

Several changes have been included in this application to renew the CHC Waiver:

- Remove and modify language to reflect that the CHC waiver will be fully operational statewide as of January 1, 2020.
- Update the OLTL bureau names and responsibilities.
- Polish and enhance waiver language.

Notable changes in the Appendices in this renewal include:

Appendix C – Participant Services

- Modify qualifications for Service Coordinators and Service Coordinator Supervisors.
- To the service definitions of Job Finding, Job Coaching, Employment Skills Development, Career Assessment and Benefits Counseling, add language that Office of Vocational Rehabilitation (OVR) services are considered to not be available if OVR has not made an eligibility determination within 120 days; and add language to address when employment services through the CHC waiver can be provided should OVR close the order of selection, thereby creating a waiting list for OVR services.
- Revise the Residential Habilitation service definition by modifying the number of hours that are defined as a day unit from a minimum of 12 hours to a minimum of 8 hours.
- Update language to reflect that the Department utilizes IDEMIA as the data system to process fingerprint-based Federal Bureau of Investigation criminal record checks.

Appendix D – Participant-Centered Planning and Service Delivery

- Modify qualifications for Service Coordinators and Service Coordinator Supervisors.
- Clarify that, if a CHC Managed Care Organization (MCO) identifies that a participant has not been receiving services for 5 or more days, and if the suspension of services was not pre-planned, then the CHC-MCO must communicate with the participant to determine the reason for the service suspension within 24 hours. If the participant's health status or needs have changed, then the CHC-MCO must conduct a comprehensive needs reassessment of the participant's needs within fourteen (14) days of identifying the issue.
- Add that an emergency back-up plan must be included in the Person-Centered Service Plan.