# HealthChoices Physical Health

<table>
<thead>
<tr>
<th><strong>Southeast Zone:</strong></th>
<th>Bucks, Chester, Delaware, Montgomery, and Philadelphia Counties</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Southwest Zone:</strong></td>
<td>Allegheny, Armstrong, Beaver, Bedford, Blair, Butler, Cambria, Fayette, Greene, Indiana, Lawrence, Somerset, Washington, and Westmoreland Counties</td>
</tr>
<tr>
<td><strong>Lehigh/Capital Zone:</strong></td>
<td>Adams, Berks, Cumberland, Dauphin, Franklin, Fulton, Huntingdon, Lancaster, Lebanon, Lehigh, Northampton, Perry, and York Counties</td>
</tr>
<tr>
<td><strong>Northwest Zone:</strong></td>
<td>Cameron, Clarion, Clearfield, Crawford, Elk, Erie, Forest, Jefferson, McKean, Mercer, Potter, Venango, and Warren Counties</td>
</tr>
<tr>
<td><strong>Northeast Zone:</strong></td>
<td>Bradford, Carbon, Centre, Clinton, Columbia, Juniata, Lackawanna, Luzerne, Lycoming, Mifflin, Monroe, Montour, Northumberland, Pike, Schuylkill, Snyder, Sullivan, Susquehanna, Tioga, Union, Wayne, and Wyoming Counties</td>
</tr>
</tbody>
</table>
Aetna Better Health
Zones: Southeast, Southwest, Lehigh/Capital, Northwest, and Northeast
Pharmacy Benefit Manager: CVS/Caremark
Dental Benefit Manager: SkyGen

Contact Information

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dave Shafer, Interim CEO</td>
<td>MCO Contact:</td>
<td>1425 Union Meeting Road</td>
<td>215-282-3503</td>
<td><a href="mailto:ShaferG@aetna.com">ShaferG@aetna.com</a></td>
</tr>
<tr>
<td></td>
<td>MCO Chief Medical Officer</td>
<td>Blue Bell, PA 19422</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Dr. Donald Gibbon</td>
<td>MCO Contact:</td>
<td>1425 Union Meeting Road</td>
<td>215-775-3214</td>
<td><a href="mailto:dtgibbon@aetna.com">dtgibbon@aetna.com</a></td>
</tr>
<tr>
<td></td>
<td>MCO Chief Medical Officer</td>
<td>Blue Bell, PA 19422</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Darlene L. DeMore</td>
<td>DHS Contract Manager</td>
<td>3721 Tecport Drive</td>
<td>717-214-8165</td>
<td><a href="mailto:bgarretson@pa.gov">bgarretson@pa.gov</a></td>
</tr>
<tr>
<td>Director, Regulatory Compliance</td>
<td></td>
<td>Harrisburg, PA 17111</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Natalie Nkurunziza</td>
<td>DHS Contract Manager</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>MCO Pharmacy Director</td>
<td>MCO Vendor Oversight</td>
<td></td>
<td>610-368-8704</td>
<td><a href="mailto:kcwoodbury@aetna.com">kcwoodbury@aetna.com</a></td>
</tr>
<tr>
<td>Kevin Woodbury</td>
<td>MCO Vendor Oversight</td>
<td></td>
<td></td>
<td></td>
</tr>
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</table>

Member Services
Phone: 866-638-1232
TTY: 711

Provider Services
Phone: 866-638-1232

Special Needs
Phone: 855-346-9828
TTY: 711

Updated: November 2021
Health Partners Plans
Zones: Southeast
Pharmacy Benefit Manager: CVS/Caremark
Dental Benefit Manager: Avesis

Contact Information

**Denise Napier, President & CEO**
901 Market Street, Suite 500
Philadelphia, PA 19107
Phone: 215-845-4747
Fax: 215-849-2348
dnapier@hpplans.com

**Dr. Howard Lu**
MCO Chief Clinical Officer
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Phone: 215-991-4073
hlu@hpplans.com

**MCO Contact:**
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Fax: 215-991-4481
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**MCO Contact:**
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Manager, Compliance
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Philadelphia, PA 19107
Phone: 267-385-4361
Fax: 215-991-4481

**HPP Compliance email:**
RegulatoryCompliance@hpplans.com

**Member Services**
Phone: 800-553-0784
TTY: 877-454-8477

**Provider Services**
Phone: 888-991-9023
Phila. Local calls: 215-991-4350

**Special Needs**
Phone: 866-500-4571
TTY: 877-454-8477

**DHS Contract Manager**
Jim Peters
Phone: 717-705-8343
Fax: 717-772-6328
jamepeters@pa.gov

**MCO Contact:**
Johnna Baker
Chief Legal Officer, SVP Legal and Compliance
901 Market Street, Suite 500
Philadelphia, PA 19107
Phone: 215-991-4051
JBaker@hpplans.com

Updated: November 2021
# Contact Information

<table>
<thead>
<tr>
<th><strong>Keystone First – Southeast Zone</strong></th>
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<tr>
<td><strong>Zones:</strong> Southeast</td>
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<tr>
<td><strong>Pharmacy Benefit Manager:</strong> Perform Rx</td>
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<tr>
<td><strong>Dental Benefit Manager:</strong> SkyGen</td>
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## Contact Information

