



**pennsylvania**

DEPARTMENT OF PUBLIC WELFARE

OFFICE OF MENTAL HEALTH AND  
SUBSTANCE ABUSE SERVICES

*State Hospital Risk Management Summary Report  
For January 2012*

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## Introduction

The State Hospital Risk Management System defines an incident as any patient-related event that has the potential for, or which results in, a negative impact upon the quality of patient care or services, including injury or death of a person served in the state hospital system.

The data dictionary for the measurement system was updated on October 1, 2008, and is available for review as attachments to OMHSAS Bulletin titled Management of Incidents: SI-815 Incident Reporting and Risk Management Policy and Procedural Change. (Available via bulletin search at <http://www.dpw.state.pa.us> .)

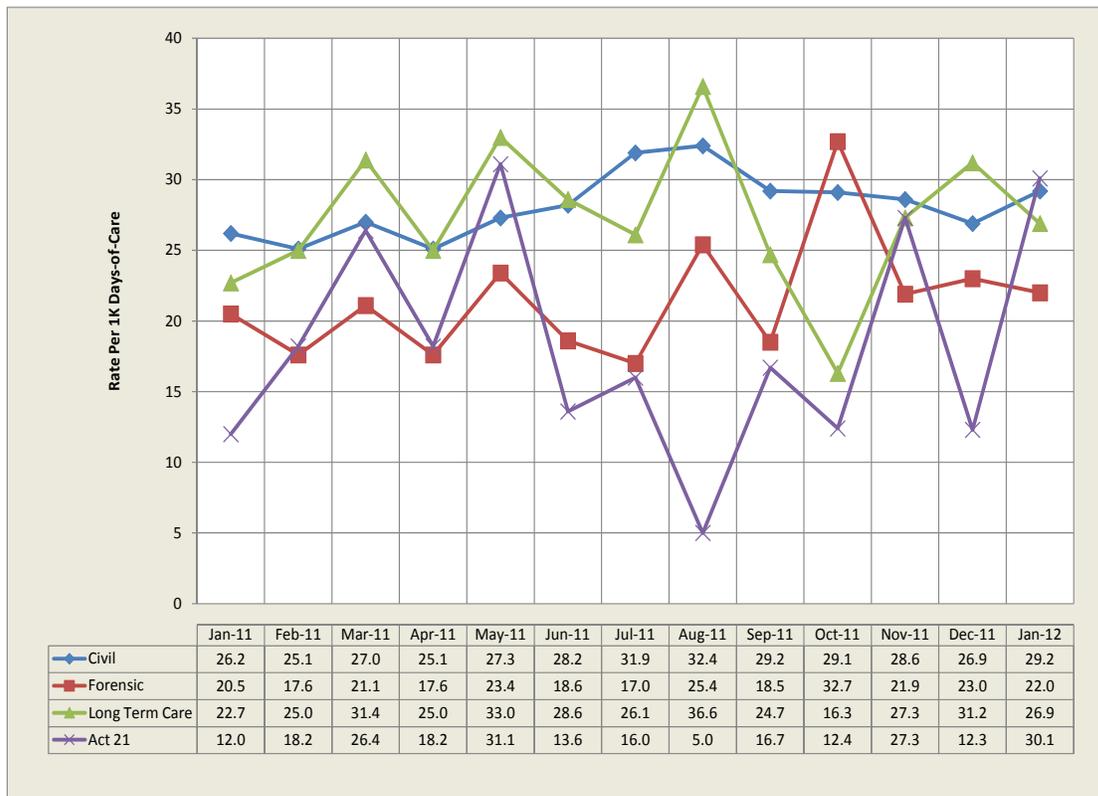
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During **January** a total of 1398 incident reports were completed by the state hospital system. Additional records addressing specific categories from the previous month were included on page 4 of this report. Other tables in this report may include additional NRI events regarding these incident reports. The following is a breakdown of incidents by individual facility and type of care:

**Table 1 - Number of Incident Reports**

| Civil                 | Census 1/31/12 | Days Provided | Incidents | Per 1000 Days-of-Care |
|-----------------------|----------------|---------------|-----------|-----------------------|
| Clarks Summit         | 218            | 6808          | 125       | 18.4                  |
| Danville              | 168            | 5255          | 147       | 28.0                  |
| Norristown            | 218            | 6771          | 221       | 32.6                  |
| Torrance              | 197            | 5997          | 164       | 27.3                  |
| Warren                | 170            | 5195          | 173       | 33.3                  |
| Wernersville          | 268            | 8317          | 291       | 35.0                  |
| <b>Total Civil</b>    | 1239           | 38343         | 1121      | 29.2                  |
| <b>Forensic</b>       |                |               |           |                       |
| Norristown            | 128            | 3914          | 88        | 22.5                  |
| Torrance              | 77             | 2369          | 50        | 21.1                  |
| <b>Total Forensic</b> | 205            | 6283          | 138       | 22.0                  |
| <b>Act 21</b>         |                |               |           |                       |
| Act 21                | 31             | 931           | 28        | 30.1                  |
| Total Act 21          | 31             | 931           | 28        | 30.1                  |
| <b>Long Term Care</b> |                |               |           |                       |
| South Mountain        | 133            | 4126          | 111       | 26.9                  |
| Total L. T. C.        | 133            | 4126          | 111       | 26.9                  |
| <b>Total</b>          | 1608           | 49683         | 1398      | 28.1                  |

**Thirteen-Month Trend of Incidents by Type of Care per 1,000 Days of Care**



|   |
|---|
| <b>Number of Incident Reports – Selected Categories – Recent Six Month Period</b> |
|---|

**\*Note:** Rules regarding the reporting of incidents involving patient-to-patient assaults require a separate incident report form on each person involved in an altercation. This includes both the aggressor, when known and any other person involved. The numbers reported above reflect the monthly, total number of SI-815 reports coded as Patient-to-Patient Assaults and not the actual number of altercations.

This table is updated/refreshed each month from the most recent data (six month period) available from the State Hospital System RM database.

