

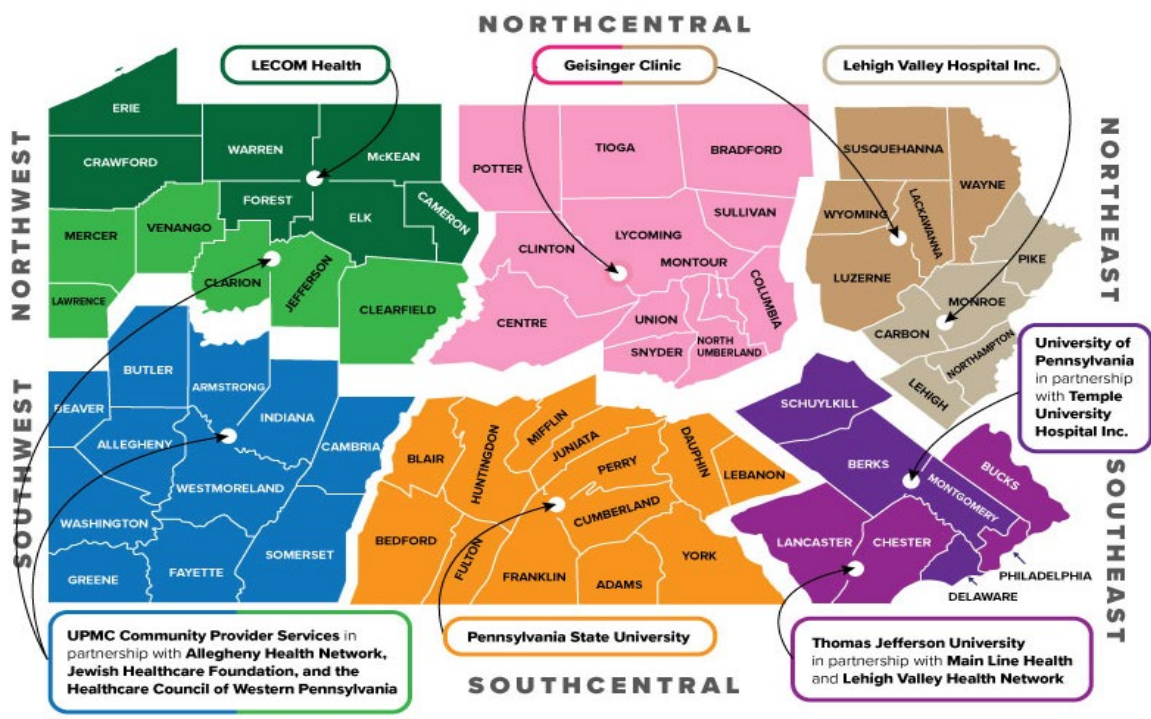
Regional Response Health Collaborative Program (RRHCP)

Overview of the Regional Response Health Collaboration Program (RRHCP): A Critical Support Network for Long-Term Care Facilities Facing COVID-19

In June 2020, the Pennsylvania General Assembly allocated \$175 million from CARES Act funding to establish the Regional Response Health Collaborative (RRHC) Program, a partnership between Pennsylvania Department of Human Services (DHS), Department of Health (DOH), Pennsylvania Emergency Management Agency (PEMA) and 11 health systems including the Healthcare Council of Western Pennsylvania and the Jewish Healthcare Foundation. This program provides clinical and operational supports, and an educational platform for long-term care (LTC) providers as they respond to the COVID-19 pandemic. The LTC settings serviced by the RRHCs are Skilled Nursing (SNFs), Assisted Living (ALs) and Personal Care Home (PCH) facilities. In particular, the RRHCs offer different levels of care to less acute settings that may not have on-site clinical support necessary to navigating the pandemic such as personal care homes and assisting living facilities.

The RRHCP established partnerships with health systems covering six regions. These partnerships allow preventative and emergent assistance between healthcare systems and LTC facilities. The health systems involved and counties they cover are defined below and in the statewide map.

- Thomas Jefferson University in partnership with Main Line Health and Lehigh Valley Health Network
- University of Pennsylvania in partnership with Temple University Hospital, Inc.
- Geisinger Clinic
- The Pennsylvania State University
- UPMC Community Provider Services in partnership with Allegheny Health Network, Jewish Healthcare Foundation and the Healthcare Council of Western Pennsylvania
- LECOM Health; UPMC Community Provider Services in partnership with Allegheny Health Network, Jewish Healthcare Foundation and the Healthcare Council of Western Pennsylvania

