



Commonwealth of Pennsylvania Department of Human Services

Children's Health Insurance Program Report Card

FINAL REPORT

December 2019



Better healthcare,
realized.

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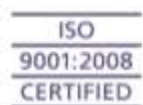


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Background

PA CHIP is administered through the Pennsylvania Department of Human Services (DHS), with the CHIP program supported by both state and federal funds. The program provides payment for health care coverage for eligible children who meet income and other criteria. Approximately 183,000 children and teens were enrolled in PA CHIP as of October 2019.

Pennsylvania's Children's Health Insurance Program (CHIP) was established through passage of Act 113 of 1992, reenacted as an amendment to The Insurance Company Law of 1921 by Act 68 of 1998, amended by Act 136 of 2006, and amended and reauthorized by Act 74 of 2013 and Act 84 of 2015 (the Act), and as amended by Act 58 of 2017. It has long been acknowledged as a national model, receiving specific recognition in the Federal Balanced Budget Act of 1997 as one of only three child health insurance programs nationwide that met Congressional specifications.

In early 2007, after passage of Act 136 of 2006, Pennsylvania received approval from the federal government to expand eligibility for CHIP through the Cover All Kids initiative. As of March 2007:

- Free CHIP: Coverage has been available to eligible children in households with incomes no greater than 208% of the federal poverty level (FPL);
- Low-Cost CHIP: Coverage is available for those with incomes greater than 208% but not greater than 314% of the FPL; and
- At-Cost CHIP: Families with incomes greater than 314% of the FPL have the opportunity to purchase coverage by paying the full rate negotiated by the state.

In February 2009, the federal Children's Health Insurance Program Reauthorization Act (CHIPRA) reauthorized CHIP at the federal level. Historically, federal funding paid for about two-thirds of the total cost of CHIP; however, under CHIPRA, CHIP's federal funds allotment was substantially increased. Currently, federal funds pay approximately 90% of CHIP's total cost. CHIPRA contained numerous new federal program requirements, including citizenship and identity verification, a mandate to provide coverage for orthodontic services, a mandate to make supplemental payments in



certain circumstances to Federally Qualified Health Centers and Rural Health Clinics, a variety of process requirements when CHIP provides coverage through managed care plans, the obligation to provide information about dental providers to be used on a new federal website, and expanded reporting.

The Affordable Care Act (the Patient Protection and Affordable Care Act, together with the Health Care and Education Reconciliation Act of 2010; ACA), signed into law in March 2010, provided additional changes for CHIP. The ACA extended federal funding of CHIP through September of 2015, as well as added a requirement that states maintain the Medical Assistance (MA) and CHIP eligibility standards, methods, and procedures in place on the date of passage of the ACA or refund the state's federal stimulus funds under The American Recovery and Reinvestment Act of 2009

(ARRA). In December 2015, Governor Tom Wolf signed Act 84 reauthorizing CHIP through 2017 and moving the administration of CHIP from the Insurance Department to the Department of Human Services (DHS). As of July 1, 2018, the CHIP Managed Care Organizations (MCOs) were required to comply with changes to the federal managed care regulations (42 CFR chapters 457 and 438). CHIP continues to work with the CHIP MCOs to ensure organized and efficient implementation of these regulations. On January 22, 2018, the federal government passed a continuing resolution and adopted the Helping Ensure Access for Little Ones, Toddlers and Hopeful Youth by Keeping Insurance Delivery Stable Act (HEALTHY KIDS Act). CHIP was authorized at the federal level, including funding appropriations through September 30, 2023. On February 9, 2018, Congress acted again to extend CHIP for an additional four years, or until September 30, 2027.

CHIP is provided by the following private health insurance companies that are licensed and regulated by the Department of Health Services and have contracts with the Commonwealth to offer CHIP coverage.