| CATEGORY                                       | Count | Aug_11 | Sep_11 | Oct_11 | Nov_11 | Dec_11 | Jan_12 |
|--|-------|--------|--------|--------|--------|--------|--------|
| Accident-Injury                                | 261   | 51     | 39     | 26     | 48     | 52     | 45     |
| Adverse Drug Reaction                          | 36    | 2      | 11     | 7      | 6      | 4      | 6      |
| Aggression                                     | 1161  | 210    | 169    | 188    | 191    | 186    | 217    |
| Airway Obstruction type 1 Intervention         | 16    | 2      | 1      | 5      | 6      | 1      | 1      |
| Airway Obstruction type 2 No Intervention      | 12    | 4      | 3      |        | 2      |        | 3      |
| Alleged Nonconsensual Sexual Activity          | 21    | 4      | 1      | 1      | 6      | 6      | 3      |
| Alleged Pt. Abuse                              | 54    | 4      | 7      | 16     | 6      | 12     | 9      |
| Assault, Pt./Pt                                | 2025  | 423    | 341    | 314    | 310    | 323    | 314    |
| Assault, Pt./Staff                             | 506   | 112    | 77     | 92     | 75     | 87     | 63     |
| AWOL/UA  | 64    | 18     | 13     | 7      | 6      | 7      | 13     |
| AWOL-Attempt                                   | 52    | 15     | 10     | 7      | 12     | 3      | 5      |
| AWOL-Late                                      | 92    | 21     | 11     | 17     | 14     | 16     | 13     |
| Change in Medical Status-Stabilized            | 106   | 12     | 9      | 19     | 22     | 22     | 22     |
| Change in Medical Status-Transferred           | 409   | 50     | 75     | 74     | 70     | 60     | 80     |
| Charged with alleged crime on hospital grounds | 7     | 3      |        | 2      |        |        | 2      |
| Communications Sys. Misuse                     | 19    | 1      | 5      | 4      | 1      | 6      | 2      |
| Community Incident                             | 24    | 2      | 3      | 2      | 11     | 5      | 1      |
| Contraband Possession                          | 106   | 16     | 13     | 23     | 18     | 9      | 27     |
| Fall Type 1-Injury with treatment              | 442   | 85     | 71     | 86     | 67     | 78     | 55     |
| Fall Type 2-No treatment needed                | 649   | 105    | 122    | 141    | 102    | 87     | 92     |
| Family Concern                                 | 38    | 6      | 9      | 3      | 6      | 8      | 6      |
| Fire Setting                                   | 2     |        | 2      |        |        |        |        |
| Illicit Substance Use/Possession               | 11    | 4      | 2      | 1      | 1      | 2      | 1      |
| Indeterminate/Unconfirmed Cause of Injury      | 189   | 34     | 28     | 30     | 36     | 33     | 28     |
| Medication Error                               | 169   | 34     | 22     | 33     | 21     | 33     | 26     |
| Missing Property                               | 88    | 13     | 16     | 18     | 8      | 16     | 17     |
| Other  | 555   | 109    | 101    | 83     | 87     | 79     | 96     |
| Procedural Treatment Error                     | 47    | 10     | 7      | 8      | 7      | 9      | 6      |
| Property Damage                                | 90    | 12     | 8      | 12     | 18     | 19     | 21     |
| Seizure  | 39    | 7      | 5      | 9      | 8      |        | 10     |
| Self-Injurious behavior                        | 832   | 161    | 124    | 134    | 131    | 139    | 143    |
| Sexual Behavior                                | 97    | 16     | 12     | 25     | 19     | 6      | 19     |
| Smoking Violation                              | 132   | 17     | 19     | 21     | 19     | 19     | 37     |
| Substantiated Patient Abuse                    | 10    | 4      |        |        | 1      | 4      | 1      |
| Sudden Acute Illness                           | 1     |        |        |        |        | 1      |        |
| Suicide Attempt                                | 11    | 2      | 1      | 2      | 4      | 2      |        |
| Suicide threat/plan                            | 55    | 7      | 9      | 11     | 5      | 11     | 12     |
| Theft  | 56    | 14     | 6      | 9      | 11     | 12     | 4      |
| Unsubstantiated Nonconsensual Sexual Activity  | 9     | 1      | 2      |        | 2      | 1      | 3      |
| Unsubstantiated Patient Abuse                  | 22    | 6      | 4      | 1      | 4      | 1      | 6      |

Table 2 reflects the actual number of incidents by category or cause and facility for people served in the civil hospitals only.  
 Table 3 reflects these same numbers but by incident effect.

**Table 2 - Category or Cause of Incidents in the Civil Hospitals**

| Primary Cat #                                  | CLA | DAN | NOR | TOR | WAR | WER | Count |
|--|-----|-----|-----|-----|-----|-----|-------|
| Accident-Injury                                | 1   | 6   | 3   | 6   | 2   | 4   | 22    |
| Adverse Drug Reaction                          |     | 1   |     |     | 1   | 4   | 6     |
| Aggression                                     | 17  | 10  | 32  | 25  | 32  | 53  | 169   |
| Airway Obstruction type 1 Intervention         |     |     |     | 1   |     |     | 1     |
| Airway Obstruction type 2 No Intervention      |     | 1   |     | 1   |     | 1   | 3     |
| Alleged Nonconsensual Sexual Activity          |     |     | 1   |     |     |     | 1     |
| Alleged Pt. Abuse                              | 1   | 2   | 2   |     |     | 4   | 9     |
| Assault, Pt./Pt                                | 33  | 27  | 64  | 14  | 34  | 74  | 246   |
| Assault, Pt./Staff                             | 5   | 7   | 15  | 4   | 5   | 12  | 48    |
| AWOL/UA  |     | 2   | 1   |     | 3   | 7   | 13    |
| AWOL-Attempt                                   |     | 3   |     | 2   |     |     | 5     |
| AWOL-Late                                      |     | 1   | 1   | 2   | 7   | 2   | 13    |
| Change in Medical Status-Stabilized            | 1   |     | 9   | 2   | 1   |     | 13    |
| Change in Medical Status-Transferred           | 3   | 9   | 23  | 13  | 2   | 6   | 56    |
| Charged with alleged crime on hospital grounds |     | 2   |     |     |     |     | 2     |
| Communications Sys. Misuse                     | 1   | 1   |     |     |     |     | 2     |
| Contraband Possession                          | 2   | 5   | 6   |     | 10  | 4   | 27    |
| Fall Type 1-Injury with treatment              | 12  | 9   | 7   | 4   | 2   | 10  | 44    |
| Fall Type 2-No treatment needed                | 11  | 7   | 7   | 14  | 12  | 24  | 75    |
| Family Concern                                 |     |     | 2   | 1   |     | 1   | 4     |
| Illicit Substance Use/Possession               |     |     | 1   |     |     |     | 1     |
| Indeterminate/Unconfirmed Cause of Injury      | 6   | 6   | 9   | 4   |     | 2   | 27    |
| Medication Error                               | 5   | 2   | 4   | 1   | 1   | 3   | 16    |
| Missing Property                               | 1   | 3   | 1   |     | 1   | 11  | 17    |
| Other  | 3   | 2   | 2   | 25  | 18  | 26  | 76    |
| Procedural Treatment Error                     |     | 3   |     |     |     |     | 3     |
| Property Damage                                | 4   | 4   | 6   |     |     | 2   | 16    |
| Seizure  | 1   |     |     | 3   | 3   | 2   | 9     |
| Self-Injurious behavior                        | 16  | 21  | 11  | 19  | 25  | 25  | 117   |
| Sexual Behavior                                | 2   | 4   | 1   | 2   | 4   | 5   | 18    |
| Smoking Violation                              |     | 2   | 11  | 14  | 7   | 2   | 36    |
| Substantiated Patient Abuse                    |     |     |     |     |     | 1   | 1     |
| Suicide threat/plan                            |     | 3   | 1   | 4   |     | 2   | 10    |
| Theft  |     |     | 1   |     |     | 3   | 4     |
| Unknown  |     |     |     |     | 3   |     | 3     |
| Unsubstantiated Nonconsensual Sexual Activity  |     |     |     | 2   |     | 1   | 3     |
| Unsubstantiated Patient Abuse                  |     | 4   |     | 1   |     |     | 5     |
| Totals   | 125 | 147 | 221 | 164 | 173 | 291 | 1121  |

