



# Commonwealth of Pennsylvania Department of Human Services

## Children's Health Insurance Program Report Card

FINAL REPORT

April 2019



Better healthcare,  
realized.

Corporate Headquarters  
1979 Marcus Avenue  
Lake Success, NY 11042-1072  
(516) 326-7767  
ipro.org

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## Background

Title XXI of the Balanced Budget Act of 1997 created the State Children's Health Insurance Program (SCHIP), to address the growing problem of children without health insurance. SCHIP was designed as a federal/state partnership, similar to Medicaid, with the goal of expanding health insurance to children whose families earn too much money to be eligible for Medicaid, but not enough to purchase private insurance. The current Pennsylvania Children's Health Insurance Program (PA CHIP) was established in 1998 following the repeal of the existing Children's Health Care Act and enacting of Act 1998-68 by the State Senate.

PA CHIP is administered through the Pennsylvania Department of Human Services (DHS), with the CHIP program supported by both state and federal funds. The program provides payment for health care coverage for eligible children who meet income and other criteria. Approximately 178,000 children and teens were enrolled in PA CHIP as of October 2018.

The Cover All Kids initiative, enacted by the legislature in October 2006, led to the expansion of the CHIP program to include all uninsured children and teens in the Commonwealth who are not eligible for Medical Assistance. On February 4, 2009, President Obama signed into law the Children's Health Insurance Act of 2009 (CHIPRA) (Pub. L. 111-3). CHIP is provided by the following private health insurance companies that are licensed and regulated by the Department of Health Services and have contracts with the Commonwealth to offer CHIP coverage.



- Aetna, Inc.
- First Priority Health (NEPA)
- Capital Blue Cross
- Geisinger Health Plan
- Health Partners of Philadelphia
- Highmark Blue Cross Blue Shield
- Highmark Blue Shield
- Independence Blue Cross (IBC)
- UnitedHealthcare of Pennsylvania
- UPMC for Kids

Health coverage  
for uninsured kids  
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## Report Card Description

CHIP health insurance company performance is assessed using Healthcare Effectiveness Data Information Set (HEDIS®) 2018 performance measures, 2018 Consumer Assessment of Healthcare Provider Systems (CAHPS®) 5.0 Survey items and Pennsylvania-specific performance measures. Results are presented in three sections: Access to Care, Quality of Care and Satisfaction with Care.

For HEDIS 2018 performance measures, a chart is presented with each bar representing the percentage of CHIP members receiving a specific type of care from their CHIP provider. For charts representing CAHPS survey items, each bar represents the percentage of respondents who selected option 8 or higher on a scale of 1 to 10, or “usually” or “always” when rating the care provided by their CHIP provider.