<table>
<thead>
<tr>
<th>Role</th>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
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</thead>
<tbody>
<tr>
<td>Joanne McFall, Market President</td>
<td>200 Stevens Drive</td>
<td>Philadelphia, PA 19113</td>
<td>215-863-6467</td>
<td>215-937-8399</td>
<td><a href="mailto:JMcFall@amerihealthcaritas.com">JMcFall@amerihealthcaritas.com</a></td>
</tr>
<tr>
<td>Dr. Y. Lily Higgins, MCO Chief Clinical Officer</td>
<td>200 Stevens Drive</td>
<td>Philadelphia, PA 19113</td>
<td>215-863-6604</td>
<td>215-863-6604#</td>
<td><a href="mailto:yhiggins@amerihealthcaritas.com">yhiggins@amerihealthcaritas.com</a></td>
</tr>
<tr>
<td>MCO Contact</td>
<td>Ellan Baumgartner</td>
<td>200 Stevens Drive</td>
<td>215-863-5215</td>
<td>215-937-8568</td>
<td><a href="mailto:ebaumgartner@amerihealthcaritas.com">ebaumgartner@amerihealthcaritas.com</a></td>
</tr>
<tr>
<td>Member Services</td>
<td></td>
<td></td>
<td>1-800-521-6860</td>
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<tr>
<td></td>
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<td></td>
<td>1-800-684-5505</td>
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<td>Provider Services</td>
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<td>1-800-521-6007</td>
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<tr>
<td>Special Needs</td>
<td></td>
<td></td>
<td>1-800-573-4100</td>
<td>711</td>
<td></td>
</tr>
<tr>
<td>DHS Contract Manager</td>
<td>Courtney Troyer</td>
<td></td>
<td>717-409-3360</td>
<td>717-772-6328</td>
<td><a href="mailto:ctroyer@pa.gov">ctroyer@pa.gov</a></td>
</tr>
</tbody>
</table>

*Updated: November 2021*
# United Healthcare Community Plan of PA

**Zones:** Southeast, Southwest, and Lehigh/Capital  
**Pharmacy Benefit Manager:** Optum Rx  
**Dental Benefit Manager:** DBP

## Contact Information

<table>
<thead>
<tr>
<th><strong>Blair Boroch, CEO</strong></th>
<th><strong>Member Services</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1818 Market Street</strong></td>
<td><strong>Phone:</strong> 800-414-9025</td>
</tr>
<tr>
<td><strong>19th Floor</strong></td>
<td><strong>TTY:</strong> 711</td>
</tr>
<tr>
<td>Philadelphia, PA 19103</td>
<td></td>
</tr>
<tr>
<td><strong>Phone:</strong> 215-832-4755</td>
<td><strong>Provider Services</strong></td>
</tr>
<tr>
<td><strong>Fax:</strong> 215-832-4940</td>
<td><strong>Phone:</strong> 800-600-9007</td>
</tr>
<tr>
<td><strong>Assistant:</strong> Cherisse Wilson</td>
<td><strong>TTY:</strong> 711</td>
</tr>
<tr>
<td><strong>Phone:</strong> 215-832-4519</td>
<td></td>
</tr>
<tr>
<td><strong><a href="mailto:BBoroch@uhc.com">BBoroch@uhc.com</a></strong></td>
<td></td>
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<table>
<thead>
<tr>
<th><strong>Michael R. Kornhauser</strong></th>
<th><strong>Special Needs</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>MCO Medical Director</strong></td>
<td><strong>Phone:</strong> 877-844-8844</td>
</tr>
<tr>
<td><strong>1818 Market Street</strong></td>
<td><strong>TTY:</strong> 711</td>
</tr>
<tr>
<td><strong>19th Floor</strong></td>
<td></td>
</tr>
<tr>
<td>Philadelphia, PA 19103</td>
<td></td>
</tr>
<tr>
<td><strong>Phone:</strong> 215-832-4589</td>
<td><strong>Fax:</strong> 215-832-4940</td>
</tr>
<tr>
<td><strong><a href="mailto:Michael_kornhauser@uhc.com">Michael_kornhauser@uhc.com</a></strong></td>
<td></td>
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<table>
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<tr>
<th><strong>MCO Contacts:</strong></th>
<th><strong>DHS Contract Manager</strong></th>
</tr>
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<tbody>
<tr>
<td><strong>Corey Coleman, External Affairs Director</strong></td>
<td><strong>Liz DeLuca</strong></td>
</tr>
<tr>
<td><strong>1818 Market Street</strong></td>
<td><strong>Phone:</strong> 717-772-7395</td>
</tr>
<tr>
<td><strong>19th Floor</strong></td>
<td><strong>Fax:</strong> 717-772-6328</td>
</tr>
<tr>
<td>Philadelphia, PA 19103</td>
<td><strong><a href="mailto:edeluca@pa.gov">edeluca@pa.gov</a></strong></td>
</tr>
<tr>
<td><strong>Phone:</strong> 215-557-5785</td>
<td></td>
</tr>
<tr>
<td><strong>Fax:</strong> 215-832-4940</td>
<td></td>
</tr>
<tr>
<td><strong><a href="mailto:Corey_b_coleman@uhc.com">Corey_b_coleman@uhc.com</a></strong></td>
<td></td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th><strong>Kiziann Powell, Compliance Officer</strong></th>
<th><strong><a href="mailto:UHCPACompliance@uhc.com">UHCPACompliance@uhc.com</a></strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1818 Market Street</strong></td>
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<tr>
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<tr>
<td>Philadelphia, PA 19103</td>
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<tr>
<td><strong>Phone:</strong> 215-832-4732</td>
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</tr>
<tr>
<td><strong>Fax:</strong> 215-832-4940</td>
<td></td>
</tr>
<tr>
<td><strong><a href="mailto:Kiziann_powell@uhc.com">Kiziann_powell@uhc.com</a></strong></td>
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*Updated: November 2021*
## Contact Information