**Table 3 - Primary Effect of Incidents in the Civil Hospitals**

| Primary Effect                              | CLA | DAN | NOR | TOR | WAR | WER | Count |
|---|-----|-----|-----|-----|-----|-----|-------|
| (Not Provided)                              |     |     | 1   |     |     |     | 1     |
| Abrasion/scrape/scratch/hematoma            | 15  | 21  | 15  | 6   | 15  | 16  | 88    |
| Allergic reaction                           |     |     |     | 1   |     |     | 1     |
| Asphyxiation                                |     |     | 1   | 1   |     |     | 2     |
| Bite-Human                                  |     |     | 1   |     |     | 1   | 2     |
| Blister                                     |     |     | 1   |     | 1   |     | 2     |
| Body System Illness                         |     | 1   | 9   | 4   | 1   | 1   | 16    |
| Bruise/contusion/discoloration              | 12  | 4   | 6   | 6   | 6   | 6   | 40    |
| Burn/Scald                                  |     | 1   |     |     | 2   | 2   | 5     |
| Cellulitis                                  |     |     | 1   |     |     | 1   | 2     |
| Constipation                                |     | 1   |     |     |     |     | 1     |
| Damaged or lost tooth                       |     | 1   |     |     |     |     | 1     |
| Death                                       |     |     | 2   |     |     | 1   | 3     |
| Edema/swelling                              | 1   | 3   |     | 4   |     | 4   | 12    |
| Emesis                                      | 1   | 1   | 1   | 1   |     |     | 4     |
| Epistaxis                                   | 1   |     | 4   |     |     |     | 5     |
| Erythema/redness                            | 3   | 8   | 5   | 4   | 3   | 6   | 29    |
| Fever                                       | 2   | 1   | 1   | 1   |     |     | 5     |
| Fracture                                    |     |     |     | 1   |     | 2   | 3     |
| Ingestion of foreign body                   |     | 1   | 3   | 1   |     | 5   | 10    |
| Laceration: NO sutures/staples/steri-strips | 4   | 1   | 8   | 5   |     | 3   | 21    |
| Laceration: with steristrips/glue           | 2   |     | 1   |     |     |     | 3     |
| Laceration: with sutures/staples            | 4   | 1   |     |     |     |     | 5     |
| Lethargy                                    |     |     | 2   | 2   |     | 2   | 6     |
| Muscle pull/strain/sprain                   |     | 1   | 1   |     | 1   |     | 3     |
| No Injury/NA                                | 76  | 90  | 136 | 112 | 140 | 220 | 774   |
| Other                                       |     | 2   | 4   | 4   | 1   | 10  | 21    |
| Pain, Specified                             |     | 4   | 15  | 7   | 1   | 8   | 35    |
| Puncture/stab wound                         | 1   |     |     | 1   |     |     | 2     |
| Respiratory Distress                        |     | 1   | 2   | 2   |     | 1   | 6     |
| Seizure                                     | 2   | 2   |     |     | 1   | 1   | 6     |
| Skin Irritation/Rash                        |     | 1   |     | 1   |     |     | 2     |
| Syncopal episode                            |     |     | 1   |     | 1   |     | 2     |
| Unconscious/Unresponsive                    | 1   | 1   |     |     |     | 1   | 3     |
| Totals                                      | 125 | 147 | 221 | 164 | 173 | 291 | 1121  |

**Table 4 - Cause and Effect of Incidents in the Forensic Units  
Category or Cause of Incidents in the Forensic Service by Unit**

| Primary Cat #                         | NOR  |      |      |      |      |      | TOR |     |     |     | Total |
|---------------------------------------|------|------|------|------|------|------|-----|-----|-----|-----|-------|
|                                       | 51A1 | 51A2 | 51B1 | 51B2 | 51C1 | 51C2 | FB3 | FB4 | FC1 | FC2 | Count |
| Accident-Injury                       |      |      | 1    |      |      | 2    |     |     |     |     | 3     |
| Aggression                            | 8    |      | 4    | 4    | 1    | 5    | 1   | 8   | 2   | 1   | 34    |
| Alleged Nonconsensual Sexual Activity |      |      |      |      |      | 2    |     |     |     |     | 2     |
| Assault, Pt./Pt                       | 12   |      | 10   | 8    |      | 16   | 2   | 2   | 2   | 4   | 56    |
| Assault, Pt./Staff                    |      |      | 2    | 3    | 1    |      |     | 1   |     | 1   | 8     |
| Change in Medical Status-Stabilized   |      |      | 1    |      |      |      |     |     |     |     | 1     |
| Change in Medical Status-Transferred  |      |      | 1    | 2    | 1    |      | 1   |     |     | 1   | 6     |
| Fall Type 1-Injury with treatment     |      |      |      |      |      | 1    |     |     |     | 2   | 3     |
| Fall Type 2-No treatment needed       |      |      |      |      |      |      | 1   |     |     | 1   | 2     |
| Other                                 |      |      | 1    |      |      |      |     |     | 2   | 1   | 4     |
| Seizure                               |      |      |      |      |      |      |     |     | 1   |     | 1     |
| Self-Injurious behavior               |      |      |      |      |      |      |     | 13  | 1   |     | 14    |
| Sexual Behavior                       |      |      |      |      |      |      |     | 1   |     |     | 1     |
| Suicide threat/plan                   |      | 1    |      |      |      | 1    |     |     |     |     | 2     |
| Unsubstantiated Patient Abuse         |      |      |      |      |      |      |     | 1   |     |     | 1     |
| Totals                                | 20   | 1    | 20   | 17   | 3    | 27   | 5   | 26  | 8   | 11  | 138   |

**Table 5 - Effect of Incidents in the Forensic Service by Unit**

| EFFECT                                      | NOR  |      |      |      |      |      | TOR |     |     |     | Total |
|---|------|------|------|------|------|------|-----|-----|-----|-----|-------|
|   | 51A1 | 51A2 | 51B1 | 51C1 | 51C2 | 51B2 | FB3 | FB4 | FC1 | FC2 | Count |
| Abrasion/scrape/scratch/hematoma            | 1    |      | 1    |      | 1    | 1    | 2   | 6   | 1   | 1   | 14    |
| Blister                                     |      |      |      |      | 1    |      |     |     |     |     | 1     |
| Body System Illness                         |      |      |      |      |      |      |     |     |     | 1   | 1     |
| Bruise/contusion/discoloration              |      |      | 2    |      | 2    |      |     | 3   |     | 1   | 8     |
| Cellulitis                                  |      |      |      |      |      |      | 1   |     |     |     | 1     |
| Erythema/redness                            | 1    |      |      |      |      | 1    |     | 1   |     |     | 3     |
| Fracture                                    |      |      | 1    |      |      |      |     |     |     | 1   | 2     |
| Laceration: NO sutures/staples/steri-strips |      |      |      |      | 1    |      |     |     |     | 1   | 2     |
| No Injury/NA                                | 17   | 1    | 13   | 2    | 21   | 13   | 2   | 16  | 5   | 5   | 95    |
| Other                                       |      |      |      |      |      |      |     |     | 2   |     | 2     |
| Pain unspecified                            |      |      |      |      |      |      |     |     |     | 1   | 1     |
| Pain, Specified                             | 1    |      | 1    | 1    | 1    | 2    |     |     |     |     | 6     |
| Respiratory Distress                        |      |      | 1    |      |      |      |     |     |     |     | 1     |
| Visual changes                              |      |      | 1    |      |      |      |     |     |     |     | 1     |
| Totals                                      | 20   | 1    | 20   | 3    | 27   | 17   | 5   | 26  | 8   | 11  | 138   |

**Table 6 -Cause of Incidents in the Long Term Care Facility**

| Cause                                | 3A | 3B | 5A | 6A | 6B | Count |
|--------------------------------------|----|----|----|----|----|-------|
| Accident-Injury                      |    | 6  | 1  | 2  | 4  | 13    |
| Aggression                           | 6  | 2  | 2  | 2  |    | 12    |
| Assault, Pt./Pt                      |    | 9  |    | 2  |    | 11    |
| Assault, Pt./Staff                   |    | 5  |    |    |    | 5     |
| Change in Medical Status-Stabilized  |    |    |    |    | 1  | 1     |
| Change in Medical Status-Transferred | 1  | 2  | 1  | 3  | 7  | 14    |
| Fall Type 1-Injury with treatment    | 4  | 1  |    |    | 1  | 6     |
| Fall Type 2-No treatment needed      | 3  | 4  | 3  |    | 1  | 11    |
| Family Concern                       |    | 2  |    |    |    | 2     |
| Medication Error                     | 3  | 4  | 1  |    | 2  | 10    |
| Other                                | 1  | 4  | 4  | 1  | 1  | 11    |
| Procedural Treatment Error           | 1  |    |    | 1  | 1  | 3     |
| Property Damage                      | 1  | 3  |    |    | 1  | 5     |
| Self-Injurious behavior              | 1  | 2  | 2  | 1  | 1  | 7     |
| Totals                               | 21 | 44 | 14 | 12 | 20 | 111   |

