### Pennsylvania eHealth Partnership Advisory Board Meeting

## February 2, 2024





#### **The Wiretap Act**

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#### **Consent to Recording**

This session is being recorded for record-keeping purposes. By participating in this session, you are consenting to the recording of this session for preparation of meeting minutes. At any time if you have a question or comment, feel free to place that in the chat, and we will respond to you as soon as possible. If you would like to ask your question or to comment verbally – please note that by doing so, you are consenting to the recording of your statements for preparation of meeting minutes.

<u>Please Note: The Commonwealth does not approve having Artificial Intelligence (AI) bots</u> interacting with Commonwealth meetings.



### Agenda

- 10 a.m. Welcome and Introductions
- 10:05 Department of Human Services Priorities
- 10:30 Minutes of November 3, 2023, Advisory Board Meeting
- 10:35 Health Information Exchange Trust Community Committee Updates
- 10:55 PA eHealth Partnership Program Initiatives
- 11:15 Lehigh Valley Health Network Overview
- 11:45 Trusted Exchange Framework and Common Agreement Discussion
- 12 p.m. Networking Luncheon
- 12:30 PA Navigate Implementation Support
- 12:50 PA eHealth Partnership Program Strategic Plan
- 1:45 New Business
- 1:50 Public Comment
- 2 p.m. Adjournment





#### **Welcome and Introductions**

### **Paul McGuire**

### Post-Acute Care Representative

and

#### PA eHealth Advisory Board Chair



#### **PA eHealth Advisory Board**

Ms. CAROLINE BEOHM, Policy Director, Pennsylvania Insurance Department (Insurance Commissioner Designee)

Mr. MARTIN CICCOCIOPPO, Director, PA eHealth Partnership Program Pennsylvania Department of Human Services (Secretary of DHS Designee)

Ms. PAMELA E. CLARKE, Senior Director, Quality, Health Promotion Council (House Appointed HIO Representative)

Mr. JOSEPH FISNE, Associate Chief Information Officer Geisinger Health System (Senate Appointed HIO Representative)

Mr. SCOTT FRANK, Chief Information Officer Capital Blue Cross (Insurer Representative)

Dr. TIMOTHY HEILMANN, Chief Medical Information Officer UPMC Susquehanna (Physician or Nurse Representative)

Ms. TERI L. HENNING, AVP Government Affairs Aveanna Healthcare (Home Care or Hospice Representative)



#### PA eHealth Advisory Board continued

Ms. MUNEEZA IQBAL, Deputy Secretary for Health Resources and Services Pennsylvania Department of Health (Secretary of Health Designee)

Ms. JULIE KORICK (Vice Chair), Director of Finance & Business Development Pennsylvania Association of Community Health Centers (Underserved Representative)

Ms. MINTA LIVENGOOD, Vice Chair, Consumer Subcommittee of the MAAC (Consumer Representative)

Mr. PAUL MCGUIRE (Chair), Chief Operating Officer, Quality Life Services (Post-Acute Care Facility Representative)

Dr. MICHAELA. SHEINBERG, Chief Medical Information Officer Penn Medicine Lancaster General Health (House Appointed HIO Representative)

Mr. MARK VOLOVIC, VP & Chief Information Officer, Indiana Regional Medical Center and Punxsutawney Area Hospital (Hospital Representative)

Dr. MARGARETE ZALON, Professor Emeritus, Department of Nursing The University of Scranton (Consumer Representative)



#### **Ex Officio Members**

Ms. PHYLLIS SZYMANSKI, President ClinicalConnect HIE (Nominated as Senate HIO Appointee)

Mr. DON REED, Chief Operating Officer HealthShare Exchange (Nominated as House HIO Appointee)



#### **Department of Human Services Priorities**

## Dr. Val Arkoosh

#### Secretary

Pennsylvania Department of Human Services



#### **HIE Trust Community Committee Updates**

# Keith Cromwell

#### **HIE Program Director**

Penn Medicine, Lancaster General Health



#### **HIE Trust Community Committee**

#### Chairperson:

• Richard Kerr, R.Ph., Admin., Clinical/Revenue Cycle Software Applications Management LVHN Technology

#### **HIE Trust Community Committee Meeting Summaries:**

- HIETCC Meeting Agenda, January 3, 2024
- HIETCC Meeting Minutes, December 6, 2023
- HIETCC Meeting Minutes, November 8, 2023
- HIETCC Meeting Minutes, October 4, 2023



### **HIE Trust Community Committee**

#### **Topics covered/discussions w/continued focus on:**

- PA eHealth Partnership Program Strategic Planning
- PA NAVIGATE
- Admission Discharge Transfer (ADT) Message Sharing
- Proposed new MA Enterprise Funded ADT Grant Program for P3N-HIOs
- Efforts to close hospital "white space"
- Adding OB Needs Assessment Forms and AAA Care Plans to P3N Care Plan Registry
- P3N Performance Workgroup Formed
- Consent Workgroup Forming
- Trusted Exchange Framework and Common Agreement (TEFCA)
- ONC Annual Meeting
- CMS Streamlined Modular Certification
- Cognosante P3N Time-Out Errors and Data Quality
- P3N Operations and Transparency
- 2024 HIETCC Chair Election



## Martin Ciccocioppo, MBA MHA Director

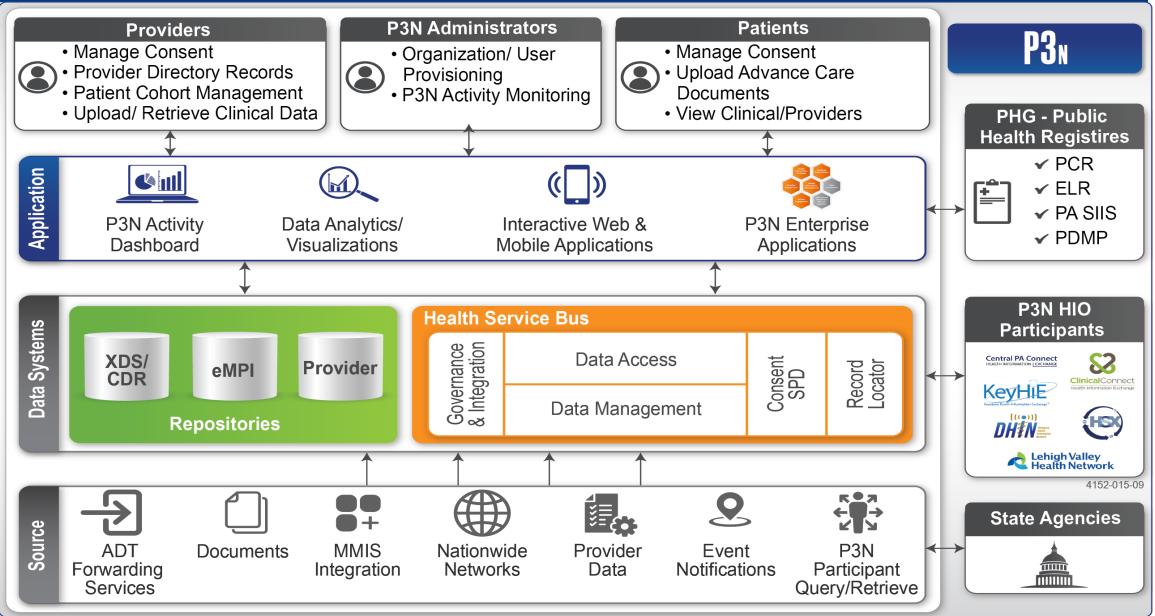
Pennsylvania eHealth Partnership Program