- Aetna, Inc.
- First Priority Health (NEPA)
- Capital Blue Cross
- Geisinger Health Plan
- Health Partners of Philadelphia
- Highmark Blue Cross Blue Shield
- Highmark Blue Shield
- Independence Blue Cross (IBC)
- UnitedHealthcare of Pennsylvania
- UPMC for Kids

Report Card Description

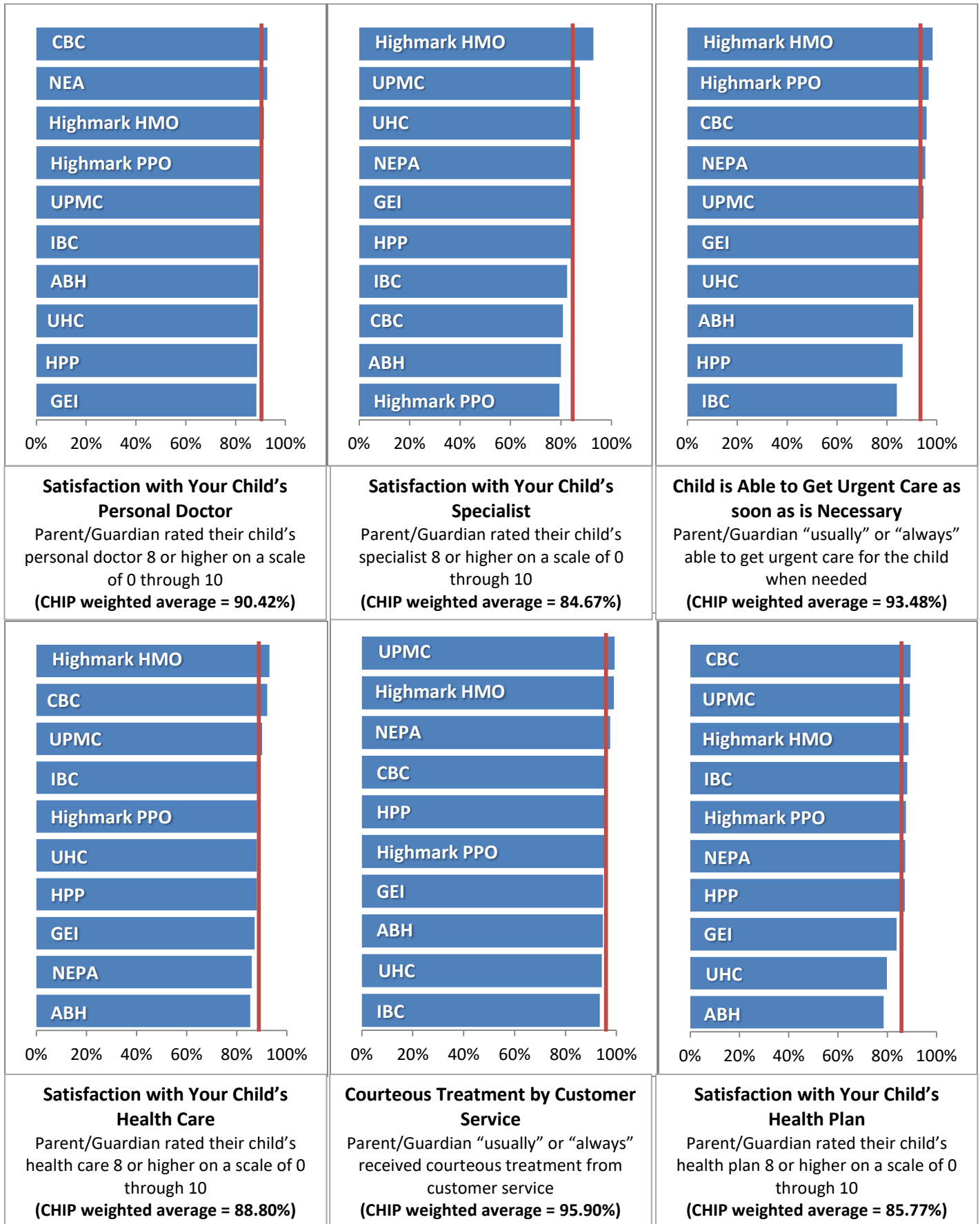
CHIP health insurance company performance is assessed using Healthcare Effectiveness Data Information Set (HEDIS®) 2019 performance measures, 2019 Consumer Assessment of Healthcare Provider Systems (CAHPS®) 5.0 Survey items and Pennsylvania-specific performance measures. Results are presented in three sections: Access to Care, Quality of Care and Satisfaction with Care.