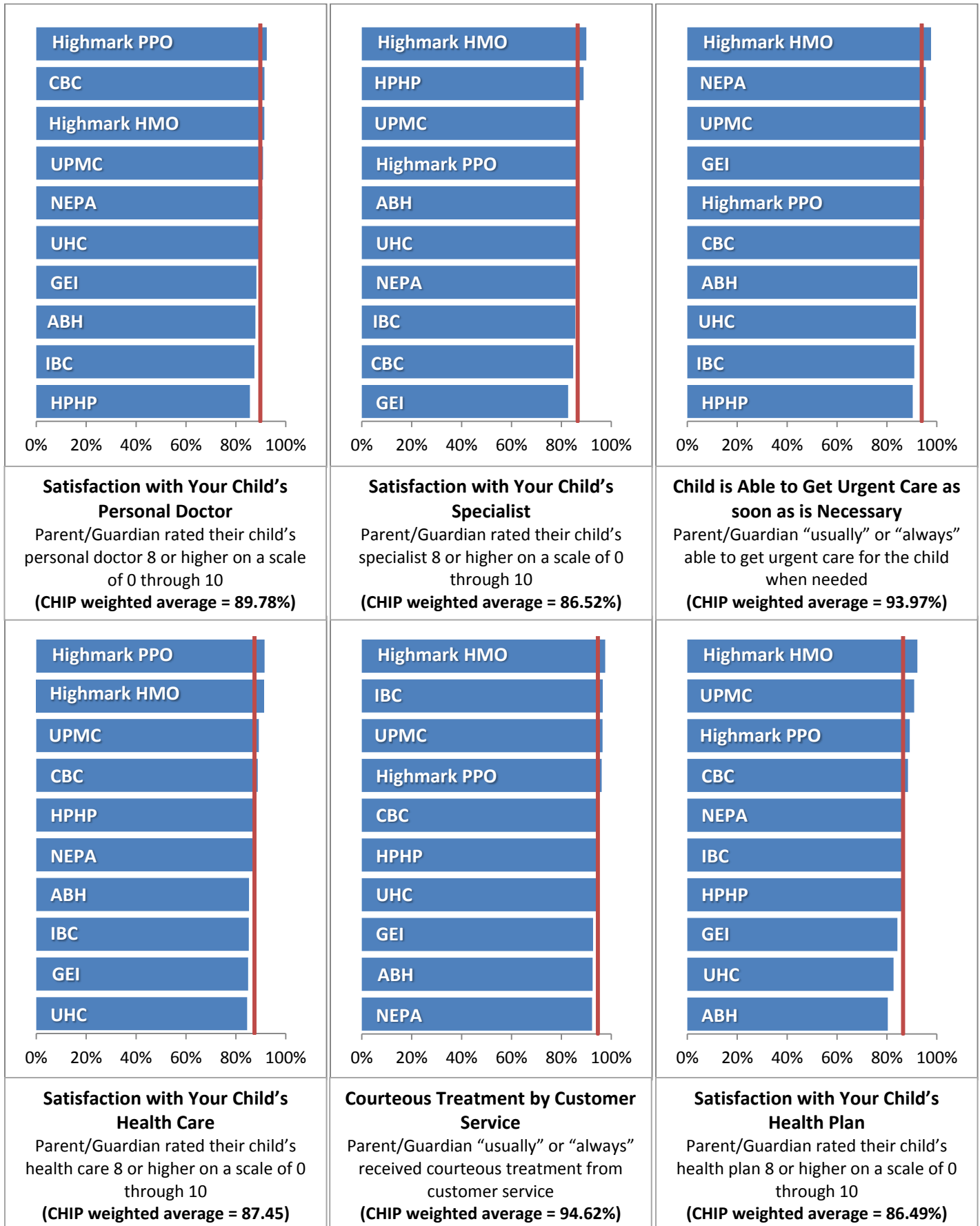
For each performance indicator, the CHIP health insurance companies are presented in order of performance from high to low with higher performing health insurance companies at the top of each chart. Inverted measures are presented in order of performance from low to high with higher performing health insurance companies at the top of each chart.

In addition, the PA CHIP statewide weighted average is represented on each chart by a solid vertical line. The PA CHIP weighted averaged is calculated as the total number of events program-wide divided by the eligible population program-wide.

