

The Platform

Quarter Three, 2019



KPMG, our ITC/QA Partner

The KPMG Team is pleased and honored to have been selected by the Department of Human Services (DHS) to provide Information Technology Consulting/ Quality Assurance (ITC/QA) services for the important MMIS 2020 Platform Project. From a professional perspective, we are excited to be continuing our eight-year history of working with DHS. This opportunity is personal to many of us because we live in Pennsylvania and have families in the area (some having been served by DHS).

About the KPMG Team

KPMG LLP (KPMG) is a global professional services organization comprised of several member firms. KPMG member firms operate in 153 countries, collectively employing more than 207,000 people, serving the needs of business, governments, public-sector agencies, and not-for-profit organizations through member firms' Advisory, Audit, and Tax practices. In the United States, we employ over 35,000 people, serving clients in all 50 states from a network of 90 offices. In the Commonwealth, we have four offices (Harrisburg, Pittsburgh, Radnor, and Philadelphia) and employ over 2,000 Pennsylvanians.

The KPMG Team includes three subcontractor firms (CAI, S2Tech, and InfoMatrix). Together, we come to the ITC/QA role with experience helping 24 other states develop or modify their MMIS systems in response to legislative or regulatory changes. Plus, our team has built and deployed MMIS modules such as EDI, Pharmacy, Program Integrity, Data Warehouse, as well as others. We understand MMIS systems from all angles and are prepared to leverage this experience with the MMIS 2020 Platform Project.

Our ITC/QA Role

KPMG's ITC/QA role will be to "have DHS' back" during the MMIS 2020 Platform Project, supporting the "4 C's"— *Communication, Collaboration, Coordination, and Consolidation*. Specifically, we can help DHS to effectively plan and prepare for each implementation phase, proactively and collaboratively recognizing and addressing issues and concerns across the entire spectrum of the MMIS 2020 Platform Project.

We also believe that the critical work of the ITC/QA contractor involves creating a highly collaborative yet accountable project governance framework that blends large-scale system integration and implementation capabilities with leading quality management, project management, organizational design, testing, and training approaches that all support a successful certification process.

Our Experience and Capabilities

In addition to our deep experience with DHS, several members of the KPMG Team have worked on other modular MMIS projects, most recently with Wyoming and New Jersey. We come to the MMIS 2020 Platform project with a robust, hands-on understanding of the Centers for Medicare and Medicaid (CMS) Medicaid Enterprise Certification Lifecycle (MECL) and the Medicaid Enterprise Certification Toolkit (MECT). We're prepared to support the MMIS 2020 Platform Project and provide insights into how best to integrate MECL/MECT into planning, development, testing, and training tasks. We'll also work with DHS and the Independent Verification and Validation (IV&V) vendor to coordinate efficient management of the certification process so DHS resources don't get overloaded and CMS is able to certify the MMIS 2020 Platform, meeting their expectations for timely, accurate, complete, and outcomes (TACO).

In summary, we view ourselves as a teammate to DHS, with accountability for the success of the MMIS 2020 Platform Project. It is TACO time! Furthermore, we bring "accelerators" to the project to help identify and manage gaps quickly and efficiently, reducing overhead and the duplication of effort. For example, we will utilize technical accelerators like process automation "bots" to facilitate efficient and predictable software testing with each new deployment. Moreover, we will use our KPMG Enterprise Reference Architecture (KERA) for DHS to "connect all the dots"—linking business requirements, data models, data integration, conversion, and testing to develop a clear picture of project progress, risks, and CMS certification.

Summary

Having experienced and addressed numerous threats from our vantage point supporting many complex MMIS projects across the country, the KPMG Team will collaborate with the IV&V vendor, System Integrator/Data Hub contractor, and the MMIS 2020 Platform module contractors to help DHS identify and manage the barriers to our collective success. DHS has our commitment that we have the right people, processes, and insights so DHS is positioned for a successful MMIS 2020 Platform Project implementation.



