

INTRODUCTION

HIPAA 837 transaction sets include the optional use of NTE segments for the transmittal of free-form data. When used, the content of the NTE segments is based upon prescribed specifications known to both the submitter and receiver. Pennsylvania's Office of Mental Health and Substance Abuse Services (OMHSAS) has specified which data elements are to be included in NTE segments within all CCRI Behavioral Health encounters.

All encounters submitted to Pennsylvania PROMISE™ must comply with the ASC X12 Technical Report Type 3 (TR3) standards, commonly referred to as "the Implementation Guides." The X12 standards specify acceptable placement of NTE segments within encounters. The NTE reporting requirement, as noted above, may be satisfied by a combination of one claim note (Loop 2300) and/or one or more line notes (Loop 2400) in accordance with the Professional 837 TR3.

Currently, the NTE Segment for CCRI Behavioral Health Encounters is used for reporting Anonymous Consumer information (*Please see Consolidated Community Reporting Initiative (CCRI) Use of the Anonymous Consumer MHX Recipient Identification Number, revised October 14, 2021*).

Effective with dates of service on or after 9/30/2021, OMHSAS has expanded the NTE layout for Professional CCRI encounters to require the inclusion of an additional procedure code modifier 95 when the service is delivered in a Place of Service (POS) 02 (Telehealth) but performed via telephone or audio only. This additional modifier is very important for the Department's reporting as it will help demonstrate the need for a telephone or audio only option. (*Please see CCRI-2021-002*).

NTE SEGMENTS in ENCOUNTERS

NTE segments describe service lines in an encounter. Required reporting of NTE segments can be accomplished with any one of the following

- One claim note (Loop 2300).
- One line note (Loop 2400) for each service that requires an NTE entry.
- One claim note and one or more line notes when service line values override the claim note values.

NTE01 must be set to "ADD"

NTE02 must adhere to the layout noted below.

NTE*ADD*aaaaaa|bb~

aaaaaa = Anonymous Consumer Reason Code. Required when the recipient is an Anonymous Consumer.

bb = Telehealth Modifier "95". Required when reporting Telehealth services via telephone/audio.

NTE Layout for Encounters

| SUBFIELD NAME | LENGTH | DESCRIPTION | USAGE | FROM | TO |
|---|--------|---|-------------|------|----|
| NTE Specific Code for Anonymous Consumer services | 6 | Required for services rendered to Anonymous Consumers as indicated in <i>Consolidated Community Reporting Initiative (CCRI) Use of the Anonymous Consumer MHX Recipient Identification Number, revised October 14, 2021</i> . | Situational | 1 | 6 |

| | | | | | |
|---------------------|---|---|-------------|---|---|
| | | Alphabetic. Right-padded if necessary. This may be omitted for non-Anonymous consumers, Telehealth services | | | |
| | 1 | Vertical bar. Required when the following subfield is populated | Situational | 7 | 7 |
| Telehealth Modifier | 2 | "95" required for Telehealth services via telephone/audio only. Two SPACES or omitted for non-Telehealth | Situational | 8 | 9 |

Additional Technical Notes:

The contents of the NTE segments must follow the following rules:

- Subfields cannot be compressed due to the occurrence of spaces or nulls. For example, subfield 1 must always have a length of six bytes.
- The **Anonymous Consumer Reason Code** subfield is required for services rendered to Anonymous Consumers as outlined in *Consolidated Community Reporting Initiative (CCRI) Use of the Anonymous Consumer MHX Recipient Identification Number, revised October 14, 2021*.
- The **Telehealth Modifier 95** is required for all Telehealth services via telephone/audio. This subfield may be omitted for services that do not meet this requirement.

Examples

CORRECT

1. NTE*ADD*EMGHLS|95~
2. NTE*ADD*CSAP |95~
3. NTE*ADD*EMGHLS|95~
4. NTE*ADD*CSAP | ~
5. NTE*ADD*HLS ~
6. NTE*ADD* |95~

INCORRECT

1. NTE*ADD*EMGHLS95~
2. NTE*ADD* CSAP|95~
3. NTE*ADD*CSAP 95~
4. NTE*ADD*CSAP|95~
5. NTE*ADD*~
6. NTE*ADD~
7. NTE~