

The Platform

Quarter 1, 2020 **Special Issue**



DHS welcomed *two* new contractors to the project in January!

TurningPoint Global Solutions Our System Integrator/Data Hub Partner



The TurningPoint headquarters in Rockville, Maryland

TurningPoint Global Solutions is delighted to have recently joined with the Department of Human Services (DHS) to help deliver the MMIS 2020 Platform Project. Our role is as the System Integrator/Data Hub (SI/DH) contractor. The project aims to create a modernized suite of inter-related business process modules supporting the Pennsylvania Medical Assistance (Medicaid) enterprise.

As a whole, this system will help the commonwealth achieve improved outcomes by:

- Managing provider services more efficiently;
- Conducting data analyses in support of high-quality healthcare; and
- Reducing the risk of fraud, waste, abuse, and misuse.

We bring to the table a wealth of state and federal systems integration and data management expertise, including multiple engagements supporting states' Medicaid Enterprise Systems (MES). *(continued on page 2)*

Edifecs

Our Electronic Data Interchange Partner



From Left to Right: Venkat Kavarthapu, Vik Shetty, Ashish Jain, Ishaan Shah, Raghu Janardhan

Edifecs is honored to be selected by DHS to provide Electronic Data Interchange (EDI) Module services for the pivotal MMIS 2020 Platform Project. As an organization that has championed and facilitated the implementation of EDI Standards for most of the nation's leading government and private payers, we are thrilled to help the Commonwealth with MMIS modernization, meeting current federal and state regulations, and ultimately serving the almost three million individuals enrolled in the department's Medical Assistance program.

Edifecs has nearly 25 years of experience in deploying and operating EDI Modules to help customers achieve standardization and compliance with regulatory standards. Today, EDI transactions for 215 million individuals are processed by our EDI platform. Over 40 Managed Care Organizations (MCOs) submit EDI encounters and manage their encounter lifecycles using the Edifecs platform.

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TurningPoint, continued

We look forward to bringing that experience to Pennsylvania to help achieve outcomes-based certification of the MMIS 2020 Platform.

The TurningPoint team will be providing a variety of services in support of the project, including:

- The implementation of a core platform that loosely couples all platform modules;
- Providing support for the incremental decommission of the legacy system through significant planning and collaboration between the commonwealth, other contractors, and all Platform stakeholders;
- Turning up and transitioning services through the careful mapping of functionalities between legacy and new environments, promoting reuse of services;
- Applying business process automation through service orchestration;
- Implementing a robust information management program ensuring data integrity, completeness, and accuracy;
- Turning up and integrating portal capabilities;
- Supporting interoperability through standardized data models and pre-packaged connectors and adaptors;
- Providing supporting services such as training, certification, infrastructure, security, and testing to ensure a comprehensive and fully realized solution; and
- Working within an overarching construct of collaboration and integration with all stakeholders, particularly with the ITC/QA vendor.

We embrace our role as the “shell” of DHS’ Timely, Accurate, Complete, and Outcomes-based TACO mantra – collaborating with the entire team and external stakeholders to “hold everything together” as we integrate all modules into a cohesive MMIS 2020 Platform.

The Platform is a complex, interconnected enterprise, and it is crucial that we integrate well with all other players so we can each be successful. TurningPoint is committed to serving as a reliable and trusted partner with the commonwealth in the execution of our SI/DH duties. In addition to DHS leadership, we will be collaborating closely with all program vendors and other Commonwealth stakeholders to develop a successful MES that will achieve full outcomes-based certification by the Centers for Medicare & Medicaid Services (CMS).

We believe IT systems should serve to meet an organization’s business needs; the value is not in the IT itself, but rather in the way IT systems work together to help business operations run more smoothly and effectively. We have a special focus on modernizing outdated legacy systems. TurningPoint also plans to use our understanding of the organization’s business objectives to increase the commonwealth’s ability to share metrics internally, with other states, and with federal agencies like CMS.

We recognize the ultimate objective in Pennsylvania is to create a technology and services enterprise that can better manage outcomes in support of the nearly three million individuals enrolled in the department’s human services programs.

TurningPoint shares the commonwealth’s passion for moving the MMIS 2020 Platform Project forward and we are pleased to get started. We recognize that achieving all project goals will be challenging, but also imperative. Nothing less will do. We look forward to bringing our lessons learned from other engagements to contribute to the overall success of the DHS MMIS 2020 Platform Project.

- The TurningPoint SI/DH Team

Questions about the MMIS
2020 Platform related
procurements?
Contact the
[DHS Procurement Office.](#)

Edifecs, continued

Edifecs Smart Trading platform is a core component of the overall service. The majority of leading U.S. payers and 31 state MMIS solutions (directly or indirectly partnering with other Fiscal Agents operating MMIS platforms) currently rely on Smart Trading for exchanging electronic healthcare transactions.

Edifecs will configure the Smart Trading platform and integrate it with the platform's SI/DH to act as the gatekeeper for all electronic transactions. The EDI Module will deliver the following key services for the MMIS 2020 Platform:

1. Provide industry-standard EDI services to facilitate the department's transformation to the MMIS 2020 Platform while maintaining fidelity to state and federal regulations and requirements.
2. Collaborate and cooperate with the department, the MMIS 2020 Platform service and module contractors and MMIS 2020 Platform stakeholders to coordinate system implementation, changes, modifications and scheduled maintenance for the EDI Module.
3. Apply EDI implementations best practices and lessons learned from Medicaid IT and other large IT projects to the MMIS 2020 Platform Project.
4. Achieve CMS certification for the EDI Module by working closely with the ITC/QA Contractor and the Department to provide continuity of EDI operations with the MMIS 2020 Platform post-implementation.
5. Design and operate EDI services using adequate resiliency and redundancy to provide high service availability and uptime.
6. Secure Council for Affordable Quality Healthcare, Inc. Committee on Operating Rules for Information Exchange ("CAQH CORE") Certification.
7. Collaborate with multiple contractors responsible for providing and supporting separate modular solutions conforming to CMS's goal of a loosely coupled service-oriented architecture.

With our industry-leading Smart Trading platform and vast experience in deploying and operating EDI Modules for many states, MCOs and commercial payers, DHS has Edifecs' commitment to implement and operate a modern, standards compliant, agile EDI Module in collaboration with all other contractors participating in the MMIS 2020 Platform program.

"After so many months of planning, it is exciting to see all of the hard work coming to fruition with the onboarding of the System Integrator and EDI vendors. I'm ready to start the next phase of the project and begin designing our new system!"

- Dory McGuire
Director, Bureau of Data and Claims Management

The Edifecs team has deep expertise in deploying and operating similar solutions, on schedule and within budget, exceeding Service Level Agreements (SLAs). We look forward to repeating this successful track record in this program.

- The Edifecs EDI Team



The EDI Module acts as gatekeeper for all electronic files, "slicing" data for MMIS Platform needs represented by the sliced jalapeño in the MMIS 2020 Platform's TACO.