OLTL Updates Medical Assistance Advisory Committee (MAAC)

January 25, 2024



OLTL Updates

- Procurement Updates
- Bulletin Updates
- CMS Evidence Based Review(EBR) Final Report
- Participant Directed Workgroup
- Nursing Facility Quality Incentive (NFQI) and the Learning Network 2024





OLTL Updates - General

Procurement Updates

- There are no updates on the following that can be shared at this time.
 - Community HealthChoices Request for Application (RFA)
 - Agency with Choice (AWC)
- Independent Enrollment Broker (IEB)
 - Contract has been signed by Maximus and is effective January 1, 2024
 - Currently in the signatory process with the state
 - OLTL will be meeting and working with Maximus to implement the provision of the contract

Bulletin Updates

- The <u>2024 Act 150 Sliding Fee Scale Bulletin</u> (54-24-01, 59-24-01) has been posted to the Bulletins webpage on the DHS site.
- This bulletin provides the most recent sliding fee scale to all Office of Long-Term Living (OLTL) Service Coordination Entities (SCE) working with Act 150 Program participants.



- CMS Evidence Based Review(EBR) Final Report
 - OLTL received the findings from the CMS Evidence Based Review Final Report for its Managed Care program.
 - The report measures six categories that include Administrative Authority, Level of Care, Qualified Providers, Service Plan, Health & Welfare and Financial Accountability.
 - The report found Pennsylvania to be in compliance with all of the six categories which is a massive achievement.



Participant Directed Workgroup

- Participant Directed(PD) Model Workgroup to look into the possible causes and possible remedies for the drastic reduction in participant directed model of service.
 - Since January 1, 2019, PD has shown a reduction of over 5,000 people.
 - A workgroup of approximately 40 people consisting of Direct Care Workers, Common Law Employers, state staff, members of SEIU and most importantly participants have begun meeting.
 - Workgroup will also be surveying participants, service coordinators, direct care workers regarding various processes involved in onboarding into the service and into a worker role.
- Journey mapping will be done to establish possible issues with the processes of enrollment, both as a participant and a worker
 - A summary of findings and recommendations will be presented upon conclusion for review by the commonwealth.
 - The process is expected to last no longer than until Mid March



Nursing Facility Quality Incentive (NFQI) and the Learning Network 2024

(Jill Vovakes – Director Quality and Program Analytics)



INTRO TO NFQI: OVERVIEW

- The Nursing Facility (NF) Quality Incentive (NFQI) is a pay for performance incentive program required by our CHC Agreement with the MCOs (see Exhibit DD(2))
- NFs earn points for meeting performance requirements for Medicaid services provided during the performance year To be eligible for this incentive, the facility must:
 - Be an open Medicaid facility
 - Achieved a benchmark or incremental improvement on at least one of the measures
 - Attended at least one Learning Network Webinar hosted by the Jewish Healthcare Foundation in the measurement year
- CHC MCOs must have at minimum the NFQI P4P in the agreement, but each have or are developing additional incentives above and beyond ours



2024 NF QUALITY INCENTIVE PROGRAM GOALS

Impacting Clinical Care and Utilization (national/state indicators) and Improve Quality Care in NFs

- 1. Percentage of short-stay residents who were **re-hospitalized** after a NF admission (Medicare FFS Claims)
- 2. Percentage of long-stay residents with pressure ulcers (MDS)*
- 3. Percentage of long-stay residents experiencing one or more falls with major injury (MDS)*
- Percentage of long-stay residents assessed and appropriately given the seasonal influenza vaccine (MDS)*
- Percentage of long-stay residents assessed and appropriately given the pneumococcal vaccine (MDS)*
- 6. Percentage of long-stay residents who received an antipsychotic medication (MDS)*