For HEDIS 2019 performance measures, a chart is presented with each bar representing the percentage of CHIP members receiving a specific type of care from their CHIP provider. For charts representing CAHPS survey items, each bar represents the percentage of respondents who selected option 8 or higher on a scale of 1 to 10, or “usually” or “always” when rating the care provided by their CHIP provider.

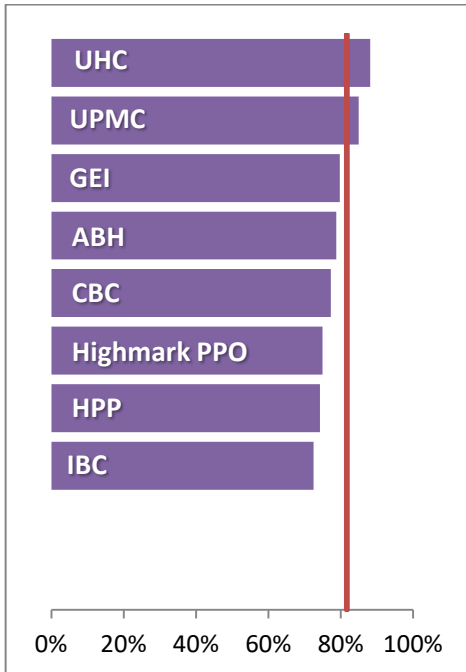
For each performance indicator, the CHIP health insurance companies are presented in order of performance from high to low with higher performing health insurance companies at the top of each chart. Inverted measures are presented in order of performance from low to high with higher performing health insurance companies at the top of each chart. Plans that reported a denominator less than 30 report rates as “NA”; these plans are not included in the below graphs.

In addition, the PA CHIP statewide weighted average is represented on each chart by a solid vertical line. The PA CHIP weighted averaged is calculated as the total number of events program-wide divided by the eligible population program-wide.

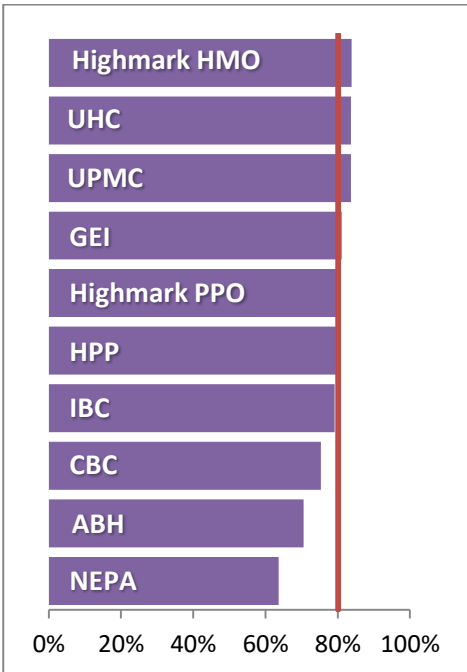
Satisfaction with Care: Is the care meeting your needs?



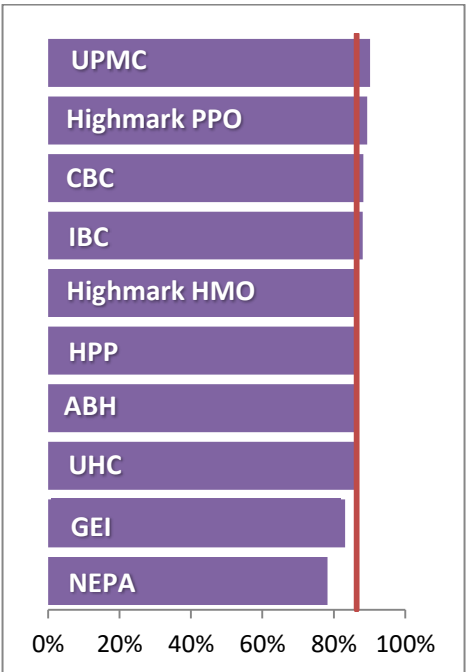
Access to Care: Are children receiving care?



