Announcing the New Medical Assistance (MA) Enrolled Provider Portal Lookup Function

The purpose of this QuickTip is to inform providers of the newly available Provider Portal Lookup function that was recently developed to assist providers of the MA program in billing and serving MA.

The lookup will allow enrolled providers to verify that their colleagues who are prescribing, ordering, or referring services are also enrolled in the MA program per the Affordable Care Act Provider Enrollment and Screening Requirements set forth by §42 CFR 455.

The Department of Human Services (the department) schedule for implementation and subsequent enforcement of claim denials of items or services performed that were ordered, referred, or prescribed by non-MA-enrolled providers has not yet been determined.

The provider lookup can be accessed after an enrolled provider has logged in to the provider portal at the following link:

https://promise.dpw.state.pa.us/portal/Default.aspx?alias=promise.dpw.state.pa.us/portal/provider

Date of Service is a required search parameter. It can be modified within 2 years prior to the current date of inquiry. Additional search criteria can include the following optional fields: License Number, NPI Number, Provider ID, and Provider Name. Once the desired search parameters have been entered, the name, NPI, city, and state of matching active provider records will be returned and displayed. The secure search also includes a download option to obtain a full listing of current, active MA providers.

We hope the information is helpful to you. Please look for future Quick Tips announcing other helpful tools and information for providers!

Check the department’s website often at: www.dhs.pa.gov
Thank you for your service to our Medical Assistance recipients. We value your participation.