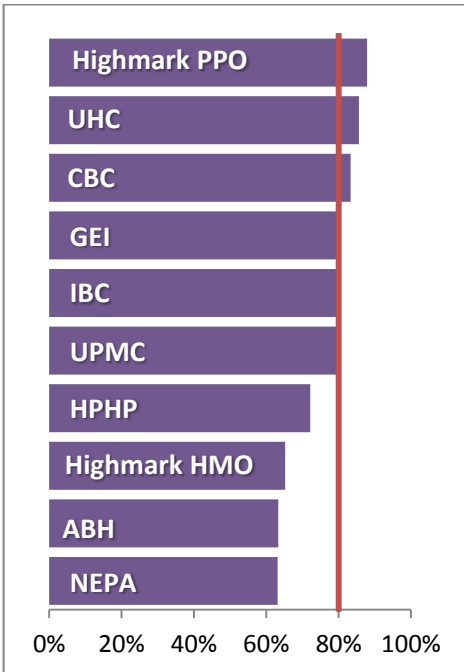
Health coverage  
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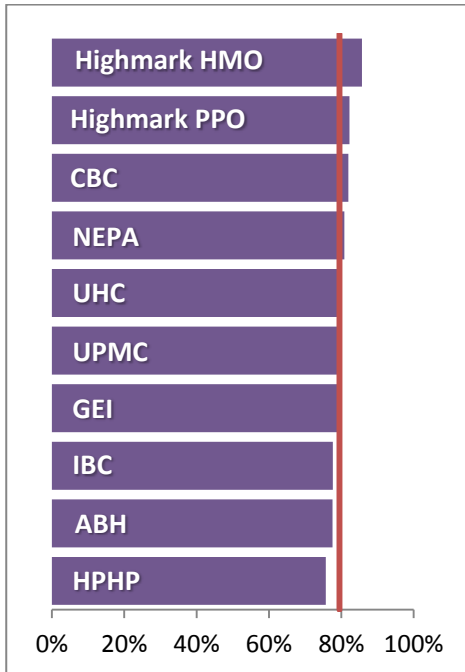
## Satisfaction with Care: Is the care meeting your needs?



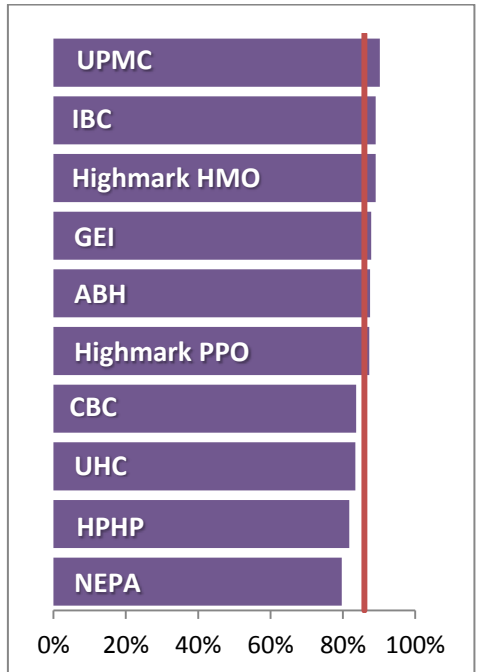
## Access to Care: Are children receiving care?



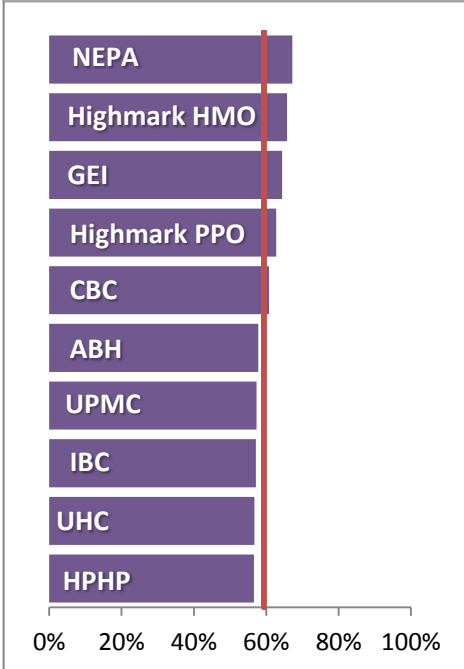
**Regular Checkups for Children in the First 15 Months**  
 Percentage of children who had 6 or more well-child visits with a PCP before turning 15 months old  
 (CHIP weighted average = 80.02%)



