

OLTL Provider Survey

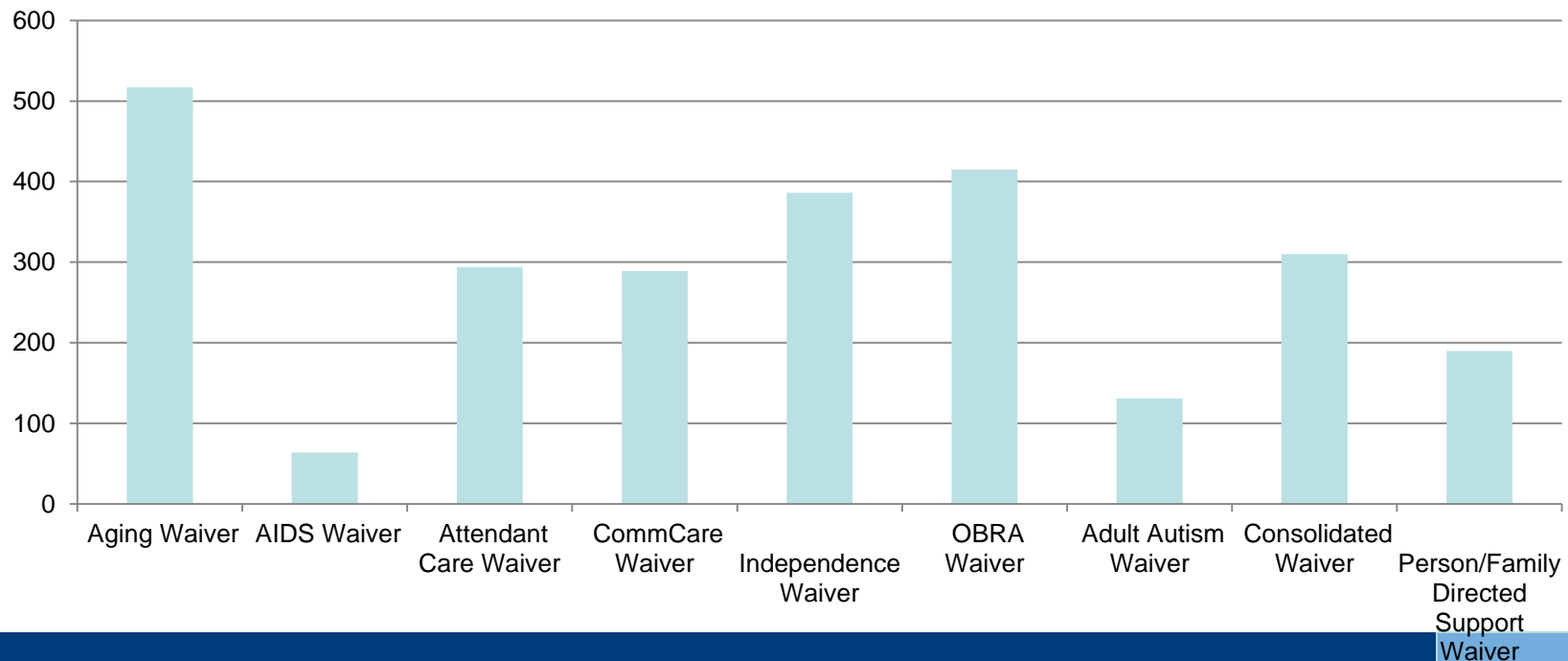
Survey Results Summary

- **DISCLAIMER:** The following preliminary data count only complete surveys and only those providers which serve OLTL waivers
- No data entry errors were considered or cleaned

Section 1: General Information



- 775 completed surveys by 431 providers
- Waivers served:



Section 1: General Information

- Services

Service	Count	Percentage	Service	Count	Percentage
Accessibility Adaptations	56	7%	Physical Therapy	47	6%
Adult Daily Living	133	17%	Prevocational Services	16	2%
Community Integration	55	7%	Residential Habilitation	58	7%
Durable Medical Equipment and Supplies	33	4%	Respite	137	18%
Home Delivered Meals	17	2%	Speech Therapy	28	4%
Home Health	152	20%	Structured Day Habilitation	56	7%
Non-medical Transportation	87	11%	Supported Employment	20	3%
Nutritional Consultation	7	1%	Telecare	3	0%
Occupational Therapy	35	5%	Therapeutic and Counseling	42	5%
Personal Assistance Services	350	45%	None of the above	128	17%
Personal Emergency Response System	45	6%			

Section 1: General Information

- Original Question: Does this location provide Home and Community-Based waiver services in any of the following settings?

Setting	Number	Percentage
Nursing Facility	11	1.42%
Institution for mental diseases	1	0.13%
Public or private ICF/ID	3	0.39%
Hospital	4	0.52%
None of the Above Settings	760	98.06%

- Note: This question allowed multiple answers

Section 1: General Information

- Original Question: Does this location provide waiver services in a publicly or privately operated facility that provides inpatient institutional treatment?

