



PROVIDER QUICK TIPS

#204

IMPORTANT MESSAGE:

Claims Submitted by Billing Providers Must Contain the National Provider Identifier (NPI) of the Medical Assistance (MA) Enrolled Ordering, Referring or Prescribing Provider

Claims submitted by the billing provider for dates of service on or after April 3, 2017 will be denied when the provider who ordered or referred the service or prescribed the drug is not enrolled in the MA program, even though the billing provider is enrolled in the MA program.

The Department of Human Services (the department) released [guidance](#) identifying the billing providers which need to include the National Provider Identifier (NPI) of a Medical Assistance (MA) enrolled ordering, referring or prescribing provider on Fee-for-Service (FFS) claims.

Providers billing the MA Fee-for-Service program should check the PROMISe™ billing guides posted online at the department's website listed at the bottom of this Provider Quick Tip to determine if claims submitted by their provider type and specialty require an MA enrolled ordering, referring or prescribing provider's NPI be submitted on claims.

The Affordable Care Act requires that physicians or other eligible providers, who order, prescribe and refer items or services for Medicaid beneficiaries must enroll in the state's Medicaid program, even if those providers do not submit claims to the state Medicaid program.

The billing provider may want to inform the MA Fee-for-Service beneficiary and the unenrolled ordering, referring or prescribing provider of the requirement and ask the provider to enroll in the MA program in order to avoid any interruption in the beneficiary's therapy or course of treatment. Unenrolled health care providers, who order, refer or prescribe items or services for MA beneficiaries, should access the department's website for information on how to complete and submit a MA enrollment application.

The department created a tool called the "Medical Assistance Enrolled Provider Portal Lookup" for enrolled MA providers to verify if providers who are ordering, referring and prescribing items and services for MA beneficiaries are enrolled in the MA program. Enrolled providers may access the tool by logging into the PROMISe™ Internet provider portal at the following link:

<https://promise.dpw.state.pa.us>

Thank you for your service to our MA recipients.
We value your participation.
Check the department's website often at: <http://dhs.pa.gov>

