# HealthChoices Physical Health

**Southeast Zone:** Bucks, Chester, Delaware, Montgomery, and Philadelphia Counties

**Southwest Zone:** Allegheny, Armstrong, Beaver, Bedford, Blair, Butler, Cambria, Fayette, Greene, Indiana, Lawrence, Somerset, Washington, and Westmoreland Counties

**Lehigh/Capital Zone:** Adams, Berks, Cumberland, Dauphin, Franklin, Fulton, Huntingdon, Lancaster, Lebanon, Lehigh, Northampton, Perry, and York Counties

**Northwest Zone:** Cameron, Clarion, Clearfield, Crawford, Elk, Erie, Forest, Jefferson, McKean, Mercer, Potter, Venango, and Warren Counties

**Northeast Zone:** Bradford, Carbon, Centre, Clinton, Columbia, Juniata, Lackawanna, Luzerne, Lycoming, Mifflin, Monroe, Montour, Northumberland, Pike, Schuylkill, Snyder, Sullivan, Susquehanna, Tioga, Union, Wayne, and Wyoming Counties

*Updated: September 2022*
*Effective September 1, 2022, no longer an active MCO for consumers*

**Aetna Better Health**  
Pharmacy Benefit Manager: CVS/Caremark  
Dental Benefit Manager: SkyGen

## Contact Information

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dave Shafer</td>
<td>Interim CEO</td>
<td>1425 Union Meeting Road</td>
<td>215-282-3503</td>
<td><a href="mailto:ShaferG@aetna.com">ShaferG@aetna.com</a></td>
</tr>
<tr>
<td>Linda P. Kurian</td>
<td>Chief Medical Officer</td>
<td>1425 Union Meeting Road</td>
<td>215-775-3214</td>
<td></td>
</tr>
<tr>
<td>Darlene L. DeMore</td>
<td>Director, Regulatory Compliance</td>
<td>3721 Tecport Drive</td>
<td>717-317-0136</td>
<td><a href="mailto:dldemore@aetna.com">dldemore@aetna.com</a></td>
</tr>
<tr>
<td>Natalie Nkurunziza</td>
<td>MCO Pharmacy Director</td>
<td></td>
<td>860-900-6247</td>
<td><a href="mailto:Nkurunziza@aetna.com">Nkurunziza@aetna.com</a></td>
</tr>
<tr>
<td>Kelly Burns</td>
<td>MCO Vendor Oversight</td>
<td></td>
<td>785-596-8301</td>
<td><a href="mailto:BurnsK7@aetna.com">BurnsK7@aetna.com</a></td>
</tr>
</tbody>
</table>

**Member Services**  
Phone: 866-638-1232  
TTY: 711

**Provider Services**  
Phone: 866-638-1232

**Special Needs**  
Phone: 855-346-9828  
TTY: 711

**DHS Contract Manager**  
Bethany Garretson  
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Fax: 717-772-6328  
bgarretson@pa.gov

Updated: September 2022
Health Partners Plans

Zones: Southeast, Southwest, Lehigh/Capital, Northwest, & Northeast
Pharmacy Benefit Manager: CVS/Caremark
Dental Benefit Manager: Avesis

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MCO Chief Clinical Officer
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Phila. Local calls: 215-991-4350

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Updated: September 2022
Contact Information

**Keystone First – Southeast Zone**

Zones: Southeast
Pharmacy Benefit Manager: Perform Rx
Dental Benefit Manager: SkyGen

---

**Joanne McFall, Market President**
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TTY: 1-800-684-5505

**Provider Services**
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**Special Needs**
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TTY: 711

**DHS Contract Manager**
Courtney Troyer
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Fax: 717-772-6328
ctroyer@pa.gov

---

Updated: September 2022
United Healthcare Community Plan of PA
Zones: Southeast
Pharmacy Benefit Manager: Optum Rx
Dental Benefit Manager: DBP