**Table 7 - Effect of Incidents in the Long Term Care Facility**

| EFFECT                                      | 3A | 3B | 5A | 6A | 6B | Count |
|---|----|----|----|----|----|-------|
| Abrasion/scrape/scratch/hematoma            | 1  | 5  |    | 4  | 3  | 13    |
| Body System Illness                         |    |    |    | 1  | 1  | 2     |
| Bruise/contusion/discoloration              | 1  | 3  | 2  |    | 2  | 8     |
| Death                                       |    | 1  | 2  |    | 1  | 4     |
| Epistaxis                                   | 1  | 2  |    |    | 1  | 4     |
| Fever                                       |    |    |    |    | 2  | 2     |
| Ingestion of foreign body                   |    |    |    |    | 1  | 1     |
| Laceration: NO sutures/staples/steri-strips | 1  |    |    |    |    | 1     |
| Lethargy                                    |    |    | 1  |    | 2  | 3     |
| No Injury/NA                                | 15 | 30 | 8  | 5  | 4  | 62    |
| Other                                       |    |    | 1  |    |    | 1     |
| Pain, Specified                             | 1  | 2  |    |    | 1  | 4     |
| Respiratory Distress                        |    |    |    | 1  | 2  | 3     |
| Unconscious/Unresponsive                    | 1  | 1  |    | 1  |    | 3     |
| Totals                                      | 21 | 44 | 14 | 12 | 20 | 111   |

**Act-21-Sexual Responsibility & Treatment Program at Torrance State Hospital**

In August 2003, the Pennsylvania Legislature enacted Act 21 for adjudicated youth, aging out of the juvenile justice system who have a "mental abnormality" that renders them unable to control their violent sexual impulses. The Act mandates the state to provide mental health and sex-offense specific treatment to an identified population that had been adjudicated of certain sex crimes, received treatment in a juvenile program, yet remains a significant risk to sexually re-offend after reaching the age of 21, an age when oversight by the juvenile justice system typically ends. The Act requires the referral of such individuals who have committed these specific crimes to the Pennsylvania Sexual Offenders Assessment Board (SOAB) ninety days prior to their 20th birthday for purposes of determining if the individual has "serious difficulty in controlling sexually violent behavior." If so determined, a petition for a mental health hearing will be made for determination of civil commitment to the Sexual Responsibility and Treatment Program (SRTP) on the grounds of Torrance State Hospital. On July 1, 2006 the operation of this program transferred from an independent contractor to the Torrance State Hospital.

**Table 8 - Cause of Incidents in the Sexual Responsibility and Treatment Program**

| Cause                                     | TOR | Count |
|---|-----|-------|
| Accident-Injury                           | 5   | 5     |
| Aggression                                | 2   | 2     |
| Assault, Pt./Staff                        | 1   | 1     |
| Change in Medical Status-Stabilized       | 7   | 7     |
| Change in Medical Status-Transferred      | 2   | 2     |
| Community Incident                        | 1   | 1     |
| Fall Type 2-No treatment needed           | 2   | 2     |
| Indeterminate/Unconfirmed Cause of Injury | 1   | 1     |
| Other                                     | 3   | 3     |
| Self-Injurious behavior                   | 4   | 4     |
| Totals                                    | 28  | 28    |

**Table 9 - Effect of Incidents in the Sexual Responsibility and Treatment Program**

| Primary Effect                   | TOR | Count |
|----------------------------------|-----|-------|
| Abrasion/scrape/scratch/hematoma | 3   | 3     |
| Bruise/contusion/discoloration   | 3   | 3     |
| Epistaxis                        | 7   | 7     |
| Erythema/redness                 | 1   | 1     |
| Fracture                         | 1   | 1     |
| No Injury/NA                     | 8   | 8     |
| Other                            | 1   | 1     |
| Pain, Specified                  | 4   | 4     |
| Totals                           | 28  | 28    |

## Physical Health Measures

The National Association of State Mental Health Program Directors (NASMHPD) issued a report in October 2006 about mortality and morbidity in people with serious mental illness (SMI). According to Mental Health America's *Survey of People with Schizophrenia and Providers* ([www.mentalhealthamerica.net](http://www.mentalhealthamerica.net)), the NASMHPD report revealed that people with SMI die on average 25 years earlier than the general population. The major natural causes of death for people with SMI are heart disease, diabetes, respiratory disease and infectious disease. Many of the risk factors for these diseases are modifiable. Beginning June 2008, the state began compiling and comparing data on the number of tobacco users (Table 10) in our state hospitals. Beginning July 2008, the state began compiling and comparing data on the number of consumers who have a diagnosis of diabetes (Table 11).

**Table 10 - Tobacco Users on Last Day of Month Civil and Long Term Care**

| Date   | Tobacco Users | CLA | DAN | NOR | TOR | WAR | WER | Civil Total | LTC | System Total |
|--------|---------------|-----|-----|-----|-----|-----|-----|-------------|-----|--------------|
| Apr-11 | Total Users   | 130 | 72  | 135 | 108 | 83  | 150 | 678         | 19  | 697          |
|        | % of Census   | 59% | 43% | 63% | 52% | 49% | 55% | 54%         | 14% | 43%          |
| Jul-11 | Total Users   | 127 | 68  | 138 | 118 | 82  | 146 | 679         | 20  | 699          |
|        | % of Census   | 57% | 43% | 63% | 57% | 49% | 55% | 55%         | 15% | 43%          |
| Oct-11 | Total Users   | 101 | 79  | 134 | 113 | 95  | 149 | 671         | 25  | 696          |
|        | % of Census   | 46% | 46% | 60% | 55% | 58% | 56% | 54%         | 18% | 43%          |
| Jan-12 | Total Users   | 147 | 76  | 134 | 93  | 102 | 134 | 686         | 22  | 708          |
|        | % of Census   | 67% | 45% | 61% | 47% | 60% | 50% | 55%         | 17% | 44%          |

**Table 11 - Diabetes**

| Jan-12         | Civil Hospitals |     |     |     |     |     |      | Forensic Centers |     |       | A21 | LTC  | Sys  |
|----------------|-----------------|-----|-----|-----|-----|-----|------|------------------|-----|-------|-----|------|------|
|                | Cla             | Dan | Nor | Tor | War | Wer | Ttl  | Nor              | Tor | Total | A21 | SMRC |      |
| Patient Census | 218             | 168 | 218 | 197 | 170 | 268 | 1239 | 128              | 77  | 205   | 31  | 133  | 1608 |
| Count          | 34              | 29  | 47  | 42  | 30  | 62  | 244  | 12               | 9   | 21    | 1   | 41   | 307  |
| % w/ Diabetes  | 16%             | 17% | 22% | 21% | 18% | 23% | 20%  | 9%               | 12% | 10%   | 3%  | 31%  | 19%  |

**Table 12 - Reasons for Hospitalizations as the Result of an Incident, All Levels of Care**

The Risk Management System requires that an incident report form be completed anytime a person is transported from a state hospital to an acute care hospital. This includes if the person was only seen in the emergency room, received diagnostic tests and/or was actually admitted. It does **not** include hospitalizations for a preplanned procedure, test or surgery.

| Cause   | CLA | DAN | NOR | SMO | TOR | WAR | WER | Count |
|---|-----|-----|-----|-----|-----|-----|-----|-------|
| Assault, Pt./Pt                               |     |     | 1   |     |     |     |     | 1     |
| Change in Medical Status-Transferred          | 2   | 8   | 15  | 13  | 16  | 4   | 6   | 64    |
| Fall Type 1-Injury with treatment             |     | 1   | 1   |     |     |     | 3   | 5     |
| Fall Type 2-No treatment needed               |     |     |     |     |     |     | 1   | 1     |
| Other   |     |     |     |     |     |     | 1   | 1     |
| Seizure                                       | 1   |     |     |     |     | 1   |     | 2     |
| Self-Injurious behavior                       |     |     | 1   |     | 1   |     | 4   | 6     |
| Unsubstantiated Nonconsensual Sexual Activity |     |     |     |     |     |     | 1   | 1     |
| Totals  | 3   | 9   | 18  | 13  | 17  | 5   | 16  | 81    |