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Karen Hanlon</td>
<td>Interim CEO</td>
<td>Four Gateway Center 444 Liberty Ave., Suite 2100 Pittsburgh, PA 15222-1222 Phone: 412-544-5043 <a href="mailto:khanlon@gatewayhealthplan.com">khanlon@gatewayhealthplan.com</a></td>
</tr>
<tr>
<td>Anthony Solem</td>
<td>V.P., Executive Director, HealthChoices</td>
<td>Four Gateway Center 444 Liberty Ave., Suite 2100 Pittsburgh, PA 15222-1222 Phone: 412-255-4349 <a href="mailto:asolem@gatewayhealthplan.com">asolem@gatewayhealthplan.com</a></td>
</tr>
<tr>
<td>Dr. Nathan Samuel Negin</td>
<td>Interim MCO Senior Medical Director</td>
<td>Four Gateway Center 444 Liberty Ave., Suite 2100 Pittsburgh, PA 15222-1222 Phone: 412-918-8844 <a href="mailto:nnegin@gatewayhealthplan.com">nnegin@gatewayhealthplan.com</a></td>
</tr>
<tr>
<td>Government Liaison:</td>
<td></td>
<td>Kristen Stein Four Gateway Center 444 Liberty Ave., Suite 2100 Pittsburgh, PA 15222-1222 Phone: 412-918-8869 <a href="mailto:kstein@gatewayhealthplan.com">kstein@gatewayhealthplan.com</a></td>
</tr>
<tr>
<td></td>
<td></td>
<td>For all correspondence: <a href="mailto:GHPContractMonitoringTeam@gatewayhealthplan.com">GHPContractMonitoringTeam@gatewayhealthplan.com</a></td>
</tr>
<tr>
<td>Member Services</td>
<td></td>
<td>Phone: 800-392-1147 TTY: 711</td>
</tr>
<tr>
<td>Provider Services</td>
<td></td>
<td>Phone: 800-392-1145</td>
</tr>
<tr>
<td>Special Needs</td>
<td></td>
<td>Phone: 800-392-1147 TTY: 711</td>
</tr>
<tr>
<td>DHS Contract Manager</td>
<td>Denise Moore</td>
<td>Phone: 717-772-7171 Fax: 717-772-6328 <a href="mailto:denimoore@pa.gov">denimoore@pa.gov</a></td>
</tr>
</tbody>
</table>

Updated: November 2021
## Contact Information

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Contact Information</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>John Lovelace</td>
<td>President of Gov't Programs &amp; Individual Advantage Products</td>
<td>US Steel Tower, 600 Grant Street, 55th Floor, Pittsburgh, PA 15219</td>
<td><a href="mailto:lovelacejg@upmc.edu">lovelacejg@upmc.edu</a></td>
</tr>
<tr>
<td>Dr. Nicholas Degregorio</td>
<td>MCO Chief Medical Officer</td>
<td>US Steel Tower, 600 Grant Street, 11th Floor, Pittsburgh, PA 15219</td>
<td><a href="mailto:degregorion@upmc.edu">degregorion@upmc.edu</a></td>
</tr>
<tr>
<td>Natalie Sifuentes</td>
<td>Coord. Gov't Product/Liaison</td>
<td>US Steel Tower, 600 Grant Street, 9th Floor, Pittsburgh, PA 15219</td>
<td><a href="mailto:sifiantesmn@upmc.edu">sifiantesmn@upmc.edu</a></td>
</tr>
<tr>
<td>Paul Kienzle</td>
<td>MCO Pharmacy Director</td>
<td>Phone: 412-454-7745</td>
<td></td>
</tr>
<tr>
<td>Bob Glass</td>
<td>MCO Dental Vendor Oversight</td>
<td>Phone: 412-454-7951</td>
<td></td>
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### Member Services
- Phone: 800-286-4242
- TTY: 800-361-2692

### Provider Services
- Phone: 866-918-1595

### Special Needs
- Phone: 866-463-1462
- TTY: 800-361-2629

### DHS Contract Manager
- Phone: 717-409-3357
- Fax: 717-772-6328
- cbratton@pa.gov

Website: [www.upmchealthplan.com/foryou](http://www.upmchealthplan.com/foryou)
AmeriHealth Caritas Pennsylvania
Zones: Lehigh/Capital, Northwest, and Northeast
Pharmacy Benefit Manager: Perform Rx
Dental Benefit Manager: SkyGen

