

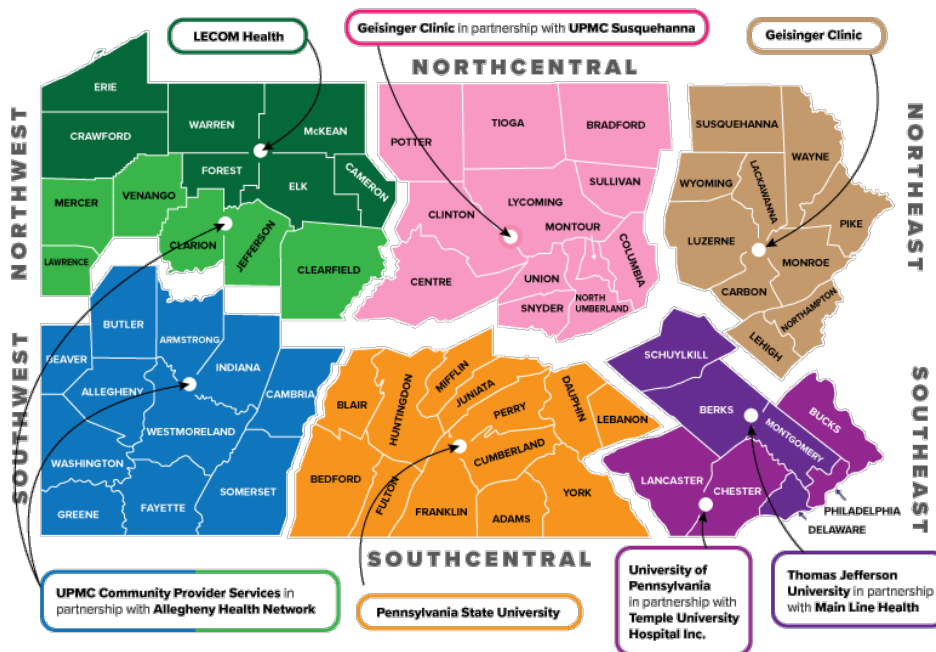
Regional Congregate Care Assistance Teams (RCAT)

A Critical Support Network for Long-Term Care Facilities Facing COVID-19

During this unprecedented time, long-term care facilities (LTCF) have experienced all too often the ravages of the COVID-19 pandemic. In 2020, the Regional Response Health Collaborative Program (RRCHP), was created to provide long-term care facilities (LTCF) with support during COVID-19 facility outbreaks. In 2021, the initiative was continued as the Regional Congregate Care Assistance Teams (RCAT) with additional state and federal funding.

The LTC settings serviced by the RCATs include Skilled Nursing Facilities (SNFs), Assisted Living Facilities (ALs) and Personal Care Homes (PCHs) as they respond to the COVID-19 pandemic. In particular, the RCATs offered different levels of care to less acute settings that did not have on-site clinical support necessary to navigate the pandemic. Ten health systems covering six regions assisted with rapid response when an outbreak was identified at a LTCF. The health systems include:

- Thomas Jefferson University in partnership with Main Line Health
- University of Pennsylvania in partnership with Temple University Hospital, Inc.
- Geisinger Clinic in partnership with UPMC Susquehanna
- The Pennsylvania State University
- LECOM Health
- UPMC Community Provider Services in partnership with Allegheny Health Network



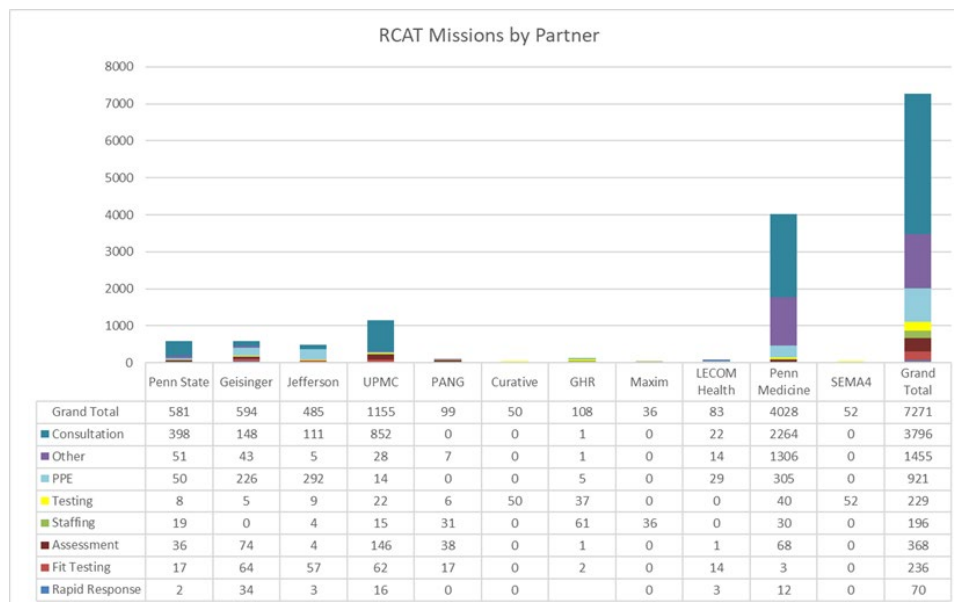
Certain other functions were managed by the LTCTF which is comprised of the following contractors: Maxim Healthcare Staffing (Maxim), Curative Labs, Inc. (Curative), General Healthcare Resources (GHR) SEMA4 and RCATs.

RCAT ACTIVITIES

Facility needs were reviewed daily to ensure preventative and emergent assistance was provided by the RCAT teams. If the health system team and/or facility required additional assistance other resources were engaged, such as PEMA, National Guard and health care staffing agencies. The charts below provide an overview of the RCAT engagement and services through June 30, 2021.

A “mission” is an activity identified by the DOH/PEMA/DHS team along with the RCATs to aid a facility. Missions are assigned and reviewed via standing program meetings that occur twice weekly.

RCAT Missions as of 6/30/2021:



Definitions:

- Assessment:** RCATs conducted an initial review when a concern was raised to determine the status and respective needs of the facilities, in addition to additional resources needed.

- **Testing:** Testing of staff and/or residents for COVID-19, testing assignments included collecting samples and/or use of labs to process the tests of residents and/or staff.
- **Consultation:** RCATs provided information to facilities regarding cohorting, infection control, or other COVID preparedness related inquires.
- **PPE:** Assisted with providing PPE (masks, goggles, face shields, gloves, gowns, etc.)
- **Fit Testing:** N95, KN95 and other masks recommended to be fit test for full seal of the mask.
- **Other:** Additional support included training, contact tracing, technical support, staffing, etc.
- **Rapid Response:** When an outbreak (defined as one positive COVID case) occurred in a facility, or there is an urgent need identified by the facility, the RCATs responded immediately to assess and/or support the needs of the facility:
 - Turn-around time for rapid responses within 24-48 hours.
 - RCATs engaged clinicians and infection control staff for the initial review, and engaged additional health system resources, facility staff/administration and/or state agencies as needed.

Program Summary of Services Provided:

Scope of Services Provided	Health Systems	PANG	GHR	LTCTF	Testing
Call Center	X				
Rapid Response/Assessment	X	X			
Fit Testing	X				
Testing (Outbreak Testing only)					X
PPE	X			X	
Alternate Care	X				
Staffing Assistance					
Clinical	X	X	X		
Non-Clinical	X	X			