



PROVIDER QUICK TIPS

#214

Non-Emergency Ambulance Transportation

The Department of Human Services (DHS) has been reviewing outside vendors and ambulance providers who are submitting claims to Medical Assistance (MA) for payment of non-emergency ambulance transportation services for MA recipients residing in nursing facilities.

Under the MA program it is the responsibility of the participating nursing facility to provide non-emergency transportation services for MA recipients residing in nursing facilities. In accordance with 55 Pa Code § 1187.51 (relating to scope,) non-emergency transportation is an allowable MA cost and should be reported on the nursing facility's MA annual cost report (MA-11).

Outside vendors and ambulance companies **are not** to submit claims directly to MA for non-emergency transport services provided to MA recipients residing in nursing facilities. Outside vendors and ambulance companies **must** submit claims to the MA participating nursing facility for payment for non-emergency transportation services provided to MA recipients residing in nursing facilities.

The DHS has created an informational Error Status Code (ESC) to flag claims that outside vendors and ambulance companies have billed directly to MA for non-emergency ambulance transportation for MA nursing facility residents. ESC 4237 (Non-Emergency ambulance transport) will post to claims that have been submitted to the MA program for non-emergency transport for MA recipients who reside in a nursing facility. The Bureau of Provider Integrity will be reviewing the providers and recovering payments for non-emergency ambulance transportation services.

Please refer to MA Bulletin (MAB) 26-10-01, "Payment for Non-Emergency Transportation Services" issued and effective November 24, 2010 for additional information. The MAB can be accessed at the following link:

<http://www.dhs.pa.gov/provider/BulletinSearch/bulletinselected/index.htm?bn=26-10-01>

Thank you for your service to our MA recipients.
We value your participation.
Check the department's website often at: www.dhs.pa.gov

