

Encounter Data BES Update – Claim Adjudication Date

Date Issued: November 20, 2020

Purpose: To notify all primary contractors and BH MCOs of a disposition change from “Warning” to “Reject” in the upfront editor (BES).

Overview: The Department of Human Services (DHS) recently upgraded the upfront encounter editor (BES) used to feed data to PROMISe. This upgrade made several changes which were mostly transparent to the BH-MCOs. However, beginning with the update, trading partners began to receive warnings in the TXN response file when the claim adjudication date was prior to the claim statement dates on 837 institutional encounters.

Beginning January 1, 2021, the TXN warning associated with this issue will be switched to ‘REJECT’ and the encounter file will not be processed. To reiterate, 837 institutional encounter files submitted with claim adjudication dates PRIOR to the claim statement dates will be rejected at BES (upfront) and the MCOs will receive the respective notification in the response file

Next Steps: MCOs should take appropriate steps now to address any system issues to prevent future rejections prior to the go-live change date of January 1, 2021. Questions regarding this system notice should be sent RA-PWOMHSAS837ISSUES@pa.gov