Office of Medical Assistance Programs

Pennsylvania Department of Human Services



#### **P3N Functional Diagram**



### Pennsylvania Patient and Provider Network (P3N)

#### **Statewide Connections with five Certified Participating HIOs**

- ClinicalConnect Health Information Exchange (Connected: November 316)
- Central Pennsylvania Connect HIE administered by Penn Medicine Lancaster General Health (Connected: May 2019)
- HealthShare Exchange of Southeastern Pennsylvania (Connected: April 2016)
- Keystone Health Information Exchange (Connected: May 2016)
- Lehigh Valley Health Network (Connected: February 2022)

#### State Agency EHR Connections

- PA Department of Corrections (Connected: September 2019)
- OMHSAS State Hospitals' NetSmart EHR (Anticipated: September 2024)

#### **Interstate Connections**

- Delaware Health Information Network (ADTs only: January 2022)
- CRISP Shared Services for Maryland, West Virginia, District of Columbia, Connecticut, and Alaska HIEs (ADTs only: August 2023)
- Ohio Health Information Partnership (ADTs only, Anticipated CY2024)



#### Acute Care Hospitals Not Affiliated with a P3N HIO

BARNES-KASSON COUNTY HOSPITAL BRADFORD REGIONAL MEDICAL CENTER BUCKTAIL MEDICAL CENTER, THE CHAN SOON-SHIONG MEDICAL CENTER AT WINDBER CONEMAUGH MEMORIAL MEDICAL CENTER CONEMAUGH MEYERSDALE MEDICAL CENTER CONEMAUGH MINERS MEDICAL CENTER CONEMAUGH NASON MEDICAL CENTER GEISINGER ST. LUKE'S HOSPITAL HOSPITAL OF THE UNIVERSITY OF PENNSYLVANIA -PAVILLION INDIANA REGIONAL MEDICAL CENTER LECOM HEALTH CORRY MEMORIAL HOSPITAL LOWER BUCKS HOSPITAL

MILLCREEK COMMUNITY HOSPITAL PENN HIGHLANDS BROOKVILLE PENN HIGHLANDS CLEARFIELD PENN HIGHLANDS CONNELLSVILLE PENN HIGHLANDS DUBOIS PENN HIGHLANDS ELK PENN HIGHLANDS HUNTINGDON PENN HIGHLANDS MON VALLEY PENN HIGHLANDS TYRONE **REGIONAL HOSPITAL OF SCRANTON** ROXBOROUGH MEMORIAL HOSPITAL SHARON REGIONAL HEALTH SYSTEM ST. LUKE'S HOSPITAL - ALLENTOWN CAMPUS ST. LUKE'S HOSPITAL - ANDERSON CAMPUS ST. LUKE'S HOSPITAL - BETHLEHEM CAMPUS ST. LUKE'S HOSPITAL - CARBON CAMPUS ST. LUKE'S HOSPITAL - EASTON CAMPUS ST. LUKE'S HOSPITAL - MINERS CAMPUS ST. LUKE'S HOSPITAL - MONROE CAMPUS ST. LUKE'S HOSPITAL - SACRED HEART CAMPUS ST. LUKE'S HOSPITAL - UPPER BUCKS CAMPUS SUBURBAN COMMUNITY HOSPITAL **UNIONTOWN HOSPITAL** WARREN GENERAL HOSPITAL WILKES-BARRE GENERAL HOSPITAL

Note: Conemaugh and Indiana plan to report ADTs to CCHIE and Uniontown reports ADTs to West Virginia Health Information Network.



#### **Cognosante P3N Services**

**Core P3N Services** 

- P3N Master Patient Identifier (Verato)
- Statewide Query and Retrieve
- Statewide and Interstate Alerting

#### **P3N Enhancements**

- Care Plan Registry
  - Integrated Care Plan
  - OB Needs Assessment Form (ONAF)
  - Pediatric Shift Nursing Care Plans
  - Area Agency on Aging SAMS Care Plans
- Public Health Gateway
  - PA Immunization Electronic Registry System (PIERS)
  - Electronic Lab Registry (eLR)
  - Prescription Drug Monitoring Program (PDMP)
- Individual Access Services (Patient Portal)
- Provider Directory (<u>https://portal.p3nphg.org/public/providers</u>)



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#### P3N Verato MPI Link Summary Report, Dec. 2023

(This report represents the summary of overall customer source records and unique Link entities at a point-in-time)

Summary	Final_Count	Description
Number of Unique Identities	24,993,242	
Number of source records	42,637,782	
Number of LinkIDs with only 1 source	15,172,276	
record		
Number of LinkIDs with 2+ source	9,820,966	
records		
Identity link rate	39.29%	What % of the unique identities have a linkage of 2 or more source records?
Total source records in matched sets	27,465,506	How many source records are involved in linkages between 2 or more source records?
Source record link rate	64.42%	What % of the source records are involved in a linkage of 2 or more source records?
Number of redundant source records	17,644,540	
Source record redundancy rate	41.38%	What % of your source records would have to be removed if you wanted to reduce your data to 1 source record per unique identity?



