

REGIONAL RESPONSE HEALTH COLLABORATION PROGRAM (RRHCP) CALL CENTERS

The RRHCPs are now available to provide operational and administrative support to protect residents in nursing homes, personal care and assisted living facilities from COVID-19. They will help facilities implement best practices in infection control, implement contact tracing programs in facilities, support clinical care through on-site and telemedicine services, provide remote monitoring and consultation with physicians, and enhance testing capability for both individuals in care and staff at facilities.

Facilities are encouraged to contact their RRHCP by calling the telephone number below covering specific counties that corresponds to the counties in which your facility is located. Regional Call Centers will be available to provide direct support and assistance 24/7.

Health System	Counties Covered	Telephone Numbers
UPMC	Clarion, Fayette, Greene, Somerset, Venango	412-648-6714
Allegheny Health Network (AHN)	Armstrong, Beaver, Clearfield, Indiana, Jefferson	866-496-1766
UPMC/AHN	Allegheny, Butler, Cambria, Lawrence, Mercer, Washington, Westmoreland	412-648-6714 or 866-496-1766
LECOM Health	Cameron, Crawford, Elk, Erie, Forest, McKean, Warren	814-451-1595
Thomas Jefferson University/Mainline Health	Berks, Delaware, Montgomery, Philadelphia*	215-395-8548
Lehigh Valley Health Network	Carbon, Lehigh, Monroe, Northampton, Pike, Schuylkill	888-402-5846, option 3
Geisinger	Bradford, Centre, Clinton, Columbia, Lackawanna, Lycoming, Luzerne, Montour, Northumberland, Potter, Snyder, Sullivan, Susquehanna, Tioga, Union, Wayne, Wyoming	570-271-6009
University of Pennsylvania/ Temple University Hospital	Bucks, Chester, Lancaster, Philadelphia*	215-707-1300
Penn State Health	Adams, Bedford, Blair, Cumberland, Dauphin, Franklin, Fulton, Huntingdon, Juniata, Lebanon, Mifflin, Perry, York	717-265-8577

***Philadelphia county is split as follows:**

Thomas Jefferson University/Mainline Health - Bustleton, Cedarbrook/Mt. Airy, Center City, Chestnut Hill, East Falls, East Germantown, East Passyunk, Fairmount, Frankford, Germantown, Girard Estates, Kensington, Old City/Center city, Penny Pack, Penny Pack Park, Point Breeze, Rhawnhurst, Somerton and West Torresdale

University of Pennsylvania/ Temple University Hospital - East Oak Lane, Fairmount, Fox Chase, Kingsessing, Ogontz, Olney, Overbrook, Roxborough, Tioga/Hunting Park, West Mount Airy, West Phila and Wynnefield

If you have any questions about this communication, please send them to ra-dhHCC-ops@pa.gov for DOH questions or ra-pwarlheadquarters@pa.gov for DHS questions.