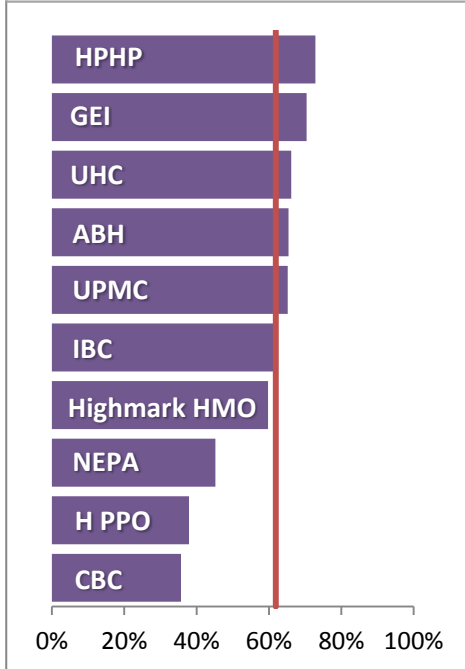
**Childhood Immunization Status Combination 3**  
 Percentage of children who received a combination of 7 recommended vaccines prior to their 2<sup>nd</sup> birthday  
 (CHIP weighted average = 79.49%)



**Testing for Children with Pharyngitis (Sore Throat)**  
 Percentage of children 2 – 18 years old with a sore throat who were prescribed antibiotic & tested for streptococcus  
 (CHIP weighted average = 86.70%)

