

Consolidated Community Reporting Initiative (CCRI) Use of the Anonymous Consumer MHX Recipient Identification Number

Counties/Joinders are required to obtain accurate and complete demographic information for enrolling recipients who have received or who will be receiving services. The Office of Mental Health and Substance Abuse Services (OMHSAS) recognizes that in rare and unusual situations all necessary demographic information may not be available or obtainable. For these situations OMHSAS has made available anonymous consumer MHX recipient identification numbers.

OMHSAS has created four unique anonymous consumer MHX recipient identification numbers to allow for separate reporting of adult male, adult female, juvenile male and juvenile female recipients. As stated previously, these anonymous consumer MHX recipient identification numbers should only be used in rare and unusual circumstances, which primarily include crisis or emergency services.

This document provides a list of the procedure codes for which an anonymous consumer MHX recipient identification number may be submitted. In describing these procedures codes there are two separate categories, Acceptable Procedure Codes and Limited Acceptable Procedure Codes. Acceptable Procedure Codes are procedure codes that include an array of services within the scope of that procedure code, where all services may be accepted. Limited Acceptable Procedure Codes are procedure codes that include an array of services within the scope of that procedure code, but only one service may be accepted. This document also provides guidance in reporting these codes in the NTE Segment of the 837 Professional Encounter.

Anonymous Consumers

The following consumer IDs should be used for this process.

ID Number	First Name	Last Name
9906192597	ADULTFEMALE	OMHSAS
9906192589	ADULTMALE	OMHSAS
9906192605	CHILDMALE	OMHSAS
9906192613	CHILDFEMALE	OMHSAS



Acceptable Procedure Codes

Acceptable procedure codes are as follows and require no additional information or justification to be included within the 837p encounter.

Service Name	Procedure Code		
Behavioral Health Hotline Service	(H 0030)		
Crisis Intervention Service	(H 2011)		
Emergency Services	(H 0046 ET)		

Specific to the nature of the above services or the presenting circumstances, the provider may not be able to obtain the necessary demographic information to enroll a recipient and obtain an MHX number. The provider should make every possible effort to obtain demographic information, while ensuring the safety of the individual.

Limited Acceptable Procedure Codes

Limited Acceptable Procedure Codes for the use of the anonymous consumer MHX recipient identification number are defined below. When submitting encounters for these services, the submitter is required to include in the Notes Section of the encounter a unique identifier code to designate the specific allowable service for that procedure code.

Service Name	Procedure Code / Modifier (if applicable)	Acceptable Service	Anonymous Consumer Reason Code to be Included in Notes Section of the Encounter
Community Mental Health Services – Other (Adults) not otherwise specified	(H 0046 HW)	services with emergency capacity to the homeless	EMGHLS
Community Mental Health Services – Other (Children) not otherwise specified	(H 0046 HK)	assessment, counseling, consultation or referrals related to the Student Assistance Programs that are not reportable elsewhere	CSAP



Social Rehabilitation Services	(H 0046)	Drop-in Centers	DROPIN
Administrative Management	(T 1016 HX)	ensure the intake into the county mental	OUTRCH
		health system (to include Base Service Unit and CASSP outreach)	
Transitional and Community Integration – Services to Adults	(H 2017 HW)	homeless outreach services (can include homeless adolescents)	HLS
Enhanced Support in a Community Residence with Room & Board	(T 2048 HW)	atypical services such as homeless shelters	HLS

Specific to the nature of the above services or the presenting circumstances, the provider may not be able to obtain the necessary demographic information to enroll a recipient and obtain an MHX number. The provider should make every possible effort to obtain demographic information, while ensuring the safety of the individual.

NTE SEGMENTS in ENCOUNTERS

NTE segments describe service lines in an encounter. Required reporting of NTE segments can be accomplished with any one of the following

- a. One claim note (Loop 2300).
- b. One line note (Loop 2400) for each service that requires an NTE entry.
- c. One claim note and one or more line notes when service line values override the claim note values.

NTE01 must be set to "ADD"

NTE02 must adhere to the layout noted below.

NTE*ADD*aaaaaa|bb~

aaaaaa = Anonymous Consumer Reason Code. Required when the recipient is an Anonymous Consumer.

bb = Telehealth Modifier "FQ". Required when reporting Telehealth services via telephone/audio effective for dates of service on or after 07/01/2022.



NTE Layout for Encounters

SUBFIELD NAME	LENGT H	DESCRIPTION	USAGE	FROM	ТО
NTE Specific Code for Anonymous Consumer services	6	Required for all services rendered to Anonymous Consumers as necessary. Alphabetic. Right-padded if necessary. This may be omitted for non-Anonymous, Telehealth services	Situational	1	6
I	1	Vertical bar. Required when the following subfield is populated	Situational	7	7
Telehealth Modifier	2	"FQ" required for Telehealth services via telephone/audio only. Two SPACEs or omitted for non- Telehealth	Situational	8	9

Additional Technical Notes:

The contents of the NTE segments must follow the following rules:

- Subfields cannot be compressed due to the occurrence of spaces or nulls. For example, subfield 1 must always have a length of six bytes.
- The **Anonymous Consumer Reason Code** subfield is required for services rendered to Anonymous Consumers as indicated above.
- The Telehealth Modifier FQ is required for all Telehealth services via telephone/audio effective for dates of service on or after 7/1/2022. It replaces Modifier 95 which was ended 06/30/2022. This subfield may be omitted for services that do not meet this requirement.

Examples

CORRECT

- 1. NTE*ADD*EMGHLS|FQ~
- 2. NTE*ADD*CSAP |FQ~
- 3. NTE*ADD*EMGHLS|FQ~
- 4. NTE*ADD*CSAP | ~
- 5. NTE*ADD*HLS ~
- 6. NTE*ADD* | FQ~



INCORRECT

- 1. NTE*ADD*EMGHLSFQ~
- 2. NTE*ADD* CSAP|FQ~
- 3. NTE*ADD*CSAP FQ~
- 4. NTE*ADD*CSAP|FQ~
- 5. NTE*ADD*~
- 6. NTE*ADD~
- 7. NTE~

OMHSAS Anonymous Monitoring

OMHSAS will monitor the use of the anonymous consumer MHX recipient identification number. OMHSAS will request clarification from the County/Joinder in the event that an anonymous consumer MHX recipient identification number is used for a procedure not otherwise specified in this document.