### P3N Inbound ADTs and Unique Patients by HIO in Jan. 2024



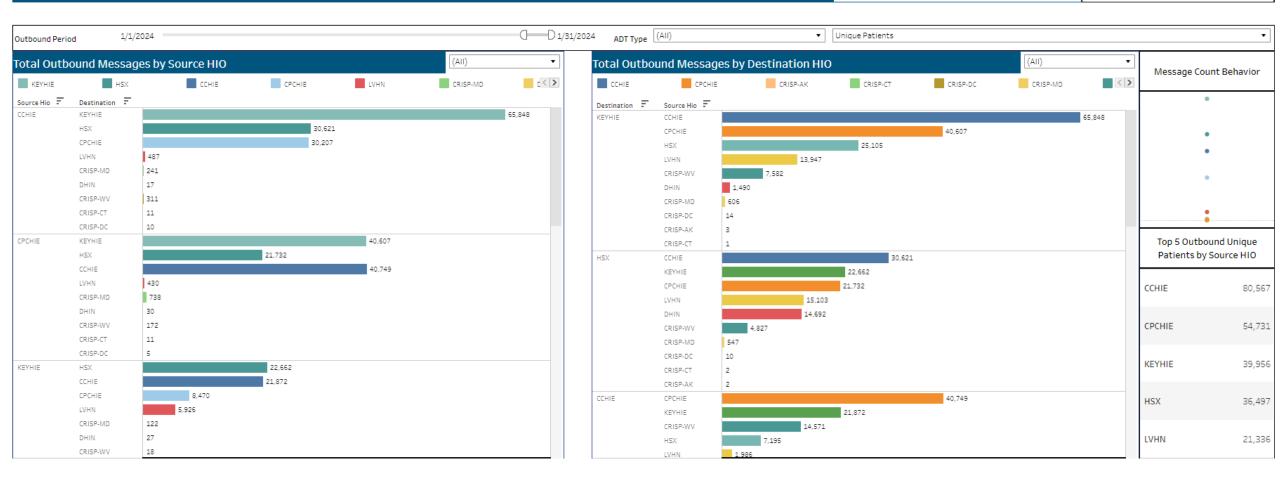


### P3N ADT Service Unique Patients Sent by HIO in Jan. 2024

Outbound Totals

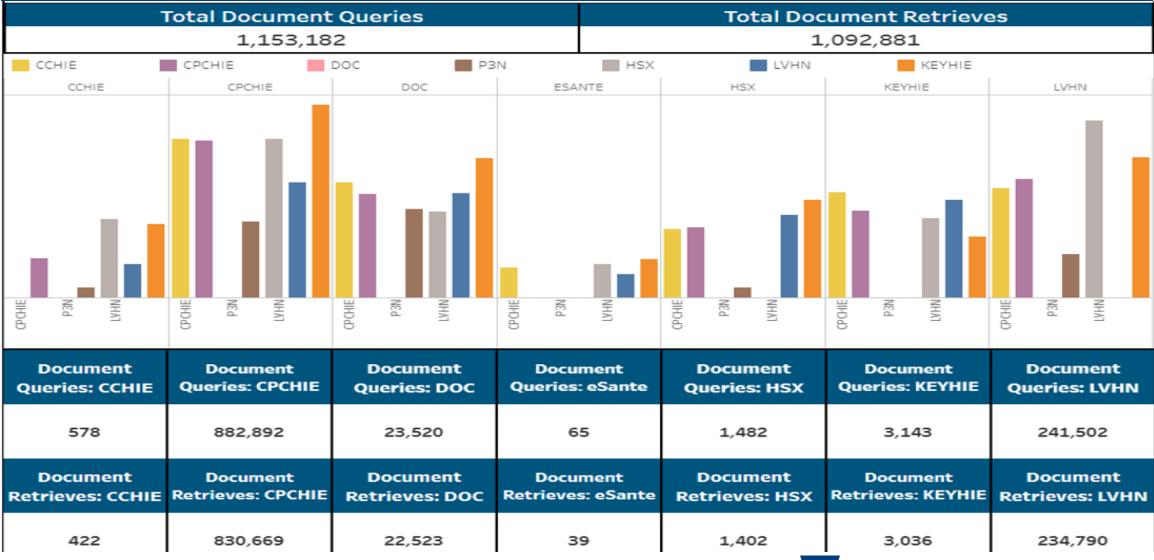
Unique Patients Outbound Messages by Source HIO

260,365





### P3N Interop Report in Jan. 2024

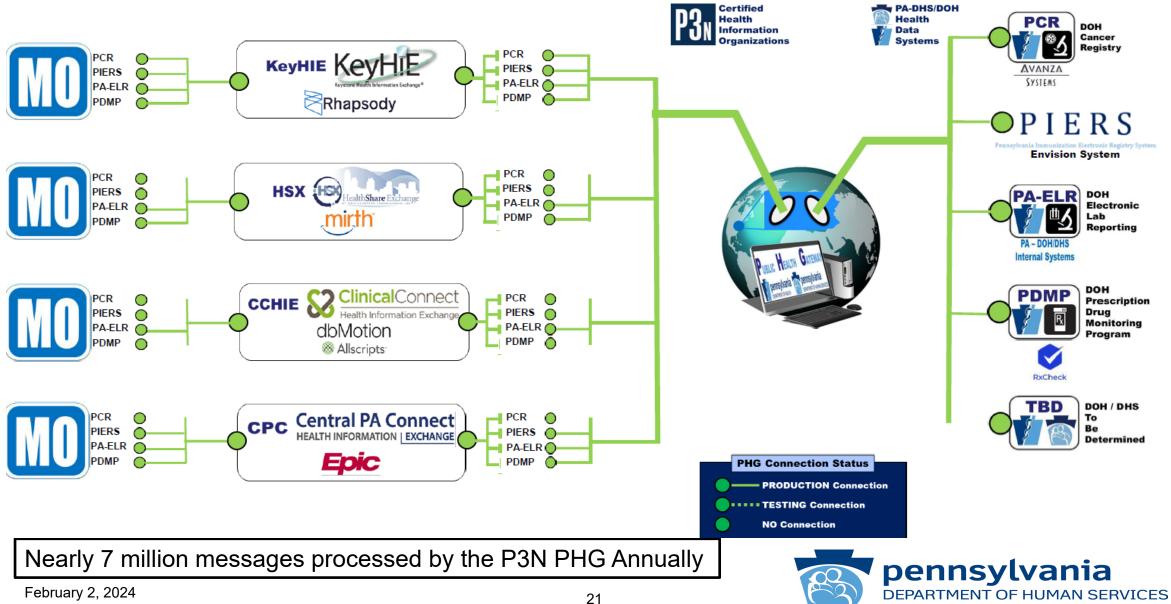


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#### The Public Health Gateway

#### PHG HIO/MO and Commonwealth Health Data Systems Connectivity Overview and Status



# Health Information Exchange Overview

Presenter:

Tom Bruynell MS, CHCIO VP, Chief Application Officer & Associate CIO

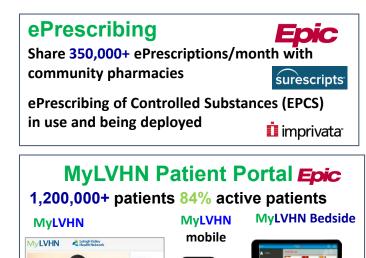


Your health deserves a partner.