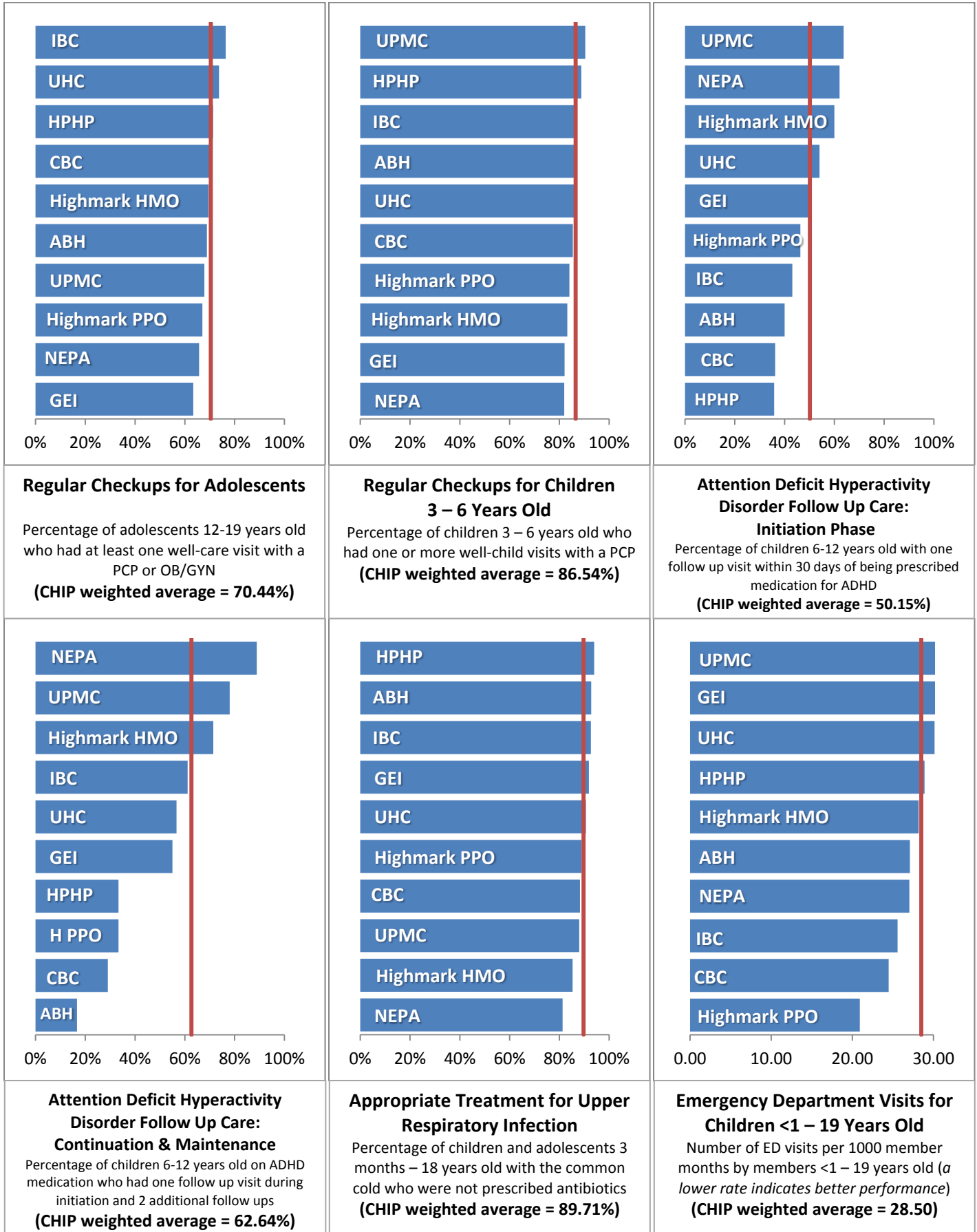


**Medication Management for People with Asthma**  
 Percentage of members 5-19 years old who were identified as having persistent asthma and were dispensed medication  
 (CHIP weighted average = 59.35%)