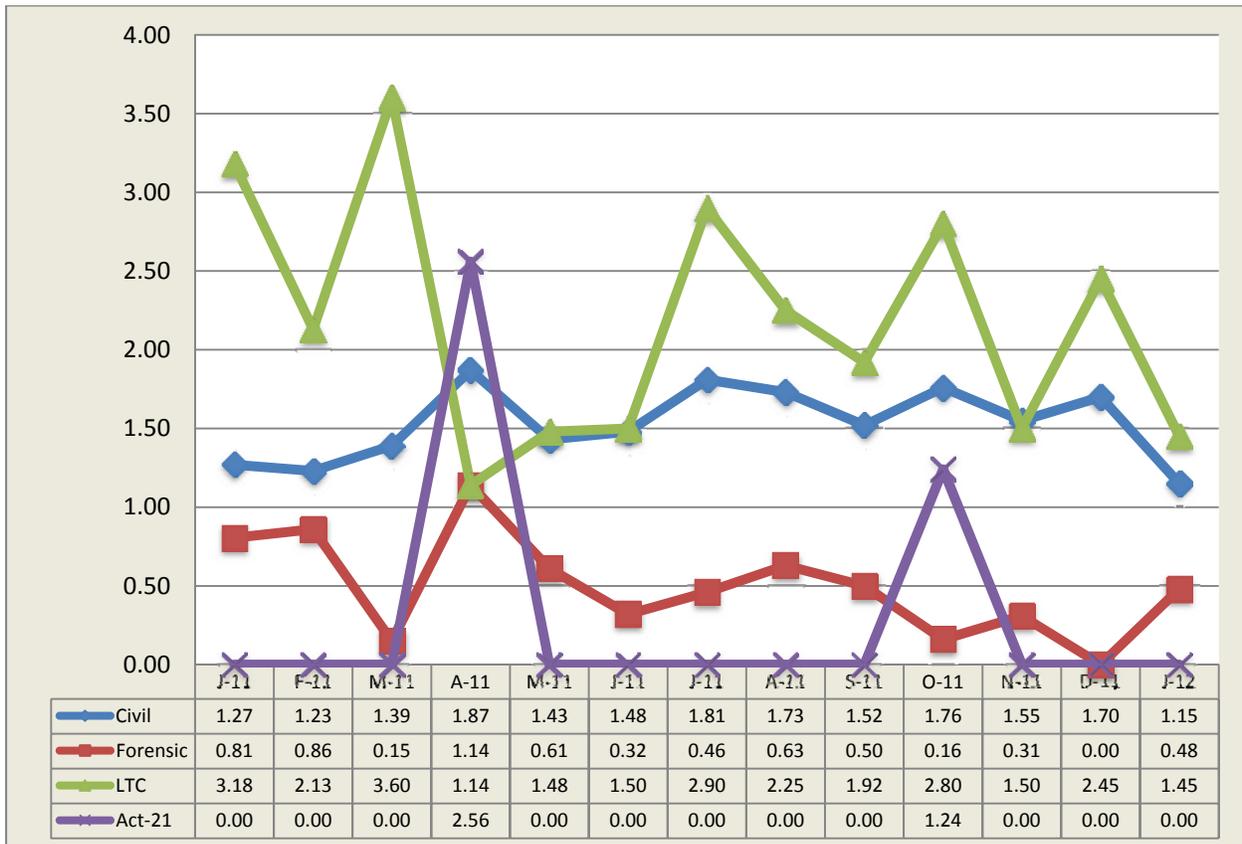
## Falls

Falls within the state hospital risk management system are divided into two categories, type 1 and type 2, with the need for medical intervention or lack thereof defining the difference. The following data relates to falls, type 1 which are defined as an involuntary descent to a lower position, excluding seizures, that is witnessed or reported and requires medical intervention.

**Table 13 - 13-Month Rate of Type 1 Falls Per 1,000 Days-of-Care**

| M/Year | Civil Hospital |      |      |      |      |      |      | Forensic |      |       | A21  | LTC  | Sys Avg |
|--------|----------------|------|------|------|------|------|------|----------|------|-------|------|------|---------|
|        | Cl             | Dan  | Nor  | Tor  | War  | Wer  | Ttl  | Nor      | Tor  | Total | A21  | SMRC |         |
| Jan-11 | 1.62           | 1.28 | 0.72 | 1.32 | 1.18 | 1.45 | 1.27 | 0.74     | 0.93 | 0.81  | 0.00 | 3.18 | 1.35    |
| Feb-11 | 1.79           | 0.41 | 1.28 | 1.62 | 0.86 | 1.19 | 1.23 | 0.27     | 1.88 | 0.86  | 0.00 | 2.13 | 1.24    |
| Mar-11 | 0.89           | 0.74 | 1.90 | 1.13 | 1.36 | 2.02 | 1.39 | 0.24     | 0.00 | 0.15  | 0.00 | 3.60 | 1.39    |
| Apr-11 | 1.36           | 0.97 | 1.85 | 2.37 | 0.98 | 3.06 | 1.87 | 0.78     | 1.74 | 1.14  | 2.56 | 1.14 | 1.65    |
| May-11 | 1.90           | 1.34 | 1.50 | 1.30 | 0.76 | 1.54 | 1.43 | 0.49     | 0.81 | 0.61  | 0.00 | 1.48 | 1.30    |
| Jun-11 | 1.82           | 1.57 | 1.08 | 0.33 | 1.41 | 2.35 | 1.48 | 0.26     | 0.41 | 0.32  | 0.00 | 1.50 | 1.30    |
| Jul-11 | 1.32           | 0.99 | 2.39 | 1.63 | 1.17 | 2.80 | 1.81 | 0.73     | 0.00 | 0.46  | 0.00 | 2.90 | 1.70    |
| Aug-11 | 1.62           | 2.20 | 0.88 | 1.95 | 1.93 | 1.94 | 1.73 | 0.24     | 1.35 | 0.63  | 0.00 | 2.25 | 1.70    |
| Sep-11 | 1.53           | 1.40 | 1.50 | 1.03 | 0.61 | 2.53 | 1.52 | 0.50     | 0.50 | 0.50  | 0.00 | 1.92 | 1.70    |
| Oct-11 | 2.21           | 1.50 | 2.10 | 1.48 | 1.76 | 1.47 | 1.76 | 0.00     | 0.46 | 0.16  | 1.24 | 2.80 | 1.62    |
| Nov-11 | 2.14           | 1.54 | 1.02 | 2.36 | 1.03 | 1.24 | 1.55 | 0.00     | 0.79 | 0.31  | 0.00 | 1.50 | 1.35    |
| Dec-11 | 1.77           | 2.06 | 1.33 | 1.52 | 0.59 | 2.52 | 1.70 | 0.00     | 0.00 | 0.00  | 0.00 | 2.45 | 1.35    |
| Jan-12 | 1.76           | 1.71 | 1.03 | 0.67 | 0.38 | 1.20 | 1.15 | 0.26     | 0.84 | 0.48  | 0.00 | 1.45 | 1.07    |

**13-Month Trend of Type 1 Falls by Type of Care per 1,000 Days-of-Care**



**State Hospital Use of Seclusion**

**Civil and Forensic**

Data on seclusion use for psychiatric reasons includes the civil and forensic populations and is reported for both monthly and yearly totals.

**Table 14 - Hours of Seclusion Use, Monthly Totals for Past Year**

| ABV | Total | Feb_11 | Mar_11 | Apr_11 | May_11 | Jun_11 | Jul_11 | Aug_11 | Sep_11 | Oct_11 | Nov_11 | Dec_11 | Jan_12 |
|-----|-------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| WAR | 3.00  |        |        |        |        | 1.00   | 2.00   |        |        |        |        |        |        |

**Table 15 - Number of Seclusion Events, Monthly Totals for Past Year**

| ABV | Total | Feb_11 | Mar_11 | Apr_11 | May_11 | Jun_11 | Jul_11 | Aug_11 | Sep_11 | Oct_11 | Nov_11 | Dec_11 | Jan_12 |
|-----|-------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| WAR | 2     | 0      | 0      | 0      | 0      | 1      | 1      | 0      | 0      | 0      | 0      | 0      | 0      |

**State Hospital Use of Mechanical Restraint**

**Civil and Forensic**

Data on mechanical restraint use for psychiatric reasons includes the forensic and civil populations and is reported for both monthly and yearly totals.