#### WHO WE ARE LEHIGH VALLEY HEALTH NETWORK

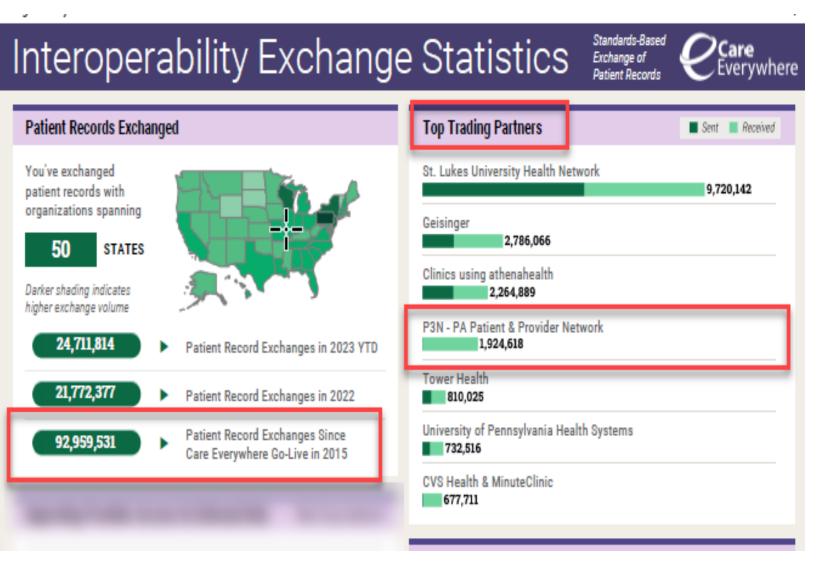
**13 HOSPITAL CAMPUSES 5** INSTITUTES **1** CHILDREN'S HOSPITAL **300+ PRACTICE LOCATIONS 9** COMMUNITY CLINICS **28** HEALTH CENTERS **20** EXPRESSCARE LOCATIONS **2** CHILDREN'S EXPRESSCARE LOCATIONS **55 REHABILITATION LOCATIONS 80+** TESTING AND IMAGING LOCATIONS **20,300+** EMPLOYEES 1,600+ PHYSICIANS **850+** ADVANCED PRACTICE CLINICIANS **3,700+** REGISTERED NURSES 72,800 ACUTE ADMISSIONS 235,500 ED VISITS **1,700+** LICENSED BEDS **5-TIME MAGNET® HOSPITAL** 

# LVHN Health Information Exchange (HIE)





PA Immunization Information System (PA SIIS), 6,186,638+ records shared Includes COVID



# LVHN Health Information Exchange (HIE)

- LVHN has a strong history of supporting Health Information Exchange(HIE) for over 25 years.
- LVHN is a full member of the Sequoia project
  - Connect and share data with relevant Federal agencies: SSA, VA, DOD
  - Connection to Carequality to share data with care providers using many different EHR vendors
- Multiple connections to HIE entities and capabilities
  - National eHealth Exchange connecting to federal agencies: SSA, VA, DOD
  - Epic Care Everywhere connecting to all Healthcare Networks that use Epic as their EHR.
  - Carequality– Connecting to many non-Epic EHR systems like All Scripts, Athena, NexGen.
  - SureScripts DIRECT- Connecting to Surescripts HISP.
  - PA P3N– Connecting to all certified HIOs and their partners.
- Non-HIE
  - PDMP
  - Skilled nursing
  - Home health
- LVHN is one of five Pennsylvania Patient & Provider Network (P3N) certified health information exchange organizations in support of statewide HIE along with the PA Department of Corrections.



# LVHN EHR Support of Partners – Drives Higher HIE

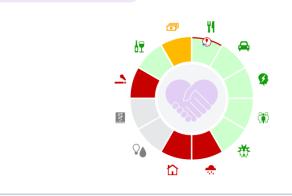
- LVHN has deployed the Epic EHR fully across the continuum of care
- LVHN hosts its Epic EHR to a growing number of community partners
  - 5+ independent physician practices
  - Public Health Allentown Health Bureau and Bethlehem Health Bureau
  - Valley Health Preferred FQHC many sites and services
- Epic Care Link
  - Provides access to the LVHN Epic EHR to community practice partners, access patient records, PACS images, schedule encounters, and other functionality
  - Over 2,000 independent community providers use this capability
- Independent EMS units
  - LVHN hosts and subsidizes EmsCharts EHR, interfaced to Epic EHR, for 3 EMS organizations.
- University Student Health
  - LVHN hosts and subsidizes the Medicat Student Health EHR for two Universities
  - Planning to transition them to Epic in 2024.
- Integrated with Nursing Home / Long Term care partners and point click care connecting to Epic, clinical workflows, and analytics.

# LVHN – P3N Certified HIO

- LVHN team collaborated with IBM and PA eHealth resources to interface the LVHN version of the HIO, and went live on the P3N network on February 1, 2022 - and LVHN was officially certified as a HIO.
  - From 2/1/22 to 1/28/2024–shared **909,004** patient records.
- HIO IRIS Technology transitioned from IBM to Cognosante early 2023.
- LVHN turned on P3N ADT August 18, 2023.