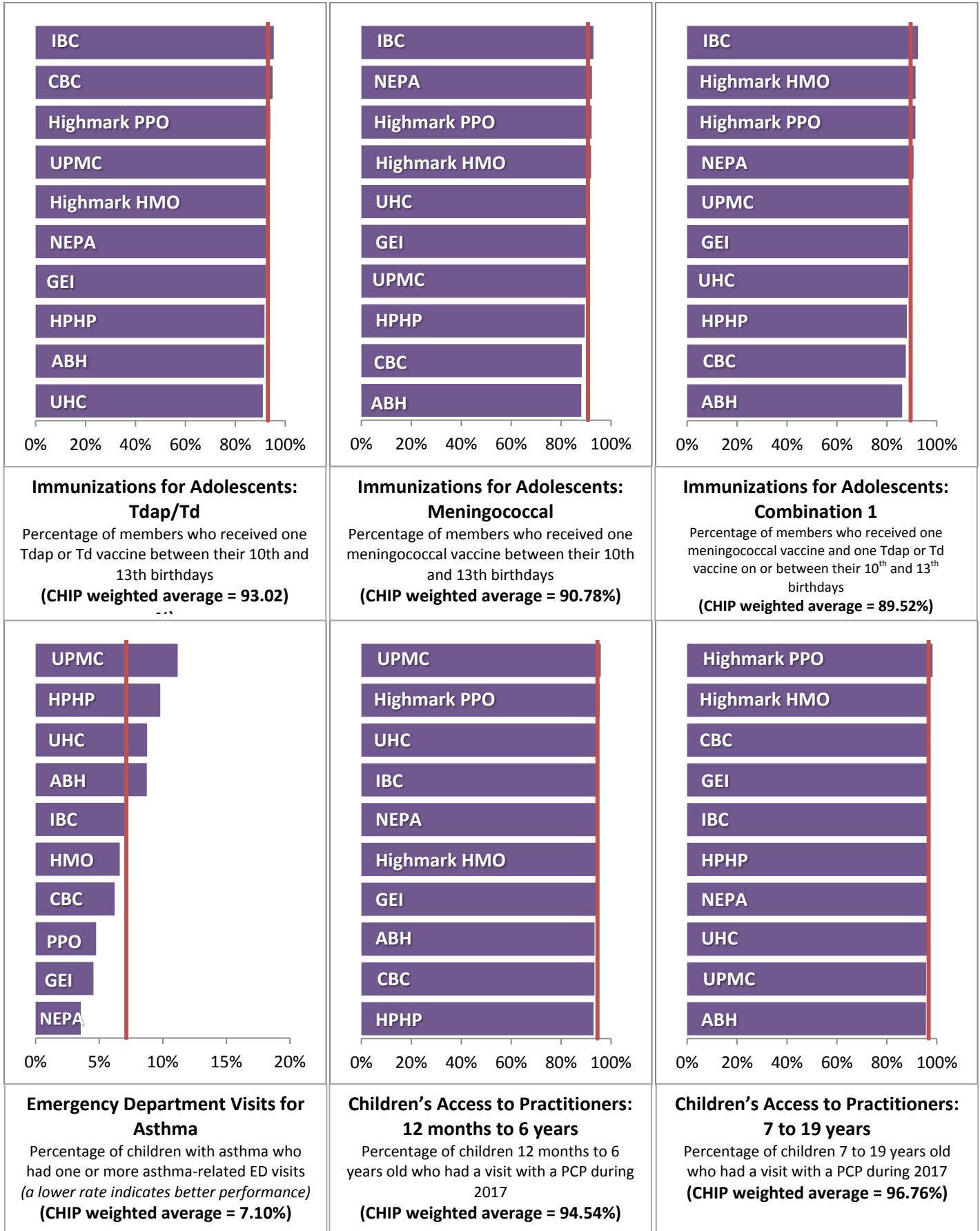


**Lead Screening for Children**  
 Percentage of children who were tested for elevated blood lead levels prior to their 2<sup>nd</sup> birthday  
 (CHIP weighted average = 61.91%)

