

Encounter Data BES Update – Claim Adjudication Date Update

Date Issued: December 4, 2020

Purpose: To notify all primary contractors and BH MCOs of a disposition change from "Warning" to "Reject" in the upfront editor (BES).

<u>Overview:</u> The Department of Human Services (DHS) recently upgraded the upfront encounter editor (BES) used to feed data to PROMISe. This upgrade made several changes which were mostly transparent to the BH-MCOs. However, beginning with the update, trading partners began to receive warnings in the TXN response file when the claim adjudication date was prior to the claim statement dates on 837 institutional encounters. Listed below is the error message:

DTP-03 40
WARNING: VALUE OF ELEMENT DTP03 (CLAIM ADJUDICATION DATE) IN LOOP 2330B IS
INCORRECT. EXPECTED VALUE OF DATE SHOULD NOT BE A DATE EARLIER THAT
THE SERVICE DATE(S) SPECIFIED IN LOOP 2300\2400. SEGMENT DTP IS
DEFINED IN THE GUIDELINE AT POSITION 3500.
ADDITIONAL EXPLANATION: CLAIM ADJUDICATION DATE IS INVALID: IT SHOULD NOT BE
PRIOR TO THE SERVICE DATE(S).

Beginning January 1, 2021, the TXN warning associated with this issue will be switched to 'REJECT' and the encounter file will not be processed. To reiterate, 837 institutional encounter files submitted with claim adjudication dates PRIOR to the claim statement dates will be rejected at BES (upfront) and the MCOs will receive the respective notification in the response file

<u>Next Steps:</u> MCOs should take appropriate steps now to address any system issues to prevent future rejections prior to the go-live change date of January 1, 2021. Questions regarding this system notice should be sent <u>RA-PWOMHSAS837ISSUES@pa.gov</u>