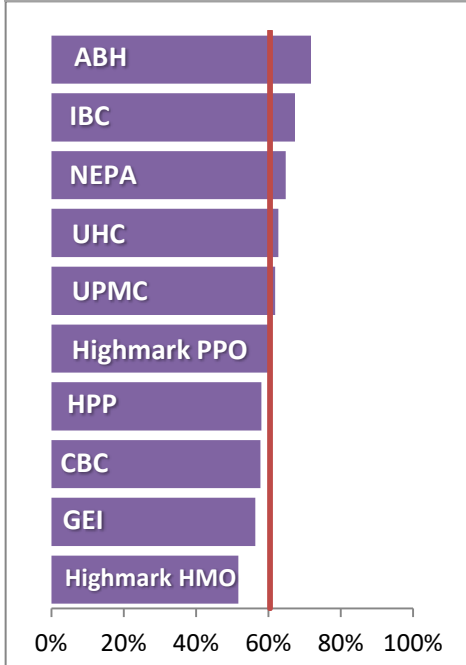
Regular Checkups for Children in the First 15 Months
 Percentage of children who had 6 or more well-child visits with a PCP before turning 15 months old
(CHIP weighted average = 81.72%)



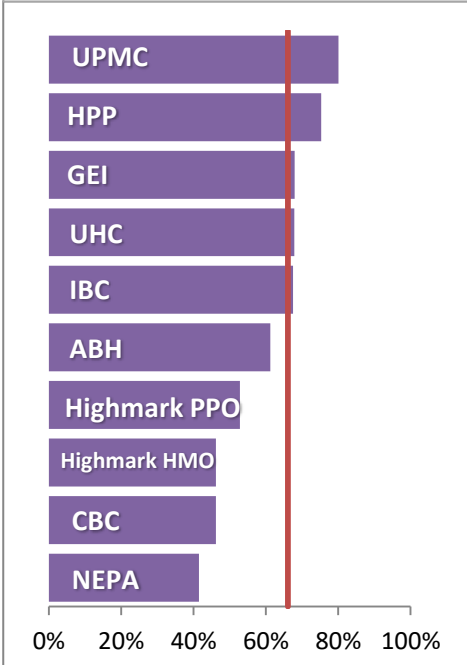
Childhood Immunization Status Combination 3
 Percentage of children who received a combination of 7 recommended vaccines prior to their 2nd birthday
(CHIP weighted average = 80.11%)



Testing for Children with Pharyngitis (Sore Throat)
 Percentage of children 2 – 18 years old with a sore throat who were prescribed antibiotic & tested for streptococcus
(CHIP weighted average = 87.27%)