## Contact Information

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
</tr>
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<tbody>
<tr>
<td>Marge Angello</td>
<td>Market President</td>
<td>8040 Carlson Road</td>
<td>717-651-3552</td>
<td>717-651-3555</td>
<td><a href="mailto:mangello@amerihealthcaritaspa.com">mangello@amerihealthcaritaspa.com</a></td>
</tr>
<tr>
<td>Dr. Y. Lily Higgins</td>
<td>MCO Chief Clinical Officer</td>
<td>200 Stevens Drive</td>
<td>215-863-6604</td>
<td>215-863-6604#</td>
<td><a href="mailto:yhiggins@amerihealthcaritas.com">yhiggins@amerihealthcaritas.com</a></td>
</tr>
<tr>
<td>DHS Contract Manager</td>
<td>Courtney Troyer</td>
<td></td>
<td>717-409-3360</td>
<td>717-772-6328</td>
<td><a href="mailto:ctroyer@pa.gov">ctroyer@pa.gov</a></td>
</tr>
<tr>
<td>MCO Contact:</td>
<td>Ellan Baumgartner</td>
<td>200 Stevens Drive</td>
<td>215-863-5215</td>
<td>215-937-8568</td>
<td><a href="mailto:ebaumgartner@amerihealthcaritas.com">ebaumgartner@amerihealthcaritas.com</a></td>
</tr>
</tbody>
</table>

**Member Services**
- Phone: 1-888-991-7200
- TTY: 1-888-987-5704

**Provider Services**
- Phone: 1-800-521-6007

**Special Needs**
- Phone: 1-800-684-5503
- TTY: 711

**Member Services**
- Phone: 1-888-991-7200
- TTY: 1-888-987-5704

**Provider Services**
- Phone: 1-800-521-6007

**Special Needs**
- Phone: 1-800-684-5503
- TTY: 711

**DHS Contract Manager**
- Courtney Troyer
  - Phone: 717-409-3360
  - Fax: 717-772-6328
  - ctroyer@pa.gov

**MCO Contact:**
- Ellan Baumgartner
  - Director, Regulatory Affairs
  - Phone: 215-863-5215
  - Fax: 215-937-8568
  - ebaumgartner@amerihealthcaritas.com

**Updated:** November 2021
Geisinger Health Plan (Geisinger Family)
Zones: Northeast
Pharmacy Benefit Manager: Perform Rx
Dental Benefit Manager: Avesis

Contact Information

Kurt Wrobel
President and CEO
100 North Academy Avenue
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Phone: 570-271-8777
kjwrobel@thehealthplan.com

Member Services
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TTY: 711

Special Needs
Phone: 855-214-8100 or 570-214-7570

Mary Mastrandrea
V.P., Government Programs
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Danville, PA 17822-3220
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mmastrandrea@thehealthplan.com

Provider Services
Phone: 800-876-5357

Terry Carpenter
Director, State Gov’t. Programs
100 North Academy Avenue
Danville, PA 17822-3220
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DHS Contract Manager
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Jennifer McCrone
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Phone: 717-909-3390
jhmcrcrone@thehealthplan.com

Perry Meadows
MCO Medical Director
Phone: 570-271-5192
pmeadows@thehealthplan.com

Andrew Centrone
Government Liaison
100 North Academy Avenue
Danville, PA 17822-3220
Phone: 717-909-3373
amcentrone@thehealthplan.com

Update: November 2021
## County Information

<table>
<thead>
<tr>
<th>County</th>
<th>Director/Administrator</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bucks County BH System</td>
<td>Cindy Grezeszak</td>
<td>600 Louis Dr., Suite 102-A Warminster, PA 18974</td>
<td>215-444-2723</td>
<td>215-348-6204</td>
<td><a href="mailto:cgrezeszak@buckscounty.org">cgrezeszak@buckscounty.org</a></td>
</tr>
<tr>
<td></td>
<td>Director of BH Dept.</td>
<td></td>
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</tr>
<tr>
<td></td>
<td>Subcontractor: Magellan BH</td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>Chester County Dept. of</td>
<td>Jennifer Brion</td>
<td>601 Westtown Rd., Suite 330 West Chester, PA 19380-0990</td>
<td>610-344-6640</td>
<td>610-344-5736</td>
<td><a href="mailto:jbrion@chesco.org">jbrion@chesco.org</a></td>
</tr>
<tr>
<td>Human Svcs.</td>
<td>Deputy Director for Managed Care</td>
<td></td>
<td></td>
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<tr>
<td></td>
<td>Subcontractor: Community Care BH Org.</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Delaware County Dept. of</td>
<td>Janet Dreitlein, MH/IDD Administrator</td>
<td>20 South 69th Street, 3rd Floor Upper Darby, PA 19082</td>
<td>610-713-2457</td>
<td>610-713-2378</td>
<td><a href="mailto:dreitleinj@delcohsa.org">dreitleinj@delcohsa.org</a></td>
</tr>
<tr>
<td>Human Svcs.</td>
<td>Subcontractor: Magellan BH</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Philadelphia County</td>
<td>Jill Bowen, Ph.D., Commissioner</td>
<td>1101 Market Street, 7th Floor Philadelphia, PA 19107</td>
<td>215-685-4736</td>
<td>215-685-4751</td>
<td><a href="mailto:Jill.Bowen@phila.gov">Jill.Bowen@phila.gov</a></td>
</tr>
<tr>
<td>Dept. of BH &amp; Intellectual Disability Svcs.</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Montgomery County Managed Care Solutions</td>
<td>LeeAnn Moyer</td>
<td>Administrator of MCS Montgomery County Human Svcs. Center 1430 DeKalb Street P.O. Box 311 Norristown, PA 19404</td>
<td>610-292-4575</td>
<td>610-278-3683</td>
<td><a href="mailto:lmoyer@montcopa.org">lmoyer@montcopa.org</a></td>
</tr>
<tr>
<td></td>
<td>Subcontractor: Magellan BH</td>
<td></td>
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</table>

