



PROVIDER QUICK TIPS

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PROVIDING SERVICES FOR RECIPIENTS WHO HAVE BEEN LOCKED-IN TO A PHYSICIAN, PHARMACY OR HOSPITAL

ATTENTION: ALL MEDICAL ASSISTANCE (MA) PROVIDERS

This quick tip is a reminder to providers who serve recipients who have had their services restricted to one particular physician, pharmacy and/or hospital.

Before providing services to an MA recipient, please make sure the recipient is not locked-in to a specific provider. This can be confirmed through the Eligibility Verification System (EVS). If the recipient is locked-in to a specific physician, pharmacy and/or hospital, please make sure that you have received a completed Restricted Recipient Referral form (MA-45) from the designated provider before services are rendered. The Department of Human Services (the department) will not pay for services performed by someone other than those specified providers unless:

- It is an emergency (please refer to Section 1101.21 for a definition of “emergency situation”)
- The provider (the recipient has been restricted to) has completed an MA-45 and has provided it to the rendering physician

At least one of the above conditions must be met in order for the department to consider payment for services provided.

Note: Providers enrolled in Managed Care Organizations (MCOs) should contact their individual MCO for guidance relating to appropriate billing for recipients who are locked-in to a specific provider.

Thank you for your service to our Medical Assistance recipients.
We value your participation.
Check the department’s web site often: www.dhs.pa.gov