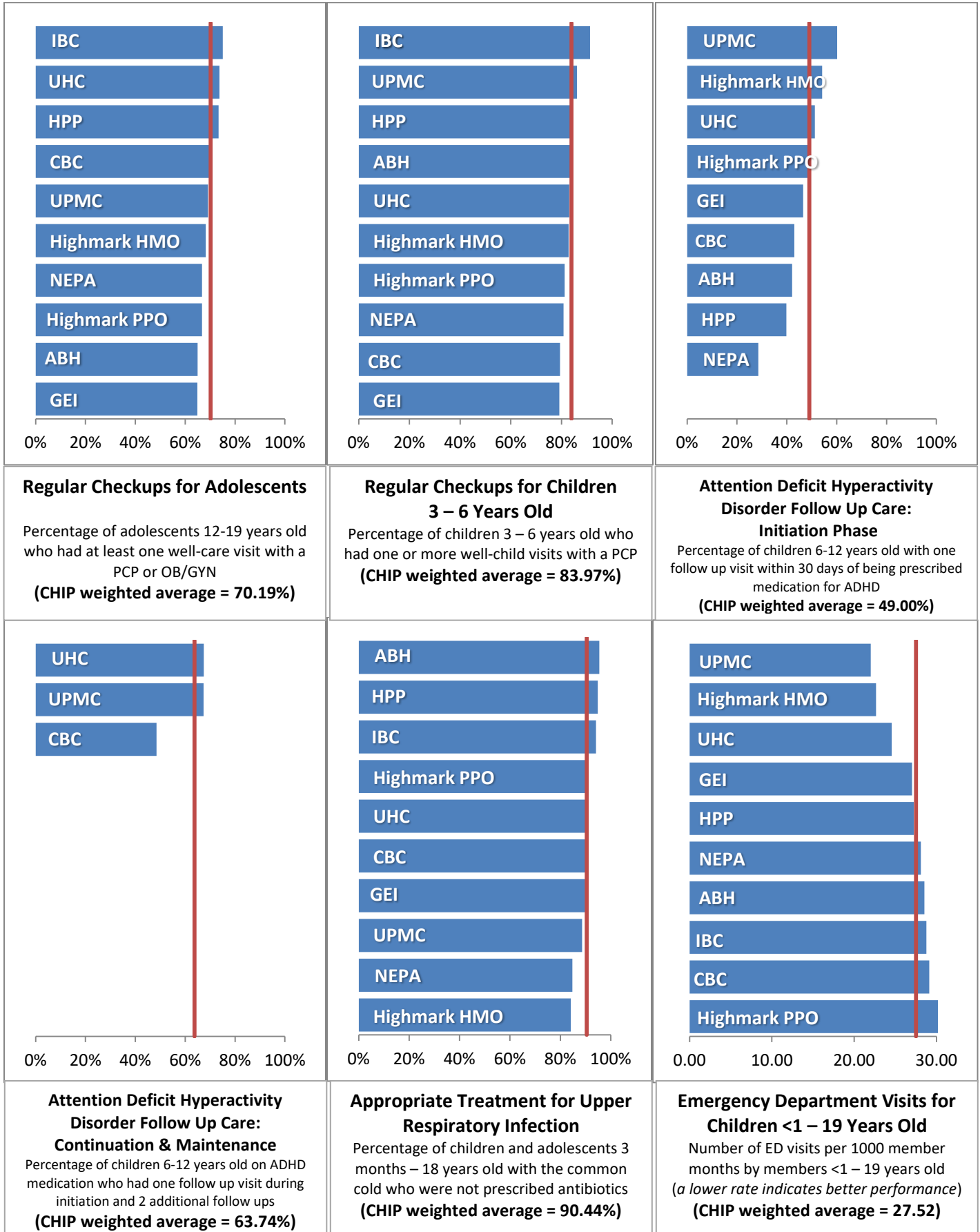


Medication Management for People with Asthma
 Percentage of members 5-19 years old who were identified as having persistent asthma and were dispensed medication
(CHIP weighted average = 60.41%)