*Updated: November 2021*
# BH Subcontractor Information

## Magellan Behavioral Health
**MCO Contact:**
**James Leonard, CEO**
105 Terry Drive, Suite 103
Newtown, PA 18940
Phone: 215-504-3964
Fax: 866-667-7744
jpleonard@magellanhealth.com

**Community Behavioral Health**
**MCO Contact:**
**Faith Dyson-Washington, Ph.D., MBA**
Chief Executive Officer
801 Market Street, 7th Floor
Philadelphia, PA 19107
Phone: 215-413-7697
Fax: 215-413-7111
faith.washington@phila.gov

## Community Care BH Organization
**President and CEO**
Matthew O. Hurford, M.D.
UPMC Insurance Services Division
339 6th Avenue, Suite 1300
Pittsburgh, PA 15222
Phone: 412-454-2149
Fax: 888-588-7567
hurfordmo@ccbh.com

## Magellan BH Member Services
**Bucks County:** 877-769-9784
**Delaware County:** 888-207-2911
**Montgomery County:** 877-769-9782

**DHS Staff Liaison** (for above counties):
**Scott Anstey**
Phone: 610-313-5804
Fax: 610-313-5845
sanstey@pa.gov

**Community BH**
**Philadelphia County:** 888-545-2600

**DHS Staff Liaison** (Philadelphia):
**William Jerome Burton**
Phone: 610-313-5272
Fax: 610-313-5845
wburton@pa.gov

**Community Care BH Organization**
**Chester County:** 866-622-4228

**DHS Staff Liaison** (Chester):
**William Jerome Burton**
Phone: 610-313-5272
Fax: 610-313-5845
wburton@pa.gov

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*Updated: November 2021*
## HealthChoices Behavioral Health
### Southwest Zone

### County Information

<table>
<thead>
<tr>
<th>Region</th>
<th>Contact Information</th>
<th>Subcontractor</th>
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</thead>
<tbody>
<tr>
<td><strong>Southwest BH Management, Inc.</strong>&lt;br&gt;David McAdoo, CEO&lt;br&gt;2520 New Butler Road&lt;br&gt;New Castle, PA 16101&lt;br&gt;Phone: 724-657-3470&lt;br&gt;Fax: 724-657-3461&lt;br&gt;<a href="mailto:dmcadoo@swsix.com">dmcadoo@swsix.com</a></td>
<td>Southwest BH Management, Inc.</td>
<td>Beacon Health Options of PA</td>
</tr>
<tr>
<td><strong>Allegheny County Office of BH</strong>&lt;br&gt;Denise Macerelli&lt;br&gt;Deputy Director of BH&lt;br&gt;One Smithfield Street, 3rd Floor&lt;br&gt;Pittsburgh, PA 15222&lt;br&gt;Phone: 412-350-4457&lt;br&gt;Fax: 412-350-3880&lt;br&gt;<a href="mailto:DeniseMacerelli@alleghenycounty.us">DeniseMacerelli@alleghenycounty.us</a></td>
<td>Allegheny County Office of BH</td>
<td>Community Care BH Org.</td>
</tr>
<tr>
<td><strong>Fayette County BH</strong>&lt;br&gt;Lisa Ferris&lt;br&gt;Administrator&lt;br&gt;215 Jacob Murphy Lane&lt;br&gt;Uniontown, PA 15401&lt;br&gt;Phone: 724-430-1370&lt;br&gt;Fax: 724-430-1386&lt;br&gt;<a href="mailto:laf@fcbha.org">laf@fcbha.org</a></td>
<td>Fayette County BH</td>
<td>Beacon Health Options of PA</td>
</tr>
<tr>
<td><strong>Beaver County MH/DS/D&amp;A Program</strong>&lt;br&gt;Gerard Mike&lt;br&gt;Administrator&lt;br&gt;1040 Eighth Avenue&lt;br&gt;Beaver Falls, PA 15010&lt;br&gt;Phone: 724-847-6225&lt;br&gt;Fax: 724-847-6229&lt;br&gt;<a href="mailto:gmike@bcbh.org">gmike@bcbh.org</a></td>
<td>Beaver County MH/DS/D&amp;A Program</td>
<td>Beacon Health Options of PA</td>
</tr>
</tbody>
</table>

*Updated: November 2021*
BH Subcontractor Information

Community Care BH Organization
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Beacon Health Options of PA
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Community Care BH Organization
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Butler County: 877-688-5971
Indiana County: 877-688-5969
Lawrence County: 877-688-5975
Washington County: 877-688-5976
Westmoreland County: 877-688-5977
DHS Staff Liaison (for above counties):
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Fayette County: 877-688-5972
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Updated: November 2021
HealthChoices Behavioral Health
Lehigh/Capital Zone

