

CHC Southwest Provider Summit



1. Why...are we here?

2. Who...is PHW?

3. What...Experience does PHW have?

4. How...does PHW Engage Stakeholders?

WHY ARE WE HERE?



Participants get appropriate and timely services

Providers get accurate and timely payments

Headquarters: Camp Hill, PA



Operations Center: Pittsburgh, PA

Local Offices: State-wide

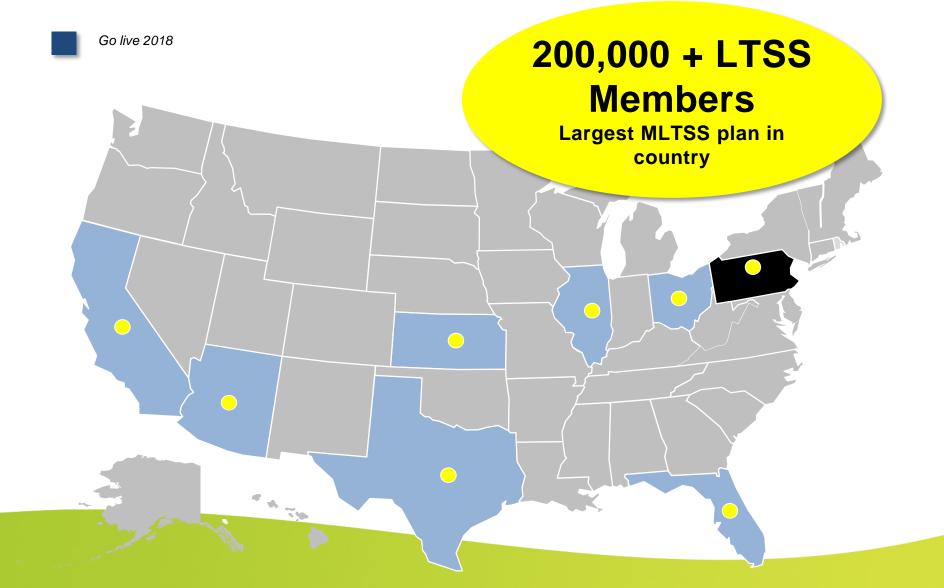
Backed by... Over 30,000 employees

Serving...

Over 11 million members
In 28 states
2 international markets

MLTSS EXPERIENCE





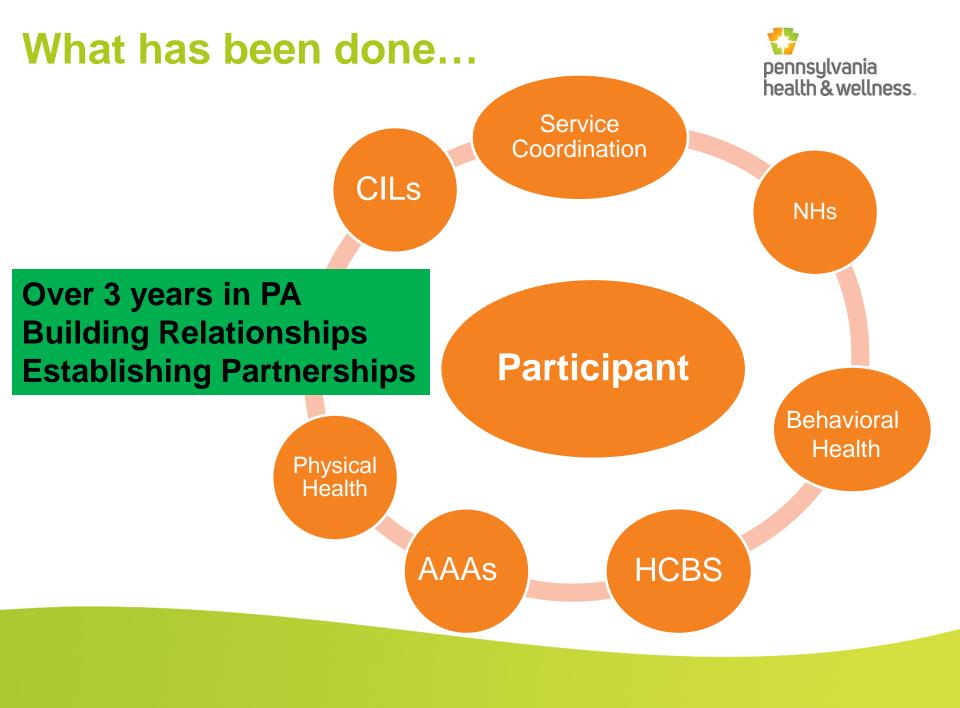
How PHW engages...



1. **LISTEN**: Field teams

2. **INCORPORATE**: Operations teams

3. **REPEAT**: On-going and Consistent



What PHW will do... pennsylvania health & wellness. Local Representative Call **Training** Center **PROVIDER SUPPORT:** Pre go-live Post go-live Webinars **On-going**



ARE YOU CONTRACTED?

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