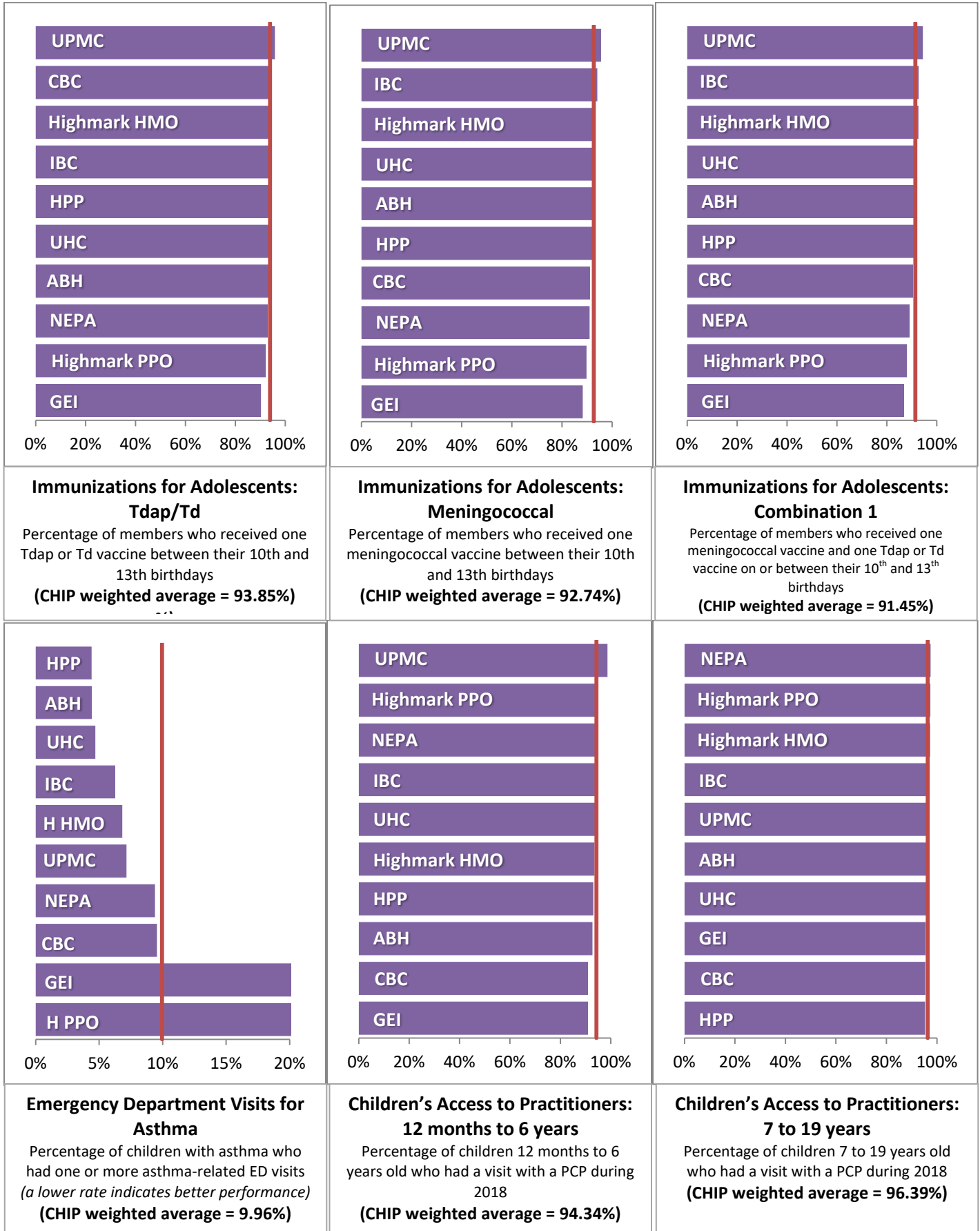


Lead Screening for Children
 Percentage of children who were tested for elevated blood lead levels prior to their 2nd birthday
(CHIP weighted average = 66.15%)