Contact Information

<table>
<thead>
<tr>
<th>Blair Boroch, CEO</th>
<th>Member Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>1818 Market Street</td>
<td>Phone: 800-414-9025</td>
</tr>
<tr>
<td>19th Floor</td>
<td>TTY: 711</td>
</tr>
<tr>
<td>Philadelphia, PA</td>
<td></td>
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<tr>
<td>19103</td>
<td></td>
</tr>
<tr>
<td>Phone: 215-832-4755</td>
<td></td>
</tr>
<tr>
<td>Fax: 215-832-4940</td>
<td></td>
</tr>
<tr>
<td>Assistant: Cherisse Wilson</td>
<td></td>
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<tr>
<td>Phone: 215-832-4519</td>
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<tr>
<td><a href="mailto:BBoroch@uhc.com">BBoroch@uhc.com</a></td>
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<thead>
<tr>
<th>Michael R. Kornhauser</th>
<th>Provider Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>MCO Medical Director</td>
<td>Phone: 800-600-9007</td>
</tr>
<tr>
<td>1818 Market Street, 19th Floor</td>
<td></td>
</tr>
<tr>
<td>Philadelphia, PA 19103</td>
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<tr>
<td>Phone: 215-832-4589</td>
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<tr>
<td><a href="mailto:Michael_kornhauser@uhc.com">Michael_kornhauser@uhc.com</a></td>
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<table>
<thead>
<tr>
<th>MCO Contacts:</th>
<th>Special Needs</th>
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<tbody>
<tr>
<td>Melissa Wright</td>
<td>Phone: 877-844-8844</td>
</tr>
<tr>
<td>Interim Compliance Officer</td>
<td>TTY: 711</td>
</tr>
<tr>
<td>Phone: 571-262-8966</td>
<td></td>
</tr>
<tr>
<td><a href="mailto:Melissa.wright@uhc.com">Melissa.wright@uhc.com</a></td>
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<tr>
<td><a href="mailto:UHCPACompliance@uhc.com">UHCPACompliance@uhc.com</a></td>
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<tr>
<th>Kiziann Powell</th>
<th>DHS Contract Manager</th>
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</thead>
<tbody>
<tr>
<td>Chief Operating Officer</td>
<td>Liz DeLuca</td>
</tr>
<tr>
<td>1818 Market Street, 19th Floor</td>
<td></td>
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<tr>
<td>Philadelphia, PA 19103</td>
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<tr>
<td>Phone: 215-832-4732</td>
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<td>Fax: 215-832-4940</td>
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<tr>
<td><a href="mailto:Kiziann.powell@uhc.com">Kiziann.powell@uhc.com</a></td>
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<tr>
<td>Phone: 717-772-7395</td>
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<td>Fax: 717-772-6328</td>
<td></td>
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<tr>
<td><a href="mailto:edeluca@pa.gov">edeluca@pa.gov</a></td>
<td></td>
</tr>
</tbody>
</table>

Member Services
Phone: 800-414-9025
TTY: 711

Provider Services
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Updated: September 2022
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**Special Needs**  
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TTY: 711

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*Updated: September 2022*
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Updated: September 2022
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| Provider Services  
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| Special Needs  
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| DHS Contract Manager  
Courtney Troyer  
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| MCO Contact:  
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Director, Regulatory Affairs  
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Fax: 215-937-8568  
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Geisinger Health Plan (Geisinger Family)
Zones: Southeast, Southwest, Lehigh/Capital, Northwest, & Northeast
Pharmacy Benefit Manager: Perform Rx
Dental Benefit Manager: SkyGen

Contact Information

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TTY: 711

Special Needs
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Provider Services
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Join the Network:
Apply To Join Our Network| Providers |
Geisinger Health Plan

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Jerri Hall
Phone: 717-772-6155
Fax: 717-772-6328
jehall@pa.gov

Member Services
Phone: 855-227-1302
TTY: 711

Special Needs
Phone: 855-214-8100 or 570-214-7570

Provider Services
Phone: 800-876-5357

Join the Network:
Apply To Join Our Network| Providers |
Geisinger Health Plan

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Fax: 717-772-6328
jehall@pa.gov

Updated: September 2022
# County Information

<table>
<thead>
<tr>
<th>County</th>
<th>Department</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bucks County</td>
<td>Department of BH and Developmental Programs (BH/DP)</td>
<td>55 East Court Street, 4th Floor, Doylestown, PA 18901</td>
<td>215-444-2723</td>
<td>215-885-1693</td>
<td><a href="mailto:cgrezeszak@buckscounty.org">cgrezeszak@buckscounty.org</a></td>
</tr>
<tr>
<td></td>
<td>Cindy Grezeszak</td>
<td>Director of Managed Care Operations</td>
<td></td>
<td></td>
<td>Subcontractor: Magellan BH</td>
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<tr>
<td></td>
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<tr>
<td>Chester County</td>
<td>Dept. of Human Svcs.</td>
<td>601 Westtown Rd., Suite 330, West Chester, PA 19380-0990</td>
<td>610-344-6640</td>
<td>610-344-5736</td>
<td><a href="mailto:jbrion@chesco.org">jbrion@chesco.org</a></td>
</tr>
<tr>
<td></td>
<td>Jennifer Brion</td>
<td>Deputy Director for Managed Care</td>
<td></td>
<td></td>
<td>Subcontractor: Community Care BH Org.</td>
</tr>
<tr>
<td></td>
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<tr>
<td>Delaware County</td>
<td>Dept. of Human Svcs.</td>
<td>20 South 69th Street, 3rd Floor, Upper Darby, PA 19082</td>
<td>610-713-2457</td>
<td>610-713-2378</td>
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<tr>
<td></td>
<td>Janet Dreitlein, MH/IDD Administrator</td>
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<td></td>
<td>Subcontractor: Community Care BH</td>
</tr>
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<tr>
<td></td>
<td>Jill Bowen, Ph.D., Commissioner</td>
<td>Subcontractor: Community Behavioral Health</td>
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</tr>
<tr>
<td>Montgomery County</td>
<td>Managed Care Solutions</td>
<td>1430 DeKalb Street, P.O. Box 311, Norristown, PA 19404</td>
<td>610-278-3683</td>
<td>610-292-4575</td>
<td><a href="mailto:lmoyer@montcopa.org">lmoyer@montcopa.org</a></td>
</tr>
<tr>
<td></td>
<td>LeeAnn Moyer</td>
<td>Administrator of MCS</td>
<td></td>
<td></td>
<td>Subcontractor: Magellan BH</td>
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<tr>
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# BH Subcontractor Information

