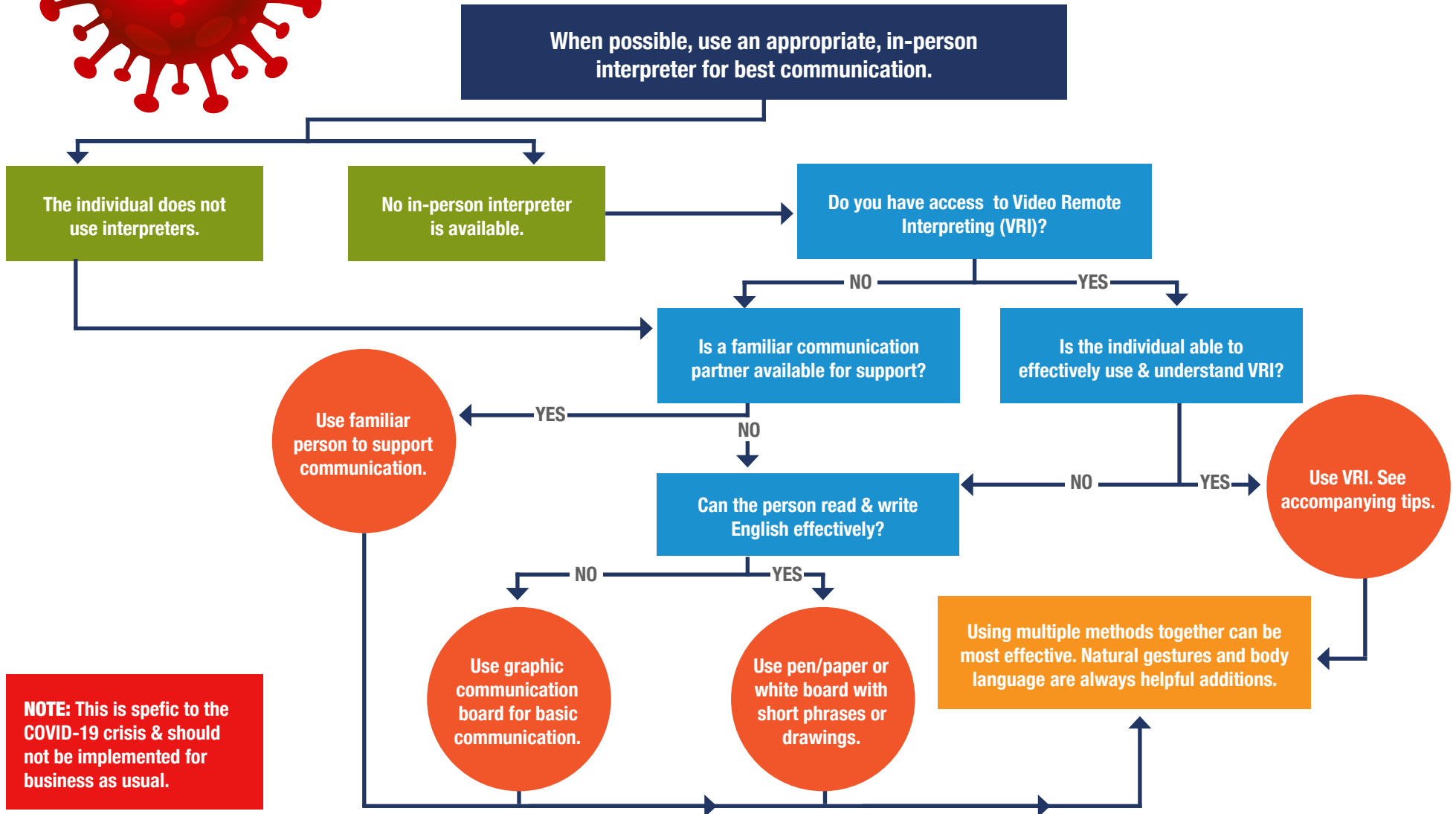


COVID-19 Crisis Communication Method

When possible, use an appropriate, in-person interpreter for best communication.



NOTE: This is specific to the COVID-19 crisis & should not be implemented for business as usual.