# Supporting Social Determinants (SDOH)

#### ♥ Social Determinants of Health ₹



#### 155k+ LVHN patients screened\* 3360 VHP patient screened\*

**Current Domains** 

Patients screened for SDOH concerns through MyLVHN, via tablets in exam waiting rooms, or by clinical support staff during rooming. Inpatient patients are screened via MyLVHN Bedside or by nursing staff

BPA drives referral and diagnosis process

Snapshot and Longitudinal Plan of Care (LPOC) report spotlight SDOH concerns throughout the network

- Alcohol Use
- Tobacco Use
- Housing Instability
- Depression
- Intimate Partner Violence
- Social Connection
- Stress
- Physical Activity
- Transportation Needs
- Food Insecurity
- Financial Strain
- Utilities
- Health Literacy

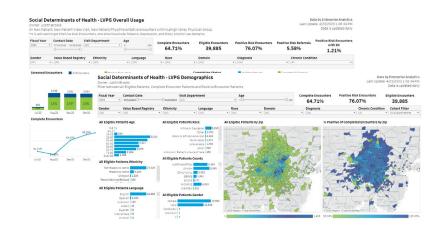


#### 7306 searches on findHelp platform\* 1120 CBO connections\*

Integration with findhelp (formerly Aunt Bertha) allows for closed-loop referral tracking with Community Benefit Organizations (CBOs) in our area. Live in February '22

findhelp network includes **15,741** programs across the state, including some of our top referral partners; **1,527** of which participate in closed-loop referral system

findhelp's resource directory imported directly into Epic EHR



Data visualizations in tableau display screening and positivity rates across the network, broken down by practice or patient demographics

Referral and diagnosis metrics help us understand how we are getting patients the support they need

# PA Navigate

- Despite not pursuing grant funding (already live with findHelp platform), LVHN has remained close to PA Navigate project, joining weekly touch base calls
- LVHN is deeply committed to secure health information exchange and "coalition sharing" – the term used by PA Navigate to denote the sharing of CBO referral information across the P3N network
- LVHN has started integration discussions with PA Navigate. Technical details and timeline TBD



LEHIGH VALLEY HEALTH NETWORK

# **Questions?**

#### **TEFCA** Discussion

# Martin Ciccocioppo, MBA MHA Director

Pennsylvania eHealth Partnership Program Office of Medical Assistance Programs

Pennsylvania Department of Human Services





Newly Designated Qualified Health Information Networks (QHIN)



Applicant QHINs Include:

CommonWell Health Alliance, eClinicalWorks, Kno2, and Surescripts Health Information Network



#### **TEFCA** Evolution

21 <sup>st</sup> Century Cures ONC and R			2020-2021 ONC and RCE s engagement	Stakeho	lder	Jan 2022 RCE and ONC Common Agr Version 1.0, C 1.0, and relate	release eement TF Version	G	<b>ec 2023</b> o-live on Common reement Version 1.1 and F Version 1.1			
			Jan 20 ONC relea TEFCA D	ases	• Aug 2019 ONC selects The Sequoia Project as the Recognized Coordinating Entity (RCE)			draft QH Framewo	ONC release IN Technical ork (QTF)	• Feb 2023 First applications accepted for testing	•	Q1 2024 RCE and ONC release draft Common Agreement Version
	Februar	y 2, 2024	I			;	33	Elementa   Agreeme	s of the Commonent	penn		2.0 with Facilitated FHIR and related materials

#### **TEFCA Evolution**

2023	January 2024	February 2024	March 2024	Future Work
<ul> <li>Drafting Common Agreement Version 2.0 and related materials with RCE, ONC, TEFCA Task Team (Applicant QHINs), and Stakeholders</li> </ul>	<ul> <li>Documents for Stakeholder feedback released on 1/19/2024</li> <li>Public webinars: <ul> <li>1/23/2024</li> <li>1/30/2024</li> <li>2/2/2024</li> </ul> </li> <li>Transitional Council convenes 2/2/2024</li> </ul>	<ul> <li>Stakeholder feedback period ends 2/5/2024</li> <li>Ongoing targeted stakeholder input</li> </ul>	<ul> <li>Anticipated release of final Common Agreement Version 2.0, QTF Version 2.0, and SOPs end of Q1 2024</li> </ul>	<ul> <li>Additional Exchange Purpose (XP) Implementation SOPs</li> <li>Ongoing operations and change management</li> </ul>



#### **Common Agreement Versions At-a-Glance**



Link to Draft Common Agreement Version 2: https://rce.sequoiaproject.org/rce-draft-documents-for-feedback/





A statewide community information tool designed to address health and social care needs for Pennsylvanians by connecting them to community services.

Search and connect to support. Financial assistance, food pantries, medical care, and other free or reduced-cost help starts here.



Brief Demo - https://l-d-3.wistia.com/folders/q1kgk1m9x4

# PA Navigate Launch

Public launch of PA Navigate took place on January 23, 2024, at CAP of Lancaster County with a Press Conference and DHS Press Release. Here are links to some of the media coverage generated from the launch:

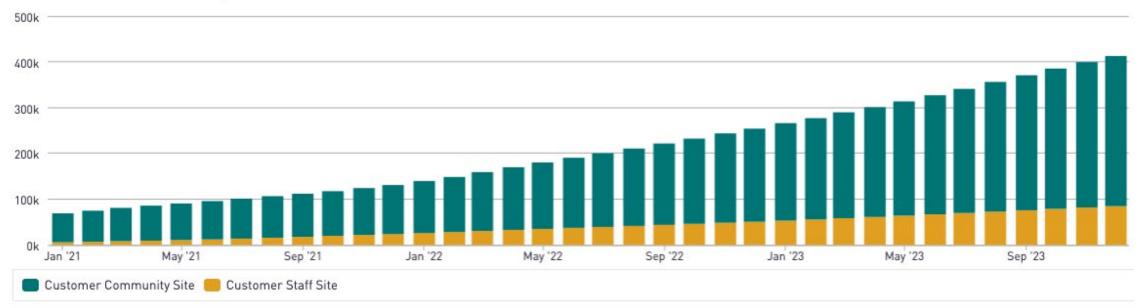
WESA: New Pennsylvania website links health care and social services WENY: PA Navigate: Searchable database of local health and social services WPSU: New PA website links health care and social services Lancaster Online: PA Navigate website aims to simplify referrals to food, housing, other services Butler Radio: New Website Connects Residents To Resources WITF: PA Navigate website aims to simplify referrals to food, housing, other services MyChesco: PA Navigate: A New Digital Platform Bridging Gaps in Pennsylvania's Health and Social Services Pittsburgh Post-Gazette: 'The need is great': New state health program focuses on pregnant women, new mothers State Scoop: Pennsylvania launches new website to find food, housing, childcare services WFMJ: New program helps Pennsylvanians find housing, food and community services One United Lancaster: DHS launches 'PA Navigate' social service referral platform ABC27: New program helps Pennsylvanians find housing, food and community services FOX43: Shapiro administration launches new Pa. Navigate website WBRE/WYOU: Shapiro Administration Launches PA Navigate to connect residents to health services WFMZ: Pa. tool aims to help people find resources to meet basic needs such as food, shelter, health care

## Pennsylvania has 1.3 million+ users on findhelp

① Cumulative Active Users by Source

Including Patients, Members, Clients, CHWs, Care Coordinators, Nurses, Social Workers, Outreach Workers, and more!