**Table 16 - Total Hours of Mechanical Restraint Use by Hospital and Unit In Month**

| ABV | WARD | Total Hrs |
|-----|------|-----------|
| WER | 34-4 | 1.00      |
| NOR | 51B2 | 0.50      |

**Table 17 - Hours of Mechanical Restraint Use, Monthly Totals for Past Year**

| ABV | Total | Feb_11 | Mar_11 | Apr_11 | May_11 | Jun_11 | Jul_11 | Aug_11 | Sep_11 | Oct_11 | Nov_11 | Dec_11 | Jan_12 |
|-----|-------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| CLA | 74.73 | 0.00   | 0.00   | 0.00   | 0.00   | 1.33   | 0.00   | 0.00   | 0.00   | 0.00   | 0.00   | 73.40  | 0.00   |
| NOR | 15.25 | 1.00   | 0.83   | 0.75   | 0.00   | 0.42   | 0.00   | 0.00   | 11.00  | 0.50   | 0.00   | 0.25   | 0.50   |
| WER | 31.57 | 2.50   | 1.50   | 3.17   | 0.98   | 3.52   | 4.25   | 5.92   | 2.93   | 3.80   | 0.00   | 2.00   | 1.00   |

**Table 18 - Number of Mechanical Restraint Events, Monthly Totals for Past Year**

| ABV | Total | Feb_11 | Mar_11 | Apr_11 | May_11 | Jun_11 | Jul_11 | Aug_11 | Sep_11 | Oct_11 | Nov_11 | Dec_11 | Jan_12 |
|-----|-------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| CLA | 2     | 0      | 0      | 0      | 0      | 1      | 0      | 0      | 0      | 0      | 0      | 1      | 0      |
| NOR | 29    | 1      | 1      | 1      | 0      | 1      | 0      | 0      | 22     | 1      | 0      | 1      | 1      |
| WER | 24    | 2      | 2      | 4      | 1      | 3      | 3      | 2      | 2      | 3      | 0      | 1      | 1      |

**State Hospital Use of Physical Restraint**

**Civil and Forensic**

Data on physical restraint use for psychiatric reasons includes the civil and forensic populations and is reported for both monthly and yearly totals. Physical restraint events lasting less than 60 seconds are reflected as 0.00 hours.

**Table 19 - Hours of Physical Restraint Use by Hospital & Unit**

| ABV | WARD | Total | ABV | WARD | Total |
|-----|------|-------|-----|------|-------|
| TOR | FB4  | 1.43  | DAN | 311  | 0.13  |
| CLA | 3    | 1.03  | WAR | 3IM  | 0.10  |
| TOR | 023  | 0.75  | DAN | 212  | 0.10  |
| TOR | 011  | 0.70  | TOR | FC2  | 0.08  |
| TOR | 062  | 0.55  | NOR | 01C1 | 0.08  |
| TOR | 024  | 0.45  | TOR | FC1  | 0.08  |
| WAR | 3NM  | 0.33  | CLA | 7    | 0.04  |
| WER | 34-3 | 0.28  | DAN | 210  | 0.04  |
| TOR | 014  | 0.28  | DAN | 312  | 0.03  |
| CLA | 5    | 0.27  | NOR | 51C2 | 0.03  |
| NOR | 51B2 | 0.20  | NOR | 51A1 | 0.03  |
| WER | 34-4 | 0.18  | WER | 35-2 | 0.03  |
| WER | 37-1 | 0.17  | NOR | 51B1 | 0.03  |
| WAR | 3SW  | 0.17  | WER | 37-2 | 0.02  |
| WER | 35-3 | 0.13  | NOR | 01A1 | 0.00  |

**Table 20 - Hours of Physical Restraint Use, Monthly Totals for Past Year**

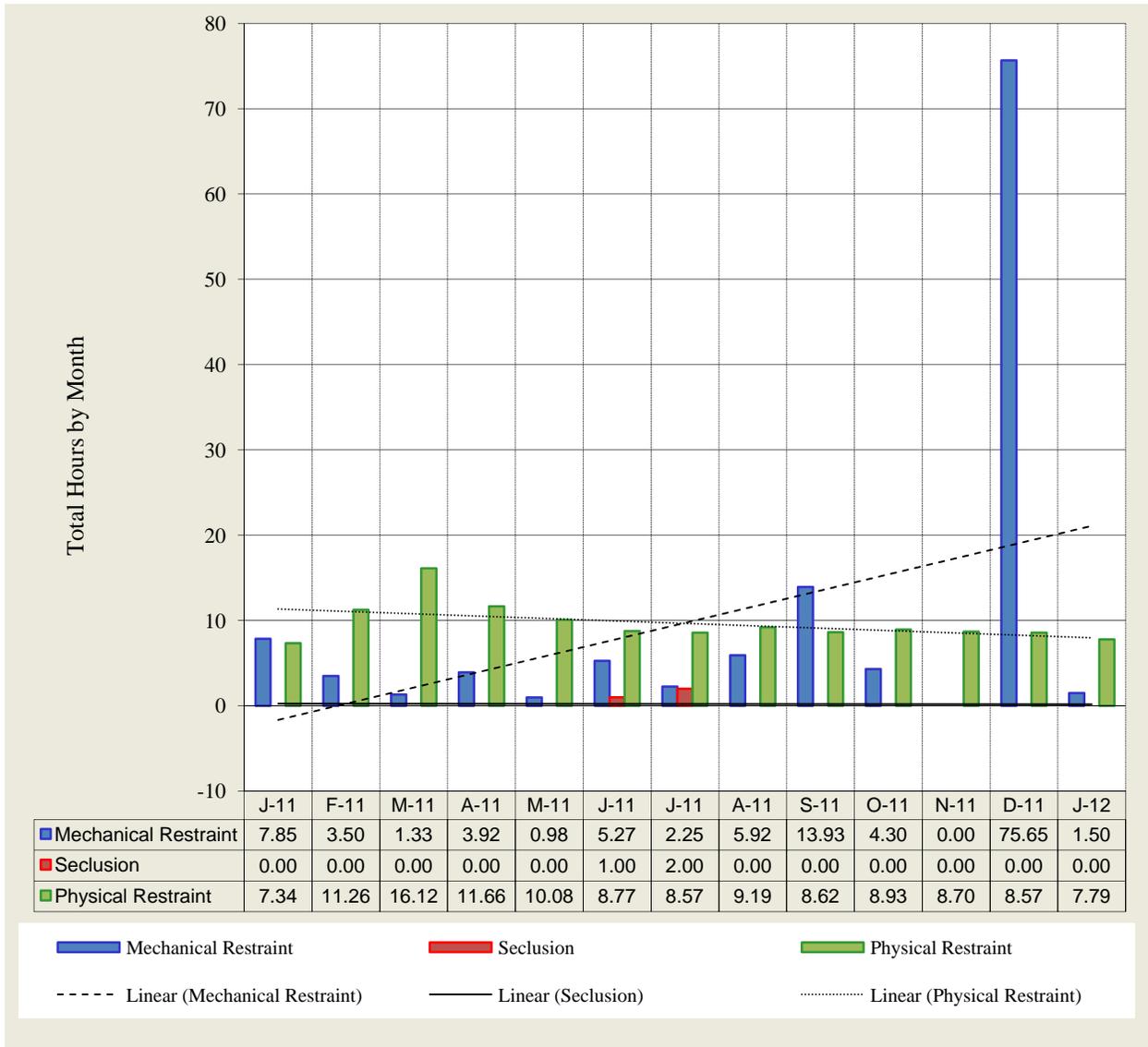
| ABV | Total | Feb_11 | Mar_11 | Apr_11 | May_11 | Jun_11 | Jul_11 | Aug_11 | Sep_11 | Oct_11 | Nov_11 | Dec_11 | Jan_12 |
|-----|-------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| CLA | 16.92 | 0.19   | 1.25   | 2.92   | 1.05   | 0.88   | 1.40   | 1.01   | 1.62   | 1.81   | 1.80   | 1.65   | 1.34   |
| DAN | 15.87 | 2.06   | 4.96   | 1.73   | 0.39   | 1.44   | 2.47   | 0.49   | 0.28   | 0.52   | 0.35   | 0.88   | 0.31   |
| NOR | 7.76  | 0.62   | 0.45   | 0.28   | 0.41   | 0.43   | 0.25   | 0.94   | 0.92   | 1.45   | 1.03   | 0.60   | 0.39   |
| TOR | 59.98 | 5.93   | 8.16   | 4.33   | 5.30   | 4.43   | 3.90   | 5.37   | 4.17   | 4.50   | 4.70   | 4.85   | 4.33   |
| WAR | 3.86  | 0.18   | 0.17   | 0.10   | 0.95   | 0.63   | 0.45   | 0.03   | 0.17   | 0.17   | 0.42   | 0.00   | 0.60   |
| WER | 17.22 | 2.25   | 1.13   | 2.30   | 1.98   | 2.91   | 0.60   | 1.63   | 1.60   | 1.01   | 0.40   | 0.59   | 0.82   |

