When a recipient presents an ACCESS Card, please and check the Eligibility Verification System (EVS) to ensure the recipient is active and eligible for the service you are performing. Each Health Care Benefit Package (HCBP) covers specified services and many HCBPs are limited. HCBP 15 SelectPlan for Women only covers specific family planning related services and items.

Providers should confirm that services are covered under HCBP 15 by referring to the SelectPlan for Women Medical Assistance (MA) Bulletins and covered services chart before rendering services.

Example: Prior to performing services for a patient, a provider checks EVS and notes that the recipient is in HCBP 15 SelectPlan for Women.

Please note: If your patient is in need of services that are not covered under HCBP 15, she may need to contact the County Assistance Office (CAO) or the Statewide Change Center (1-877-395-8930) to see if she is eligible for additional coverage. For example, patients who are in HCBP 15 who become pregnant should report their change in status to the CAO in order for it to be determined if they qualify for prenatal care and full coverage under another category.

Thank you for your service to our Medical Assistance recipients. The Department of Human Services values your participation.

For additional information go to the PROMISe™ Web site at http://promise.dpw.state.pa.us  
Check the Department of Human Services’ Web site often at: www.dhs.pa.gov  

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