**Over 420,000** users come from PA customer staff and community sites

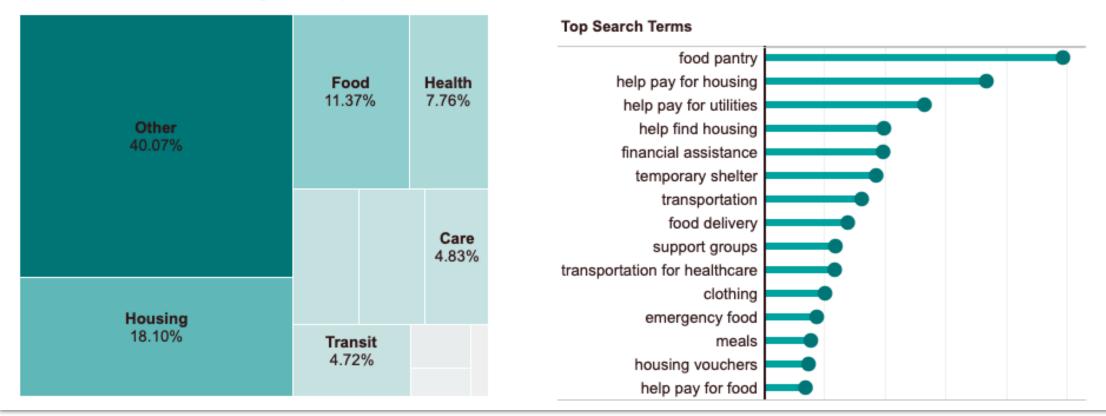


Cumulative over Last 2 years

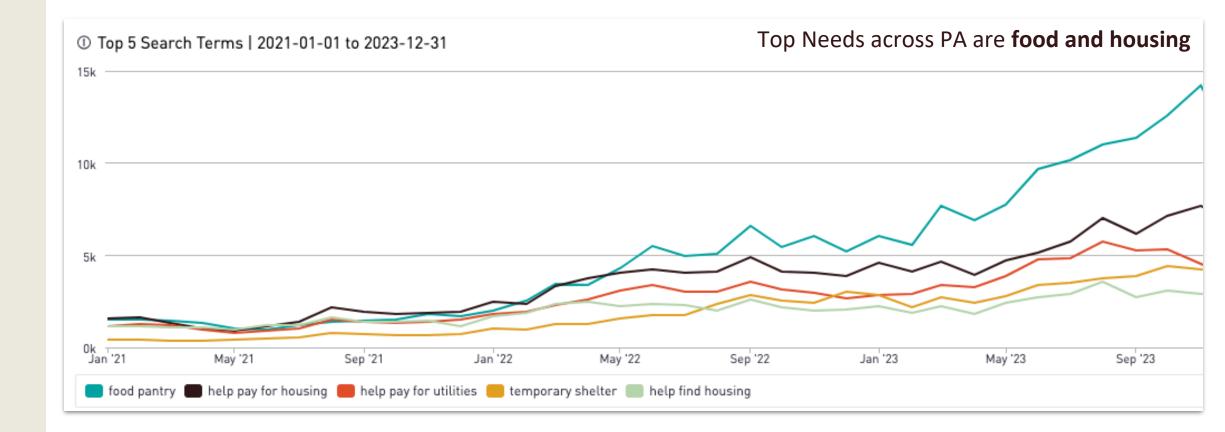
# Searches in Pennsylvania

#### Select a Category

Approximate breakdown of search categories and top search terms



# Top Needs in Pennsylvania



# Top Needs in Pennsylvania

#### PA Searches Heat Map



#### Scranton

- 1. food pantry
- 2. help pay for housing
- 3. help pay for utilities
- 4. help find housing
- 5. temporary shelter

#### Erie

- 1. food pantry
- 2. help pay for utilities
- 3. help pay for housing
- 4. financial assistance
- 5. transportation

#### Philadelphia

- 1. help pay for housing
- 2. food pantry
- 3. help find housing
- 4. help pay for utilities
- 5. food pantries &
  - emergency food

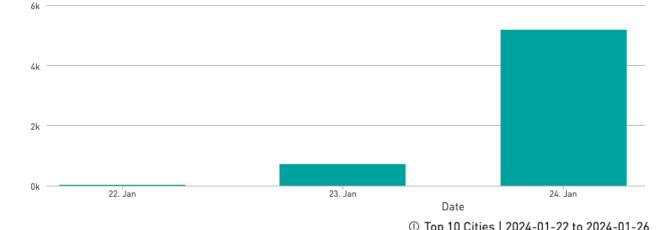
#### Pittsburgh

- 1. food pantry
- 2. help pay for housing
- 3. help pay for utilities
- 4. financial assistance
- 5. help find housing

## PA Navigate - Data since Launch

#### 8,050+ Searches since January 22, 2024

① All Searches | 2024-01-22 to 2024-01-26



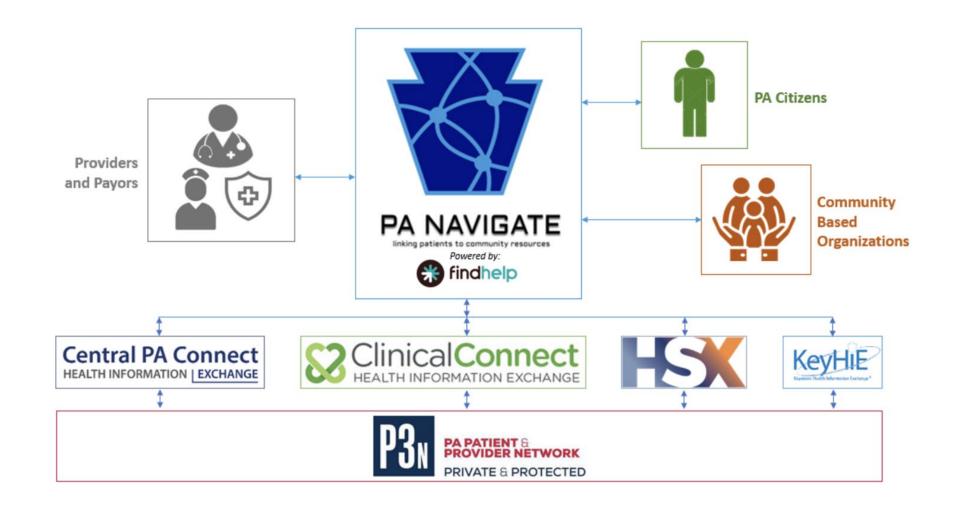
## PENNSYLVANIA Pittsburgh Harrisburg Morgantown

