

Subject: Reprocessing of Fee-for-Service Claims with COVID19 related Diagnosis code and Copay collection.

Banner Date: 5/15/2020

Cycle: 47

Provider Type/Specialty: All

**Subject: Reprocessing of Fee-for-Service Claims with COVID19 Diagnosis and Copay collection**

The Department of Human Services (DHS) identified a claim processing situation where identified COVID19 and related diagnosis codes were processed showing a copay incorrectly. All claims identified will be reprocessed to correct the copay collection error.

This condition occurred on specific claims with processing dates March 01, 2020 to April 01, 2020.

If one of more of your claims were affected, the adjusted claim can be identified by the following ICN range:

ICN Range: 5220129558582 to 5220129558841