

Pennsylvania Department of Human Services (DHS) is announcing the Centers for Medicare & Medicaid Services (CMS) approval of the Good Faith Effort (GFE) Exemption application for the Home Health Care Services (HHCS) Electronic Visit Verification (EVV) implementation.

What this approval means for providers is the soft launch period end date has been extended for HHCS EVV implementation to December 31, 2023. HHCS providers must continue to work with their selected EVV vendor to ensure visits are processing correctly before the end of the soft launch period. During claim processing in PROMISe™, EVV validation against the EVV Aggregator will continue to be performed and [EVV Error Service Codes \(ESCs\)](#) will set **without impacting claim payment for HHCS** throughout the soft launch period.

The Department's expectations for compliance can be found here:

<https://www.dhs.pa.gov/docs/Publications/Documents/FORMS%20AND%20PUBS%20OMAP/MAB2022081001.pdf>. DHS will be monitoring claim and encounter activity during the soft launch and will contact providers for technical assistance for any ongoing compliance issues found.

Please note: this GFE Exemption approval does not affect EVV for Personal Care Services (PCS). PCS providers must continue to follow established guidelines and review their own data for compliance. PCS claims and encounters which lack matching EVV records at the time of claim or encounter processing will continue to deny in PROMISe™. DHS continues to monitor PCS EVV visits for compliance with established manual edit thresholds.

For any additional information please see the DHS EVV website:

<https://www.dhs.pa.gov/providers/Billing-info/Pages/EVV.aspx>