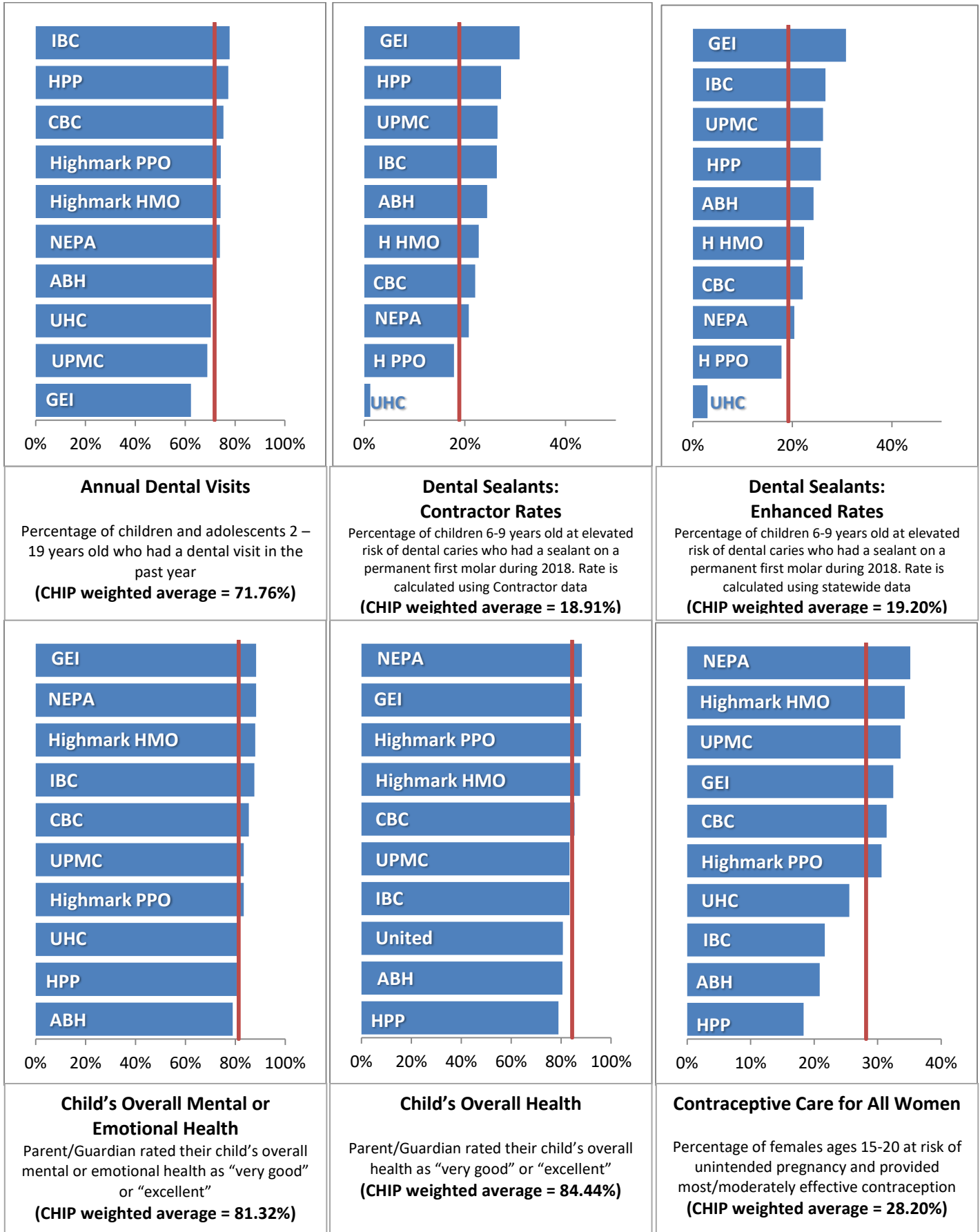
Quality of Care I: How good is the care being provided?



Quality of Care II: How good is the care being provided?



Quality of Care III: How good is the care being provided?



Quality of Care IV: How good is the care being provided?



CHIP Provider Contact Information

[AETNA](#)

1-800-822-2447
TDD/TTY 1-800-628-3323

[CAPITAL BLUE CROSS](#)

1-800-543-7101
TTY/TDD: 711

[FIRST PRIORITY HEALTH \(BCNEPA\)](#)

800-547-9378
TTY/TDD: 711

[GEISINGER HEALTH PLAN](#)

1-866-621-5235
Hearing-Impaired: 711

[HEALTH PARTNERS \(KIDZPARTNERS\)](#)

1-888-888-1211
TTY: 711

[HIGHMARK BLUE SHIELD \(CENTRAL PA\)](#)

800-543-7105
TTY/TDD: 711

[KEYSTONE HEALTH PLAN WEST \(HIGHMARK\)](#)

800-543-7105
TTY/TDD: 711

[INDEPENDENCE BLUE CROSS](#)

1-800-464-5437
TTY/TDD: 711

[UNITEDHEALTHCARE COMMUNITY PLAN](#)

1-800-414-9025
Hearing-Impaired: 711

[UPMC HEALTH PLAN](#)

1-800-978-8762
TDD/TTY 1-800-361-2629

