

ISSUE DATE March 23, 2021	EFFECTIVE DATE June 1, 2021	NUMBER 99-21-01
SUBJECT Restoration of Provider Revalidation Requirements		BY  Sally A. Kozak, Deputy Secretary Office of Medical Assistance Programs

IMPORTANT REMINDER: All providers must revalidate the Medical Assistance (MA) enrollment of each service location every 5 years. Providers should log into PROMISe to check the revalidation dates of each service location and submit revalidation applications at least 60 days prior to the revalidation dates. Enrollment (revalidation) applications may be found at: <https://www.dhs.pa.gov/providers/Providers/Pages/PROMISe-Enrollment.aspx>.

PURPOSE:

The purpose of this bulletin is to inform providers that effective June 1, 2021, the Department of Human Services (Department) will reinstate provider revalidation requirements as applicable prior to the COVID-19 public health emergency (PHE).

SCOPE:

This bulletin applies to all providers enrolled in the MA Program.

BACKGROUND/DISCUSSION:

In response to the COVID-19 pandemic, the Department requested, and the federal Centers for Medicare & Medicaid Services approved, a section 1135 waiver allowing the Department to apply certain temporary flexibilities related to provider enrollment and revalidation requirements during the PHE. The Department described these temporary flexibilities in [Provider Quick Tip 240](#), issued April 9, 2020.

One of these temporary flexibilities is that the Department suspended closing provider locations for failure to complete the revalidation process during the PHE. Please note, the Department did not stop processing provider revalidations during the PHE and continued to send providers the notices 90 days and 30 days in advance of the revalidation due date and processed those revalidation applications submitted. However, over the course of the PHE many provider locations due for revalidation have not yet revalidated, and the volume of

COMMENTS AND QUESTIONS REGARDING THIS BULLETIN SHOULD BE DIRECTED TO:

The appropriate toll-free number for your provider type.

Visit the Office of Medical Assistance Programs website at:

<https://www.dhs.pa.gov/providers/Providers/Pages/Health%20Care%20for%20Providers/Contact-Information-for-Providers.aspx>.

overdue revalidations is now substantial. Also, although there is still a PHE, many of the mitigation measures that were imposed have been lifted. For these reasons, and in recognition that most providers can complete the revalidation process electronically, the Department will end this temporary flexibility on revalidations on May 31, 2021 and will reinstate provider revalidation requirements as applicable prior to the PHE. The Department will work with providers to complete overdue revalidations as described below.

PROCEDURE:

Effective June 1, 2021, the Department will reinstate provider revalidation requirements as applicable prior to the PHE. For more information about the provider revalidation requirements, please see [MA Bulletin 99-16-10](#). This means, for revalidations due on and after June 1, 2021, providers must submit revalidation applications by the due dates indicated in their 90-day and 30-day revalidation notices. Failure to submit the revalidation applications by the revalidation due date specified in the revalidation notices will result in closure of the provider service locations in PROMISe.

For provider revalidations due but not yet completed during the PHE period March 1, 2020 through May 31, 2021, the Department will set new revalidation due dates based on a monthly staggered method, starting with the revalidations overdue from March 2020. The Department will notify providers of their new revalidation due dates via the 90-day and 30-day revalidation notices to ensure that providers receive ample advance notice of their new revalidation due dates. The revalidations overdue from April 2020 will follow in the next month, and so on until the Department has accounted for overdue revalidations through May 31, 2021. Please note, failure to submit the revalidation application by the new revalidation due date specified in the revalidation notices will result in closure of the provider service locations in PROMISe.

The Department will reinstate provider revalidation requirements effective June 1, 2021, as described above. All other provider enrollment temporary flexibilities described in Quick Tip 240 remain in effect at this time, pending further notice from the Department specific to those flexibilities.

For questions regarding provider enrollment, revalidation, enrollment fees, site visits, or criminal background checks please contact 1-800-537-8862, option 2, option 4, option 2.

For questions regarding claims please contact 1-800-537-8862, option 2, option 6, option 1.

Providers should continue to check the Department of Human Service's COVID-19 [website](#) and the Department of Health's [website](#) for updates.