Yes	14	1.8%
No	761	98.2%

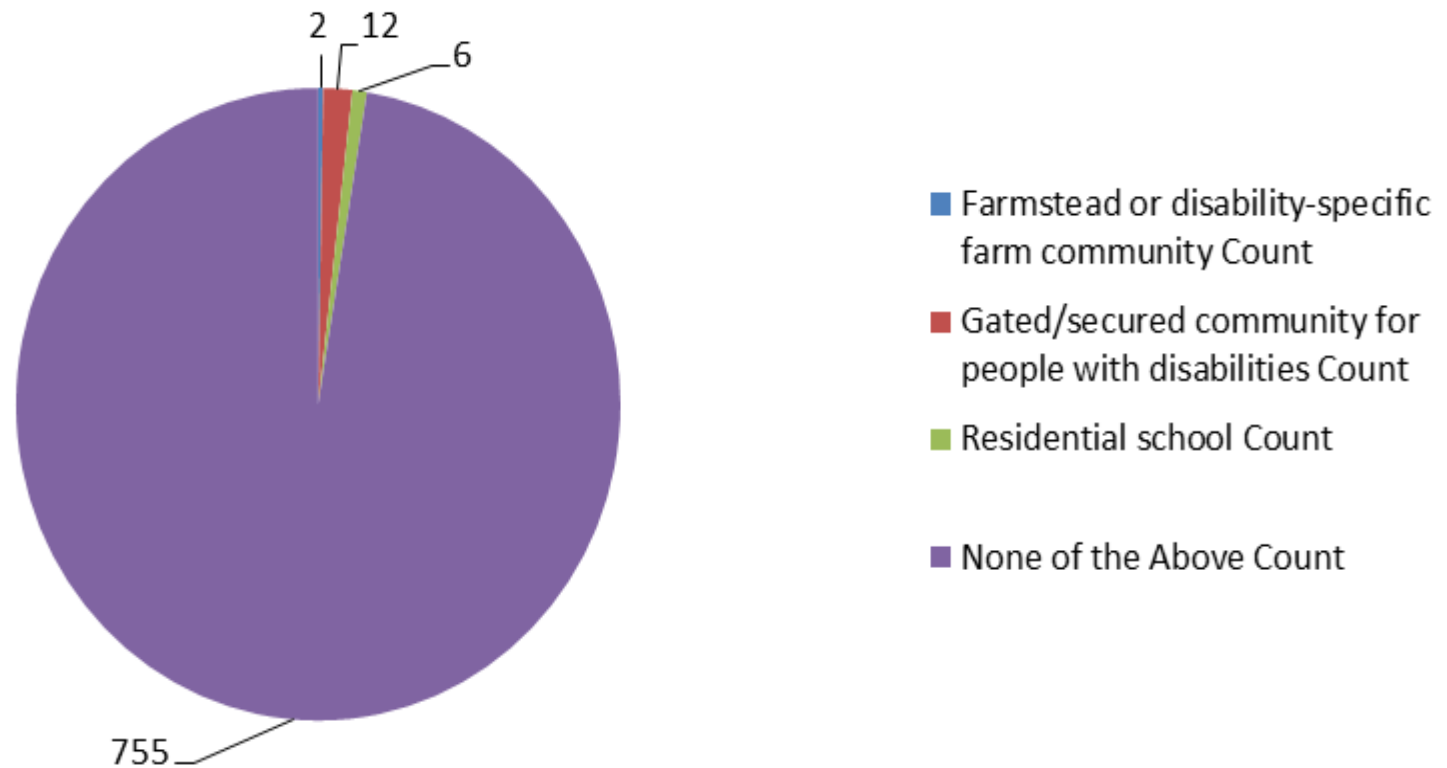
Section 1: General Information

- Original Question: Does this location provide waiver services in a building on the grounds of, or immediately adjacent to, a public institution?

Yes	4	0.5%
No	771	99.5%

Section 1: General Information

- Original Question: Does this location provide waiver services in any of the following settings?



Provider Owned, Rented/Leased or Operated Residential Settings

- 97 Surveys are included in this section
- Do participants have a lease or legally enforceable agreement?
 - Yes – 83 or 85.6%
- Does your service location offer an option for a private bedroom?
 - Yes – 83 or 85.6%
- Do participants have access to food at any time?
 - Yes – 91 or 93.8%

Section Two:

Provider Owned, Rented/Leased or Operated Residential Settings

Question	"Yes" Count	Percentage of 97
Do participants have the freedom to lock and/or unlock their bedroom doors at any time?	24	24.7%
Does the participant have a key to their bedroom door?	20	20.6%
Does the participant have a key to entrance/exit doors?	19	19.6%
Do you have a policy on staff access to private rooms?	22	22.7%
Does each participant have the freedom to decorate their bedrooms or homes differently?	87	89.7%
Is the setting physically accessible for each resident?	91	93.8%

- Do you provide participants with privacy, especially during personal assistance such as bathing and dressing? Yes – 657 or 84.8%
- Does the setting encourage visitors or other people from the greater community (aside from paid staff) to be present at the setting? Yes – 423 or 54.6%
- Do you encourage participants interaction with the general public (example: individuals who do not receive waiver services or paid staff)? Yes – 588 or 75.9%
- Do you ensure staff are interacting with participants in a manner in which the person would like to be addressed? Yes – 728 or 93.9%

- Does your setting optimize the participant's independence in making choices? Yes – 694 or 89.5%
- Do you have a policy that ensures this location takes into account the participants preferences when delivering services? Yes – 658 or 84.9%
- Do you educate your staff on the participant's needs, abilities and interests? Yes – 721 or 93.0%
- Do participants have access to public transportation at this location? Yes – 499 or 64.4%