



# PROVIDER QUICK TIPS

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## Attention Medical Assistance (MA) Dental Providers

Attention all dental providers enrolled in the MA program currently billing electronically or via the internet.

If you are utilizing a particular visit code (i.e. VC 09, 10, 11) in the billing note area, it is unnecessary to enter a description of that visit code (VC09-patient is pregnant, VC10-patient resides in nursing facility, VC11-copay not collected from patient). The department requests that you do not enter any other description related to that visit code in the billing note as this may cause your claim to suspend and consequently delay payment.

**Reminder:** Please do not include prior authorization references or numbers in the billing note area of the internet or electronic claim as this may also cause your claim to suspend and delay payment. This information should only be entered in the prior authorization area of the claim.

Thank you for your service to our Medical Assistance Recipients.  
We value your participation.  
Check the department's website often at: [www.dhs.pa.gov](http://www.dhs.pa.gov)

