



# PROVIDER QUICK TIPS

#211

## Medical Assistance (MA) Update for ASC X12N 276/277 (Claim Status Inquiry/Claim Status Response)

This is to inform MA providers the PROMISe™ system will update the Category, Status, and Entity Codes transmitted with the Claims Status Response (277), effective August 3, 2018. A 277 is the response returned to providers when a Claims Status Inquiry (276) is submitted. The use of ASC X12N 276/277 is the HIPAA compliant medium for detailed claim inquires and responses.

This update is to provide the most accurate and informative response to all 276 inquires. The Department has reviewed all current 277 responses and made updates to best define how the claim adjudicated using the current available code set. The process in which a provider would submit a 276 inquiry and receive the returned 277 response has not changed, only select Category, Status and Entity codes within the 277 response have been updated.

Thank you for your service to our MA recipients.  
We value your participation.  
Check the Department's website often at: [www.dhs.pa.gov](http://www.dhs.pa.gov)

