pennsylvania
DEPARTMENT OF HUMAN SERVICES
OFFICE OF MENTAL HEALTH AND
SUBSTANCE ABUSE SERVICES

Denial Log Instructions
Date Issued: March 11, 2020

Good afternoon,

We have been informed by our Business Information Systems division that the end-of-line character currently indicated in the Denial Log instructions is no longer required. There is a new program that will end processing on the final line of the file automatically. If the end-of-line character is submitted, it may cause the file to reject. Please let us know if you continue to have issues with the Denial Log or Complaint/Grievance files and we will research further.

Also, please forward this information on to anyone that we may have missed. Thank you.

OMHSAS 837 Issues
New emails - RA-PWOMHSAS837ISSUES@pa.gov; RA-PWOMHSASCCRIDATA@pa.gov.