County Information

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Subcontractor: CBHN of PA

York/Adams HealthChoices
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Subcontractor: Community Care BH Org

Lehigh County Dept. of Human Services
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HealthChoices Administrator
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Subcontractor: Magellan BH

Berks County MH/DD Program
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HealthChoices Program Director
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Emergency Services: 610-252-9060
KBernard@northamptoncounty.org
Subcontractor: Magellan BH

Updated: November 2021
### BH Subcontractor Information

<table>
<thead>
<tr>
<th>Community BH Network of PA/PerformCare</th>
<th>Community BH Network of PA/PerformCare</th>
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<tbody>
<tr>
<td>Lisa Hanzel</td>
<td>Cumberland, Dauphin, Lancaster, Lebanon, and Perry Counties: 888-722-8646</td>
</tr>
<tr>
<td>Executive Director</td>
<td>DHS Staff Liaison (for above counties): Sierra Bilous</td>
</tr>
<tr>
<td>8040 Carlson Road</td>
<td>Phone: 717-772-7226</td>
</tr>
<tr>
<td>Harrisburg, PA 17112</td>
<td>Fax: 717-705-8386</td>
</tr>
<tr>
<td>Phone: 717-540-1139</td>
<td><a href="mailto:sibilous@pa.gov">sibilous@pa.gov</a></td>
</tr>
<tr>
<td>Fax: 717-909-2191</td>
<td>Magellan Behavioral Health</td>
</tr>
<tr>
<td></td>
<td>Lehigh County: 866-238-2311</td>
</tr>
<tr>
<td></td>
<td>Northampton County: 866-238-2312</td>
</tr>
<tr>
<td></td>
<td>DHS Staff Liaison (Lehigh, Northampton): Lynn Wright</td>
</tr>
<tr>
<td></td>
<td>Phone: 570-963-4941</td>
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<tr>
<td></td>
<td>Fax: 570-963-3050</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:lynwright@pa.gov">lynwright@pa.gov</a></td>
</tr>
<tr>
<td>Magellan Behavioral Health</td>
<td>Community Care BH Organization</td>
</tr>
<tr>
<td>MCO Contact:</td>
<td>Adams County: 866-738-9849</td>
</tr>
<tr>
<td>James Leonard, CEO</td>
<td>Berks County: 866-292-7886</td>
</tr>
<tr>
<td>105 Terry Drive, Suite 103</td>
<td>York County: 866-738-9849</td>
</tr>
<tr>
<td>Newtown, PA 18940</td>
<td>Spanish Language: 866-229-3187</td>
</tr>
<tr>
<td>Phone: 215-504-3964</td>
<td>Provider Line: 888-251-2224</td>
</tr>
<tr>
<td>Fax: 866-667-7744</td>
<td>DHS Staff Liaison (Adams &amp; York): Sierra Bilous</td>
</tr>
<tr>
<td></td>
<td>Phone: 717-772-7226</td>
</tr>
<tr>
<td></td>
<td>Fax: 717-705-8386</td>
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<td><a href="mailto:sibilous@pa.gov">sibilous@pa.gov</a></td>
</tr>
<tr>
<td></td>
<td>DHS Staff Liaison (Berks): Lynn Wright</td>
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<tr>
<td></td>
<td>Phone: 570-963-4941</td>
</tr>
<tr>
<td></td>
<td>Fax: 570-963-3050</td>
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</table>

**Community Care BH Organization**  
**MCO Contact:** Matthew O. Hurford, M.D.  
President and CEO  
UPMC Insurance Services Division  
339 6th Avenue, Suite 1300  
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hurfordmo@ccbh.com

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lynwright@pa.gov

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Updated: November 2021
| Community Care BH Organization              | Community Care BH Organization                                      |
| Matthew O. Hurford, M.D.                 | President and CEO                                                  |
| UPMC Insurance Services Division         | DHS Staff Liaison (for above counties):                             |
| 339 6th Avenue, Suite 1300              | Angela Roland                                                       |
| Pittsburgh, PA 15222                    | Phone: 717-705-8111                                                 |
| Phone: 412-454-2149                     | Fax: 717-705-8386                                                   |
| Fax: 888-588-7567                       | aroland@pa.gov                                                     |
| hurfordmo@ccbh.com                      | Updated: November 2021                                              |
HealthChoices Behavioral Health
North/Central County Option

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Fax: 814-443-4021
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Subcontractor: Comm. Care BH Organization

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Fax: 814-534-4457
tselak@co.cambria.pa.us
When emailing please cc: Tanya Kvarta, Exec. Dir.
tkvarta@bhocc.org
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Fax: 570-517-0181
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jmiller@joinder.org
Subcontractor: Comm. Care BH Organization

Erie County MH/ID Program
John DiMattio
DHS Director
154 West Ninth Street
Erie, PA 16501
Phone: 814-451-6860
Fax: 814-451-6868
jdimattio@eriecountypa.gov
Subcontractor: Comm. Care BH Organization