# Quality of Care I: How good is the care being provided?

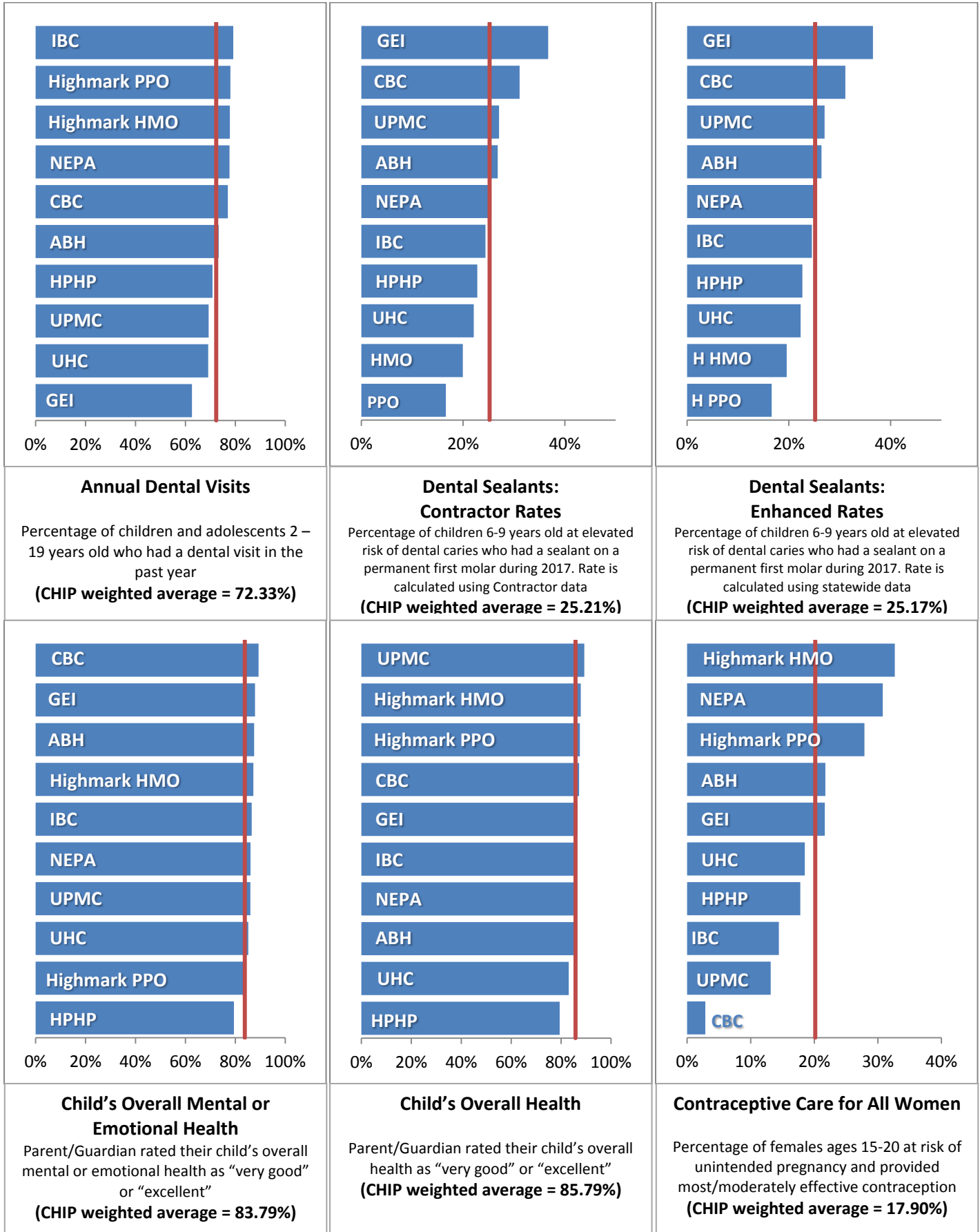


## Quality of Care II: How good is the care being provided?

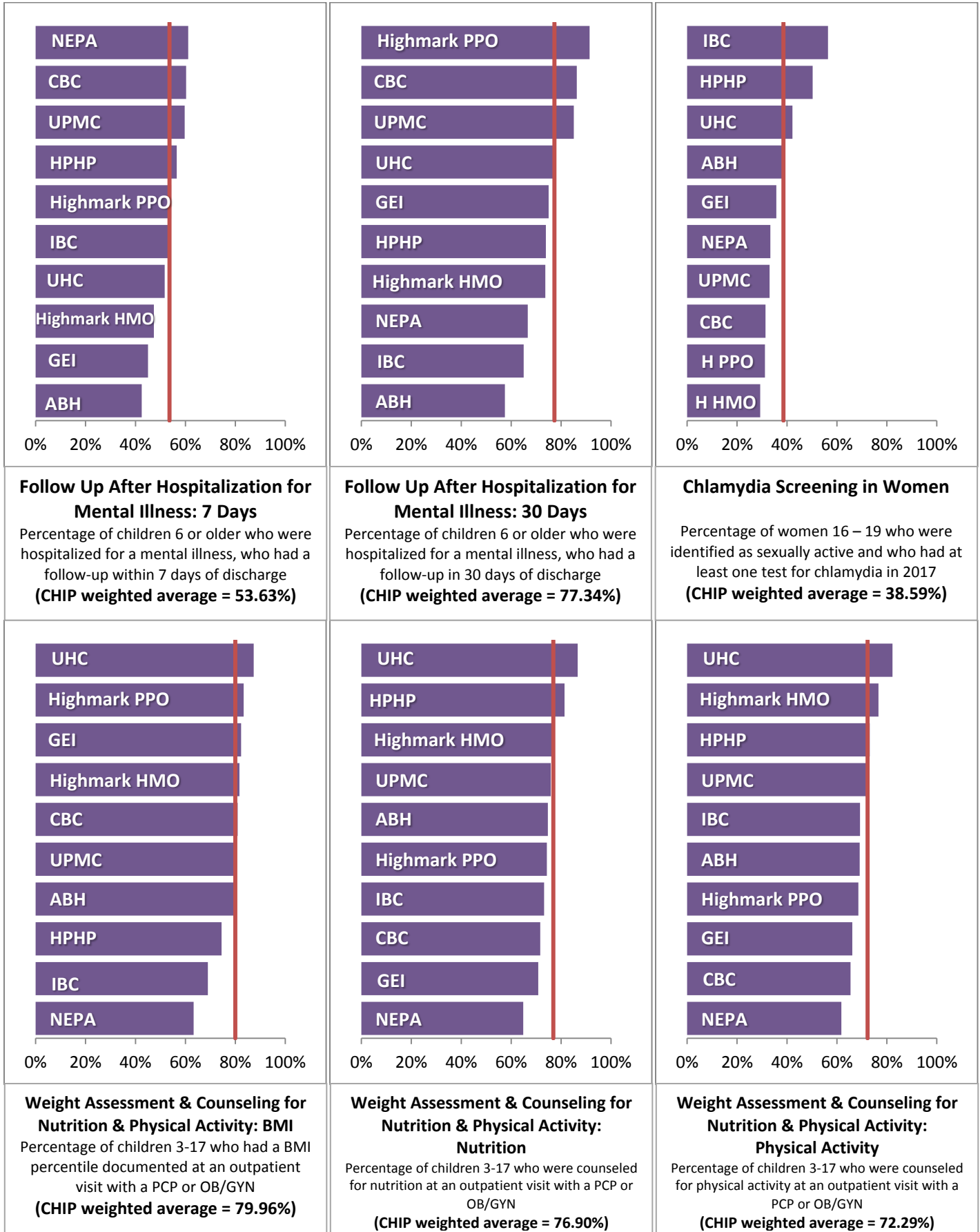




# Quality of Care III: How good is the care being provided?



# Quality of Care IV: How good is the care being provided?



## CHIP Provider Contact Information

AETNA

[WWW.AETNABETTERHEALTH.COM/PENNSYLVANIA](http://WWW.AETNABETTERHEALTH.COM/PENNSYLVANIA)

1-800-822-2447

TDD/TTY 1-800-628-3323

CAPITAL BLUE CROSS

[WWW.CAPBLUECROSS.COM/CHIP](http://WWW.CAPBLUECROSS.COM/CHIP)

1-800-543-7101

TTY/TDD: 711

FIRST PRIORITY HEALTH (BCNEPA)

[WWW.DISCOVERHIGHMARK.COM/NORTHEASTPA](http://WWW.DISCOVERHIGHMARK.COM/NORTHEASTPA)

800-547-9378

TTY/TDD: 711

GEISINGER HEALTH PLAN

[WWW.CHIP.THEHEALTHPLAN.COM](http://WWW.CHIP.THEHEALTHPLAN.COM)

1-866-621-5235

