

## Questions on Rate Increases for Payments to Direct Care Workers Through PPL

1. What will maximum pay rates be? How will CLE's know how much we can pay new or existing DCW's? When and how will DCW's receive their 8% raise? **For the rate increase effective 1/1/2022 PPL is working to apply the rate change for DCW's. The rate increase will automatically be applied by PPL. If a CLE would not like their DCW to receive the automatic pay rate increase they should follow the rate change process with PPL to request a rate reduction.**
2. What is the pay per hour for DCW's and CLE's? **Pay rates are specific to DCW's and CLE's.**

3. Will the pay increase be for all PPL workers? **Yes**
  
4. Will the rate increases be seen by the DCW in their pay checks cut on February 25<sup>th</sup>? **The rate increases have been uploaded and any services provided after February 24<sup>th</sup>, will be paid the new rate in their paycheck covering date of services after February 24, 2022.**
  
5. When will the increase rate be paid for services provided since 1/1/2022? **A supplemental payment, for the difference between the new and old pay rates for services worked since 1/1/2022 will likely be processed on 3/21/2022.**

6. So that 8% raise will be AUTOMATIC? We CLE's don't need to submit a raise form for each attendant? **Yes. No form is needed unless a CLE wants to reduce the DCW's rate.**