Tuscarora Managed Care Alliance
(serving Franklin & Fulton Counties)
Melissa Reisinger, Executive Director
425 Franklin Farm Lane
Chambersburg, PA 17202
Phone: 1-866-646-1060
Fax: 814-666-1060
mlreisinger@franklincountypa.gov
Subcontractor: Comm. BH Network of Pa/PerformCare

Northwest BH Partnership, Inc.
(Serving Crawford, Mercer, and Venango Counties)
Dave McAdoo, Executive Director
2520 New Butler Road
New Castle, PA 16101
Phone: 724-657-3470
Fax: 724-657-3461
dmcdado@swsix.com
Subcontractor: Beacon Health Options of PA

Updated: November 2021
**BH Subcontractor Information**

<table>
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<tr>
<th>Community Care BH Organization</th>
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<tr>
<td><strong>Matthew O. Hurford, M.D.</strong></td>
<td><strong>Bedford &amp; Somerset Counties:</strong> 866-483-2908</td>
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<tr>
<td>President and CEO</td>
<td><strong>DHS Staff Liaison</strong> (Bedford, Somerset):</td>
</tr>
<tr>
<td>UPMC Insurance Services Division</td>
<td><strong>Angela Douglas</strong></td>
</tr>
<tr>
<td>339 6th Avenue, Suite 1300</td>
<td>Phone: 717-346-5943</td>
</tr>
<tr>
<td>Pittsburgh, PA 15222</td>
<td>Fax: 717-705-8386</td>
</tr>
<tr>
<td>Phone: 412-454-2149</td>
<td><a href="mailto:andouglas@pa.gov">andouglas@pa.gov</a></td>
</tr>
<tr>
<td>Fax: 888-588-7567</td>
<td><strong>Community Care BH Organization</strong></td>
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<td><strong>Blair County:</strong> 800-553-7499</td>
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<td><strong>Magellan Behavioral Health</strong></td>
<td><strong>DHS Staff Liaison</strong> (Blair):</td>
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<tr>
<td><strong>James Leonard, CEO</strong></td>
<td><strong>Angela Roland</strong></td>
</tr>
<tr>
<td>MCO Contact:</td>
<td>Phone: 717-705-8111</td>
</tr>
<tr>
<td>105 Terry Drive, Suite 103</td>
<td>Fax: 717-705-8386</td>
</tr>
<tr>
<td>Newtown, PA 18940</td>
<td><a href="mailto:aroland@pa.gov">aroland@pa.gov</a></td>
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<tr>
<td>Phone: 215-504-3964</td>
<td><strong>Magellan Behavioral Health</strong></td>
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<tr>
<td>Fax: 866-667-7744</td>
<td><strong>Cambria County:</strong> 800-424-0485</td>
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<td><strong>DHS Staff Liaison</strong> (Cambria):</td>
</tr>
<tr>
<td><strong>Tracy Shultz, Director of Operations</strong></td>
<td><strong>Angela Douglas</strong></td>
</tr>
<tr>
<td>1003 Broad Street, Suite 301</td>
<td>Phone: 717-346-5943</td>
</tr>
<tr>
<td>Johnstown, PA 15906</td>
<td>Fax: 717-705-8386</td>
</tr>
<tr>
<td>Phone: 814-961-0684</td>
<td><a href="mailto:andouglas@pa.gov">andouglas@pa.gov</a></td>
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<tr>
<td><a href="mailto:tshultz@magellanhealth.com">tshultz@magellanhealth.com</a></td>
<td><strong>Community Care BH Organization</strong></td>
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<tr>
<td><strong>Community Care BH Organization</strong></td>
<td><strong>Carbon, Monroe and Pike Counties:</strong> 866-473-5962</td>
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<tr>
<td><strong>Beth Pickering, Regional Director</strong></td>
<td><strong>DHS Staff Liaison</strong> (Carbon, Monroe, Pike):</td>
</tr>
<tr>
<td>Mountain Healthcare Center</td>
<td><strong>David Gabello</strong></td>
</tr>
<tr>
<td>100 Community Drive, Suite 207</td>
<td>Phone: 570-963-3016</td>
</tr>
<tr>
<td>Tobyhanna, PA 18466</td>
<td>Fax: 570-963-3050</td>
</tr>
<tr>
<td>Phone: 570-243-4712</td>
<td><a href="mailto:dgabello@pa.gov">dgabello@pa.gov</a></td>
</tr>
<tr>
<td>Fax: 866-562-2358</td>
<td><strong>Updated:</strong> November 2021</td>
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</table>
HealthChoices Behavioral Health
North/Central County Option

BH Subcontractor Information

**Community Care BH Organization**
Matthew O. Hurford, M.D.
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Spanish Language: 866-229-3187
TTY: 877-877-3580

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**DHS Staff Liaison** (Franklin & Fulton Counties):
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**DHS Staff Liaison** (Crawford, Mercer & Venango):
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Updated: November 2021
# HealthChoices Behavioral Health Northeast Zone

## County Information

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Subcontractor: Comm. Care BH Organization

## BH Subcontractor Info.

Community Care BH Organization  
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President and CEO  
UPMC Insurance Services Division  
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Pittsburgh, PA 15222  
Phone: 412-454-2149  
Fax: 888-588-7567  
[hurfordmo@ccbh.com](mailto:hurfordmo@ccbh.com)