0 10p 10 cities   2024-01-22 to 2024-01-28		
СІТҮ	SEARCHES	
York, PA	531	
Pittsburgh, PA	457	
Philadelphia, PA	430	
Lancaster, PA	373	
Harrisburg, PA	259	
Reading, PA	222	
Allentown, PA	213	
Butler, PA	115	
Altoona, PA	100	
Scranton, PA	93	
	10	

#### ① Most Common Search Terms | 2024-01-22 to 2024-01-26

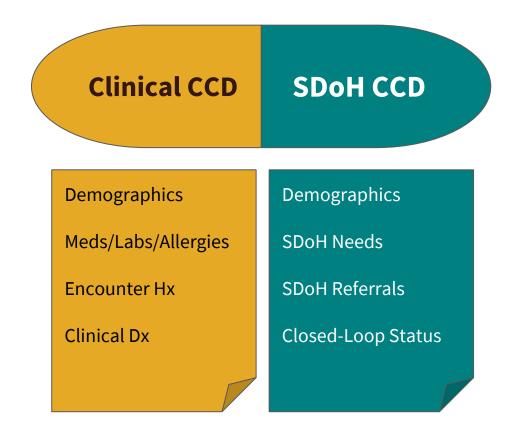
TERM	DOMAIN	SEARCHES
help pay for housing	housing	396
help find housing	housing	375
food pantry	food	253
emergency food	food	153
housing vouchers	housing	151
help pay for utilities	housing	128
food delivery	food	127
help pay for food	food	103
government food benefits	food	86
temporary shelter	housing	81
help pay for car	money	71
transportation for healthcare	transit	68
meals	food	68
help pay for gas	transit	61
bus passes	transit	57





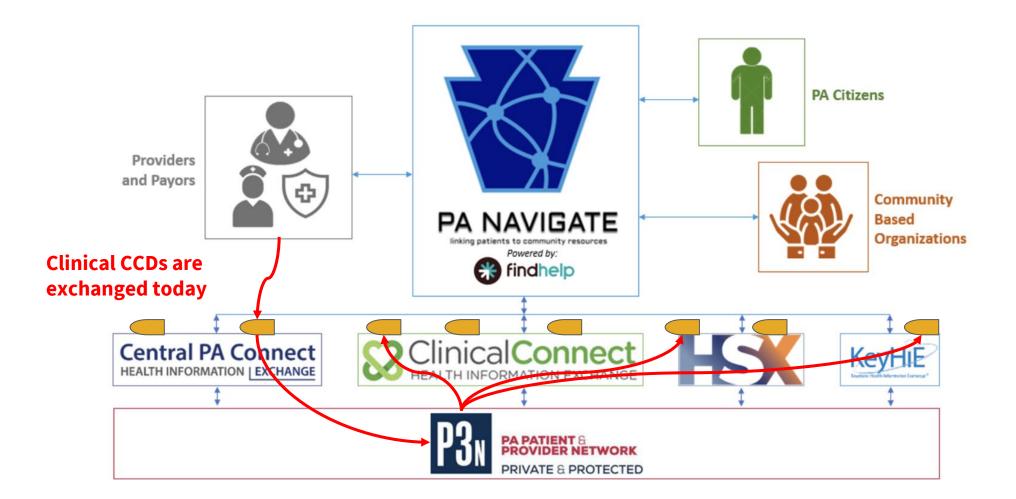
## Continuity of Care Documents (CCDs)

- PA Navigate achieves enhanced interoperability by exchanging both clinical CCDs and social care CCDs.
- For example, care team members can ensure patients with diabetes have access to proper diet and prevent no shows for well child visits for those that need transportation assistance.



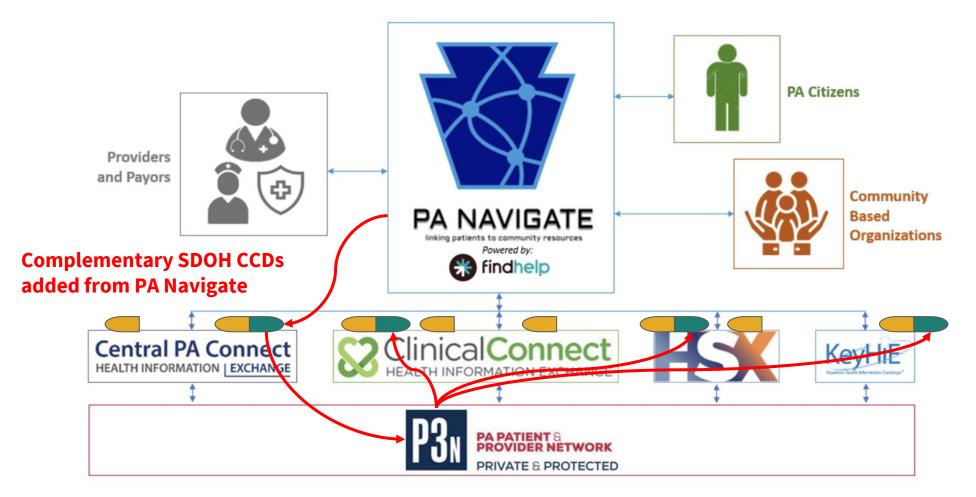












# New Data Opportunities

- Identify "food deserts" or areas where CBO resources are low relative to the number of referrals
- Identify most engaged and responsive CBOs per referring entity; explore incentives
- Identify high utilizers of social services through:
  - Social Care Data 80% impact on overall health
  - Clinical Data 20% impact on overall health
- Identify Medicaid members eligible for MCO services
- Keystones of Health
  - People with diabetes
  - First time mothers
  - Inmates transitioning back to community
  - Children under 6



# B Ideas for the Future

Expedite proactive outreach to Medicaid members based on EMR and social needs data available many days before claims

• Example: automated messages to contact case manager

Leverage new data sources to predict services that Medicaid members may be eligible for in advance