<table>
<thead>
<tr>
<th>Magellan Behavioral Health</th>
<th>Community Care BH Member Services</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>MCO Contact:</strong>&lt;br&gt;James Leonard, CEO&lt;br&gt;105 Terry Drive, Suite 103&lt;br&gt;Newtown, PA 18940&lt;br&gt;Phone: 215-504-3964&lt;br&gt;Fax: 866-667-7744&lt;br&gt;<a href="mailto:jpleonard@magellanhealth.com">jpleonard@magellanhealth.com</a></td>
<td><strong>Delaware County:</strong> 833-577-2682</td>
</tr>
<tr>
<td><strong>Magellan BH Member Services</strong>&lt;br&gt;Bucks County: 877-769-9784&lt;br&gt;Montgomery County: 877-769-9782</td>
<td><strong>DHS Staff Liaison</strong> (for above counties):&lt;br&gt;Scott Anstey&lt;br&gt;Phone: 610-313-5804&lt;br&gt;Fax: 610-313-5845&lt;br&gt;<a href="mailto:sanstey@pa.gov">sanstey@pa.gov</a></td>
</tr>
<tr>
<td><strong>Community Behavioral Health</strong>&lt;br&gt;MCO Contact:&lt;br&gt;Faith Dyson-Washington, Ph.D., MBA&lt;br&gt;Chief Executive Officer&lt;br&gt;801 Market Street, 7th Floor&lt;br&gt;Philadelphia, PA 19107&lt;br&gt;Phone: 215-413-7697&lt;br&gt;Fax: 215-413-7111&lt;br&gt;<a href="mailto:faith.washington@phila.gov">faith.washington@phila.gov</a></td>
<td><strong>Philadelphia County:</strong> 888-545-2600</td>
</tr>
<tr>
<td><strong>DHS Staff Liaison</strong> (Philadelphia):&lt;br&gt;William Jerome Burton&lt;br&gt;Phone: 610-313-5272&lt;br&gt;Fax: 610-313-5845&lt;br&gt;<a href="mailto:wburton@pa.gov">wburton@pa.gov</a></td>
<td><strong>Community Care BH Organization</strong>&lt;br&gt;<strong>Chester County:</strong> 866-622-4228</td>
</tr>
<tr>
<td><strong>Community Care BH Organization</strong>&lt;br&gt;Matthew O. Hurford, M.D.&lt;br&gt;President and CEO&lt;br&gt;UPMC Insurance Services Division&lt;br&gt;339 6th Avenue, Suite 1300&lt;br&gt;Pittsburgh, PA 15222&lt;br&gt;Phone: 412-454-2149&lt;br&gt;Fax: 888-588-7567&lt;br&gt;<a href="mailto:hurfordmo@ccbh.com">hurfordmo@ccbh.com</a></td>
<td><strong>DHS Staff Liaison</strong> (Chester):&lt;br&gt;William Jerome Burton&lt;br&gt;Phone: 610-313-5272&lt;br&gt;Fax: 610-313-5845&lt;br&gt;<a href="mailto:wburton@pa.gov">wburton@pa.gov</a></td>
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Updated: September 2022
# County Information

<table>
<thead>
<tr>
<th>Southwest BH Management, Inc.</th>
<th>Allegheny County Office of BH</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>David McAdoo, CEO</strong></td>
<td><strong>Denise Macerelli</strong></td>
</tr>
<tr>
<td>2520 New Butler Road</td>
<td><strong>Deputy Director of BH</strong></td>
</tr>
<tr>
<td>New Castle, PA 16101</td>
<td>One Smithfield Street, 3rd Floor</td>
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<tr>
<td>Phone: 724-657-3470</td>
<td>Pittsburgh, PA 15222</td>
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<tr>
<td>Fax: 724-657-3461</td>
<td>Phone: 412-350-4457</td>
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<td><a href="mailto:dmcadoo@swsix.com">dmcadoo@swsix.com</a></td>
<td>Fax: 412-350-3880</td>
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<tr>
<td>Service Area: Armstrong, Butler, Indiana, Lawrence,</td>
<td><a href="mailto:DeniseMacerelli@alleghenycounty.us">DeniseMacerelli@alleghenycounty.us</a></td>
</tr>
<tr>
<td>Washington and Westmoreland Counties</td>
<td>Subcontractor: Community Care BH Org.</td>
</tr>
<tr>
<td>Subcontractor: Beacon Health Options of PA</td>
<td></td>
</tr>
</tbody>
</table>