From Left to Right: Robert Mitchell, Harvey Levin, Florence Tomjack, Mike Wirth, Diane Goldberg, Gary Rainstorm, Jim Sullivan, Kyle Toigo, Brian Shuey



R1 Certification Update

The Second Quarter Newsletter focused heavily on certification, and what that means for the MMIS 2020 Platform Project. Our next milestone towards certification is the Project Initiation Milestone Review (R1). We anticipate meeting this milestone in November.

In preparation for the R1, staff have been working on confirming the Request for Proposal (RFP) requirements are mapped appropriately to the certification checklists, ensuring no criterium is overlooked, leading to a timely completion of the project.

All the RFPs that have ben released to date were mapped, and no requirements have been missed. RFPs waiting to be released are being analyzed to confirm all the Medicaid Enterprise Certification Lifecycle (MECL) checklist criteria has been captured appropriately.

The R1 consists of five core and eight specific checklists, consisting of a varying number of criteria each. Approximately 300 staff hours have been spent mapping the RFP requirements to the appropriate checklists to be certain the criteria are met. The team believes this is time well spent, and will position the MMIS 2020 Platform to sail through the R1.

“The MMIS 2020 Certification team has been working diligently on completing the R1 checklists, ensuring completeness, accuracy, and consistency throughout the process. R1, the Initiation Phase, is essentially the building block for the rest of the milestone reviews. By ensuring quality work up front, we are setting ourselves up for success during the subsequent R2 and R3 reviews.”

- Tricia Musson, Bureau of Data and Claims Management Support Unit Supervisor

It's TACO Time!



The MMIS 2020 Platform Project is pleased to announce its new project logo, and mantra, the TACO! TACO stands for Timely, Accurate, Complete, and Outcomes. The Centers for Medicaid and Medicare (CMS) has informed the states their MMIS must move to producing timely, accurate, and complete data submissions to CMS for reporting purposes, and any federally enhanced funded product, such as our MMIS 2020 Platform, must lead to desired outcomes. Every integral part of this project is represented by an element of the TACO. As KPMG alluded to in their team photo on page one of this newsletter, they represent the taco sauce that flows throughout the taco. Since they are the ITC/QA facet of this project, they will touch every aspect of the platform to ensure its overarching success, thus flowing throughout the project.

“This project is moving at 95 miles per hour; we need to be moving at 110.”

- Sam Moore, MMIS 2020 Platform Executive Project Manager

Upcoming Events:

Look for the announcements of the Electronic Data Interchange (EDI) and the System Integrator/Data Hub (SI/DH) Kickoff meetings.

MMIS 2020 Platform Procurement Update

Since the second quarter 2019 edition of The Platform was issued, the procurements listed below are in various status.

- **Electronic Data Interchange (EDI):** Vendor selected. Contract effective date August/September 2019.
- **System Integrator / Data Hub (SI/DH):** Vendor selected. Contract effective date September 2019.
- **Outpatient Drug (OPD):** Posted to eMarketplace on May 29. Contract effective date January 2020.
- **Multi-Lot RFP: Managed Care Administration (MCA), Financial (FIN), Fee-for-Service (FFS):** Posting on eMarketplace expected October 2019. Contract effective date June 2020.
- **Multi-Lot RFP: Prior Authorization (PA) and Outbound Mail (OBM):** Posting on eMarketplace expected late July/early August 2019. Contract effective date March 2020.
- **Multi-Lot RFP: Third Party Liability (TPL) and Program Integrity Management Services (PIMS):** Posting on eMarketplace expected January 2020. Contract effective date July 2020.
- **Provider Management (PM):** DHS is exploring the use of cooperative purchasing through National Association of State Procurement Officials (NASPO) ValuePoint.

Questions about the MMIS 2020 Platform related procurements? Contact the [DHS Procurement Office](#).