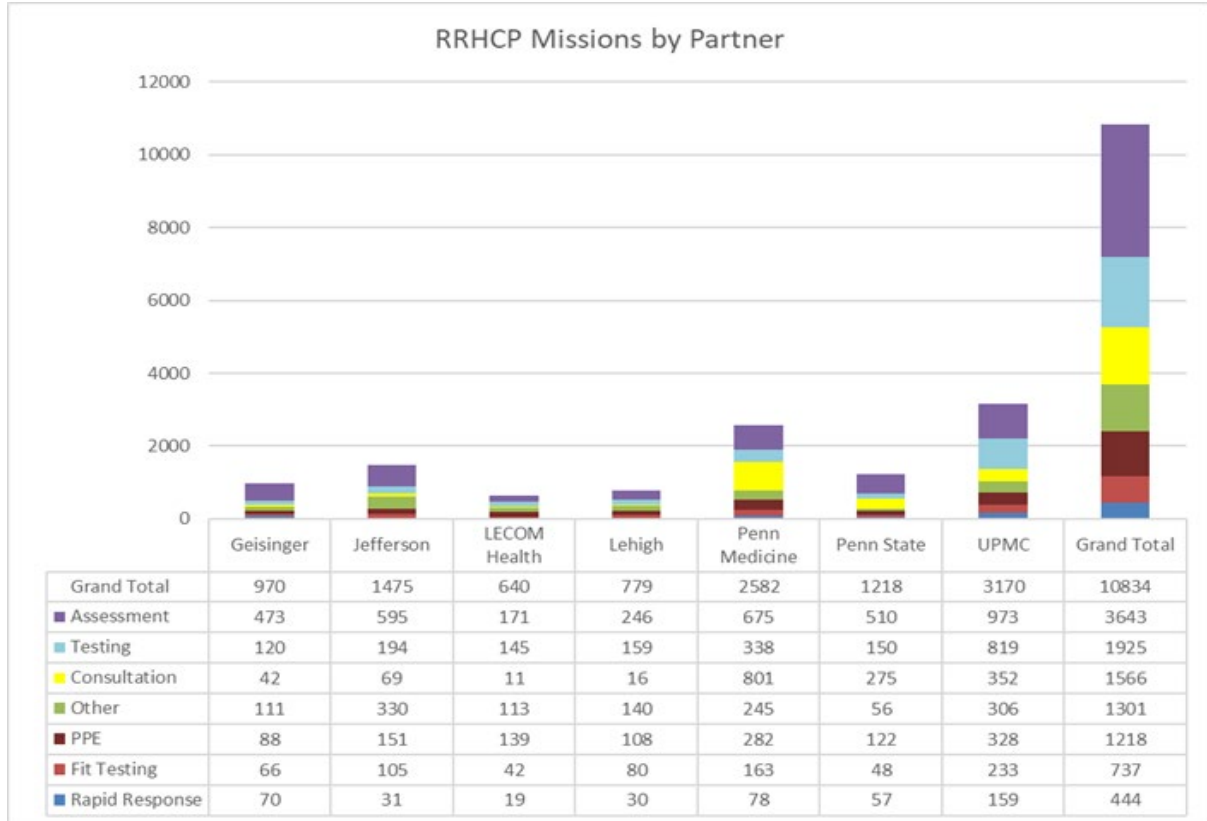


RRHC ACTIVITIES

Facility needs are reviewed daily to ensure preventative and emergent assistance is provided by the RRHC teams. Assistance provided to LTC facilities by the RRHC for preventative and emergent efforts at are provided below. If the health system team and/or facility requires additional assistance other resources are engaged such as PEMA, National Guard and health care staffing agencies. The charts below provide an overview of the RRHC engagement and services.

A “mission” is an activity identified by the DOH/PEMA/DHS team along with the RRHCs to aid a facility. Missions are assigned and/or reviewed via standing program meetings that occur twice a day, Monday through Friday.

RRHCP Missions as of 12/01/2020:



Definitions:

- **Assessment:** The RRHCs conduct an initial review when a concern is raised to determine the status and respective needs of the facilities what additional resources are needed.
- **Testing:** Includes staff and/or residents COVID-19, testing assignments can include request for supplies, collecting samples and/or use of labs to process the tests of residents and/or staff.
- **Consultation:** RRHCs provide information to facilities regarding cohorting, infection control, or other COVID preparedness related inquires.
- **PPE:** Assist with providing PPE (masks, goggles, face shields, gloves, gowns, etc.).
- **Fit Testing:** N95, KN95 and other masks are recommended to be fit test for full seal of the mask.
- **Other:** Additional supports provided are training, contact tracing, technical support, staffing, etc.
- **Rapid Response:** When an outbreak (defined as one positive COVID case) occurs in a facility, or there is an urgent need identified by the facility, RRHCs or a state agency, is presented and needs immediate action to assess and/or support the needs of the facility:
 - Turn-around time for rapid responses are 24-48 hours
 - RRHCs engage clinicians, infection control staff at minimum for the initial review and engages additional health system resource, facility staff/administration and/or state agencies as needed.

RRHCs are required to conduct On-Site Facility Visits twice by the end of the program. During these visit the RRHCs conduct facility assessments, and work closely with facility’s administration to assess COVID-19 preparedness and infection control procedures. The first visit identifies areas in which the facility may require additional support and/or education. The second visit is to confirm how the facility is doing from the last visit and if additional supports are needed. Additional missions can be created after the visit depending on the findings and/or needs identified. The RRHCs have completed the first and second rounds of facility visits as of November 24, 2020.

Learning Network (LN), offered by the Jewish Healthcare Foundation (JHF), has been engaged to provide education and communication of state and federal COVID related guidance to SNF, PCH and AL facilities statewide. Bi-Weekly provider webinars are held, recorded and accessible on-demand. Beginning with program introductory webinars in July, the LN has had over 6,500 participants. The table below provides the number of webinars and participants to date.

Learning Network	Date	SNF	AL\PCH	RRHC*
Webinar: "Holiday Considerations during COVID-19"	11.17.20	188		
Webinar: "Holiday Considerations during COVID-19"	11.19.20		151	
Total Participants		1433	2234	357
Total Webinars to date:		19	20	20

*RRHC team trainings relative to program and federal and state guidance and processes

Data Source: Tomorrow’s Healthcare hosted by the Jewish Healthcare Foundation