| Fayette County BH                                  |                               |
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| **Behavioral Health Director**                     |                               |
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| Fax: 724-430-1386                                  |                               |
| [KimBowser-Murtha@fcbha.org](mailto:KimBowser-Murtha@fcbha.org) |                               |
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| Beaver County MH/DS/D&A Program                    |                               |
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| **Administrator**                                  |                               |
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| Phone: 724-847-6225                                |                               |
| Fax: 724-847-6229                                  |                               |
| [gmike@bcbh.org](mailto:gmike@bcbh.org)            |                               |
| Subcontractor: Beacon Health Options of PA         |                               |

*Updated: September 2022*
BH Subcontractor Information

Community Care BH Organization
Matthew O. Hurford, M.D.
President and CEO
UPMC Insurance Services Division
339 6th Avenue, Suite 1300
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Phone: 412-454-2149
Fax: 888-588-7567
hurfordmo@ccbh.com

Beacon Health Options of PA
MCO Contact:
Dr. Debra Luther, CEO
P.O. Box 1840
Cranberry Township, PA 16066
Phone: 724-744-6301
Fax: 724-744-6303
debra.luther@beaconhealthoptions.com

Community Care BH Organization
Allegheny County: 800-553-7499
DHS Staff Liaison (Allegheny):
Phyllis Knott
Phone: 412-880-0488
Fax: 412-565-5393
pknott@pa.gov

Beacon Health Options of PA
Armstrong County: 877-688-5969
Butler County: 877-688-5971
Indiana County: 877-688-5969
Lawrence County: 877-688-5975
Washington County: 877-688-5976
Westmoreland County: 877-688-5977
DHS Staff Liaison (for above counties):
Lee Ann Kohler
Phone: 412-880-3480
Fax: 412-565-5393
lkohler@pa.gov

Beacon Health Options of PA
Beaver County: 877-688-5970
Fayette County: 877-688-5972
DHS Staff Liaison (for above counties):
Chris Duncan
Phone: 412-565-7989
Fax: 412-565-5393
chrduncan@pa.gov

Updated: September 2022
**County Information**

<table>
<thead>
<tr>
<th>HealthChoices Behavioral Health</th>
<th>York/Adams HealthChoices</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Capital Area BH Collaborative</strong></td>
<td><strong>Taryn Maguire, Director</strong></td>
</tr>
<tr>
<td><strong>Scott Suhring, CEO</strong></td>
<td><strong>100 W Market Street, Suite B01</strong></td>
</tr>
<tr>
<td>2300 Vartan Way, Suite 206</td>
<td><strong>York, PA 17401</strong></td>
</tr>
<tr>
<td>Harrisburg, PA 17110</td>
<td><strong>Phone: 717-771-9900 Ext. 1438</strong></td>
</tr>
<tr>
<td><strong><a href="mailto:ssuhring@cabhc.org">ssuhring@cabhc.org</a></strong></td>
<td><strong><a href="mailto:tmmaguire@yorkcountypa.gov">tmmaguire@yorkcountypa.gov</a></strong></td>
</tr>
<tr>
<td>Service Area: Cumberland, Dauphin, Lancaster, Lebanon, and Perry Counties</td>
<td>Subcontractor: Community Care BH Org</td>
</tr>
<tr>
<td><strong>Subcontractor: CBHN of PA</strong></td>
<td><strong>Updated: September 2022</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Lehigh County Dept. of Human Services</strong></th>
<th><strong>Berks County MH/DD Program</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Matt Bauder</strong></td>
<td><strong>Lydia Singley</strong></td>
</tr>
<tr>
<td><strong>HealthChoices Administrator</strong></td>
<td><strong>HealthChoices Program Director</strong></td>
</tr>
<tr>
<td>17 South 7th Street, 2nd Floor</td>
<td><strong>633 Court Street, 8th Floor</strong></td>
</tr>
<tr>
<td>Allentown, PA 18101-2400</td>
<td>Reading, PA 19601</td>
</tr>
<tr>
<td><strong>Phone: 610-782-3526</strong></td>
<td><strong>Phone: 610-478-3271, ext. 6581</strong></td>
</tr>
<tr>
<td><strong>Fax: 610-820-3689</strong></td>
<td><strong>Fax: 610-478-4980</strong></td>
</tr>
<tr>
<td><strong><a href="mailto:mattbauder@lehighcounty.org">mattbauder@lehighcounty.org</a></strong></td>
<td><strong><a href="mailto:LSingley@countyofberks.com">LSingley@countyofberks.com</a></strong></td>
</tr>
<tr>
<td>Subcontractor: Magellan BH</td>
<td>Subcontractor: Community Care BH Org</td>
</tr>
</tbody>
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<table>
<thead>
<tr>
<th><strong>Northampton Co. Dept. Human Services</strong></th>
<th><strong>Emergency Services: 610-252-9060</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Kristy Cole</strong></td>
<td><strong><a href="mailto:KCole@northamptoncounty.org">KCole@northamptoncounty.org</a></strong></td>
</tr>
<tr>
<td><strong>HealthChoices Administrator</strong></td>
<td><strong>Subcontractor: Magellan BH</strong></td>
</tr>
<tr>
<td>2801 Emrick Blvd.</td>
<td><strong>Updated: September 2022</strong></td>
</tr>
<tr>
<td>Bethlehem, PA 18020</td>
<td><strong>Emergency Services: 610-252-9060</strong></td>
</tr>
<tr>
<td><strong>Phone: 610-829-4775</strong></td>
<td><strong><a href="mailto:KCole@northamptoncounty.org">KCole@northamptoncounty.org</a></strong></td>
</tr>
<tr>
<td><strong>Fax: 610-997-5808</strong></td>
<td><strong>Subcontractor: Magellan BH</strong></td>
</tr>
</tbody>
</table>
BH Subcontractor Information