Hearing-Impaired: 711

HEALTH PARTNERS (KIDZPARTNERS)

[WWW.HEALTHPARTNERSPLANS.COM](http://WWW.HEALTHPARTNERSPLANS.COM)

1-888-888-1211

TTY: 711

HIGHMARK BLUE SHIELD (CENTRAL PA)

[WWW.DISCOVERHIGHMARK.COM/CENTRALPA](http://WWW.DISCOVERHIGHMARK.COM/CENTRALPA)

800-543-7105

TTY/TDD: 711

KEYSTONE HEALTH PLAN WEST (HIGHMARK)

[WWW.DISCOVERHIGHMARK.COM/WESTERNPA](http://WWW.DISCOVERHIGHMARK.COM/WESTERNPA)

800-543-7105

TTY/TDD: 711

INDEPENDENCE BLUE CROSS

[WWW.IBX.COM/INDIVIDUALS/FIND\\_PLAN/CHIP/INDEX.HTML](http://WWW.IBX.COM/INDIVIDUALS/FIND_PLAN/CHIP/INDEX.HTML)

1-800-464-5437

TTY/TDD: 711

UNITEDHEALTHCARE COMMUNITY PLAN

[WWW.UHCCOMMUNITYPLAN.COM](http://WWW.UHCCOMMUNITYPLAN.COM)

1-800-414-9025

Hearing-Impaired: 711

UPMC HEALTH PLAN

[WWW.UPMCHEALTHPLAN.COM/UPMCFORKIDS](http://WWW.UPMCHEALTHPLAN.COM/UPMCFORKIDS)

1-800-978-8762

TDD/TTY 1-800-361-2629