**Table 21 - Number of Physical Restraint Events, Monthly Totals for Past Year**

| ABV | Total | Feb_11 | Mar_11 | Apr_11 | May_11 | Jun_11 | Jul_11 | Aug_11 | Sep_11 | Oct_11 | Nov_11 | Dec_11 | Jan_12 |
|-----|-------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| CLA | 180   | 3      | 11     | 21     | 14     | 13     | 27     | 11     | 14     | 17     | 19     | 13     | 17     |
| DAN | 163   | 11     | 19     | 24     | 6      | 12     | 27     | 18     | 8      | 9      | 7      | 12     | 10     |
| NOR | 238   | 12     | 15     | 9      | 16     | 21     | 13     | 39     | 27     | 33     | 26     | 17     | 10     |
| TOR | 300   | 26     | 38     | 26     | 22     | 20     | 24     | 22     | 20     | 21     | 28     | 30     | 23     |
| WAR | 37    | 2      | 2      | 2      | 8      | 5      | 5      | 1      | 1      | 2      | 2      | 0      | 7      |
| WER | 186   | 7      | 13     | 16     | 21     | 21     | 21     | 28     | 17     | 10     | 9      | 9      | 14     |

## 13-Month Trend of Mechanical Restraint, Physical Restraint and Seclusion Use

The following table represents the total hours of mechanical restraint use, physical restraint use and seclusion use for last 12 month period. This data includes the forensic and civil populations with the data being reported to the second and expressed below as a percentage of an hour.



## Medication Measures

Beginning in September 2008 the OMHSAS Bureau of Community and Hospital Operations identified the following three medication measures for inclusion in this monthly report. The table information is compiled from the QS1 pharmacy software and reflects the unique count of the number of people served at each hospital on the last day of the month for each measure.

**Table 22 - Benzodiazepines**

**Measure Definition:** *Benzodiazepines refers to the number of unique patients served at each hospital, by level-of-care, who have an active, straight order for any benzodiazepine medication on the last day of each month.*

| BZD    |     |     |     |     |     |     |       | Forensic |     |     | SRTP | Sys   |
|--------|-----|-----|-----|-----|-----|-----|-------|----------|-----|-----|------|-------|
| M/Y    | Cl  | Dan | Nor | Tor | War | Wer | Total | Nor      | Tor | Cnt | Tor  | Total |
| Apr-11 | 151 | 102 | 122 | 92  | 96  | 137 | 700   | 30       | 27  | 57  | 3    | 760   |
| Jul-11 | 150 | 91  | 123 | 93  | 95  | 136 | 688   | 34       | 22  | 56  | 3    | 747   |
| Oct-11 | 149 | 99  | 123 | 94  | 90  | 135 | 690   | 35       | 25  | 60  | 4    | 754   |
| Jan-12 | 150 | 99  | 116 | 91  | 95  | 142 | 693   | 41       | 16  | 57  | 6    | 756   |

**Table 23 - Multiple Atypicals**

**Measure Definition:** *Multiple Atypicals refers to the number of unique patients served at each hospital, by level-of-care, who have an active, straight order for two or more atypical antipsychotic medications on the last day of each month.*

| Multiple Atypicals |    |     |     |     |     |     |       | Forensic |     |     | SRTP | Sys   |
|--------------------|----|-----|-----|-----|-----|-----|-------|----------|-----|-----|------|-------|
| M/Y                | Cl | Dan | Nor | Tor | War | Wer | Total | Nor      | Tor | Cnt | Tor  | Total |
| Apr-11             | 12 | 47  | 24  | 60  | 49  | 47  | 239   | 10       | 5   | 15  | 0    | 254   |
| Jul-11             | 13 | 43  | 21  | 52  | 54  | 44  | 227   | 5        | 14  | 19  | 0    | 246   |
| Oct-11             | 13 | 50  | 24  | 53  | 44  | 37  | 221   | 5        | 8   | 13  | 0    | 234   |
| Jan-12             | 12 | 49  | 21  | 52  | 47  | 29  | 210   | 4        | 9   | 13  | 0    | 223   |

**Table 24 - Typical-Atypical**

**Measure Definition:** *Typical-Atypicals refers to the number of unique patients served at each hospital, by level-of-care, who have an active, straight order for a typical and an atypical antipsychotic medication on the last day of each month.*

| Typical - Atypical |    |     |     |     |     |     |       | Forensic |     |     | SRTP | Sys   |
|--------------------|----|-----|-----|-----|-----|-----|-------|----------|-----|-----|------|-------|
| M/Y                | Cl | Dan | Nor | Tor | War | Wer | Total | Nor      | Tor | Cnt | Tor  | Total |
| Apr-11             | 58 | 60  | 112 | 53  | 44  | 115 | 442   | 24       | 23  | 47  | 0    | 489   |
| Jul-11             | 50 | 48  | 106 | 65  | 44  | 114 | 427   | 28       | 22  | 50  | 0    | 477   |
| Oct-11             | 50 | 48  | 104 | 76  | 44  | 112 | 434   | 27       | 18  | 45  | 0    | 479   |
| Jan-12             | 60 | 39  | 104 | 66  | 48  | 119 | 436   | 21       | 17  | 38  | 0    | 474   |

## Assaults

Assaults within the state hospital system are defined as any aggressive act by a patient, involving physical contact that may or may not result in injury. Assaults can be directed at a peer, staff or any other individual. The system was designed to require an incident report (form SI-815) on any patient involved in a physical altercation regardless of who may have started the assault. Therefore, every patient-to-patient altercation will result in at least two incident reports.

