NHT Referral Process

Nursing Facilities are required to ask the individual if they want to transition (Section Q of MDS)

Yes

Nursing Facilities will offer choice to the individual by providing the online provider information which includes the new NHTCAs

Individual chooses NHTCA

NHTCA

Nursing Facility will make the referral to the chosen NHTCA

NHTCA creates a record in SAMS when they begin to work with the individual as indicated when a consent form is signed and entered into SAMS

If the consumer changes their mind and choses another NHTCA, the original NHTCA enters an incomplete transition into SAMS

NHTCA proceeds with transition responsibilities

Anyone (individuals, family members, advocates, nursing facilities) may initiate the NHT process by accessing the DHS Citizens webpage

-OR-

By contacting OLTL through the 1-800# or Resource Account

OLTL will contact the nursing facility to ensure the individual is being helped and to inform them that a list of NHTCAs has been provided to the individual

OLTL will also provide a current list of NHTCAs to the individual and track those referrals

NHTCA has 3 business days to accept the individual for transition. If not, the nursing facility goes to the next choice