Review of Measurement Year 2022 Results

- 608 Nursing Facilities were eligible to participate in the NFQI*
- 482 NFs attended at least one webinar (79.3%)
- Two NFs attended a webinar, but are not eligible for payment:
 - One closed
 - One did not earn any points
- 124 of the 126 who did not attend, would have been eligible for a payment
- Average payment will be \$31,120.33 (ranging from \$22.53 to \$79,610.87)
- * Includes facilities that are Medicaid enrolled
- Funding for payout on measurement year 2022 was sent through the MCOs from OLTL on 1/10/24
- Based on Nursing facility balances due to the Department for unpaid assessment monies, some NFQI payments were offset
- Final payments to the NFs, Less any offsets due back to the Department should be distributed by the end of February 2024

INTRO TO Learning Network: Overview

- Our CHC MCOs have a contract with the Jewish HealthCare Foundation to manage and conduct the Nursing Facility Learning Network
 - Weekly Educational Webinars- Every Thursday at 2:00pm
 - 4 Quarterly Learning Collaboratives that offer free CEUs
 - Monthly Operations and Educational Workgroup meetings with reps from DHS, DOH, DOA, MCOS, JHF, Trade Associations, State QIO
 - Quarterly Advisory Committee Meetings run by DHS/OLTL with reps from DHS, DOH, DOA, MCOS, JHF, Trade Associations, State QIO
- Content is grouped into quarterly themes, aligned with current Commonwealth priorities and based on input from nursing facilities, best practices, Op/Ed and Advisory Committees, Data and Issue Driven---Our QQRMs and DSNPs content and themes are also considered in this planning.



Webinar Schedule

EVENT SCHEDULE PLANNER

PROJECT

PENNSYLVANIA LONG-TERM CARE LEARNING NETWORK

2024

Specific Roles may be encouraged to attend depending on the topic

All TEAM MEMBERS ARE INVITED

OP/ED MEETING

QUARTERLY LEARNING COLLABORATIVE / ANNUAL MEETING IN DECEMBER

ADVISORY MEETING TBD DHS/OLTL

NO WEBINAR - HOLIDAY OR 5TH THURSDAY OF THE MONTH

JA	JANUARY FEBRUARY						MARCH							APRIL							MAY							JUNE													
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HAPPY NEW YEAR!!!

On behalf of the Pennsylvania Long-Term Care Learning Network, the Jewish Healthcare Foundation invites you to join the 2024 webinar series. The Learning Network is part of the Department of Human Services | Office of Long-Term Living's Quality Strategy for Nursing Facilities, offered in collaboration with the CommunityHealth Choices Managed Care Organizations. During the first quarter of 2024 we will be focusing on Transitions of Care.

Below is registration information for the first two webinars of 2024.

All team members are invited:

Webinar 1: Thursday, January 11th at 2:00 pm

Introduction to the Pennsylvania Long-Term Care Learning Network 2024

CLICK HERE to register for Webinar 1

Webinar 2: Thursday, January 18th at 2:00 pm

Demystifying the Role of the Service Coordinator in Nursing Facilities

CLICK HERE to register for Webinar 2

Invitations are sent out 2 weeks ahead

- Unique Registration Links
- Register with your NPI

To request to be added to the invite list email: bonenberger@jhf.org

2024 Quarterly Themes



DATE	TOPIC (not necessarily the title)	TIME
January 11	Introduction to the PALTC Learning Network QIP 2024	2:00 pm – 3:00 pm
January 18	Demystifying the Role of the Service Coordinator in Nursing Facilities	
January 25	Transitions of Care – Area Agencies on Aging Services and Supports	
February 1	Improving Quality of Care through Data Analytics	
February 8	PADONA – TITLE TBD	
February 15	Delirium after Hospital Discharge	
February 22	Transitions of Care – the Medical Perspective	
March 7	MOUD for Nursing Facilities	
March 14	Palliative Care and End-of-Life Part 1	
March 21	Palliative Care and End-of-Life Part 2	
March 28	Quarterly Learning Collaborative	2:00 pm – 4:00 pm

Questions?



