



# MEDICAL ASSISTANCE TRANSPORTATION PROGRAM (MATP)

## **MATP BASICS**

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## **The MATP in Pennsylvania is governed by:**

- State Plan under Title XIX of the Social Security Act
- Public Welfare Code (62 P.S. §§ 202 & 403)
- 55 Pa. Code § 2070, Eligibility for Services Funded Through the Public Assistance Transportation Block Grant
- MATP Standards and Guidelines (S & G)

# What is MATP?

## The MATP is designed to provide:

- Access to MA compensable medical and pharmacy services
- Access to ongoing treatment of chronic diseases and care management
- Access to care with individual medical practices.
- Access to preventative care (equates to fewer and shorter hospital stays)

# Transportation Providers

- County Government
- Sub-Contracted Entities of County Government
- Transportation Brokerage Agencies
- Local Transit Agencies

# Available Modes of Transportation

- Mass transit (buses, trains, subways etc..)
- Mileage Reimbursement
- Paratransit (includes multi-modal and taxi)
- Volunteers

# Accessing MATP Services

To begin the registration process, the consumer should contact the MATP agency in their county in order to determine and complete the following:

- Eligibility
  - 75% of all Category/Code combinations are eligible for the MATP
  - Consumers 65 years of age are referred to the Shared Ride 65+ Program (Shared Ride+ pays 85% of the fare and MATP pays 15% of the fare)
- Application
- Needs Assessment
- Determination of Mode

# Find My Ride Apply

The Find My Ride Apply App allows consumers or someone acting on their behalf to apply for free and affordable transportation services for seniors, persons with disabilities, and people who need assistance to get to medical appointments including the MATP, Senior 65+, ADA and PWD programs. The app can be accessed at:

[www.apply.findmyride.penndot.pa.gov](http://www.apply.findmyride.penndot.pa.gov)

# Covered Services

- MATP is required to provide transportation to all MA compensable services.
- MATP must ensure transportation is only to and from qualified MA-enrolled providers of the consumer's choice which are typically available within their home community.



# Covered Services continued

- Examples of covered services:
  - Physician's Office
  - Dialysis
  - Pharmacy
  - Behavioral Health Outpatient
  - Methadone Clinic
  - Physical/Occupational Therapy
  - Medical Testing
  - Specialty Medical Treatment

# Urgent Care Transportation

- MATP provides urgent care medical services (same-day, after normal business hours, and weekend transportation).
- Urgent care medical services are defined as any illness or severe condition, which is verified by a medical professional as necessary to diagnose and treat within a 24-hour period and if left untreated, could rapidly become a crisis or emergency.
- A hospital discharge can be considered urgent care.

# Non-Covered Services

Examples of non-covered services:

- Transportation to any service not MA compensable
- Transportation to non-medical services
- Transportation for those requiring a stretcher or those who are technologically dependent (Ventilators)
- Transportation to adult day programs

# The Provision of Services

- If necessary, one (1) escort is allowed to accompany a consumer due to consumer's age, physical, mental, and/or developmental capacity.
- Depending on the circumstances and known factors, the MATP may provide an attendant on the trip (this generally is provided for grouped children's transportation).
- In order to ensure that services are cost efficient, appropriate, and meet the needs of the consumer, the MATP may request a waiver of a MATP requirement.

# The Provision of Services Continued

- Any issue brought to the attention of the MATP program by a consumer, guardian, advocate or agency for the purpose of assistance or resolution is considered a “complaint.”
- There are times when the MATP program may, deny, reduce or terminate a consumer’s request for transportation.

# The Provision of Services Continued

- If a transportation request is outside the scope of MATP, the request is referred to the HealthChoices Managed Care Organization, Community HealthChoices Managed Care Organization (CHC), or County Assistance Office (CAO) for consideration.
- MATP provides non-emergency medical transportation to CHC consumers, and the application and access procedures are according to individual county policy.

# MATP Updates

- Updating our Standards & Guidelines.
- A revised referral process has been implemented.
- We continue to collaborate with PennDOT on efforts to streamline current policies/processes.
- MATP participated in PennDOT's study on funding for human services transportation.





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# Thank you!

For more information, please visit

[www.matp.pa.gov](http://www.matp.pa.gov)