy Coalition
- Advisory Board

Coordinated Crisis Care Continuum Federal Guidance

- Someone to **Talk** to (Crisis Call Centers)
- Someone to **Respond** (Crisis Mobile Team Response)
- Somewhere to **Go** (Crisis Stabilization Walk-in/drop-off centers, Respite, Residential)

Vision for Crisis Response in Pennsylvania

The national 9-8-8 initiative aligns with Pennsylvania's goals to create a comprehensive, financially secure crisis system of care to respond to the needs of all children, adults and families seeking or referred for services.

Crisis response must:

- Be recovery-oriented
- Be trauma-informed
- Utilize peer support services
- Maintain strong commitments to safety
- Commit to Zero Suicide/Suicide Safer Care
- Integrate Mental Health (MH) and Substance Use Disorder (SUD) care
- Ensure racial, ethnic, and cultural equity

Federal & State Goals for Crisis Services

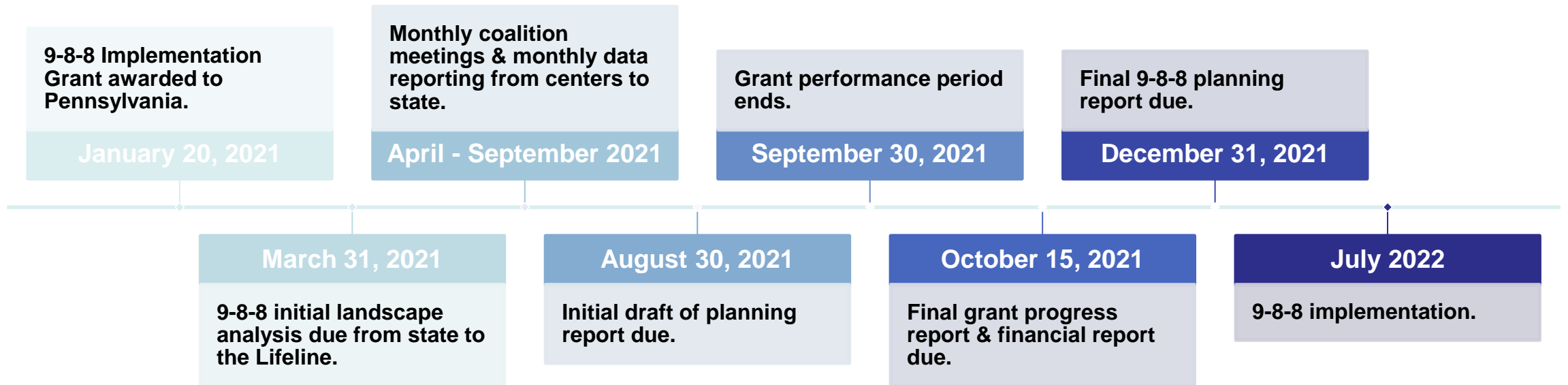
Crisis Call Centers	Mobile Crisis Response	Crisis Stabilization (Walk-in/drop-off, Respite, Residential)	Post-Crisis Services
A single access point with one national number, 9-8-8 (screen calls, complete initial assessments, triage, deploy mobile response, provide information & referral services, and follow-up).	Implement mobile crisis teams, reduce reliance on law enforcement and first responders, ensure availability of services for every individual across the state, regardless of location, and meet federal standards.	Ensure availability of crisis stabilization services across the state, reduce emergency department utilization, and meet federal standards.	Post-crisis services include in-home & out-of-home options for brief services after the crisis response. Follow-up phone contact with all who interact with the crisis system.

Overview of the 9-8-8 Regional Crisis Call Centers

Centralized access and triage call center responsibilities:

- Initial assessment
- De-escalation & resolution
- Dispatch mobile rapid response
- Referrals to location-based face-to-face rapid response
- Post-crisis brief support services
- Refer for ongoing services through outpatient MH and SUD providers

Key Grant Milestones



DHS Activities Related to Crisis Services

Crisis systems assessment and planning activities:

- On-site visits with crisis service providers
- Crisis services delivery assessment survey
- Stakeholder meetings
- Distributed federal guidance and encouraged implementation of best practice standards
- Regulatory workgroup meetings
- Community MH Services Block Grant
 - Crisis services set-aside grant
 - Planning and capacity building grants
- ARP Federal qualifying mobile crisis teams (85% FMAP – 12 qtrs)
- 9-8-8 Implementation Grant