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Provider Line: 888-251-2224

**DHS Staff Liaison** (for above counties):  
David Gabello  
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Fax: 570-963-3050  
[dgabello@pa.gov](mailto:dgabello@pa.gov)

*Updated: November 2021*
Community HealthChoices

AmeriHealth Caritas CHC
Zones: Southwest, Lehigh/Capital, Northwest, and Northeast
Pharmacy Benefit Manager: Perform Rx
Dental Benefit Manager: SkyGen

Contact Information

**Stephan Roker**  
SVP LTSS Services  
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**Dr. Susan McAllister**  
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**MCO Contact:**  
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Manager, Regulatory Affairs CHC  
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**CHC Contact Center**  
Phone: 855-235-5115  
TTY: 855-235-5112

**CHC Provider Services**  
Phone: 800-521-6007

**CHC Personal Care Connector/SC Line**  
Phone: 855-332-0116  
TTY: 855-235-5112

**DHS Contract Lead**  
Chris Barnard  
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Updated: November 2021
Contact Information

**Stephan Roker**
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**Dr. Susan McAllister**
**Chief Medical Officer**
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**CHC Contact Center**
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TTY: 855-235-4976

**CHC Provider Services**
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**CHC Personal Care Connector/SC Line**
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TTY: 855-235-4976

**DHS Contract Lead**
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chbarnard@pa.gov

Updated: November 2021
# PA Health and Wellness

**Zones:** Southwest, Southeast, Lehigh/Capital, Northwest, and Northeast  
**Pharmacy Benefit Manager:** Envolve  
**Dental Benefit Manager:** Envolve

## Contact Information

<table>
<thead>
<tr>
<th>Name</th>
<th>Title/Role</th>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Justin Davis</td>
<td>President &amp; CEO</td>
<td>300 Corporate Center Drive, Suite 600</td>
<td>717-551-0577</td>
<td><a href="mailto:justin.m.davis@pahealthwellness.com">justin.m.davis@pahealthwellness.com</a></td>
</tr>
<tr>
<td>Marc Giordano</td>
<td>COO</td>
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<td>717-551-4260</td>
<td><a href="mailto:marc.giordano@pahealthwellness.com">marc.giordano@pahealthwellness.com</a></td>
</tr>
<tr>
<td>Dr. Venkateswara Davuluri</td>
<td>Senior Medical Director</td>
<td>300 Corporate Center Drive, Suite 600</td>
<td>717-551-8085</td>
<td><a href="mailto:venkateswara.r.davuluri@pahealthwellness.com">venkateswara.r.davuluri@pahealthwellness.com</a></td>
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<td></td>
<td>MCO Contact:</td>
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<tr>
<td></td>
<td>Jay Pagni, Sr. Director</td>
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<td>Meghan McNelly, PharmD, MHA,FACHE</td>
<td>VP Pharmacy &amp; Dental Vendor Oversight</td>
<td></td>
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<tr>
<td>Angela Lucente-Prokop</td>
<td>VP Operations &amp; Government Liaison</td>
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<td>5 Penn Center West</td>
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<tr>
<td>Bill Stout, VP Operations</td>
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<td></td>
<td>5 Penn Center West</td>
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<td>717-551-8052</td>
<td>Cell: 412-480-2957</td>
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<td><a href="mailto:william.stout@pahealthwellness.com">william.stout@pahealthwellness.com</a></td>
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<tr>
<td>DHS Contract Lead</td>
<td>Maureen Hager</td>
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<td>717-772-3192</td>
<td><a href="mailto:mahager@pa.gov">mahager@pa.gov</a></td>
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**Member Services**  
Phone: 844-626-6813  
TTY: 1-844-349-8916

**Provider Services**  
Phone: 844-626-6813  
TTY: 1-855-235-5112

**Updated:** November 2021
## Contact Information

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Office Address</th>
<th>Phone</th>
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<tbody>
<tr>
<td>John Lovelace</td>
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<td>Individual Advantage Products</td>
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<tr>
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<tr>
<td>Crystal Clark, MD</td>
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<td></td>
<td>Philadelphia, PA 19106</td>
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<tr>
<td>Andrea Farrell, Sr.</td>
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<tr>
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<td>SW</td>
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<tr>
<td>Michael Smith</td>
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<td><a href="mailto:smithmr6@upmc.edu">smithmr6@upmc.edu</a></td>
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<tr>
<td>Robert Glass</td>
<td>Manager, Vendor Contract &amp; Relations</td>
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<tr>
<td>David Gingerich</td>
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<td>215-221-1414</td>
<td><a href="mailto:ratwanip@upmc.edu">ratwanip@upmc.edu</a></td>
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<tr>
<td>Member Services</td>
<td>Phone: 844-833-0523</td>
<td>TTY: 711</td>
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<td>Provider Services</td>
<td>Phone: 844-860-9303</td>
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<td>Service Coordination Hotline</td>
<td>Southwest: 1-844-860-9302</td>
<td>Southeast: 1-833-672-8078</td>
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<td>L/C, Northwest, Northeast: 1-833-280-8508</td>
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<tr>
<td>DHS Contract Lead</td>
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<td>Fax: 717-772-2527</td>
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<td><a href="mailto:nshaffer@pa.gov">nshaffer@pa.gov</a></td>
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