Community BH Network of PA/PerformCare
Lisa Hanzel
Executive Director
8040 Carlson Road
Harrisburg, PA 17112
Phone: 717-540-1139
Fax: 717-909-2191
lhanzel@performcare.org

Magellan Behavioral Health
MCO Contact:
James Leonard, CEO
105 Terry Drive, Suite 103
Newtown, PA 18940
Phone: 215-504-3964
Fax: 866-667-7744
jpleonard@magellanhealth.com

Community Care BH Organization
MCO Contact:
Matthew O. Hurford, M.D.
President and CEO
UPMC Insurance Services Division
339 6th Avenue, Suite 1300
Pittsburgh, PA 15222
Phone: 412-454-2149
Fax: 888-588-7567
hurfordmo@ccbh.com

Community BH Network of PA/PerformCare
Cumberland, Dauphin, Lancaster, Lebanon, and Perry Counties:
888-722-8646

DHS Staff Liaison (for above counties):
Sierra Bilous
Phone: 717-772-7226
Fax: 717-705-8386
sibilous@pa.gov

Magellan Behavioral Health
Lehigh County: 866-238-2311
Northampton County: 866-238-2312

DHS Staff Liaison (Lehigh, Northampton):
Lynn Wright
Phone: 570-963-4941
Fax: 570-963-3050
lynwright@pa.gov

Community Care BH Organization
Adams County: 866-738-9849
Berks County: 866-292-7886
York County: 866-738-9849
Spanish Language: 866-229-3187
Provider Line: 888-251-2224

DHS Staff Liaison (Adams & York):
Michele Strauser
Phone: 717-772-7828
Fax: 717-705-8386
mstrauser@pa.gov

DHS Staff Liaison (Berks):
Lynn Wright
Phone: 570-963-4941
Fax: 570-963-3050
lynwright@pa.gov

Updated: September 2022
# BH Subcontractor Information

<table>
<thead>
<tr>
<th>Community Care BH Organization</th>
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</tr>
</thead>
<tbody>
<tr>
<td>Matthew O. Hurford, M.D.</td>
<td>Bradford, Cameron, Centre, Clarion,</td>
</tr>
<tr>
<td>President and CEO</td>
<td>Clearfield, Columbia, Elk, Forest, Greene,</td>
</tr>
<tr>
<td>UPMC Insurance Services Division</td>
<td>Huntingdon, Jefferson, Juniata, McKean,</td>
</tr>
<tr>
<td>339 6th Avenue, Suite 1300</td>
<td>Mifflin, Montour, Northumberland, Potter,</td>
</tr>
<tr>
<td>Pittsburgh, PA 15222</td>
<td>Schuylkill, Snyder, Sullivan, Tioga, Union,</td>
</tr>
<tr>
<td>Phone: 412-454-2149</td>
<td>Warren, and Wayne: 866-878-6046</td>
</tr>
<tr>
<td>Fax: 888-588-7567</td>
<td>DHS Staff Liaison (for above counties):</td>
</tr>
<tr>
<td><a href="mailto:hurfordmo@ccbh.com">hurfordmo@ccbh.com</a></td>
<td>Angela Roland</td>
</tr>
<tr>
<td></td>
<td>Phone: 717-705-8111</td>
</tr>
<tr>
<td></td>
<td>Fax: 717-705-8386</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:aroland@pa.gov">aroland@pa.gov</a></td>
</tr>
</tbody>
</table>
County Information

BH Services of Bedford & Somerset Counties
Cathy Krinjeck, HC Director
245 West Race Street
Somerset, PA 15501
Phone: 814-443-8182, ext. 4121
Fax: 814-443-4021
ckrinjeck@bhssbc.us
Subcontractor: Comm. Care BH Organization