**Table 25 - Patient-to-Patient Assaults by Unit, All Levels of Care**

| ABV | WARD | Cnt |
|-----|------|-----|-----|------|-----|-----|------|-----|-----|------|-----|
| NOR | 01C1 | 28  | WER | 37-2 | 9   | WER | 34-4 | 4   | WAR | 2SW  | 2   |
| WER | 35-2 | 23  | WER | 35-3 | 9   | TOR | FC2  | 4   | TOR | FB3  | 2   |
| WAR | 3IM  | 17  | DAN | 310  | 8   | TOR | 023  | 4   | DAN | 211  | 2   |
| NOR | 51C2 | 16  | NOR | 51B2 | 8   | TOR | 061  | 4   | TOR | FB4  | 2   |
| CLA | 7    | 15  | WER | 34-3 | 8   | TOR | 024  | 4   | TOR | FC1  | 2   |
| WER | 37-1 | 14  | DAN | 212  | 7   | WAR | 2NM  | 4   | TOR | 021  | 2   |
| NOR | 09CF | 13  | NOR | 01A1 | 7   | CLA | 4    | 3   | CLA | 8    | 1   |
| NOR | 51A1 | 12  | DAN | 312  | 6   | CLA | 2    | 3   | NOR | 10A2 | 1   |
| WAR | 3NM  | 11  | CLA | 3    | 6   | WER | 35-4 | 3   | WAR | IBE  | 1   |
| NOR | 09AF | 10  | CLA | 6    | 5   | NOR | 09AR | 2   | NOR | 10A1 | 1   |
| NOR | 51B1 | 10  | WER | 34-2 | 4   | SMO | 6A   | 2   |     |      |     |
| SMO | 3B   | 9   | DAN | 210  | 4   | NOR | 10C2 | 2   |     |      |     |

**Table 26 - Rate of Patient-to-Patient Assaults Events with Patient Injury per 1,000 Days-of-Care**

| Pt.-to-Pt. Assault w/ any Injury | Civil |      |      |      |      |      |       | Forensic |      |       | S RTP |
|----------------------------------|-------|------|------|------|------|------|-------|----------|------|-------|-------|
|                                  | Cl a  | D an | N or | T or | W ar | W er | T ot. | N or     | T or | T ot. | S RTP |
| Jan-11                           | 3.09  | 0.55 | 3.91 | 1.16 | 1.57 | 0.60 | 1.84  | 3.95     | 3.24 | 3.70  | 0.00  |
| Feb-11                           | 1.14  | 0.83 | 1.92 | 1.98 | 0.64 | 1.19 | 1.31  | 2.17     | 0.94 | 1.72  | 1.30  |
| Mar-11                           | 1.48  | 1.12 | 2.78 | 0.81 | 0.19 | 1.07 | 1.29  | 5.38     | 2.45 | 4.29  | 0.00  |
| Apr-11                           | 0.76  | 1.16 | 2.16 | 1.18 | 0.59 | 0.37 | 1.02  | 3.91     | 0.43 | 2.61  | 0.00  |
| May-11                           | 1.32  | 0.96 | 1.81 | 1.30 | 0.57 | 1.07 | 1.19  | 5.15     | 1.62 | 3.82  | 0.00  |
| Jun-11                           | 1.37  | 0.39 | 2.46 | 1.49 | 0.60 | 1.24 | 1.32  | 1.56     | 1.23 | 1.43  | 0.00  |
| Jul-11                           | 1.17  | 1.39 | 3.29 | 1.31 | 0.97 | 1.46 | 1.63  | 2.94     | 0.42 | 2.01  | 1.23  |
| Aug-11                           | 1.18  | 1.40 | 3.95 | 0.98 | 1.54 | 1.22 | 1.73  | 2.43     | 0.90 | 1.89  | 0.00  |
| Sep-11                           | 0.92  | 2.40 | 3.90 | 1.03 | 1.83 | 0.76 | 1.76  | 2.27     | 0.00 | 1.51  | 0.00  |
| Oct-11                           | 1.03  | 1.88 | 2.70 | 2.29 | 0.98 | 1.34 | 1.70  | 5.81     | 0.91 | 4.06  | 0.00  |
| Nov-11                           | 1.99  | 0.77 | 2.62 | 2.36 | 1.03 | 1.37 | 1.74  | 2.26     | 3.16 | 2.61  | 1.24  |
| Dec-11                           | 0.74  | 2.06 | 4.28 | 2.20 | 0.59 | 1.68 | 1.96  | 4.85     | 2.39 | 3.89  | 0.00  |
| Jan-12                           | 1.62  | 1.14 | 5.32 | 1.33 | 1.35 | 1.68 | 2.14  | 3.83     | 0.84 | 2.71  | 0.00  |

**Table 27 - Patient-to-Staff Assault Events by Unit, All Levels of Care**

| ABV | WARD | Cnt | ABV | WARD | Cnt | ABV | WARD | Cnt |
|-----|------|-----|-----|------|-----|-----|------|-----|
| NOR | 01A1 | 7   | DAN | 211  | 2   | NOR | 10A2 | 1   |
| SMO | 3B   | 5   | NOR | 09AR | 2   | WER | 35-4 | 1   |
| NOR | 01C1 | 4   | CLA | 3    | 2   | TOR | 012  | 1   |
| WER | 37-1 | 4   | TOR | 024  | 2   | NOR | 09AF | 1   |
| NOR | 51B2 | 3   | WER | 35-3 | 1   | NOR | 51C1 | 1   |
| WAR | 3IM  | 3   | CLA | 4    | 1   | TOR | FB4  | 1   |
| WER | 34-4 | 3   | WAR | 3NM  | 1   | WAR | 3SW  | 1   |
| WER | 34-3 | 3   | WAR | IBE  | 1   | TOR | 062  | 1   |
| NOR | 51B1 | 2   | TOR | FC2  | 1   | TOR | 014  | 1   |
| CLA | 5    | 2   | DAN | 212  | 1   | DAN | 311  | 1   |
| DAN | 210  | 2   | DAN | 310  | 1   |     |      |     |

**Table 28 - Rate of Patient-to-Staff Assault Events with Injury to Staff per 1,000 Days-of-Care**

| Pt/Staff Assault w/ Staff Inj per 1K days | Civil |      |      |      |      |      |      | Forensic |      |      | S RTP |
|---|-------|------|------|------|------|------|------|----------|------|------|-------|
|   | Cl a  | Dan  | Nor  | Tor  | War  | Wer  | Tot. | Nor      | Tor  | Tot. | S RTP |
| Jan-11                                    | 0.59  | 0.55 | 1.01 | 0.66 | 0.20 | 1.45 | 0.80 | 0.74     | 0.93 | 0.81 | 0.00  |
| Feb-11                                    | 0.00  | 0.62 | 1.60 | 0.54 | 0.00 | 0.79 | 0.63 | 1.09     | 0.00 | 0.69 | 1.30  |
| Mar-11                                    | 0.30  | 1.86 | 0.88 | 0.00 | 0.19 | 1.55 | 0.83 | 0.73     | 0.41 | 0.61 | 0.00  |
| Apr-11                                    | 0.30  | 0.97 | 0.93 | 0.68 | 0.00 | 0.49 | 0.56 | 0.78     | 0.43 | 0.65 | 0.52  |
| May-11                                    | 1.17  | 0.38 | 0.45 | 0.49 | 0.96 | 1.07 | 0.78 | 0.49     | 0.00 | 0.31 | 0.00  |
| Jun-11                                    | 0.30  | 0.98 | 1.23 | 0.17 | 0.20 | 1.49 | 0.78 | 0.78     | 0.00 | 0.48 | 0.00  |
| Jul-11                                    | 0.29  | 0.79 | 0.30 | 1.63 | 0.78 | 1.22 | 0.84 | 0.73     | 1.69 | 1.08 | 0.00  |
| Aug-11                                    | 0.44  | 2.20 | 1.46 | 0.33 | 0.00 | 0.61 | 0.81 | 0.97     | 0.45 | 0.79 | 0.00  |
| Sep-11                                    | 0.61  | 0.40 | 0.45 | 0.52 | 0.20 | 0.61 | 0.54 | 0.50     | 0.00 | 0.34 | 0.00  |
| Oct-11                                    | 0.74  | 2.44 | 2.70 | 0.82 | 0.78 | 1.83 | 1.57 | 2.27     | 0.00 | 1.46 | 0.00  |
| Nov-11                                    | 0.15  | 0.58 | 0.58 | 0.84 | 0.00 | 1.24 | 0.61 | 1.50     | 0.39 | 1.07 | 0.00  |
| Dec-11                                    | 0.44  | 0.93 | 0.59 | 0.17 | 0.20 | 0.72 | 0.52 | 1.28     | 0.40 | 0.93 | 1.11  |
| Jan-12                                    | 0.15  | 0.57 | 0.74 | 0.17 | 0.19 | 0.12 | 0.31 | 0.77     | 0.00 | 0.48 | 1.07  |