

# Office of Medical Assistance Program's Patient-Centered Medical Home (PCMH) Overview

PCMH Advisory Council Meeting  
April 16, 2019

# PCMH Reporting and Data

- Operations Report 19 is an annual report with mandated quarterly updates
- As of March 31, 2019. . .
  - The MCOs have identified 1,223 unique PCMH practices;
  - 650,489 Medicaid members are being served by those PCMH providers;
  - 32,022 of those members are in the top 5% of medical costs;
  - 64,716 of those members have been diagnosed with a Serious Persistent Mental Illness; and
  - \$13,534,142 have been paid to the PCMH practices.

- The 45 COEs across the state provide treatment that is team-based and whole-person focused, with goals of increasing access to MAT, integrating physical and behavioral healthcare services, and providing community-based care management services to keep patients engaged along the continuum of care.
- Prior to these centers, as few as 48 percent of Medicaid patients diagnosed with opioid use disorder were receiving treatment. Of those, only 33 percent remained engaged in treatment for more than 30 days. Today, more than 70 percent receive treatment after being diagnosed with an opioid use disorder and 62 percent remain in treatment for more than 30 days.

# Centers of Excellence (OUD)

As of October 31, 2018:

- 19,887 unique individuals with OUD have been in contact with a COE;
- 17,587 unique individuals had a level of care assessment completed;
- 16,975 unique individuals initiated treatment

# Centers of Excellence (OUD)

- On January 1, 2019, Physical Health COEs began billing Physical HealthChoices MCOs for their care management services. On July 1, 2019, Behavioral Health COEs will begin billing the Behavioral HealthChoices COEs for those services.
- This represents a movement from grant funding to a more sustainable model of funding COE activities. DHS has developed a per-member-per-month (PMPM) rate for each COE patient, which, as a directed payment, is the same for all COEs and all MCOs. The PMPM amount is \$277.22.

# Certified Community Behavioral Health Clinics

- Key Points
  - Two-year demonstration
    - First year concluded
    - Second year 7-1-18 to 6-30-19
  - Performance Metrics (1<sup>st</sup> year)
    - Clinics are submitting their first year results to SAMHSA by 3-31-19
    - The state is submitting their first year measurement results to SAMHSA by 6-30-19

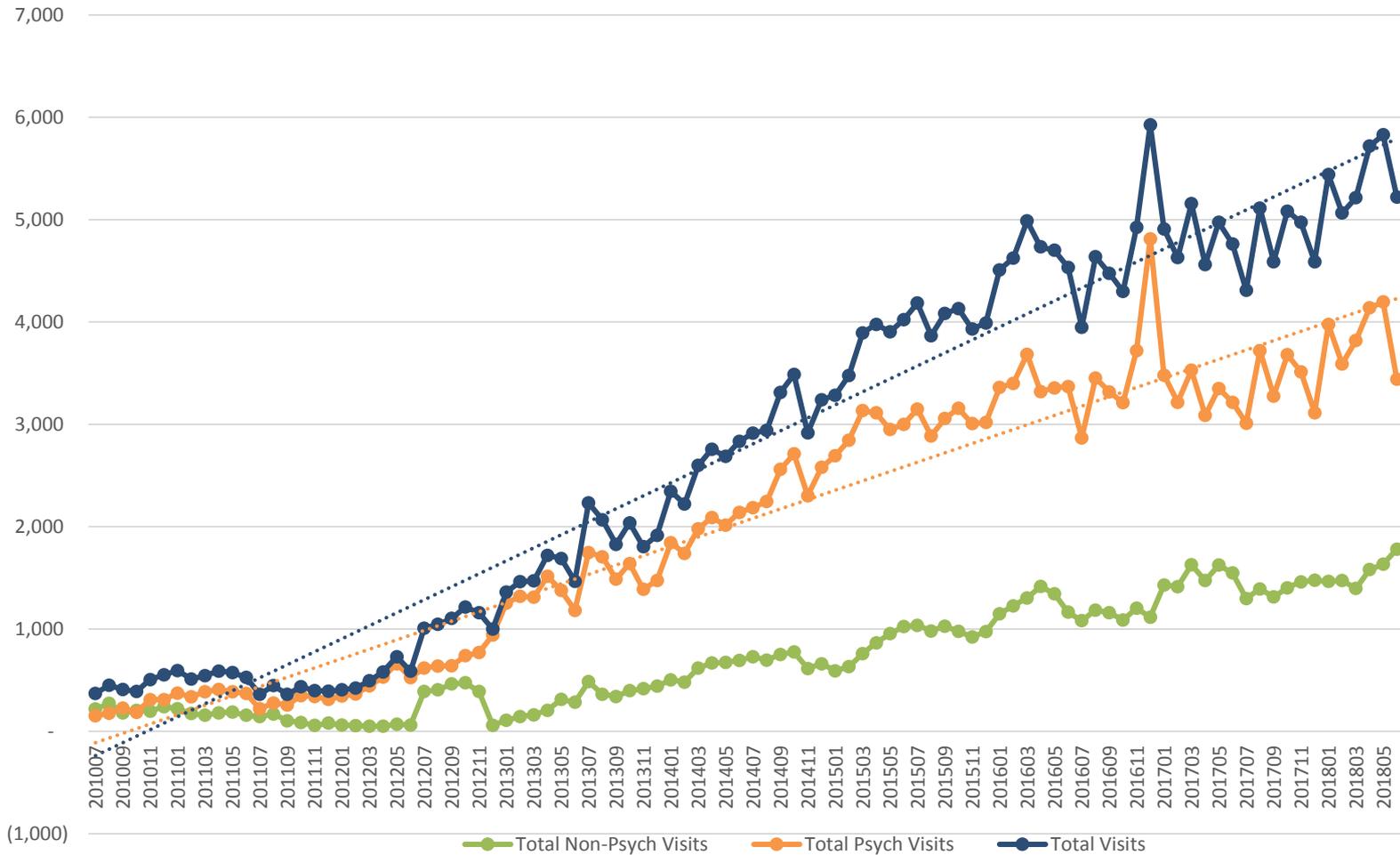
# Medication Therapy Management (MTM)

- DHS focus remains on medication adherence for diabetes, HTN, asthma, HIV, Hepatitis C, and antipsychotic medications
- MTM programs are on track to exceed the number of members impacted in 2017 operations
- Some MCOs have pharmacists internally conducting outreach, but many have embedded them in practices and some have initiated retail pharmacy partnerships
- Pharmacists are responsible for: performing comprehensive medication therapy reviews, identifying medication-related issues, addressing gaps in care with both the member and provider, and counseling members on medication use

# Telemedicine (2011-2018)

- Since 2011, an increase in visit counts occurred: 5,737 in 2011 to over 61,000 visits in 2018
- PH visits increased from 1,718 in 2011 to 17,669 in 2018
- BH visits increased from 3,624 in 2011 to 43,467 in 2018
- In 2011, 70% of visits were BH, and accounted for 71% of telemedicine visits in 2018
- In 2011, 58% of telemedicine visits occurred in rural counties, which decreased to 43% of telemedicine visits in 2018

# Telemedicine Utilization (2011-2018)



# Questions?



# Contact Information

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