Blair HealthChoices
Amy Marten-Shanafelt, Executive Director
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Fax: 814-695-5132
amshanafelt@blairhealthchoices.org
Subcontractor: Comm. Care BH Organization

Behavioral Health of Cambria County
Tracy Selak, Administrator
110 Franklin Street, Suite 300
Johnstown, PA 15901-1831
Phone: 814-534-4436
Fax: 814-534-4457
tselak@co.cambria.pa.us
When emailing please cc: Tanya Kvarta, Exec. Dir.
tkvarta@bhocc.org
Subcontractor: Magellan Behavioral Health

Carbon/Monroe/Pike HealthChoices Prgm.
Jeff Hartzell, HealthChoices Coordinator
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jhartzell@cmphealthchoices.com
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Jacqueline Miller, HC Director
200 East Street
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Fax: 570-326-1348
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Fax: 814-451-6868
jdimattio@eriecountypa.gov
Subcontractor: Comm. Care BH Organization

Tuscarora Managed Care Alliance
(serving Franklin & Fulton Counties)
Melissa Reisinger, Executive Director
218 North Second Street
Chambersburg, PA 17201
Phone: 1-866-646-1060
Fax: 814-666-1060
mlreisinger@franklincountypa.gov
Subcontractor: Comm. BH Network of Pa/PerformCare

Northwest BH Partnership, Inc.
(Serving Crawford, Mercer, and Venango Counties)
David McAdoo, Executive Director
2520 New Butler Road
New Castle, PA 16101
Phone: 724-657-3470
Fax: 724-657-3461
dmcadoo@swsix.com
Subcontractor: Beacon Health Options of PA