Next Steps

- County landscape analysis
- 9-8-8 legislation
- Continued collaboration with county administrators
- CMHSBG Planning and Capacity Building Grants targeting
 - Someone to **Respond**
 - Somewhere to **Go**

Information and Resources

- Coalition support resources
[9-8-8 Planning Grant - Overview \(edc.org\)](#)
- [Model legislation](#) from the National Association of State Mental Health Program Directors (NASMHPD)
- 9-8-8 [Fact Sheet](#)
- Crisis Now website:
<https://crisisnow.com>
- [SAMHSA Best Practice Toolkit](#)

CMHSBG Funding Opportunities

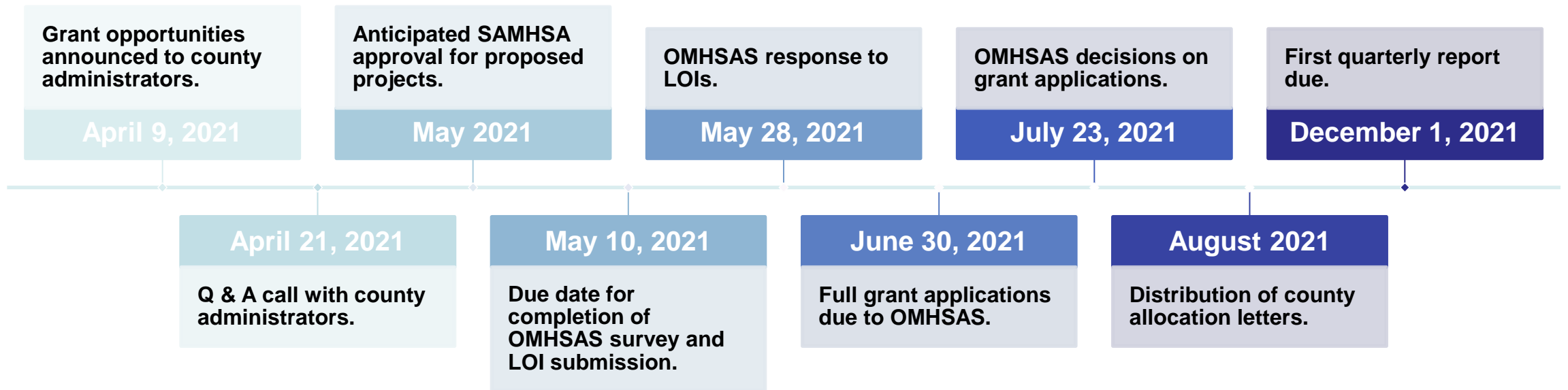
Overview of Crisis Grant Opportunities

- Mobile Crisis Planning and/or Capacity Building
- Additional Crisis Planning and/or Capacity Building
 - Walk-in/Drop-off Crisis Stabilization Centers
 - Peer Run Crisis Respite
 - Crisis Residential
 - Post-Crisis Bridge/Follow-up Care Services
- Start Up Funding: Assisted Outpatient Treatment

Overview of Other Grant Opportunities

- Student Assistance Program Support
- Telehealth Technology Infrastructure Support
- Start Up Funding: Residential Services

Grant Timeline



Considerations for Projects

OMHSAS will consider grants for:

- New and innovative projects or programs that have a clear plan for sustained funding beyond this initial investment
- Increasing the scale and/or scope of existing programs with demonstrated positive outcomes
- Capacity building initiatives, particularly those that focus on diversity, equity and inclusion, and/or on treating trauma
- Initiatives that address behavioral health disparities and those that demonstrate a strategy to reduce stigma (more than raising awareness)
- Recovery and resiliency strategies

OMHSAS gives priority to projects and programs that have clearly defined outcomes and a realistic evaluation plan.

Question & Answer Session

- Projects
- Application process
- Timeline
- Other Questions

If you have questions regarding these funding opportunities, please e-mail the Bureau of Policy Planning and Program Development (BPPPD) CMHSBG Team at RA-PWOMHCMHSBG@pa.gov.