• Example: information collected on screeners about changes in employment or living arrangements

#### School Care

• Example: Social needs assessments and referrals for Medicaid families can be funded by services provided in the school for their Medicaid covered children





- Initiatives like PA Navigate are key to driving adoption, generating data that can inform policies and investments
- Available Social Care Data includes users, searches, connections, referrals, and CBO engagement
- findhelp data elements can be imported into PA DHS data lake using SQL and other solutions
- Data can also be viewed using Analytics Suite from within findhelp platform

### PA eHealth Partnership Program Strategic Plan

## **Kay Shaffer**

## **Project Manager**

Pennsylvania eHealth Partnership Program

Office of Medical Assistance Programs

Pennsylvania Department of Human Services



### **Vision and Mission Statements**

### Pennsylvania eHealth Partnership Program Strategic Plan July 1, 2024 – June 30, 2027

This is a three-year Strategic Plan for the Pennsylvania eHealth Partnership Program in the Office of Medical Assistance Programs in the Pennsylvania Department of Human Services.

#### VISION

Champion healthy communities for all Pennsylvanians through the secure sharing of health and community information.

#### MISSION

Providing value and efficiency for all Pennsylvanians by aligning with health care partners to improve whole person care.



### Goal #1 with Objectives and Metrics

#### 1. Enable ubiquitous, robust health data sharing while maintaining privacy and security.

#### A. Expand the number and types of stakeholders actively participating in HIE.

- 1) Increase number of long-term care facilities participating in HIE by 2% per year
- 2) Increasing number of hospitals connected to certified HIOs by 2% per year
- 3) Increasing number of providers connected to certified HIOs by 2% per year

## B. Educate stakeholders, including patients and their advocates, on the value of participating in HIE.

- 1) Increase patient portal usage by 5% per year
- 2) Increase number of Pa eHealth website hits by 5% per year

#### C. Align health information exchange with federal HIT goals and objectives.

1) Secure contract with new P3N vendor that meets federal requirements by Q1 2026



#### 2. Increase timely access to usable health and community information.

#### A. Integrate P3N into the Medicaid Management Information System (MMIS).

- 1) Complete MMIS integration by 2Q2027, including exposing MA claims information to the P3N
- 2) Investigate possibility of paying for MA in lieu of services through PA Navigate in SFY 2024/2025

#### **B.** Integrate PA Navigate with Compass.

- 1) Expose closed-loop referrals to Compass in CY2025
- 2) Expose Compass program participation information to Pa Navigate in CY2025

#### C. Make health related social needs data available through PA Navigate.

1) Increase number of organizations integrated with Pa Navigate by 5% per year



#### 3. Improve upon existing P3N services.

#### A. Support advancements for access to clinical information.

- 1) Hosting ONAF forms in P3N clinical data repository by end of CY2024
- 2) Hosting Department of Aging SAMS care plans by end of CY2025
- 3) Automated identity proofing and enrollment of patients in the P3N patient portal in CY2025

#### **B.** Support for electronic digital performance measures.

- 1) Increasing operational efficiency by reducing XCA and ADT errors by 3% per year
- 2) Reduce number of records with missing information by 3% per year



#### 4. Expand care coordination to improve quality and reduce health care costs.

#### A. Expand the number and types of ADT messages contributed to the P3N ADT Service.

- 1) Increase inter-state ADT sharing by 1 state per year
- 2) Increase volume of ADTs sent from the P3N by 5% per year

#### B. Capture meaningful information from ADTs for analysis and population health reporting.

1) Create ADT surveillance system for support of program areas such as abuse and neglect in CY2024 and poison control in CY2025

#### **B.** Reduce duplicative or unnecessary services.

1) Increase the number of reports accessed by P3N participants by 10% annually



### Goal #5 with Objectives and Metrics

#### 5. Increase closed loop referrals for health-related social needs.

#### A. Promote health equity.

1) 10% increase in number of closed-loop referrals in PA annually

#### B. Support and collaborate with PA Navigate.

- 1) Leverage the P3N MPI with Pa Navigate by CY2025
- 2) Leverage the P3N for closed-loop referral notifications to the HIOs by CY2025



#### 6. Expand our collaboration with commonwealth agencies.

#### A. Expand and improve access to public health reporting registries.

- 1) Increase the volume of messages traversing the public health gateway by 5% per year
- 2) Increase the number of registries participating in the public health gateway by one per year

#### **B.** Provide P3N access to state program areas.

- 1) Increase the number of state programs accessing the P3N by 1 per year
- 2) P3N integration with the Enterprise Case Management System by CY2025
- 3) P3N integration with state EHRs (OMHSAS by CY2024, DMVA by CY2025)

## C. Expand P3N and/or PA Navigate access to PA county facilities, local entities, and county agencies.

1) Increasing number of county prisons connected to certified HIOs by 2 per year

2) Increase number of PA county and local programs using PA Navigate by 5% per year



#### 7. Advocate for sustainable HIO funding.

#### A. Creation of MA Care Coordination Grants.

- 1) Implement MA Care Coordination Grants in FFY2025
- 2) Continue and increase MA Care Coordination Grants each year

#### B. Expand use of P3N services by the HIOs to reduce duplication of services.

1) Enhance the P3N ADT service to meet HIO needs for alerts and notifications by CY 2024



Friday, May 3, 2024, in-person at 2525 North Seventh Street, Harrisburg, 10 a.m. – 2 p.m.

Friday, August 2, 2024, in-person at 2525 North Seventh Street, Harrisburg, 10 a.m. – 2 p.m.

Friday, November 3, 2024, in-person at 2525 North Seventh Street, Harrisburg, 10 a.m. – 2 p.m.



### **Public Comment and Internet Resources**

- Name of submitter for written comment submission acknowledged by chair
- Verbal comment (3 minutes per commenter)

#### PA Navigate:

http://panavigate.org

#### For further information:

http://dhs.pa.gov/ehealth

#### PA eHealth Partnership Advisory Board:

https://www.dhs.pa.gov/providers/Providers/Pages/Health%20Information%20Technology/eHealth-Advisory-Board.aspx

#### **P3N HIO Certification Package:**

https://www.dhs.pa.gov/providers/Providers/Pages/Health%20Information%20Technology/HIO-Connection.aspx

#### P3N Certified Health Information Organizations (HIO) Information:

https://www.dhs.pa.gov/providers/Providers/Documents/Choose%20your%20HIO.pdf