Updated: September 2022
## BH Subcontractor Information

<table>
<thead>
<tr>
<th>Community Care BH Organization</th>
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<tbody>
<tr>
<td><strong>Matthew O. Hurford, M.D.</strong></td>
<td><strong>Bedford &amp; Somerset Counties:</strong></td>
</tr>
<tr>
<td><strong>President and CEO</strong></td>
<td>866-483-2908</td>
</tr>
<tr>
<td>UPMC Insurance Services Division</td>
<td>DHS Staff Liaison (Bedford, Somerset):</td>
</tr>
<tr>
<td>339 6th Avenue, Suite 1300</td>
<td><strong>Angela Douglas</strong></td>
</tr>
<tr>
<td>Pittsburgh, PA 15222</td>
<td>Phone: 717-346-5943</td>
</tr>
<tr>
<td>Phone: 412-454-2149</td>
<td>Fax: 717-705-8386</td>
</tr>
<tr>
<td>Fax: 888-588-7567</td>
<td><a href="mailto:andouglas@pa.gov">andouglas@pa.gov</a></td>
</tr>
<tr>
<td><a href="mailto:hurfordmo@ccbh.com">hurfordmo@ccbh.com</a></td>
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<tbody>
<tr>
<td><strong>Matthew O. Hurford, M.D.</strong></td>
<td><strong>Blair County:</strong> 800-553-7499</td>
</tr>
<tr>
<td><strong>President and CEO</strong></td>
<td>DHS Staff Liaison (Blair):</td>
</tr>
<tr>
<td>UPMC Insurance Services Division</td>
<td><strong>Michele Strauser</strong></td>
</tr>
<tr>
<td>339 6th Avenue, Suite 1300</td>
<td>Phone: 717-772-7828</td>
</tr>
<tr>
<td>Pittsburgh, PA 15222</td>
<td>Fax: 717-705-8386</td>
</tr>
<tr>
<td>Phone: 412-454-2149</td>
<td><a href="mailto:mstrauser@pa.gov">mstrauser@pa.gov</a></td>
</tr>
<tr>
<td>Fax: 888-588-7567</td>
<td></td>
</tr>
<tr>
<td><a href="mailto:hurfordmo@ccbh.com">hurfordmo@ccbh.com</a></td>
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<tr>
<th>Magellan Behavioral Health</th>
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</tr>
</thead>
<tbody>
<tr>
<td><strong>MCO Contact:</strong> James Leonard, CEO</td>
<td><strong>Cambria County:</strong> 800-424-0485</td>
</tr>
<tr>
<td>105 Terry Drive, Suite 103</td>
<td>DHS Staff Liaison (Cambria):</td>
</tr>
<tr>
<td>Newtown, PA 18940</td>
<td><strong>Angela Douglas</strong></td>
</tr>
<tr>
<td>Phone: 215-504-3964</td>
<td>Phone: 717-346-5943</td>
</tr>
<tr>
<td>Fax: 866-667-7744</td>
<td>Fax: 717-705-8386</td>
</tr>
<tr>
<td><a href="mailto:jpleonard@magellanhealth.com">jpleonard@magellanhealth.com</a></td>
<td><a href="mailto:andouglas@pa.gov">andouglas@pa.gov</a></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Tracy Shultz, Director of Operations</th>
<th>Tracy Shultz, Director of Operations</th>
</tr>
</thead>
<tbody>
<tr>
<td>1003 Broad Street, Suite 301</td>
<td>1003 Broad Street, Suite 301</td>
</tr>
<tr>
<td>Johnstown, PA 15906</td>
<td>Johnstown, PA 15906</td>
</tr>
<tr>
<td>Phone: 814-961-0684</td>
<td>Phone: 814-961-0684</td>
</tr>
<tr>
<td><a href="mailto:tshultz@magellanhealth.com">tshultz@magellanhealth.com</a></td>
<td><a href="mailto:tshultz@magellanhealth.com">tshultz@magellanhealth.com</a></td>
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<tr>
<td><strong>Matthew O. Hurford, M.D.</strong></td>
<td><strong>Carbon, Monroe and Pike Counties:</strong></td>
</tr>
<tr>
<td><strong>President and CEO</strong></td>
<td>866-473-5962</td>
</tr>
<tr>
<td>UPMC Insurance Services Division</td>
<td>DHS Staff Liaison (Carbon, Monroe, Pike):</td>
</tr>
<tr>
<td>339 6th Avenue, Suite 1300</td>
<td><strong>David Gabello</strong></td>
</tr>
<tr>
<td>Pittsburgh, PA 15222</td>
<td>Phone: 570-963-3016</td>
</tr>
<tr>
<td>Phone: 412-454-2149</td>
<td>Fax: 570-963-3050</td>
</tr>
<tr>
<td>Fax: 888-588-7567</td>
<td><a href="mailto:dgabello@pa.gov">dgabello@pa.gov</a></td>
</tr>
<tr>
<td><a href="mailto:hurfordmo@ccbh.com">hurfordmo@ccbh.com</a></td>
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</table>
| **Community Care BH Organization**  
  Matthew O. Hurford, M.D.  
  President and CEO  
  UPMC Insurance Services Division  
  339 6th Avenue, Suite 1300  
  Pittsburgh, PA 15222  
  Phone: 412-454-2149  
  Fax: 888-588-7567  
  hurfordmo@ccbh.com | **Community Care BH Organization**  
  Lycoming & Clinton Counties:  
  800-553-7499  
  **DHS Staff Liaison** (Lycoming & Clinton Counties):  
  Angela Roland  
  Phone: 717-705-8111  
  Fax: 717-705-8386  
  aroland@pa.gov |
| **Community Care BH Network of PA/PerformCare**  
  Lisa Hanzel, Exec. Dir.  
  8040 Carlson Road  
  Harrisburg, PA 17112  
  Phone: 717-540-1139  
  Fax: 717-909-2191  
  lhanzel@performcare.org | **Community Care BH Network of PA/PerformCare**  
  Franklin & Fulton Counties:  
  866-773-7917  
  **DHS Staff Liaison** (Franklin & Fulton Counties):  
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  Phone: 717-772-7226  
  Fax: 717-705-8386  
  sibilous@pa.gov |
| **Beacon Health Options of PA**  
  Dr. Debra Luther, CEO  
  P.O. Box 1840  
  Cranberry Township, PA 16066  
  Phone: 724-744-6301  
  Fax: 724-744-6303  
  debra.luther@beaconhealthoptions.com | **Beacon Health Options of PA**  
  Crawford, Mercer & Venango Counties:  
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  **DHS Staff Liaison** (Crawford, Mercer & Venango):  
  Lee Ann Kohler  
  Phone: 412-880-3480  
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Updated: September 2022
# HealthChoices Behavioral Health Northeast Zone

## County Information

**Northeast BH Care Consortium, Inc.**
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Moosic, PA 18507  
Phone: 570-344-4398  
Cell: 570-690-0627  
Fax: 570-344-4806  
ykrashkevich@nbhcc.org

Subcontractor: Comm. Care BH Organization

---

## BH Subcontractor Info.

**Community Care BH Organization**
Matthew O. Hurford, M.D.  
President and CEO  
UPMC Insurance Services Division  
339 6th Avenue, Suite 1300  
Pittsburgh, PA 15222  
Phone: 412-454-2149  
Fax: 888-588-7567  
hurfordmo@ccbh.com

Lackawanna, Luzerne, Susquehanna, and Wyoming Counties: 866-668-4696
Provider Line: 888-251-2224

**DHS Staff Liaison** (for above counties):
David Gabello  
Phone: 570-963-3016  
Fax: 570-963-3050  
dgabello@pa.gov

---

*Updated: September 2022*
Community HealthChoices

AmeriHealth Caritas CHC
Zones: Southwest, Lehigh/Capital, Northwest, and Northeast
Pharmacy Benefit Manager: Perform Rx
Dental Benefit Manager: SkyGen

