

Consolidated Community Reporting Initiative (CCRI) Encounter Data Voiding and Resubmitting Encounters Systems Notice

Purpose: To provide guidance on voiding and resubmitting previously paid encounters in the PROMISE system.

Overview:

- CCRI encounters cannot be adjusted (encounter replacement with frequency code 7).
- Do not send an encounter on the same day as a previously submitted encounter reporting the same service(s). Once a response is received for a submitted encounter, a subsequent encounter may be submitted.
 - Do not send a void on the same day as a new day encounter of the same service(s).
 - Likewise, do not send a new day encounter on the same day as a void of the same service(s).

Technical Guidance:

Claim Frequency Code, found in Loop 2300, Segment CLM, Data Element CLM05-03, must be set to "8" for encounter voids.

When voiding a previously paid encounter, Claim Original Reference Number is contained in Loop 2300, Segment REF, Data Element REF02 (Claim Original Reference Number) positions 1 through 13.

- Denied Encounters **cannot** be voided. They must be resubmitted and treated as a new day encounter. Use claim frequency code "1" (or "2" for Institutional interim reporting). Original Reference Number is **not** submitted for new day encounters.
- To void a previously paid encounter, use Claim Frequency Code "8", Original Reference Number will contain the **previously paid** ICN.

Error Status Codes

- ESC 9010 = Claim Denied Due to Void Request (Indicates successful void)
- ESC 0550 = Adjustment not Processed
- ESC 0665 = Amount Reimbursed Invalid for a Void Claim
- ESC 0660 = Claim Frequency code not supported

Questions regarding this systems notice should be directed to the ra-pwomhsas837issues@pa.gov