Contact Information

<table>
<thead>
<tr>
<th>John Koehn</th>
<th>CHC Contact Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>VP LTSS</td>
<td>Phone: 855-235-5115</td>
</tr>
<tr>
<td>200 Stevens Drive</td>
<td>TTY: 855-235-5112</td>
</tr>
<tr>
<td>Philadelphia, PA 19113</td>
<td></td>
</tr>
<tr>
<td>Phone: 215-937-8942</td>
<td></td>
</tr>
<tr>
<td>Fax: 855-558-0487</td>
<td></td>
</tr>
<tr>
<td><a href="mailto:jkoehn@amerihealthcaritas.com">jkoehn@amerihealthcaritas.com</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Dr. Y. Lily Higgins</th>
<th>CHC Provider Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>MCO Chief Clinical Officer (Interim)</td>
<td>Phone: 800-521-6007</td>
</tr>
<tr>
<td>200 Stevens Drive</td>
<td></td>
</tr>
<tr>
<td>Philadelphia, PA 19113</td>
<td></td>
</tr>
<tr>
<td>Phone: 215-863-6604</td>
<td></td>
</tr>
<tr>
<td>Fax: 215-863-6604#</td>
<td></td>
</tr>
<tr>
<td><a href="mailto:yhiggins@amerihealthcaritas.com">yhiggins@amerihealthcaritas.com</a></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>MCO Contact:</th>
<th>CHC Personal Care Connector/SC Line</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jessica Wilkerson</td>
<td>Phone: 855-332-0116</td>
</tr>
<tr>
<td>Manager, Regulatory Affairs CHC</td>
<td>TTY: 855-235-5112</td>
</tr>
<tr>
<td>200 Stevens Drive</td>
<td></td>
</tr>
<tr>
<td>Philadelphia, PA 19113</td>
<td></td>
</tr>
<tr>
<td>Phone: 267-453-3160</td>
<td></td>
</tr>
<tr>
<td>Fax: 855-558-0487</td>
<td></td>
</tr>
<tr>
<td><a href="mailto:jwilkerson@amerihealthcaritas.com">jwilkerson@amerihealthcaritas.com</a></td>
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<table>
<thead>
<tr>
<th>DHS Contract Lead</th>
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<tbody>
<tr>
<td>Chris Barnard</td>
<td>Phone: 717-346-3345</td>
</tr>
<tr>
<td>Manager, Regulatory Affairs CHC</td>
<td>Fax: 717-772-2527</td>
</tr>
<tr>
<td>200 Stevens Drive</td>
<td></td>
</tr>
<tr>
<td>Philadelphia, PA 19113</td>
<td></td>
</tr>
<tr>
<td>Phone: 267-453-3160</td>
<td></td>
</tr>
<tr>
<td>Fax: 855-558-0487</td>
<td></td>
</tr>
<tr>
<td><a href="mailto:chbarnard@pa.gov">chbarnard@pa.gov</a></td>
<td></td>
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</tbody>
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Updated: September 2022
# Keystone First CHC

**Zones:** Southeast  
**Pharmacy Benefit Manager:** Perform Rx  
**Dental Benefit Manager:** SkyGen

## Contact Information

<table>
<thead>
<tr>
<th>Name</th>
<th>Title/Position</th>
<th>Contact Information</th>
</tr>
</thead>
</table>
| John Koehn                  | VP LTSS                                             | Phone: 215-937-8942  
|                             |                                                     | Fax: 855-558-0487  
|                             |                                                     | jkoehn@amerihealthcaritas.com                                                     |
| Dr. Y. Lily Higgins         | MCO Chief Clinical Officer (Interim)               | Phone: 215-863-6604  
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| MCO Contact:                | Jessica Wilkerson                                   | Phone: 267-453-3160  
|                             | Manager, Regulatory Affairs CHC                    | Fax: 855-558-0487  
|                             |                                                     | jwilkerson@amerihealthcaritas.com                                              |
| CHC Contact Center          |                                                     | Phone: 855-332-0729  
|                             |                                                     | TTY: 855-235-4976                                                           |
| CHC Provider Services       |                                                     | Phone: 800-521-6007                                                          |
| CHC Personal Care Connector/SC Line |                              | Phone: 855-349-6280  
|                             |                                                     | TTY: 855-235-4976                                                          |
| DHS Contract Lead           | Chris Barnard                                       | Phone: 717-346-3345  
|                             |                                                     | Fax: 717-772-2527  
|                             |                                                     | chbarnard@pa.gov                                                            |

*Updated: September 2022*
### PA Health and Wellness

**Zones:** Southwest, Southeast, Lehigh/Capital, Northwest, and Northeast  
**Pharmacy Benefit Manager:** CVS  
**Dental Benefit Manager:** Envolve  

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## Contact Information

<table>
<thead>
<tr>
<th>Name</th>
<th>Title</th>
<th>Address</th>
<th>Phone</th>
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</thead>
<tbody>
<tr>
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</tbody>
</table>

**Member Services**  
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TTY: 1-844-349-8916

**Provider Services**  
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TTY: 1-855-235-5112

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*Updated: September 2022*
# Contact Information

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*Updated: September 2022*
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